



2023-2025 RECREATION PROGRAM PLAN



APPROVED:

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January 26, 2023

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recreation program plan

The purpose of this Recreation Program Plan is to define the philosophy, priorities, and processes that guide the development and evaluation of recreation programming by the Glenview Park District.

The plan strives to highlight the many factors that must be considered in producing quality programs, including meeting the needs and interests of our community, contributing to our organization's overall goals, and operating in a sustainable manner. This plan has been developed in alignment with other organizational planning efforts and industry best practices, including the Commission for Accreditation of Park and Recreation Agencies (CAPRA)'s requirements, and with the participation and input of Glenview Park District staff. It is intended to be a living document, updated every 3 years, that provides useful, clear, and concise information and direction to staff.

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introduction

About our Organization

Vision, Mission, and Guiding Principles

Recreation Division Organizational Charts

Our Programming Philosophy

Key Concepts and Foundations
of all Recreation Programs

Educating the Public

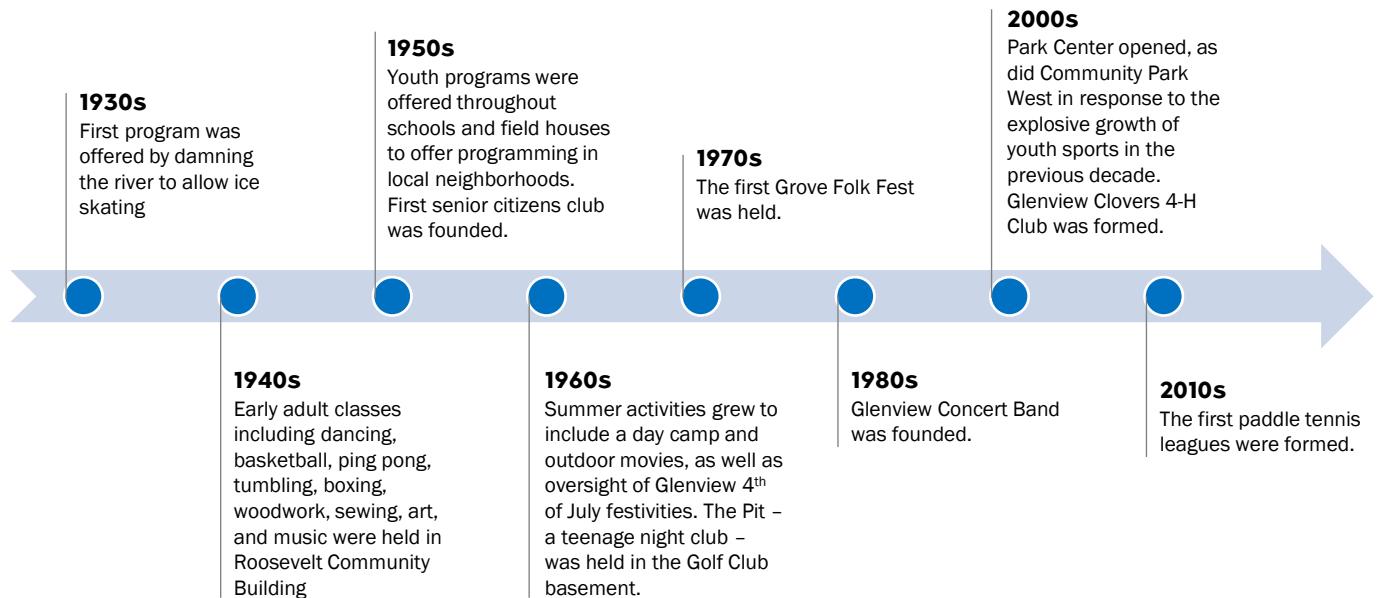
Connections to our Community & Other Plans

about our organization

The Glenview Park District is one the largest and most unique park districts in Illinois. We manage and preserve our community's most precious lands that possess both natural and cultural significance.

Formed as a distinct governmental unit in July 1927, Glenview Park District has been expanding its spaces and building more opportunities for the residents of Glenview to foster a sense of community. Today the Glenview Park District serves more than 50,000 residents including all of Glenview and Golf, small portions of Niles, Northbrook, Northfield, and Skokie and unincorporated areas beyond the village limits. Our property covers over 861 acres which includes 12 major facilities, 27 parks, 13 fieldhouses and numerous miles of walking trails and our facilities and programs are open to all.

RECREATION PROGRAMMING THROUGH THE DECADES



guiding our work

OUR VISION

A community in which everyone enjoys happiness, health, and an appreciation for the environment on a daily basis

OUR MISSION

Through exceptional experiences, the Glenview Park District strives to build a sense of community, enhance people's lives and contribute to the enrichment of the individual, family and the community

OUR GUIDING PRINCIPLES

accessibility

The Glenview Park District is committed to maintaining an environment which is inclusive in providing access to its program events, facilities, services, and employment opportunities

customer experience

The District will consistently strive to meet or exceed its customers' expectations and create value for its residents

stewardship and sustainability

The District will respect the importance of historical, environmental and conservation significance in developing, maintaining, and preserving land and facilities

employer of choice

The District will establish philosophies and practices designed to attract, train, and retain highly dedicated and talented employees

safety and proactive risk management

The District will strive to provide safe parks, recreation programs and facilities which balance the need to minimize risk while preserving the fundamental nature of the recreation experience

diverse programming

Recognizing the social, cultural and economic diversity of the community, the District will offer a wide range of innovative recreational opportunities and facilities reflective of the community's interests

fiscal responsibility

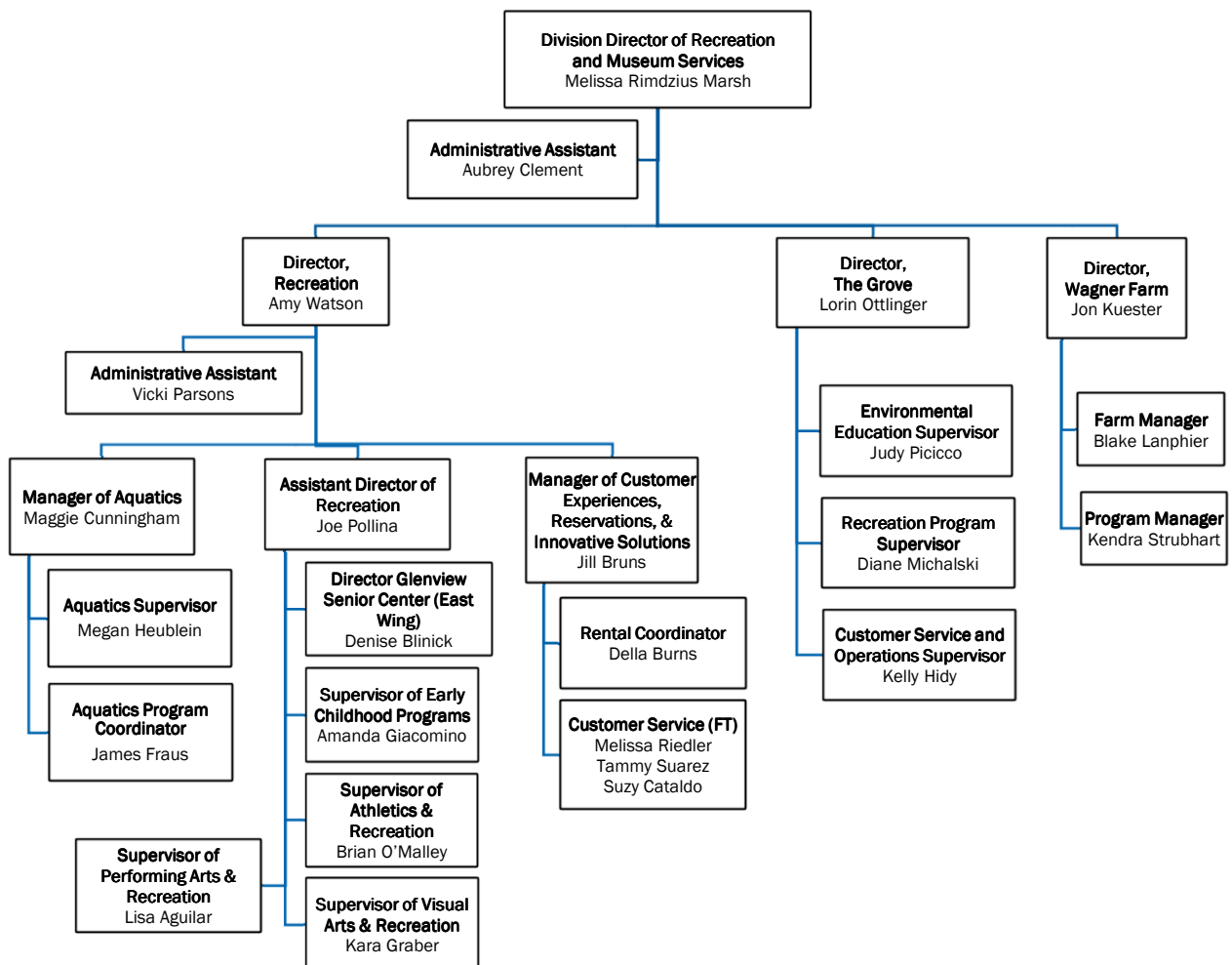
District decisions will be guided by sound financial principles. Services will be provided in a cost-effective manner which strives to maximize value to the taxpayer and benefits to the community

recreation program staff

A wide-variety of recreation programs and services are offered to the public by staff from two divisions within the Glenview Park District.

Recreation programs offered by the first division, Recreation and Museum Services, include those offered at Park Center, The Grove, and Wagner Farm, as well as others held in parks and schools throughout the community. Major program categories managed by the Recreation and Museum Services Division include youth and adult sports, summer camps, visual and performing arts, fitness, aquatics, senior services, preschool, special events, and other various general interest programming.

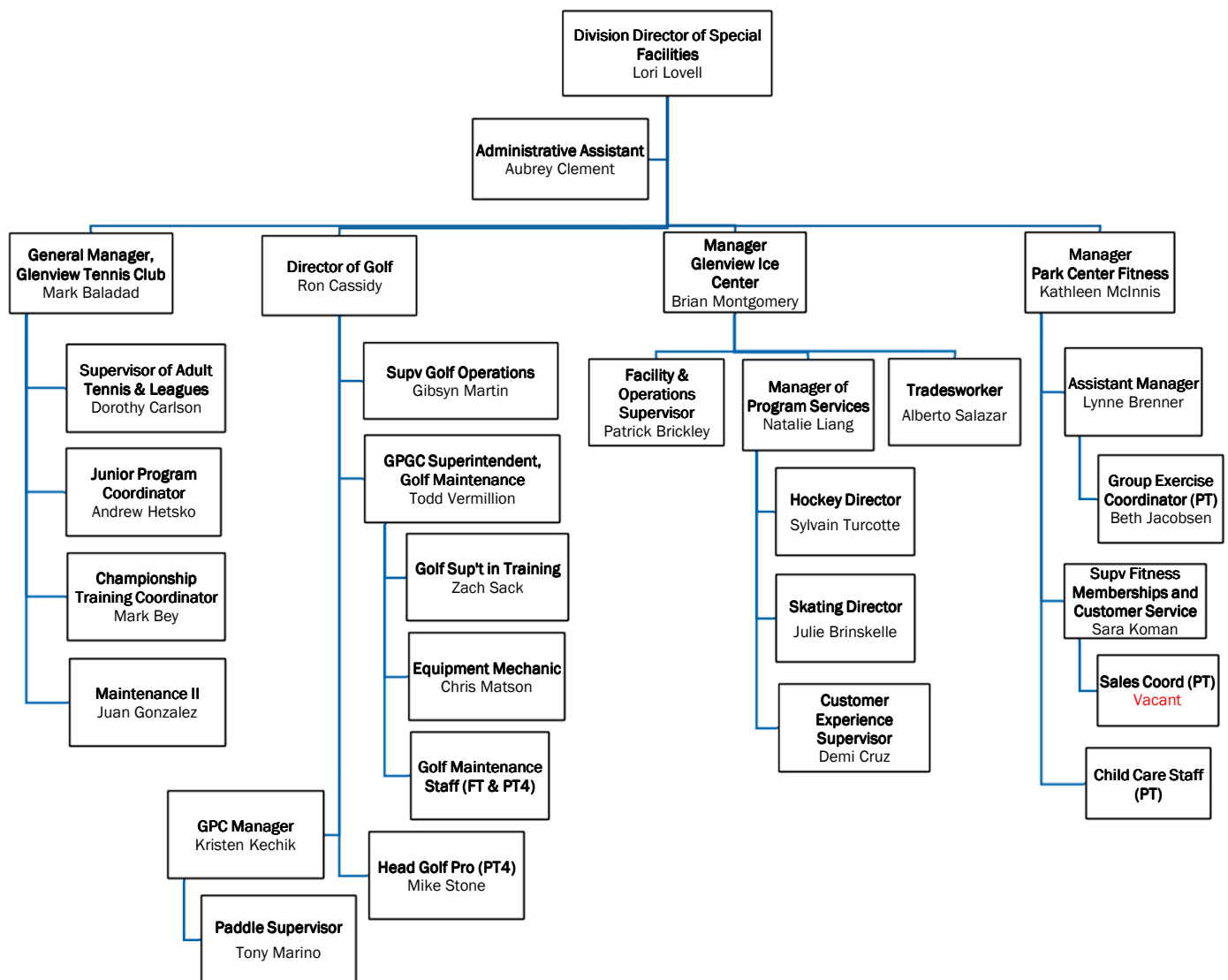
RECREATION AND MUSEUM SERVICES DIVISION ORGANIZATIONAL CHART



recreation program staff

The Special Facilities Division's recreation programs are those offered at the Glenview Tennis Center, Glenview Golf Club, Glenview Ice Center, and Glenview Prairie Club. Major program categories managed by the Special Facilities Division include racquet sports, golf, ice skating, hockey, and fitness. These programs play a role in covering the full operational expenses of these specific facilities.

