How to Schedule a Makeup from the App

Cancel a Class

From the app home page click on the day you would like to cancel.



Note - If the class you want to see is more than 30 days in the future you will need to adjust the settings. Click EVENTS then MY EVENTS then FILTER. Set the Date to Custom and select a range. You will now see all of the events based on your settings.

When you are on the desired date, click WITHDRAW



Note - You will only be removed from this particular class not the entire session.

On the next screen enter a Withdraw Reason then click Withdraw again to finalize.

Schedule a Makeup

From the Home page click EVENTS then ALL EVENTS. Enter your **current class level** in the search box to find options.



If the class is not full – Click the class then **REGISTER**. Select your name and **FINALIZE REGISTRATION**. *Note - If you cancelled your class ahead of time the fee will be voided*.

FULL – click the class then JOIN WAITLIST. Select you name and SAVE.

REGISTERED – You are currently in this class. You can cancel this class by clicking here (see above).

WAITLISTED – You are on the Waitlist and will be emailed if a spot opens. The opening will be filled on a first come, first served basis by replying to the email.

Notes

- Makeups are not guaranteed and must be done in the same session.
- If a participant does not show up for a scheduled makeup, it will still count as a makeup.
- Makeups can be done in the same or lower level; never above.
- If classes are full, you can show up and hope there are some no shows. If everyone comes, you will be asked to leave.