

How do I add to or edit pick-up lists after I've shared? (ADD A NEW EMERGENCY OR PICK UP CONTACT)

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After sharing your information with your child's organization, you can add to or edit the pick-up list anytime you'd like.

PLEASE NOTE THAT YOU MUST ADD THIS FOR EACH DEPENDENT AND IT MUST BE DONE PER ORGANIZATION AND NOT ON MY SUPPORT NETWORK ON MY EPACT.

My Support Network

Trusted friends and family who help you and your household in case of a crisis.

IMPORTANT: To add an emergency contact for a SPECIFIC organization, please click on your dependent's name in the above section, followed by the organization name. For more details, visit our [HELP CENTER](#).

 Franco Santos Emergency Contact	 Harry Santos Emergency Contact	 
 Lindsay Wilson Emergency Contact	 Matthew Stark Emergency Contact	
 Tiffany Wilson Emergency Contact	 Brice Sproatt-Fromme Emergency Contact	
 Harry Jones Emergency Contact	 Janet Bingham Out of Area Contact	

1) On your My ePACT page, click on **EACH** child's name and then **select the name of the organization**.

dependents.



Jack Downey
Household Member



Janet Downey
Dependent

Janet Downey [Close]

Janet's Organizations:

- **City of Lakeland Parks & Recreation
- Chartwell Parks & Recreation After School Care
- Lonsdale Elementary School

Janet's Emergency Contact:

- Brice Sproatt-Fromme
- Franco Santos
- Harry Santos
- Tiffany Wilson

Janet's Out of Area Contact:

- Janet Bingham

Personal Profile

2) Scroll down to the Emergency Contacts section and click the **Edit** button on the right.

Emergency Contacts



Emergency Contact:



Franco Santos



Tiffany Wilson

Did you know?

Anytime an emergency contact updates their information, the organizations you are connected to are automatically updated.

Pick-up List:



Shelley Winslow

3) If you are adding a new emergency contact or pick up contact that is NOT in your support network, click on **Add New Emergency Contact** or **Add New Pick-Up Contact**.

PLEASE NOTE THAT IF YOU DON'T KNOW OF ANYONE WHO CAN BE AN EMERGENCY CONTACT, YOU CAN ADD YOURSELF. MAKE SURE TO SKIP THE EMAIL OR USE A DIFFERENT EMAIL WHEN COMPLETING THE INFORMATION IN THIS CASE.

Emergency Contacts for **City of Lakeland Parks & Recreation
* Indicates required fields

You can add a photo for emergency and pick-up list contacts that are visible to all connected organization to assist them during check in and check out process. Please note that if you add an email, the contact will have a chance to review the information you added for them, and make any changes including changing or removing this picture.

Emergency Contacts *
 An Emergency Contact is an adult who acts as an alternate guardian during an emergency when legal guardians cannot be reached. Trusted relatives and close family friends who live nearby make good emergency contacts. Once connected to you, they will be able to view emergency information for your dependent.



Franco Santos
 12313213123213
 franksantos@besafebc.com

Edit/Remove ▾



Tiffany Wilson ✓
 6043151312
 lindsayepact@outlook.com

Edit/Remove ▾

Select Emergency Contact (highlighted with red box)

Add New Emergency Contact (highlighted with green box)

Pick-up List
 A Pick-up List Contact is an individual authorized to pick up your dependent. Please note – Emergency Contacts are already authorized to pick up your dependent, so they do not need to be added as a Pick-up List Contact as well.



Shelley Winslow
 12313213123213
 winslow@besafebc.com

Edit/Remove ▾

Add New Pick-up Contact (highlighted with red box)

If you already added them for another dependent, you can click on **Select Emergency Contact** them to add them for another child.

Emergency Contacts for **City of Lakeland Parks & Recreation
* Indicates required fields

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Franco Santos
12313213123213
franksantos@besafebc.com
Edit/Remove



Tiffany Wilson
6043151312
lindsayepact@outlook.com
Edit/Remove

Select Emergency Contact

Click 'Add' for anyone you'd like to act as an Emergency Contact for Janet at **City of Lakeland Parks & Recreation



Brice Sproatt-Fromme
7788883109
sproatt2018@gmail.com
Add



Harry Santos
231321311212
Add



Lindsay Wilson
5555555555
Add



Matthew Stark
5555555555
Add

Add New Emergency Contact

4) You now have the option to add a photo for these types of contacts to assist with check in and check out. Please note that you can add an email address or choose not to include it by clicking on Skip Email. If you do add it, your contact will be sent an email to confirm they accept this responsibility.

PLEASE REMEMBER TO DENOTE A PHONE TYPE.

Add New emergency contact

* Indicates required fields

First Name :*

Last Name :*

Email :

 skip email

Primary Phone # :*

 Select Type

Add Another Number

Street Address 1 :

Street Address 2 :

Suite # :

City :

Country :

Postal or Zip Code :

Your contact will receive the following email. You can personalize it with your own message.

You can also add a photo as with check in check out procedures- but if your contact accepts, they may remove this if they wish.

You can add a photo of the emergency contact with the information you added for them, and make a

Save Save and Add Photo Cancel

 **Current Photo**

This photo will be shared with the people and organizations you connect with. Please select a photo that clearly shows the face.

Note: This photo's file size must not be greater than 3MB.

Profile image Browse

Upload Profile Photo Cancel

Once you click on Save, your organization will have this information immediately.

PLEASE REPEAT THE PROCESS FOR ANY SUBSEQUENT DEPENDENTS.