SPECIAL FACILITIES DIVISION ORGANIZATIONAL CHART



our programming philosophy

Glenview Park District's programs play a key role in furthering our vision and mission by developing a community in which everyone enjoys happiness, health, and an appreciation of the environment each day.

Our programs provide exceptional experiences and build a sense of community, while enhancing and enriching the lives of participants. We recognize the social, cultural and economic diversity of our community, and seek to offer a wide range of recreational opportunities and facilities reflective of the community's interests in a cost-effective manner that strives to maximize value and benefits.

KEY CONCEPTS AND FOUNDATIONS OF RECREATION

Because they often involve an element of fun, the thought and effort necessary for planning successful recreation programs can sometimes be underestimated. Understanding key concepts regarding the foundation of recreation programs is important to ensure quality experiences for those participating in them. Our staff develop recreation programs based on these foundational concepts that they have learned through a mix of education, training, and experience.

With the goal of making this document useful to both the staff administering recreation programs and those who are curious about the recreation programs that Glenview Park District offers, we have listed some of these foundational concepts below:

LEISURE

The spare time or activities in a person's daily life that are not occupied by work, studies, sleep, or other obligations.

PLAY

A state of mind that one has when at least partially absorbed in an activity that provides enjoyment and a suspension of time. The characteristics of play involve the motivation and attitude related to the activity, not with the activity itself.

VALUE OF PLAY

Play has an important role for all ages – in youth it establishes new neural pathways in our brains that create our physical, social-emotional, and cognitive capabilities and for adults, time spent in play increases our resilience by activating the neural pathways that mitigate the effects of stress.¹

RECREATION

An activity a person engages in during their leisure time for a positive, purposeful end – typically for pleasure, to refresh or relax, or as a diversion.

PROGRAM

An opportunity provided by park and recreation organization that enables individuals to experience recreation. Note that programs themselves do not automatically create the recreation experience, instead they set the stage for opportunities for individuals to (hopefully) experience recreation by interacting with the environment that has been created for them.²

PROGRAMMING

The act of developing a variety of opportunities for participants to experience recreation in consideration of the operational, financial, and other needs to successfully implement these opportunities.

¹ National Institute for Play. (2022, December 23). *Play: The Basics*. Play Isn't Just for Kids. <https://www.nifplay.org/what-is-play/the-basics/>

² Management of Park and Recreation Agencies, (2016), 4th Ed., Chapter 6 – Program Services and Event Management, p. 155

our programming philosophy

EDUCATING THE COMMUNITY

As discussed on the previous page, because recreation often brings up ideas of play and fun, it can be easy for members of the public to underestimate its value to both the community and themselves as individuals. Beyond marketing and outreach for our recreation program and service offerings, it is important that we take the time to educate the public about the use of leisure time and the benefits of recreation.

In addition to providing outreach regarding recreation, we also recognize our role in improving community health. Because of this, we are also committed to educating the community on important subjects like physical activity, nutrition, substance abuse prevention, mental health, and healthy habits.

Glenview Park District works to address both educational commitments in a variety of ways so that we can reach a wider audience. We take advantage of our popular communication channels, including our website, e-newsletters, and social media. We participate in community events, such as staffing a booth where we can actively engage with community members or by giving presentations for community organizations. Additionally, program descriptions in our seasonal program guides regularly highlight the benefits associated with our services and facilities, in addition to offering programming specifically about these subject matters.



recreation program plan connections

The development of this Recreation Program Plan was completed with the park district's vision, strategy, and community in mind.

This plan is linked to other planning and outreach efforts to ensure that there is a high-level of alignment and efficiency across the park district and to increase our likelihood of success in achieving our organization's key performance indicator targets.

CONNECTION TO OTHER PLANS & DOCUMENTS

comprehensive master plan

Our 10-year Comprehensive Plan, "Charting Our Future," is the roadmap for how the park district will provide for the continual improvement of our parks and recreation system and services. The development process for this plan included research, community engagement, staff participation, and goal-setting that guides this Recreation Program Plan – both by directly referencing to items from the plan such as community needs assessment and recreation trends analysis and influencing this plan's goals and evaluation recommendations.



glenviewparks.org/10-year-plan/

strategic plan

Our Strategic Plan is a shorter-term plan that aligns the park district under a common vision and strategy and identifies the actions that our organization will take to adapt to current needs and trends and improve internal and external performance. The Recreation Program Plan references and utilizes the work of the Strategic Plan, including the vision, mission, and guiding principles and relevant strategic objectives and key performance indicators.



glenviewparks.org/government/strategic-plan/

budget

As the budget is developed each year, initiatives from the Comprehensive Master Plan, Strategic Plan, and Recreation Program Plan are reviewed and prioritized. Through this planning and approval process, resources are designated to operationalize these initiatives.

site-specific plans

Master plans developed for recreation sites, such as The Grove and Historic Wagner Farm guide educational and recreational programming at these locations. These five-year plans are developed immediately following the development of our Strategic Plan in order to further define how organizational initiatives are implemented at our museums.

recreation program plan connections

Community members and program participant involvement plays an important role in the planning and evaluation of our services.

Our organization regularly offers a variety of opportunities for community groups and individuals to provide input, support, and influence recreation program development. Some examples of these efforts are listed below.

OPPORTUNITIES FOR COMMUNITY & PARTICIPANT INVOLVEMENT

community needs assessment

As part of the park district's 10-year comprehensive planning process, a community needs assessment is conducted which includes a statistically-valid survey of residents, community meetings, stakeholder interviews, and additional opportunities for online feedback. Information from these efforts are used to shape the recommendations of the comprehensive master plan.

post-program satisfaction surveys

After many programs have ended, feedback is collected from participants through a post-program evaluation. Ratings and comments submitted by users are reviewed by staff to inform future program development and improvements.

park district studies & plans

When undergoing studies or creating plans for regarding specific recreation services, we often include stakeholder interviews, focus groups, and surveys as part of the discovery process.

website and social media

The park district always welcomes feedback from its residents and users. Staff monitor the park district's social media channels and website forms for any relevant comments or suggestions by the community.

board of park commissioners

The park district is governed by an elected board made up of residents from within the district boundaries. These dedicated individuals come from a variety of backgrounds and volunteer their time, serving their six-year terms without any compensation. They are directly responsible to park district residents and review and approve organizational policy and budget.

sponsorships and donations

Community groups and business that would like to support or sponsor the park district are offered opportunities to host an interactive booth at many of our events and facilities throughout the year. Participating sponsorships are designed to add value to our events through branded giveaways, games, and activities. Sponsors are encouraged to provide feedback after events, which is shared with event coordinators for future consideration.

supporting and community groups

Groups that support the park district, such as Glenview Park Foundation, Friends of Wagner Farm, The Grove Heritage Association, and Glenview Fourth of July Committee as well as other local community organizations provide input both formally and informally. Their input is taken into consideration in the development and improvement of programs and services.

current environment

Recreation and Leisure Trends

Community Demographics and Trends

Community Recreation Service Inventory

recreation and leisure trends

Understanding national, regional, and local trends in recreation and changes in our community is important to providing recreation programs that meet the ever-evolving needs of our residents.

Staff are expected to remain aware of industry trends, especially those related to the specific program areas that you oversee. Good sources of information include industry manufacturers and professional associations. To assist you, our organization regularly includes trends analysis as part of our planning processes. In addition to this, a snapshot of current trends is included below.

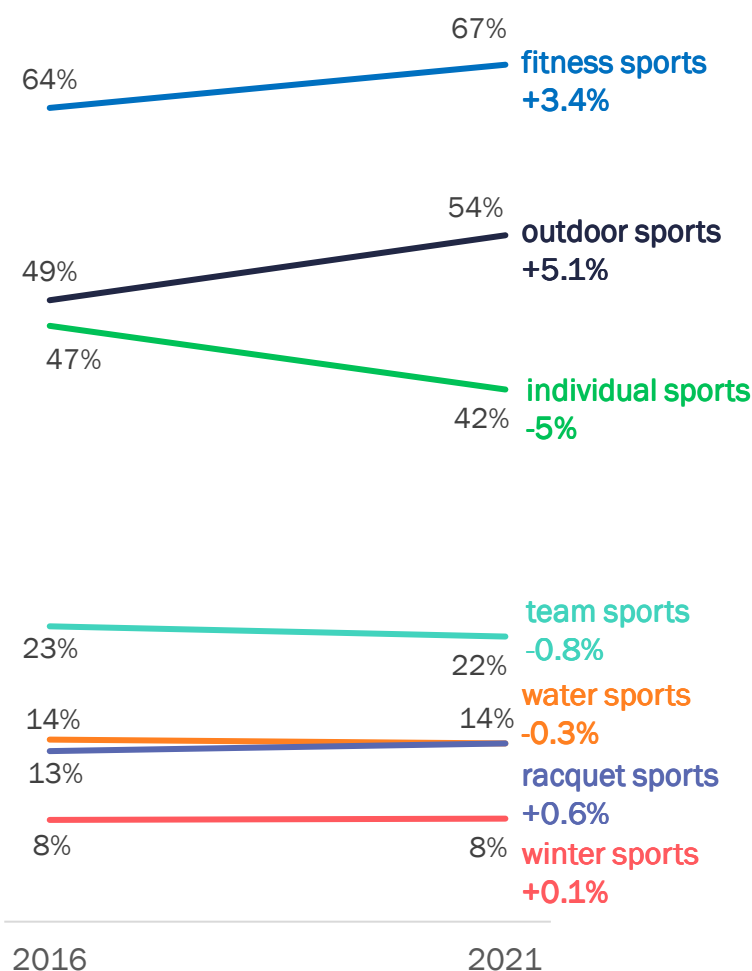
CURRENT TRENDS SNAPSHOT

Online Search Trends in the Chicago Metro Area					
Trending Down	Slightly Down	Relatively Steady		Slightly Up	Trending Up
crossfit zumba	cheerleading group fitness high-intensity interval training (HIIT) hockey lacrosse photography rugby yoga	basketball beach volleyball boxing camping concussion drones e-sports fitness gymnastics hiking karate mental health mountain biking paddle tennis	personal training racquetball roller hockey running skateboarding softball swimming swimming lessons triathlon ultimate frisbee volleyball water aerobics wellness	badminton cycling dinner ideas embroidery flag football gardening golf painting plant-based tennis	pickleball pilates resin crafts self-care

This table shows the 2018-2022 trends for the following search terms on Google from users in the Chicago metro area. Terms were identified from a variety of current and predicted trends related to sports, wellness, recreation, and crafts. This is not meant to display participation in the following activities. However there often is a correlation between online search trends and an interest in the subject, or changes in the language and terms that individuals in the area are using to describe their interests.

recreation and leisure trends

Over the past five years, the United States has seen a large rise in outdoor sports and fitness sports while experiencing a large decline in individual sports.¹



Youth Sports-Related Trends²

- 27% of youth sports parents believe their child has lost interest in playing sports, which presents a high barrier to youth sports participation overall. The wealthier the parent(s), the less interest their child has in sports.
- Young children are playing team sports at historically low levels, even while it is near returning to pre-pandemic levels. For older children, soccer and baseball have recovered, while basketball is still slightly down. All sports are still lower than their peak in 2008 when early sport specialization, higher costs to play, fewer recreational sports opportunities, and a declining national birth rate have all contributed to a decline in youth team sports participation.
- Travel sports programs have rebounded since COVID-19 and community-based programming is returning, although funding for such programs is shaky. Factors that could convince parents to keep their children in local programs include more playing time, more inclusive environments, and lower costs.
- Tennis and pickleball have emerged as popular sports, even among youth. Tackle flag football continues to lose participation as more youth (especially girls) switch to flag football.
- Parents place a significant level of trust in their coaches, more so than teachers and peers. Coaches are feeling the pressure of being asked to do more and more, including responding to mental health issues that youth are carrying post-pandemic.

¹ (2022). 2022 PAC Overview Report. Physical Activity Council. <https://www.physicalactivitycouncil.org/>

² Project Play. (2022). *State of Play 2022*. Aspen Institute. <https://www.aspenprojectplay.org/state-of-play-2022-intro>

recreation and leisure trends

ADDITIONAL ROUTINE RECREATION & LEISURE TRENDS ANALYSIS

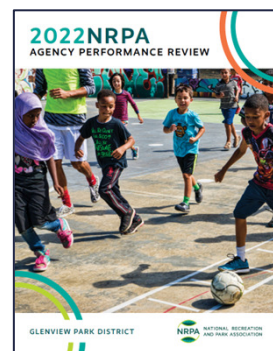
comprehensive master plan

As part of our comprehensive master planning process, an updated recreation trend analysis is completed by the consultant overseeing the plan development. A copy of the recreation trends analysis from our most recent comprehensive plan is included in Appendix 2.



agency performance review

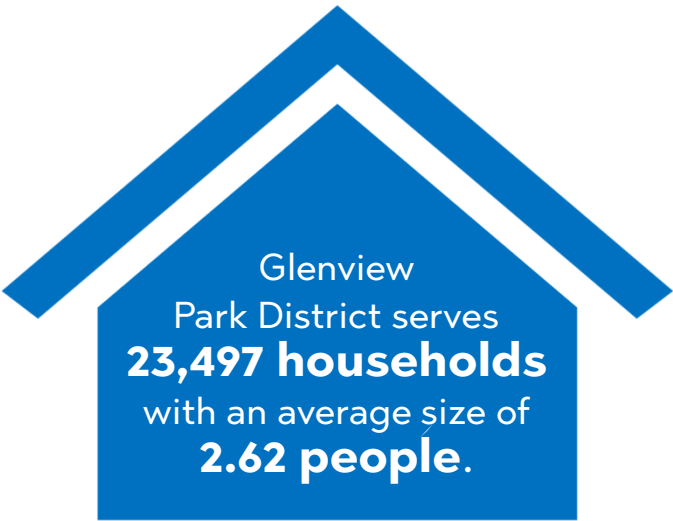
By submitting information about our organization and its performance each year, we receive a personalized Agency Performance Review Report from the National Recreation & Park Association. This report shows us how we compare to those of our peers through the United States. A copy of our most recent Agency Performance Review is included in Appendix 3.



community demographics and trends

In order to successfully meet our vision and mission, it is important to stay informed of changing community demographics.

This page features some highlights of recent community demographics and trends. For a review of our most recent full community demographics analysis, a copy of Chapter 3 from our 2018-2028 Comprehensive Master Plan is included in Appendix 4.



\$122,118

Median Household Income

Cook County: \$77,539
State of Illinois: \$76,812
United States: \$70,784

7%

Below Poverty Level

+9,407

Daytime Population¹
Increase

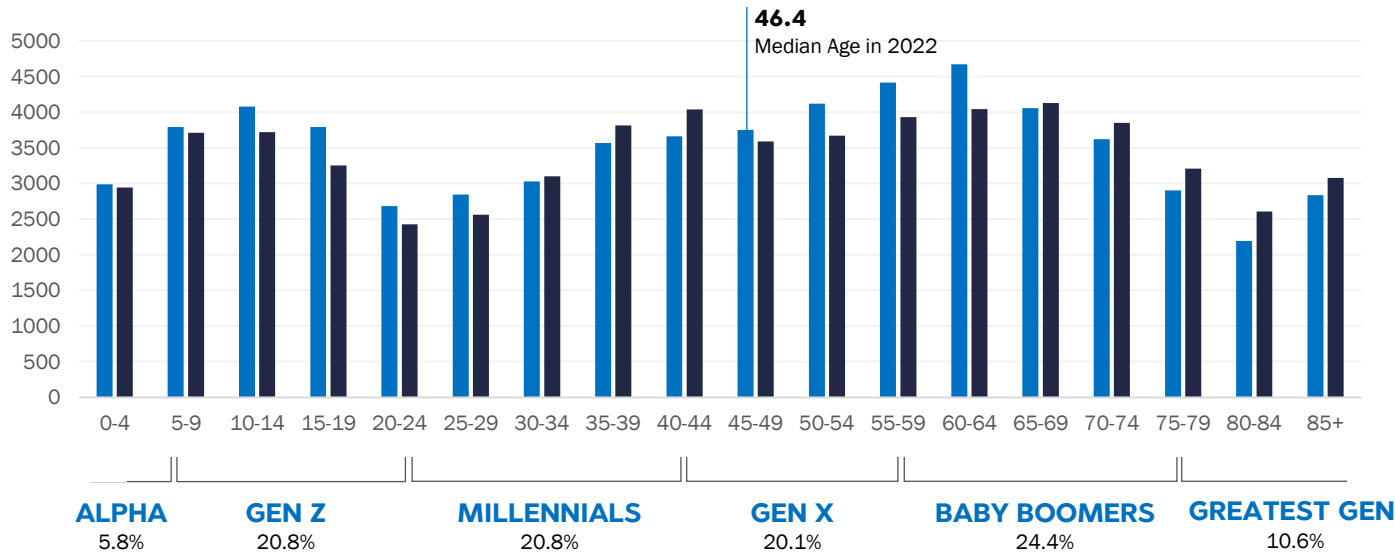
59

Diversity Index²

Cook County: 83
State of Illinois: 71
United States: 72

Glenview Park District’s population is expected to decrease from **63,001 in 2022** to **61,640 in 2027**.

Despite this overall decline of 0.44% per year, two age groups – older Millennials and seniors 65 and older - are expected to see population growth during that time.



¹ ESRI's Daytime Population model provides invaluable insight into an area's daily population expansions and contractions.
² ESRI's Diversity Index represents the likelihood that two persons, chosen at random from the same area, belong to different races or ethnic groups.
Demographic data provided by ESRI, ESRI-U.S. BLS, ACS and ESRI forecasts for 2022 and 2027.

community recreation service inventory

Understanding what recreation services are available in our community provides valuable insight to our organization when planning and prioritizing our own recreation service offerings.

This inventory, which is updated with each Recreation Program Plan update, helps staff understand for different types of recreation programs and services where the market may be oversaturated or underserved. This list also can be used to identify potential partner groups, sponsors, and instructors for upcoming recreation programs and events.

In addition to the lists below, in Appendix 5 a full spreadsheet which includes parent organizations, addresses, and websites to provide more detail and contact information. Additionally, maps for each category with service providers other than Glenview Park District have been included to make it easier to understand the geographical proximity of each service to the others.

COMMUNITY SERVICE PROVIDERS BY CATEGORY

aquatic programs and pools

Flick Outdoor Pool
Roosevelt Outdoor Aquatic Center
Splash Landing Indoor Aquatic Center
Berry Scuba & Swim School
Big Blue Swim School
Foss Swim School
Glen View Club
Old Willow Club
Our Lady of Perpetual Help Playdium
Valley Lo Club

athletic fields and courts

Catherine W Crowley Park
Central Tot Lot
Cole Park
Community Park West
Countryside Park
Cunliff Park
Diederich Park
Flick Park
Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park

athletic fields and courts (continued)

Jennings Park
Johns Park
Judy Beck Park
Ladendorf Park
Manor Park
Roosevelt Park
Rugen Park
Swenson Park
Tall Trees Park
Thomas J Richardson Park
Attea Middle School
Avoca West School
Glen Grove School
Hoffman School
Pleasant Ridge School
Springman School
Washington School
Westbrook School
Willowbrook School
Winkelman School

community recreation service inventory

COMMUNITY SERVICE PROVIDERS BY CATEGORY (continued)

boating and fishing

Gallery Park & Lake Glenview
Beck Lake
Chicago River Canoe and Kayak
Valley Lo Club

childcare

Glenview Knowledge Beginnings
Alphabet Acres Inc
Cara*lot Home Child Care
Children's Land Learning Center at Glenview on Greenwood
Children's Land Learning Center at Glenview on Milwaukee
Creme de la Crème
Dreamers Child Care and Preschool
Gertrude B. Nielsen Child Care & Learning Center
Kiddie Academy of Glenview
One Hope United - Glenview School Age
Open Arms
Poko Loko Early Learning Center
Storytime Learning Center by Children's Land
Wesley Child Care Center

community, recreation, and amusement centers

Park Center
Armenian All Saints Apostolic Church & Community Center
Funtopia Glenview
Kohl Children's Museum
Triumvera Recreation Center

cross country skiing

Beck Lake
Harms Woods
Valley Lo Club

culture, history, and museums

Historic Wagner Farm
Koehnline Museum of Art
Glenview Hangar One
Glenview Historical Society
Glenview History Center
Illinois Holocaust Museum & Education Center

dog parks

Community Bark West
Beck Lake

fitness studios and gyms

Park Center Health & Fitness
9round Fitness
Activation Fitness
Club Pilates
CrossFit Impact
Elite Center
F45 Training
LA Fitness
Life Time Athletic
Lotus Aerial Dance & Aerial Yoga
Manduu
MSF Performance
Orangetheory
Planet Fitness
Premier Fitness Centers
Pure Barre
RPEC
The Edge Sport Enhancement Training
ULTIFIT North Shore
Valley Lo Club
WIN Athletic Club
YogaSix

community recreation service inventory

COMMUNITY SERVICE PROVIDERS BY CATEGORY (continued)

[golf programs and courses](#)

Glenview Park Golf Club
Glenview Prairie Club
Glen View Club
North Shore Country Club
The Glen Club
Valley Lo Club

[gymnastics and tumbling](#)

Park Center
Dreams Gymnastics & Dance
The Little Gym of Glenview

[ice programs and rinks](#)

Glenview Community Ice Center
Flick Park (outdoor seasonal rink)
Johns Park (outdoor seasonal rink)
Roosevelt Park (outdoor seasonal rink)
Glenview Stars Hockey Association
Valley Lo Club (outdoor seasonal rink)

[inline hockey rinks](#)

Swenson Park

[libraries](#)

Glenview Public Library

[martial arts](#)

Park Center
Glenview Community Ice Center

[nature programs and centers](#)

Kent Fuller Air Station Prairie &
Tyner Interpretive Center
The Grove
River Trail Nature Center

[picnic areas](#)

Catherine W Crowley Park
Cole Park
Cunliff Park
Diederich Park
Flick Park
Indian Trail Park
Johns Park
Ladendorf Park
Manor Park
Roosevelt Park
Rugen Park
Sleepy Hollow Park
Willow Park

[preschools and early childhood](#)

Park Center
Children's Land Learning Center at Glenview on
Greenwood
Children's Land Learning Center at Glenview on
Milwaukee
Creme de la Crème
District 34 Preschool
Dreamers Child Care and Preschool
Glenview Knowledge Beginnings
Gertrude B. Nielsen Child Care and Learning
Center
JCC Preschool Northbrook
Kiddie Academy of Glenview
Kohl Children's Museum
Open Arms
Poko Loko Early Learning Center
St David's Nursery School Inc
Titan Tots Preschool
Wesley Child Care Center

community recreation service inventory

COMMUNITY SERVICE PROVIDERS BY CATEGORY (continued)

parks and open spaces

Catherine W Crowley Park
Central Tot Lot
Cole Park
Community Park West
Countryside Park
Cunliff Park
Diederich Park
Flick Park
Gallery Park & Lake Glenview
Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park
Jackman Park
Jennings Park
Johns Park
Judy Beck Park
Ladendorf Park
Manor Park
Peninsula Park
Roosevelt Park
Rugen Park
Sleepy Hollow Park
Swenson Park
Tall Trees Park
Thomas J Richardson Park
Willow Park
Beck Lake
Harms Woods
Techny Basin North
Attea Middle School
Avoca West School
Glen Grove School
Henking School
Hoffman School
Lyon School
Pleasant Ridge School
Springman School
Washington School
Westbrook School
Willowbrook School
Winkelman School

parties and facility rentals

Catherine W Crowley Park
Cole Park
Cunliff Park
Diederich Park
Flick Outdoor Pool
Flick Park
Gallery Park & Lake Glenview
Glenview Community Ice Center
Glenview Park Golf Club
Glenview Prairie Club
Glenview Tennis Club
Historic Wagner Farm
Indian Trail Park
Johns Park
Ladendorf Park
Manor Park
Park Center
Roosevelt Outdoor Aquatic Center
Roosevelt Park
Rugen Park
Schram Memorial Chapel
Sleepy Hollow Park
Splash Landing Indoor Aquatic Center
The Grove
Willow Park
City Kid Theatre Company
Code Ninjas
Davinci Meeting Rooms
Dreams Gymnastics & Dance
Funtopia Glenview
Kids Science Labs
Kohl Children's Museum
Old Willow Club
The Glen Club
The Little Gym of Glenview
The Social Loft Event & Venue Space
Ultimate Ninjas North Shore

community recreation service inventory

COMMUNITY SERVICE PROVIDERS BY CATEGORY (continued)

playgrounds

Catherine W Crowley Park
Central Tot Lot
Cole Park
Community Park West
Countryside Park
Cunliff Park
Diederich Park
Flick Park
Gallery Park & Lake Glenview
Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park
Jackman Park
Jennings Park
Judy Beck Park
Ladendorf Park
Manor Park
Peninsula Park
Roosevelt Park
Rugen Park
Sleepy Hollow Park
Swenson Park
Tall Trees Park
Thomas J Richardson Park
Attea Middle School
Avoca West School
Glen Grove School
Henking School
Hoffman School
Lyon School
Pleasant Ridge School
Springman School
Washington School
Westbrook School
Willowbrook School
Winkelman School

recreation variety and hobbies

Park Center
Glenview Knowledge Beginnings
Code Ninjas
Confidence with Etiquette
Kids Science Labs

racquet programs and courts

Glenview Tennis Club
Glenview Prairie Club
Catherine W Crowley Park
Cole Park
Cunliff Park
Diederich Park
Flick Park
Gallery Park & Lake Glenview
Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park
Johns Park
Old Willow Club
Roosevelt Park
Rugen Park
Thomas J Richardson Park
Willow Park
North Shore Country Club
Valley Lo Club

senior programs and services

The East Wing
Helping Hands Of Glenview
North Shore Senior Center

community recreation service inventory

COMMUNITY SERVICE PROVIDERS BY CATEGORY (continued)

skateboarding and skate parks

Community Park West
Swenson Park

sledding hills

Flick Park
Johns Park

sports programs and gymnasiums

Park Center
American Futsal Academy LLC
Chicago FC United
Elite Center
FC Mirage
Glenbrook North High School
Glenbrook South High School
Glenview AYSO
Glenview Blaze
Glenview Junior Titan Football
Glenview Stars Hockey Association
Glenview Titan Fastpitch Softball
Glenview Youth Baseball
Glenview Youth Soccer Association
Little Legends Soccer Academy
Loyola Academy
Our Lady of Perpetual Help Playdium
Propel Hockey
Trevian Soccer Club

sports teams and leagues

Glenview Community Ice Center
Glenview Park Golf Club
Glenview Prairie Club
Glenview Tennis Center
Park Center
American Futsal Academy LLC
Chicago FC United
Elite Center
FC Mirage
Glenbrook North High School
Glenbrook South High School
Glenview AYSO
Glenview Blaze
Glenview Junior Titan Football
Glenview Stars Hockey Association
Glenview Swim Club
Glenview Titan Fastpitch Softball
Glenview Youth Baseball
Glenview Youth Soccer Association
Little Legends Soccer Academy
Loyola Academy
Our Lady of Perpetual Help Playdium
Propel Hockey
Trevian Soccer Club

community recreation service inventory

COMMUNITY SERVICE PROVIDERS BY CATEGORY (continued)

summer camps

Glenview Community Ice Center
Glenview Park Golf Club
Glenview Prairie Club
Glenview Tennis Center
Historic Wagner Farm
Park Center
The Grove
Apachi Summer Camps
Camp Galileo
Code Ninjas
Dreams Gymnastics & Dance
Gertrude B. Nielsen Child Care and Learning Center
Glenview School of Arts
Glenview Youth Soccer Association
Good Times Summer Day Camp
Kids Science Labs
KidzToPros Summer Camp
Loyola Academy Day Camp
Old Willow Club
Open Arms
Propel Hockey
St David's Nursery School Inc
The Laughing Academy
The Little Gym of Glenview
Ultimate Ninjas North Shore
Wesley Child Care Center

visual and performing arts

Park Center
Sheely Center for the Performing Arts
Oakton College Performing Arts Center
Aurthur Murray Dance Studio of Glenview
City Kid Theatre Company
Dance & Music Academy
Domi Piano Music Lessons
Dreams Gymnastics & Dance
Driven 2 Dance
Glenview Art League
Glenview School of Arts
Karisma Dance Company
Lotus Aerial Dance & Aerial Yoga
Marlaa's Piano Studio
Mia Studio
North Shore Dance & Theatre
NorthShore Elite Talent Company
Oil Lamp Theatre
Sing with Emily
The Laughing Academy
The Sheila Healy Academy of Irish Dance
Topsy Paint
Trifecta Dance Collective
Twelve Tone Music School

community recreation service inventory

COMMUNITY SERVICE PROVIDERS BY CATEGORY (continued)

walking paths and trails

Catherine W Crowley Park
Community Park West
Countryside Park
Flick Park
Gallery Park & Lake Glenview
Judy Beck Park
Ladendorf Park
Manor Park
Swenson Park
Thomas J Richardson Park
Willow Park
Beck Lake
Des Plaines River Trail System
Techny Basin North
Winkelman School

youth services

One Hope United
Northfield Township
Youth Services of Glenview/Northbrook

priorities and goals

Program and Service Determinants

Recreation Program Goals and Objectives

Program Area Objectives and Outcomes

program and service determinants

We have a responsibility to build our programs and services in a professional, thoughtful, and systematic manner.

Based on industry best practices, we consider the following six determinants when identifying and developing recreation programs and services. Additional information on how we evaluate our success in incorporating these determinants can be found on page 45 and pages 47-50.

Determinants	How They Should Be Considered
Conceptual Foundations of Play, Recreation, and Leisure	Recreation programs and services should reflect the basic conceptual foundations of play, recreation, and leisure. We should consider how we will set the stage to create opportunities for positive, worthwhile experiences that involve joy, creativity, challenge, and reflection that enhance the social, physical, mental, and spiritual well-being and growth of participants.
Organizational Philosophy, Vision, Mission, Goals, and Objectives	At their core, park and recreation organizations strive to enhance the quality of life of their communities, but staff should look to organizational vision, mission, goals, and objectives for direction regarding the priorities and strategies for making that happen. These guiding documents should be referenced when considering recreation programs and services for implementation, and staff should also strategize how they can play a role in moving our organization closer to achieving its vision and goals through program design and delivery.
Constituent Needs	Staff should have an awareness of our community dynamics and their recreation needs. This includes knowledge of demographics including age, income, education, household composition and living situations, race, ethnicity, etc. In addition to this, considerations regarding the community's needs, attitudes, interests, and behaviors should be part of program and service design.
Participant-Centered Culture	Beyond a general awareness of overall community needs, our organization's culture and program and service design and delivery should reflect a commitment to creating and maintaining quality relationships and providing excellent service that places participants at the center of the process.
Desirable Experiences for Clientele	More than providing excellent service, staff should consider how they will meet the specific needs and create the experiences desired by their participants. This is particularly important for groups with special needs including people with disabilities, youth, and the aging. However, this should be considered for all program types and audiences, such as determining how participants of different skill levels will be able to participate in an activity together, or how instructors will not only teach a subject but also create other desirable outcomes for participants such as meeting new people.
Community Opportunities	No organization can provide everything for everyone, and fortunately that is not expected of ours either. When considering recreation programs and services for implementation, staff should review if similar opportunities may already exist within the community. Additionally, we have an opportunity to facilitate community building through partnering cooperatively with other organizations, or by providing the space or other resources to enable other organizations to provide services for the community.

overall program goals and objectives

To understand if we are being successful in achieving our organizational goals and if those efforts are resulting in the desired increased performance, the following recreation program goals and objectives have been developed.

These goals and objectives have been developed at the overall program portfolio level with individual programs collectively playing a role in the park district's success in meeting these objectives and achieving these goals. Evaluation of these recreation program goals and objectives are monitored annually and reported biannually to the park district's leadership team and Board (along with Strategic Plan updates and other organizational key performance indicators).

OVERALL PROGRAM PORTFOLIO GOALS AND OBJECTIVES

Organizational Priority or Initiative	Recreation Program Goals	Recreation Program Objectives
Strategic Theme: Customer Focus	To develop knowledge of the customer	To provide recreation programs in such a manner, place, and time that meet community needs and operate with a success rate (at or above minimum participation requirements) of at least 75% overall
Strategic Theme: Customer Focus	To ensure access to services	To provide positive experiences in quality recreation programs that are reflected by achieving a Net Promoter Score (NPS) of 40 or higher
Strategic Theme: Customer Focus	To continuously adapt services	<p>To provide recreation programs and services that appeal to all residents, no matter their age or circumstances, that result in at least 32% of resident households completing a transaction through our RecTrac software each year</p> <p>To continually develop new recreation programs and either refresh or eliminate those that have gone stale by maintaining a program lifecycle mix with at least 10% of programs in the "introductory" stage and no more than 10% in the "end of life" stage</p>
Strategic Theme: Financial Stewardship	To maintain financial sustainability	<p>To efficiently plan and forecast program participation such that variances between budgeted and actual revenues and expenditures are no greater than 10%</p> <p>To seek alternative revenue sources for programs and events such as sponsorships, donations, and grants that contributes to the park district's overall goal of growing alternative revenue by 2% each year</p>

specific program area objectives

Evaluation of program area outcomes are continually managed and monitored throughout the year by individual program supervisors. Samples of work demonstrating the evaluation of program outcomes and the tools used to do so are included in Appendix 6.

aquatic programs

Aquatic programs consist mainly of classes designed to teach and test swimming and water safety proficiency starting with basic swim lessons for young children and progressing to lifeguard and swim instructor training and certification.

Program Objectives

To provide a safe, quality environment for learning and recreation

To teach vital water safety skills

Program Outcomes Measurement

Maintain Starguard ELITE status and meet or exceed all objectives in Starguard Elite Audits

Participants undergo swim lesson skill tests in order to monitor progression and determine when they are ready to proceed to the next level

early childhood programs

Early childhood programs consist of half- and full-day preschool programs as well as individual classes geared towards teaching age-appropriate developmental skills in the areas of education, movement, and social interactions.

Program Objectives

To provide a safe, quality environment for learning and recreation

To teach skills important to the development of the young participants

Program Outcomes Measurement

The Park District will maintain DCFS certification of the Preschool, including meeting all training requirements for teachers and assistants.

Program instructors complete evaluations of each individual's participation and progress; some are shared directly with parents and others are used to guide conversations with parents

day camps

Day camps consist of a variety of traditional summer day camps to others centered around a specific theme with more focused activities and skill development.

Program Outcomes

To create memorable experiences for campers within each camp's unique focus

To create unique opportunities for learning and improving skills within the themed camps

Program Outcomes

Input on camper experiences are captured through post-program evaluations

Camp staff assess participants' skills and progress and provide guidance to participants

specific program area objectives

historical and educational programs

Historical and educational program consist of programs for a variety of ages about nature, animals, history, and the outdoors and environment.

Program Objectives

To provide a positive experience that encourages continued interest in historical and education programs

To ensure participants leave the program having learned new information or skills

Program Outcomes Measurement

Program instructors collect program feedback through a post-program evaluation

Program instructors complete in-program learning assessments on pre-determined learning objectives set for programs

health & wellness programs

Health and wellness programs consist mainly of fitness, yoga, and meditation classes for various ages and strength/skill levels.

Program Objectives

To provide a safe, quality environment for exercise and recreation

To create a positive experience that encourages participants to continue to make fitness part of their weekly routine.

Program Outcomes Measurement

Park District trainers will hold national fitness certifications and first aid/CPR training, and will meet all continued education requirements for both.

Maintain a Net Promoter Score of at least 40

athletics and sports development programs

Athletic and sports development programs consist of a wide range of classes aimed at developing participants' sports skills and athletic performance. Many programs are offered for a variety of age groups and include basketball, figure skating, ice hockey, golf, tennis, martial arts, etc.

Program Objectives

To teach skills important to the development of the young participants

Program Outcomes Measurement

Program instructors assess participants' skills and progress and provide guidance to participants regarding remaining in the same program or moving up to the next level

program design and management

Current Scope of Program Offerings

Accessibility

Program Development

Program Elimination

Program Management Policies

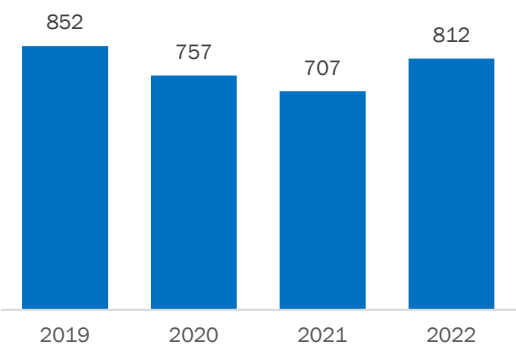
scope of program offerings

In order to truly provide recreational opportunities for everyone in our community, it is important to look at the scope of program offerings through multiple lenses.

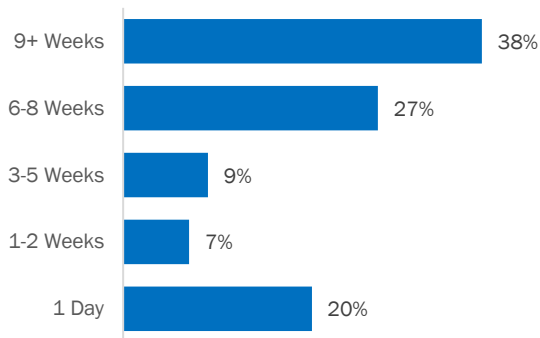
Broader insights into the programs and services that we offer are included in our Community Recreation Services Inventory shared on pages 18-25. Additional insights into the scope of our services can be pulled from our RecTrac software, which our organization uses to manage program registrations. Some highlights from our data reflecting the recreation programs that we directly offered and accepted registration for are shown below.

HIGHLIGHTED DATA OF OUR RECREATION PROGRAM OFFERINGS

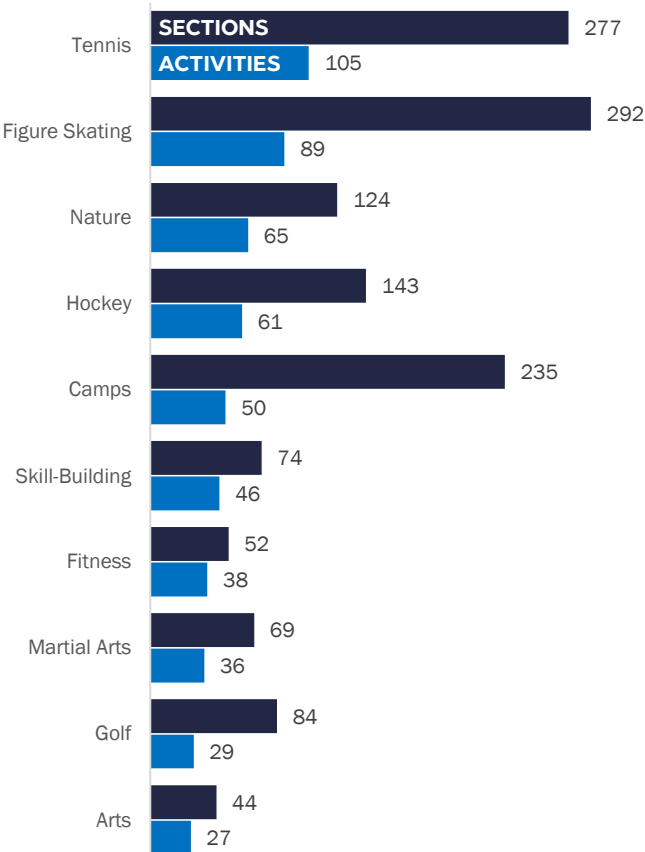
TOTAL UNIQUE ACTIVITIES OFFERED



ACTIVITY OFFERINGS BY SESSION LENGTH IN 2022



TOP 10 ACTIVITY OFFERINGS BY CATEGORY IN 2022



By offering a wide variety of class types and lengths, we are able to serve a wide range of skill levels and price points to accommodate varying user needs and preferences.

scope of program offerings

PROGRAMS AND SERVICES MANAGEMENT MATRIX

In addition to the insights found in our RecTrac software, a Programs and Services Management Matrix has been created that includes more details provided by staff while completing an analysis of our programs and services. This matrix reflects the results of a random sample of over one-quarter of the recreation programs offered in 2022 and can be found in Appendix 7.

PROGRAMS AND SERVICES FACILITATED BY GLENVIEW PARK DISTRICT

As a final examination of the scope of program offerings, we also recognize that there are many ways to provide recreation opportunities to our community. When thinking of recreation programs, traditional leader-directed programs often come to mind, but the following pages highlight examples of other types of recreation experiences that our organization facilitates as well.

self-directed recreation programs and services

The park district offers self-directed recreation opportunities for individuals and groups to participate in without leadership, often under only general supervision. These can include opportunities offered at no cost that are available at any time to the general public or others that require a fee and/or reservation or permit to access during specific facility hours so long as the participants direct the recreation experience.

Examples include:

- Athletic Fields
 - Basketball Courts
 - Boating & Fishing
 - Bocce Ball
 - Disc Golf
 - Fitness Center
 - Golfing
- Nature Preserve
 - Ice Skating
 - Pickleball Courts
 - Picnic Pavilions & Areas
 - Playgrounds
 - Sand Volleyball
 - Skate Park
- Sledding
 - Splash Pads
 - Swimming Pools
 - Tennis & Paddle Tennis Courts
 - Walking & Multi-use Trails
- More details about self-directed recreation activities can be found in the current park district recreation guide and on the park district website.

scope of program offerings

leader-directed recreation programs and services

The park district offers leader-directed recreation opportunities that provide recreation opportunities where participant involvement is directed by a leader or instructor.

Examples include:

- | | | | |
|------------------------------|-------------------------|-------------------------------|---|
| • Adult & Tot Sports Classes | • Golf Lessons | • Rhythmic Gymnastics Classes | More details about leader-directed recreation activities can be found in the current park district recreation guide and on the park district website. |
| • Dance Lessons | • Hockey Lessons | • Youth Sports Classes | |
| • Early Childhood Classes | • Holiday Programs | • Youth STEM Classes | |
| • Figure Skating Lessons | • Martial Arts Programs | • Summer Camps | |
| | • Nature Programs | • Tennis Lessons | |
| | • Preschool | | |

cooperative recreation programs and services

The park district provides programming through cooperative agreements with public, commercial, and nonprofit entities.

Examples include:

- | | | |
|----------------------|--|---------------------------------|
| • Be@the Farm | • Des Plaines Park District Driving Range | • Together We Tri |
| • Camp REC Days Off | • School District 34 Summer Camp Partnership | • Winter and Spring Break Camps |
| • Movies in the Park | | |

facilitated recreation programs and services

The park district aids individuals and groups that provide or want to provide recreation programs and leisure services independently from the agency.

Examples include:

- | | | |
|---|-------------------------------------|--------------------------------------|
| • Glenview Public Library | • Glenview Stars Hockey | • Local Scout Troops |
| • Youth Services of Glenview/Northbrook | • Glenview Youth Baseball | • Religious Organizations |
| • Village of Glenview | • Glenview Youth Soccer Association | • Homeowners Associations |
| | • Titan Fastpitch Softball | • Judy Beck Grant Program Recipients |

accessibility

In carrying out our mission, Glenview Park District believes that every individual should have the opportunity to participate in activities that support their physical, mental, and social development and well-being. We are committed to ensuring that our programs and services are accessible to all.

Our role in this includes striving to provide recreation opportunities for individuals of all ages, abilities, and skill levels, especially where such opportunities are not offered elsewhere in our community.

To truly make a good-faith effort towards this effort, we also understand that simply offering programs and services is not enough, but that we also must strive to ensure that our users and the community are knowledgeable of these opportunities and that we identify and remove barriers to participation in these activities where it is within our own ability to do so. This includes efforts such as:

Leisureships (Financial Aid)

Provided by a partnership between the Glenview Park District and Glenview Youth Services, [recreation leisureships](#) are available throughout the year to those families who find it difficult or otherwise impossible to register their children for park district programs due to financial constraints. Leisureships may include payment plans which allow participants to spread the payment of a program or membership over time or scholarships which allow participants to pay a reduced fee for a program or membership.

Partnership with Northern Suburban Special Recreation Association (NSSRA)

Glenview Park District works with [NSSRA](#), who provides and facilitates year-round recreation programs and services for children, teens, and adults with disabilities who live in our community and provides inclusion support for individuals so that they can participate in our own recreation programs.

Park and Facility Accessibility

Glenview Park District works to eliminate barriers to program participation by striving to make our parks and facilities in which our programs are held accessible to individuals with disabilities. At a regular interval, our park district engages consultants to update our Accessibility Transition Plan and note the improvements that have been made to date, as well as document those that still need to be made. Additionally, within the [most recent plan update](#), assessments of program practices were completed to provide additional feedback and possible areas of improvement specific to recreation programming.

Policies and Procedures

Glenview Park District has adopted policies related to access to recreation programs such as:

- Policy 6.60 – Cooperative Operations
- Policy 7.10 – Recreation Programming
- Policy 7.12 – Eligibility for Program Participation
- Policy 9.50 – Americans with Disabilities

program development

While developing and offering new recreation programs is certainly in line with the vision and mission of the park district, it is important that it is done strategically in order to make the effective use of our resources.

While it can sometimes be easy to get excited about a new program idea, the work and resources needed to plan, develop, market, and offer that new program requires that staff are thoughtful in their program development approach. Much of the information provided in this Recreation Program Plan shares some of those strategies, priorities, and goals that should be considered when developing a new program idea, but at a minimum, it is important that we answer the following four questions prior to developing a new program.

If the new program idea is unable to answer each of the questions satisfactorily, it does not mean that the program has no merit. Instead, it is an opportunity for staff to consider how the idea may be adapted to be a better fit, or to identify what other benefits the program may provide outside of these questions that make it of high value or potential to our overall program offerings.



New program ideas are then brought to fruition through the budget development process. Once details have been finalized, staff complete an “Add an Activity” form in conjunction with the seasonal brochure development process.

program elimination

Eliminating program offerings from our overall portfolio can sometimes be a difficult task, especially when the program may still be meeting the minimum requirements in terms of participation and finances.

Every program offered, even those that end up being cancelled, still require park district resources and may present opportunity costs in that they take up time, facility space, marketing efforts, etc. that could have been utilized towards a more successful program. As part of the program evaluation process described in the next section, staff should be considering which programs should be eliminated or refreshed alongside conversations about what new programs may be offered or how current programs can be improved.

To make the determination of which programs should be considered for elimination (or be refreshed into a new program or package), examples of signals to be aware of are listed in the graphic on the right.

Before making the decision to fully eliminate a program, especially if the audience being served or if the program area is a priority to the park district, staff should consider if the program could be revamped or refreshed to make it a better fit for our users. For example, some questions to consider that could make a program new again or more attractive include:

- Would changing the time (day of the week, time of day, shorten the length of program) or place where the program is offered open it up to a new audience?
- Could the name or description be updated to be more appealing? Is there some aspect of pop culture or societal trends that could be used in marketing or to theme the program to make it more current?

(continued on next page)

Signs That a Program Should Be Considered for Refresh or Elimination

As a Result of our Program Assessment:

- Program has been placed in the “End of Life” program life cycle stage for more than one year
- Program has been placed in the “End of Life” program life cycle stage and also rates “Low” in either operational performance or mission alignment
- Program rates “Low” in both operational performance and mission alignment

As a Result of Internal Discussion and Evaluation:

- Resources required to offer the program successfully outweighs the value of providing it
- Changes necessary to continue to offer the program in a safe and/or quality manner requires more resources than the program can support
- Facility space and resources could be better put towards a new recreation program or service opportunity

As a Result of Community or Societal Shifts:

- A new recreation provider enters the community and creates a situation where the market becomes too saturated to successfully continue the program
- Community demographics or recreation trends shift, making offering the program (or current number of programs) no longer viable
- Fluctuations in the economy, job market, etc. make the program too difficult or impractical to offer (or for individuals to participate)

program elimination

- Could you reduce or eliminate any barriers to participation such as difficult registration processes, participant equipment and supply needs (especially for introductory-level programs), etc. Is it worth reaching out to past participants who did not repeat the program to find out why they left?

Ultimately there will be some programs that will need to be phased out. Of course, eliminating a program is sometimes easier said than done. Once staff would like to recommend a program or service for elimination, steps should be taken to review the reasoning and impact of the decision with your supervisor.

Care should be taken to consider the current participants, users, and staff and how they will be affected. Being prepared and providing advance notice of the decision, reasons for the change, and alternative program or employment options, if available, will often help soften any negative feedback that you may experience.

Depending on the situation and nature of the program, assistance may be required from marketing and IT staff for support in communicating and finalizing the removal of the program. Additionally, advance notification should be shared with internal staff such as those working in affected facilities or in customer service roles.

program management policies

Glenview Park District has a variety of policies that influence program management, pricing, and implementation.

Several policies relevant to recreation program management are included on the following pages, along with additional details and context. Beyond these policies, staff also have access to the park district's full set of policies via our district's shared file drive which serves as the most up-to-date repository for district-wide documents. Staff are encouraged to refer to them for further direction.

PROGRAM PRICING AND COST-RECOVERY

Glenview Park District has developed a comprehensive revenue policy to set revenue and profit/loss expectations for the various units of our organization based on a 3-tier classification system, "Categories of Park Services." These tiers include:

1. **Basic Public Services.** As a public recreation provider, the park district acknowledges that some forms of recreation, such as parks, playgrounds, outdoor sports fields, skate parks, etc. are basic recreation facilities for the public good that have little or no opportunity to generate revenue. These services are provided to the community through tax revenue.
2. **Expanded Public Services.** The second tier includes fee-based programs that are expected to cover all direct expenses through user fees but may be subsidized with some tax revenue to help offset indirect costs for park district overhead and capital expenses. Generally, these programs, while benefitting the individual participant, also still provide somewhat of a public benefit or may be deemed to be a public service.
3. **Enterprise Services.** The third tier includes programs and facilities that are expected to cover all direct and indirect operating expenses through user fees. In general, the beneficiary of participating in these programs goes mainly to the individual participant.

Beyond using these tiers to set program budgets and user fees, staff also develop annual recommendations for each recreation facility which includes general operating practices and approved fees for the upcoming fiscal year.

A copy of Policy 3.34 Revenue and samples of facility annual recommendations are included in Appendix 8.

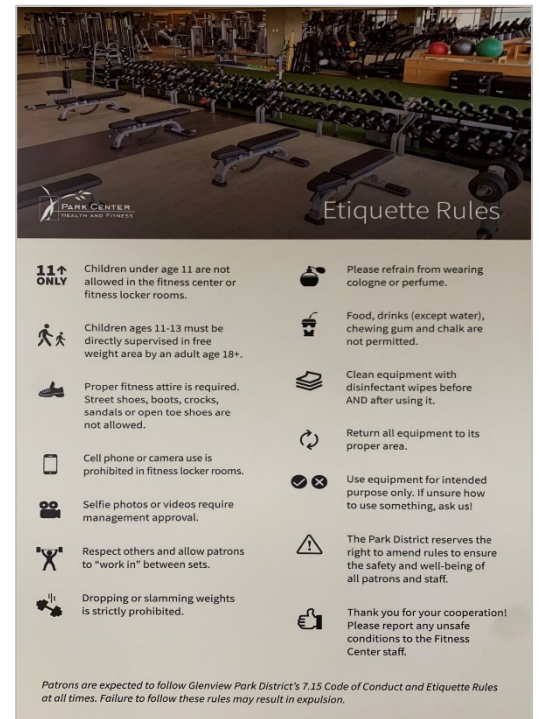
program management policies

PARTICIPANT CODE OF CONDUCT

Glenview Park District seeks to provide positive recreational experiences in which all individuals are welcome and treated with respect, sensitivity and fairness. We support Character Counts efforts in our community and have established a Code of Conduct policy that sets behavioral guidelines for all individuals while participating, attending, spectating, working, or volunteering with our programs or within our facilities. This policy is aligned with Glenview Park District Ordinance #2018-11, which regulates the use of the park system.

Our Code of Conduct policy is available online and is referenced in a variety of documents including participant handbooks, membership applications, and league rules. These documents are made available to participants prior to their entry into the program or facility. Additional guidelines related to behavior specific to programs or activities are also used to support the park district's overall policy.

A copy of the Code of Conduct policy is included in Appendix 9.



evaluation

Responsibility for Evaluation

Program Evaluation Methodology

Evaluating Program and Service Design

Program and Service Statistics

2022 Program and Service Analysis

our program evaluation methodology

Evaluation of our recreation programs is a critical piece of the programming process in order to ensure that we continue to offer activities in alignment with our vision and mission while operating in an effective and efficient manner.

More specifically, program evaluation helps us make more informed decisions about how to manage the programs that we offer. Although there is no crystal ball that can predict with certainty whether a program will be successful, if it will attract a specific audience, or if objectives will be met, it can provide insights that help us feel more confident when creating, changing, expanding, or eliminating a program (or a specific aspect of a program).

While evaluation is not a “crystal ball,” telling us exactly what the future will hold or what an outcome will be, it can provide insights that help us narrow down potential options and make more informed decisions that give us a higher chance of success.



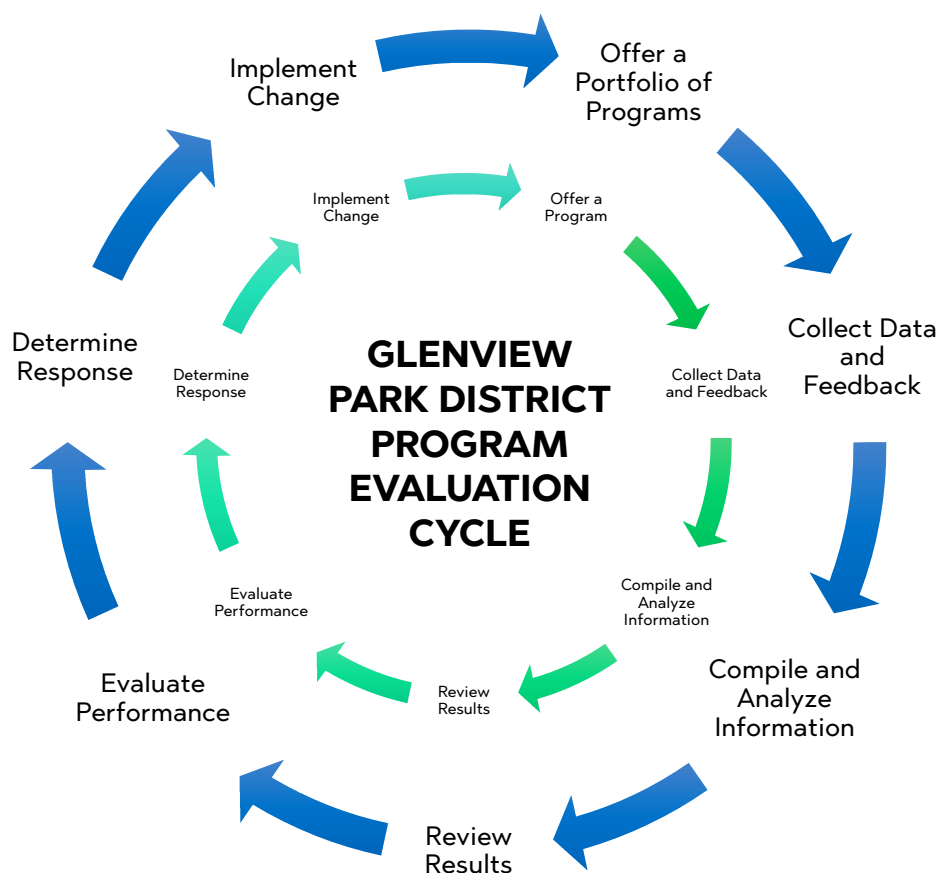
RESPONSIBILITY FOR EVALUATION

Due to the unique nature of our recreational programs and services, direct supervisors and managers of program play a key role in the evaluation of activities within their individual program portfolios. As outlined in individual job descriptions, staff involved in the implementation and management of program services from the front line through division leadership participate in the analysis of data related to program and service offerings, such as financial data, usage, industry trends, and customer satisfaction.

our program evaluation methodology

CONDUCTING EVALUATIONS OF OUR PROGRAMS

As illustrated in the graphic below, evaluation of our recreation programs is not a stand-alone event at the end of a program but instead is a cycle happening simultaneously at two levels. Programming staff are responsible for continuously evaluating the recreation programs under their direct supervision, which often includes a more detailed look at individual program participation, finances, and participant feedback. At the same time, program/facility managers and division leaders are evaluating programs on a more global level to better understand the overall health of our entire portfolio of program offerings and ensuring that organizational key performance indicators, goals, and financial targets are being met, and that organizational priorities are not forgotten.



**Evaluation
is a continuous
cycle focused
not on measuring,
but on improving.**

Because the type, audience, and purpose of each individual program can vary quite a bit, so will our specific methods for evaluation. More detail about the types of evaluation commonly taking place for both individual programs and the overall portfolio are listed in the table on the following page and samples of evaluation work completed are included in Appendix 10.

EXAMPLES OF PROGRAM EVALUATION METHODOLOGIES

Stage of our Evaluation Cycle	Individual Programs/Areas	Overall Program Portfolio
Collecting Data and Feedback	<p>Instructors conduct in-program learning assessments</p> <p>Staff distribute post-program participant evaluations</p> <p>Staff export financial reports regarding individual programs and program areas</p> <p>Staff conduct internal meetings and debriefs to collect feedback and insights from staff and instructors</p>	<p>Staff complete Recreation Program Assessments for random sample of overall program offerings</p> <p>Staff export RecTrac reports and statistics regarding overall program participation and performance</p> <p>Staff export financial reports regarding overall programs and program areas</p>
Compiling and Analyzing Information	<p>Staff create post-program participant survey reports</p> <p>Staff export RecTrac reports and statistics regarding individual program participation and performance</p> <p>Staff compile results of program outcome measurements</p>	<p>Staff compiles and submits results to NRPA Park Metrics</p> <p>Staff compiles data related to organization KPIs and Recreation Program Plan objectives</p> <p>Consultant compiles and transforms RecTrac data to update Recreation Program Dashboards</p> <p>Consultant analyzes Staff Program Assessments to produce a Program Lifecycle and Program Portfolio Health Analysis</p>
Reviewing Results	<p>Staff explore Program Dashboards to view individual program and facility performance</p> <p>Staff review individual Program Lifecycle and Health results</p> <p>Staff review post-program participant survey reports with instructors</p> <p>Staff review results of program area outcome measurements</p>	<p>Staff review NRPA Agency Report</p> <p>Consultant leads a review and discussion of Program Dashboards and Lifecycle and Program Portfolio Health Analysis with staff</p>
Evaluating Response	<p>Staff conduct internal meetings and discussions to evaluate results with staff and instructors, and develop a course of action that they share with their supervisor</p>	<p>Staff conduct internal meetings and discussions to evaluate results and determine a course of action</p>
Implementing Change	<p>Staff develop Annual Recommendations for facilities (and associated programs) for approval as an early step in the budget preparation process</p>	<p>Staff present recommended adjustments in organizational budget to reflect planned changes to program portfolio</p>

our program evaluation methodology

EVALUATING RECREATION PROGRAM & SERVICE DESIGN

As stated earlier in this plan, we should strive to offer recreation programs and services that meet the six program determinants listed on page 27. Knowing that more specific direction may be helpful to bring these concepts to life, the following evaluation questions have been identified as a jumping off point for staff to structure an evaluation of our recreation programs and services, such as using them to conduct a discussion with staff or to build the outline of a final evaluation report.

Incorporating the Conceptual Foundations of Play, Recreation, and Leisure

- What is the defined purpose or outcome for individuals participating in this program? Are participants achieving this outcome (pages 29-30)?
- How are you setting the stage to create opportunities for participants to successfully achieve this purpose or outcome? Are there any changes or additions that could increase the likelihood of this success?
- Does this program improve the social, physical, mental, and/or spiritual well-being of its participants? What are ways that you might achieve this, or do it to a higher degree?
- Are you incorporating experiences that involve joy, creativity, challenge and reflection? Where are opportunities to do so more intentionally?

Aligning with Organizational Philosophy, Goals, and Objectives

- How is this program performing? What role is it playing in the organization achieving our overall Program Goals & Objectives (page 28)?
- Is this program performing as expected financially according to the expectations set in the budget and cost-recovery policies?
- How does this program rate in terms of Lifecycle Stage and program health (pages 51-52)?

Meeting Community Needs

- What audience(s) does this program serve? Who is not participating that we might hope or expect would? Could this program or our outreach be adapted to reach target markets identified in our current Comprehensive Master Plan?
- Does this program help fill a program or service gap identified in our Comprehensive Master Plan?
- Is this program responding to or incorporating new market and recreation trends?

Creating a Participant-Centered Culture

- Is this program meeting the expectations of our participants? How do you know?
- How is input and feedback solicited from participants? What could be improved to encourage responses from more participants or more helpful feedback?
- How could we improve the customer experience before starts and after it ends? What hurdles could we eliminate? How can we make customers feel more confident that they made the correct choice in choosing us as their recreation service provider?

Producing Desirable Experiences

- What types of goals and experiences are participants of this program hoping to achieve when they register for this program? Are they achieving them? How do you know?
- What are the specific needs of the audience this program serves, especially those with special needs? How are they being addressed in this program? Are there any opportunities to better address those needs?

Increasing Community Opportunities

- Do similar programs already exist in our community? Is this program a duplication of services or does it offer some unique aspect? How could you better distinguish what makes this program unique in our community?
- Does this program involve partnerships with other organizations? What is the quality of that relationship and how might it be improved? Are there opportunities for partnerships or working with other groups that might improve the quality or performance of the program in some way?

program and service statistics

Glenview Park District utilizes several tools to manage its recreation program operations with each one able to provide reports and statistics related to program offerings, participation, and program participants.

The main source of these reports and statistics is our RecTrac software which is used to manage program registrations, memberships, facility visits, facility bookings and rentals, and special event tickets. Staff can access a large variety of reports and statistics necessary to manage and monitor their programs as needed through RecTrac. A sample of commonly used reports and statistics are included in Appendix 11.

These reports are used by staff to update organizational key performance indicators, help determine if recreation program objectives are being met, and are an important resource for staff to consider when evaluating program offerings and determining if changes are necessary or if programs should be considered for expansion or elimination.

In addition to these reports, Glenview Park District has worked with a consultant to conduct deeper analysis of our RecTrac database to uncover additional insights. These results are accessible to staff through a set of dashboards that allow viewers to look at our program performance and trends as an organization or can be broken down by program type or facility. Key highlights from the most recent analysis are included on the following pages with additional sample screenshots from the full set of dashboards available in Appendix 12.

program and service analysis

As part of the development of this plan, Glenview Park District participated in an analysis of our recreation programs and services in order to better understand our current operations, uncover new insights, and provide better direction for staff as we make decisions about the future of our recreation programs and services.

To complete this analysis, we hired a consultant to review our recreation data and lead programming staff through a detailed assessment of a random sample of our recreation programs. Highlights from this analysis are included on the following pages, with more detail available in our Programs and Services Management Matrix (Appendix 7) and to staff through dashboards created as part of this project.

EVALUATING OUR OF USE OF PROGRAM & SERVICE DETERMINANTS

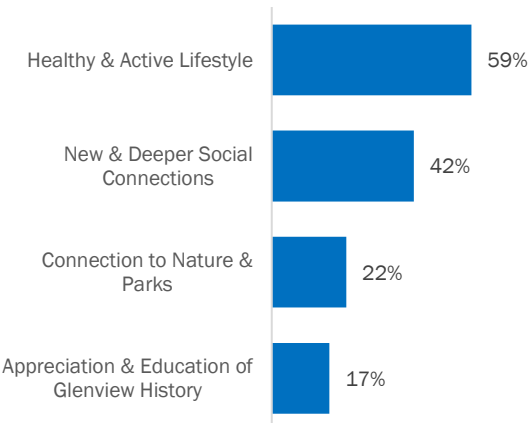
The first objective of the program and service analysis was to demonstrate how well Glenview Park District is incorporating industry best practices in selecting, developing, and offering recreation programs and services to our community. A set of metrics was identified to showcase examples of how our divisions are (or are not) achieving the six determinants initially described on page 27 and provide insights into where we are succeeding and where we still have room for improvement as an organization.

incorporating the conceptual foundations of play, recreation, and leisure

What are the core focuses or purposes of our recreation programs and services?



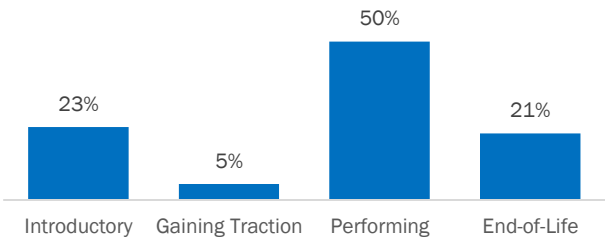
What percent of our programs provide the following targeted benefits?



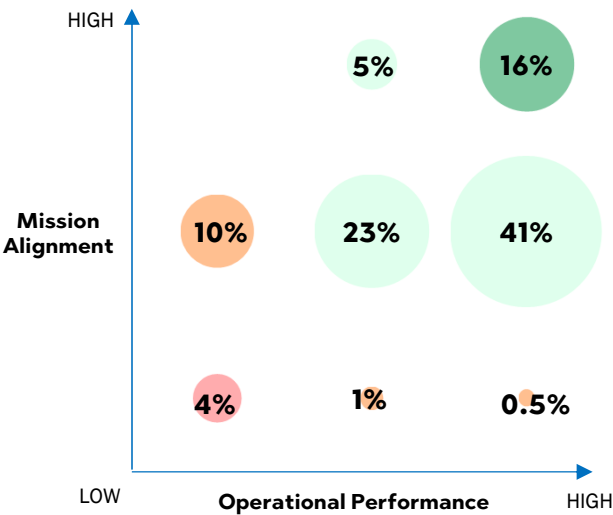
program and service analysis

aligning with organizational philosophy, goals, and objectives

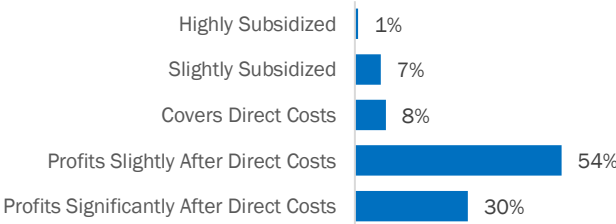
What Life Cycle stages are our programs in?



What is the health of our program portfolio?

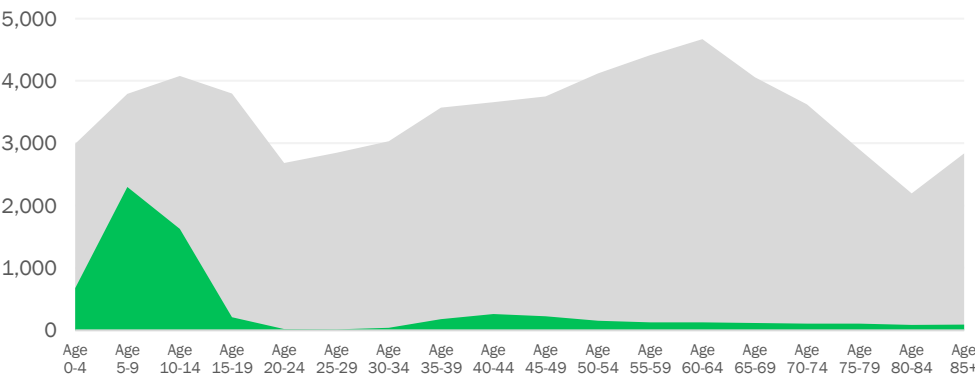


How do our programs perform in terms of cost-recovery?

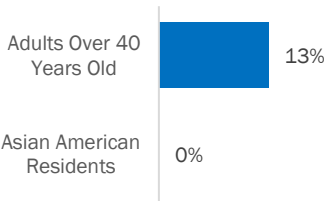


meeting community needs

How many of our residents are we serving through our (registered) recreation programs?



How many of our programs that were evaluated are designed specifically for the following targeted audiences?



Notes: We should continue to increase programming opportunities for adults in our community. Additionally, while the sample of programs included in our assessment did not include any specifically targeting our Asian American residents, this does not mean that our outreach efforts have not resulted in their participation in our overall program offerings.

program and service analysis

creating a participant-centered culture

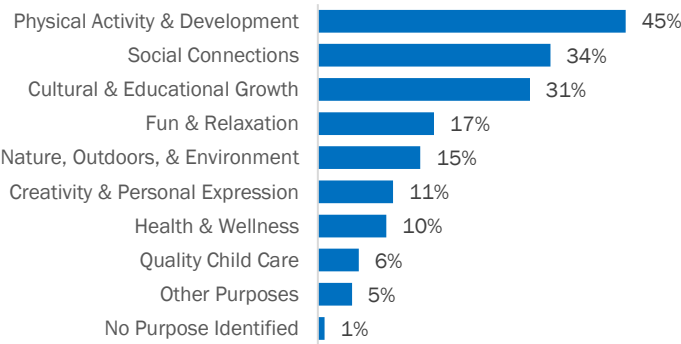
How does the community rate our organization?



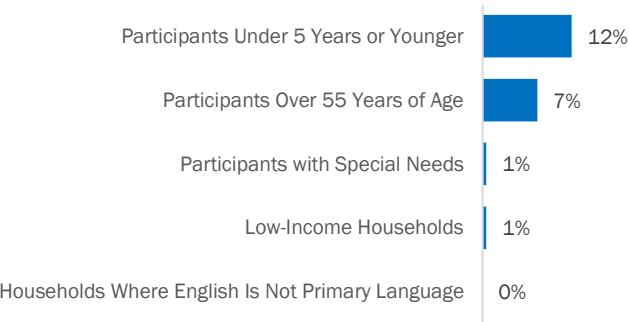
In our most recent community survey, residents were asked their feelings on the following items and give an answer on a scale of 0-10, with 0 being completely dislike/dissatisfied.

producing desirable results

Which benefits are our programs designed to produce?



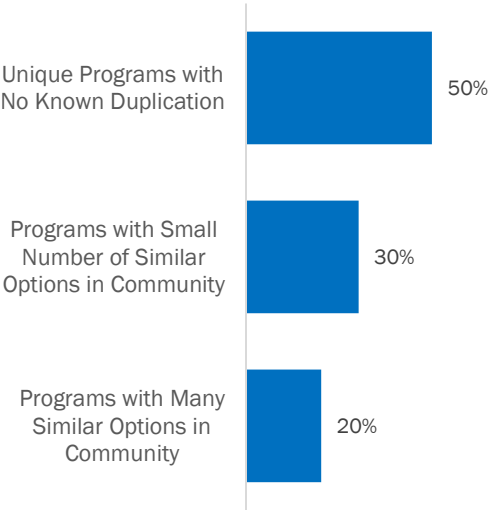
How many of our programs are designed specifically for these audiences who are most vulnerable?



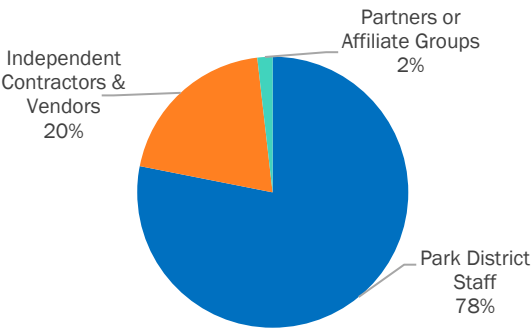
program and service analysis

increasing community opportunities

Are we offering unique programs not available elsewhere in our community?



Are we utilizing opportunities to expand our own programs and services offerings by working with external organizations?



Note: This chart represents only those programs which Glenview Park District accepts registrations for. To view a more complete list of all programs that we help facilitate, see our Scope of Program Offerings on page 34.

As we begin efforts to respond to these results in the future, the evaluation questions shared on page 45 may provide additional areas to explore and are designed to guide conversations about these best practices in program development.

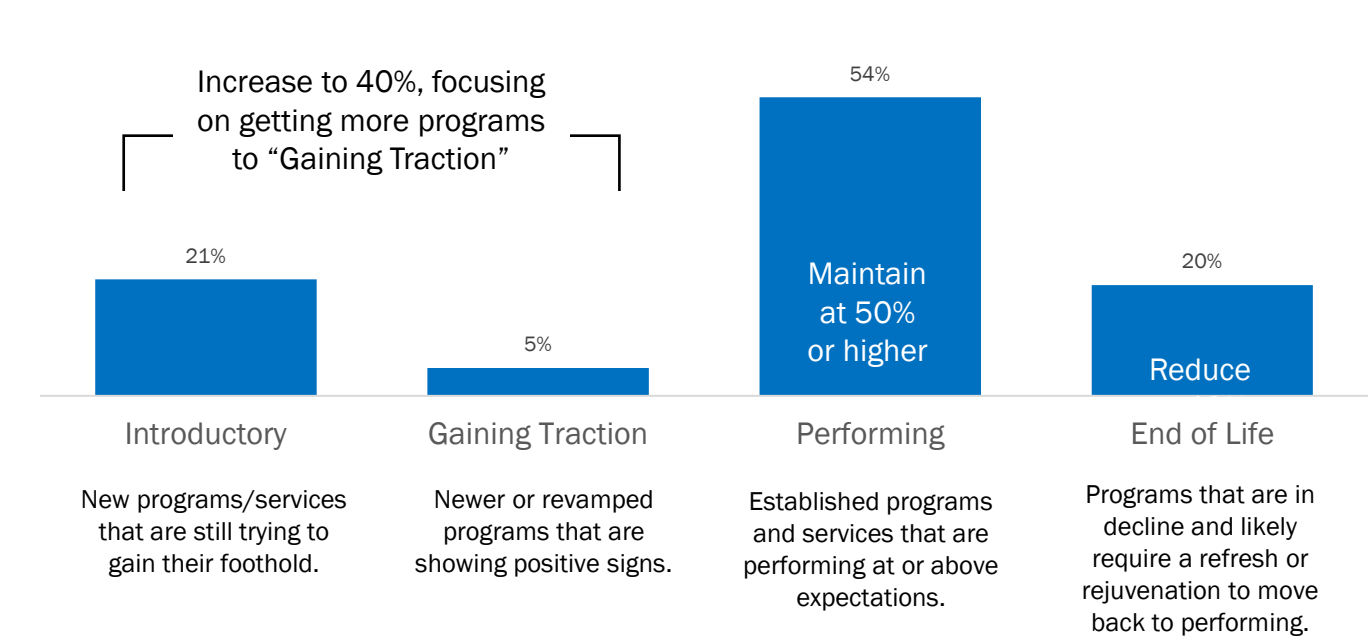
program and service analysis

HEALTH OF OUR OVERALL PROGRAM PORTFOLIO

The next objective of the program and service analysis was to better understand the overall health of our program offerings. To do this, staff answered a series of questions about their recreation programs selected from a random sample of all programs offered by our organization in 2022. The answers to these questions were then compiled and analyzed by our consultant in order to produce lifecycle stage assignments for each program as well as a review of each recreation program’s balance of operational performance and alignment with our mission.

The overall results for our organization are shared below. Additional detail from this portion of the analysis was used to create the Programs and Service Management Matrix included in Appendix 7 and includes specific results for each individual program included in the assessment. Staff also have access to explore the results in more detail through dashboards created as part of the project.

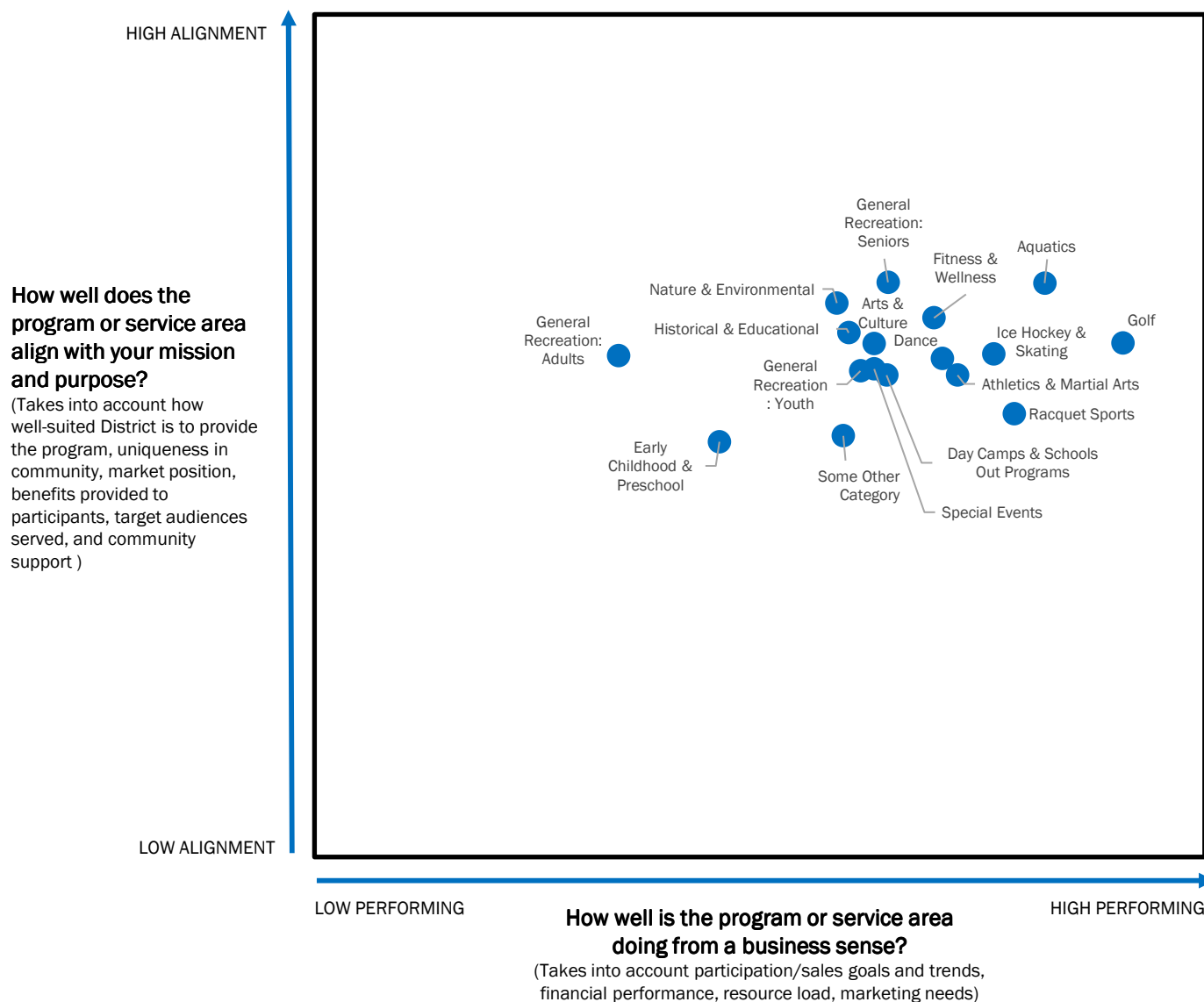
PROGRAM PORTFOLIO BY LIFECYCLE STAGE



program and service analysis

As a whole, Glenview Park District's program portfolio received an average score rating slightly above satisfactory for its recreation programs both in terms of operational performance and mission alignment. Additionally, each program category also scored satisfactorily or better on average. When digging into individual program results however, more nuance emerges with 16% of programs showing both high performance and alignment, but 4% showing both low performance and low alignment. More detail on individual program ratings can be found in the Programs and Services Management Matrix included in Appendix 7.

PROGRAM PORTFOLIO HEALTH BY PROGRAM CATEGORY



program and service analysis

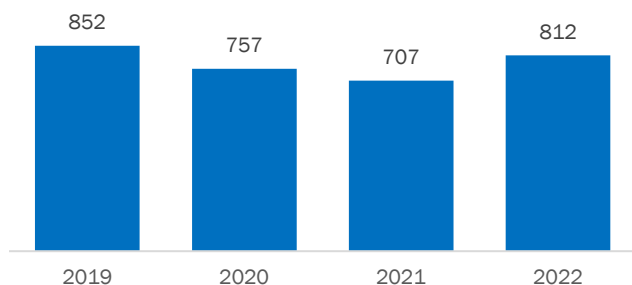
ANALYSIS OF RECREATION DATA

The final objective of the program and service analysis was to better understand our operations, performance, and customer behavior by utilizing the data sitting in our recreation software database. To accomplish this, our consultant downloaded several years of recreation data from our RecTrac software, analyzed it, and used it to create a set of dashboards highlighting the insights from their work.

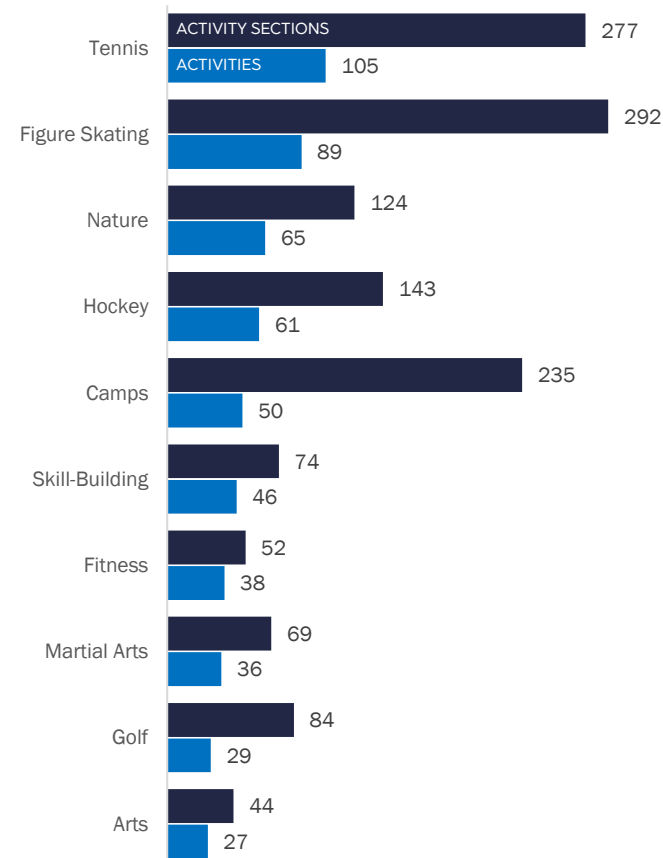
It should be noted that these results only include programs, activities, and events processed through RecTrac (through the Activity module), and do not include programs that we offer that do not require registration, or other types of services such as tickets, memberships, and facility visits.

A small set of highlights showcasing some of the overall results for our organization are shared below. Additional screenshots of the dashboards are included in Appendix 12 and staff also have access to explore the results in more detail by accessing the dashboards directly.

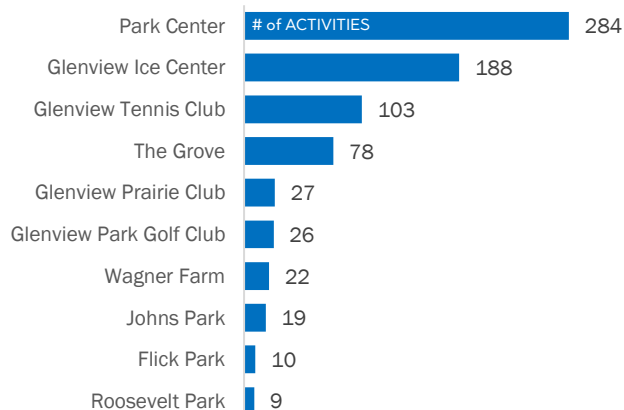
TOTAL UNIQUE ACTIVITIES OFFERED



TOP 10 ACTIVITY OFFERINGS BY CATEGORY IN 2022

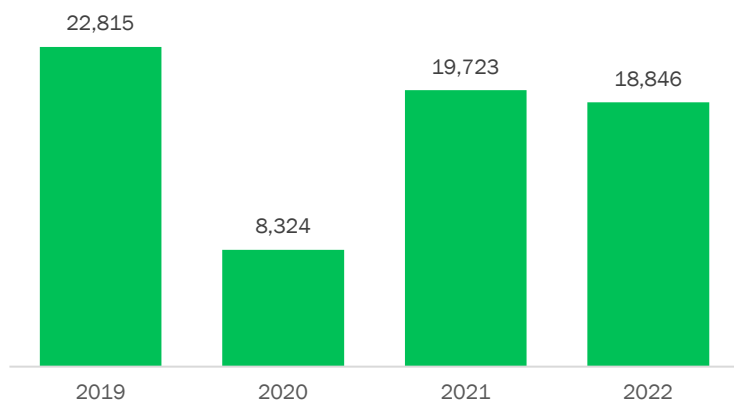


TOP 10 ACTIVITY LOCATIONS IN 2022

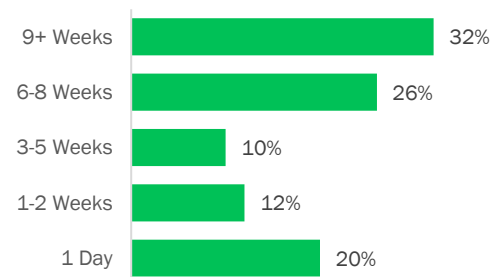


program and service analysis

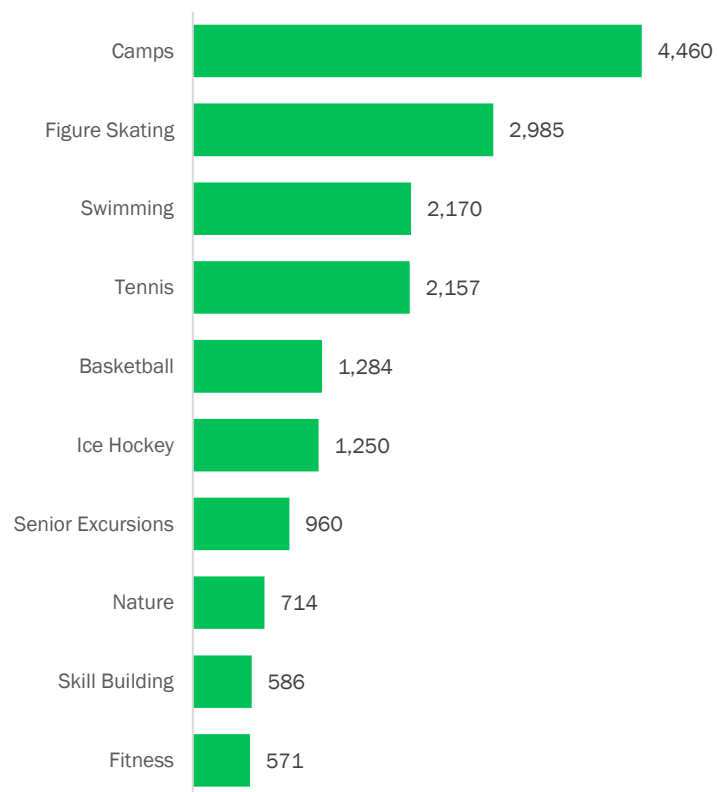
TOTAL ACTIVITY ENROLLMENTS



ENROLLMENTS BY SESSION LENGTH IN 2022



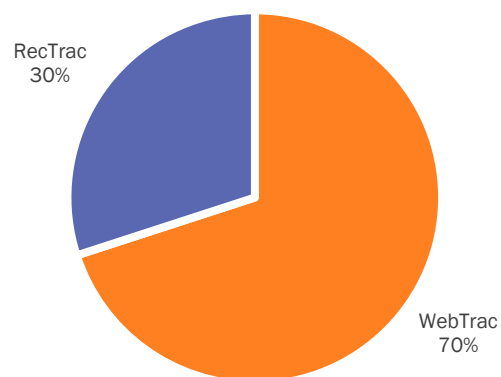
TOP 10 ACTIVITIES BY ENROLLMENT IN 2022



ENROLLMENTS BY ACTIVITY SEASON IN 2022

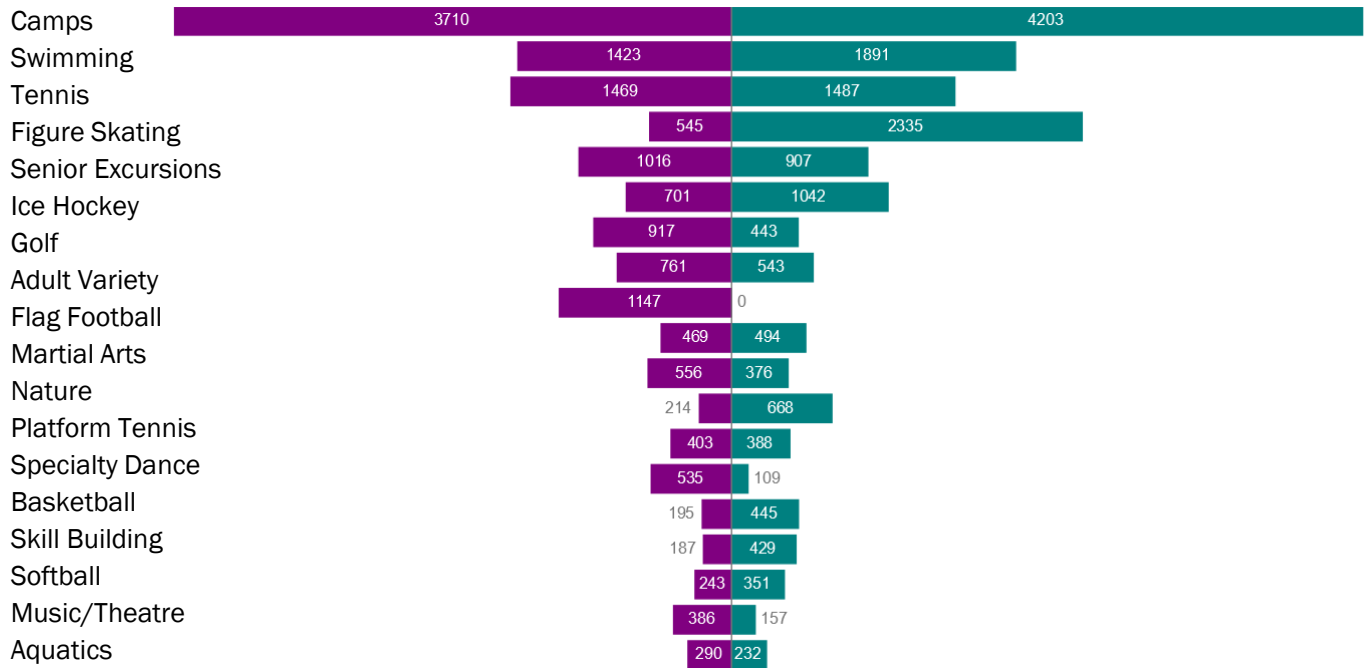


ENROLLMENTS BY REGISTRATION SOURCE IN 2022

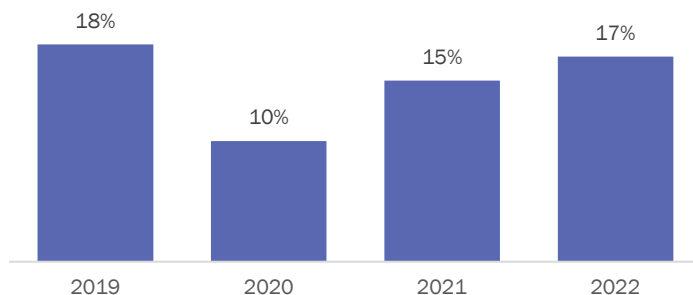


program and service analysis

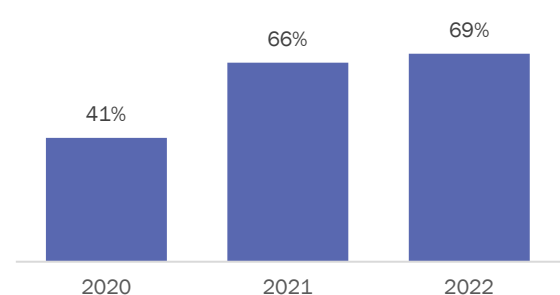
Of our top program categories in **2019**, we have returned to or exceeded pre-pandemic registration levels in just over half of them as of **2022**.



PERCENT OF RESIDENT HOUSEHOLDS REGISTERING FOR A PROGRAM THROUGH RECTRAC



HOUSEHOLD RETENTION RATE (FROM PREVIOUS YEAR)



appendix

Appendix 1: Agency Organizational Chart

Appendix 2: Recreation Trends Analysis from Comprehensive Master Plan

Appendix 3: NRPA Agency Performance Review

Appendix 4: Community Demographic Analysis from Comprehensive Master Plan

Appendix 5: Community Recreation Services Inventory

Appendix 6: Program Area Outcomes Evaluation Examples

Appendix 7: Programs and Services Management Matrix

Appendix 8: Revenue Policy and Examples of Facility Annual Recommendations

Appendix 9: Code of Conduct Policy

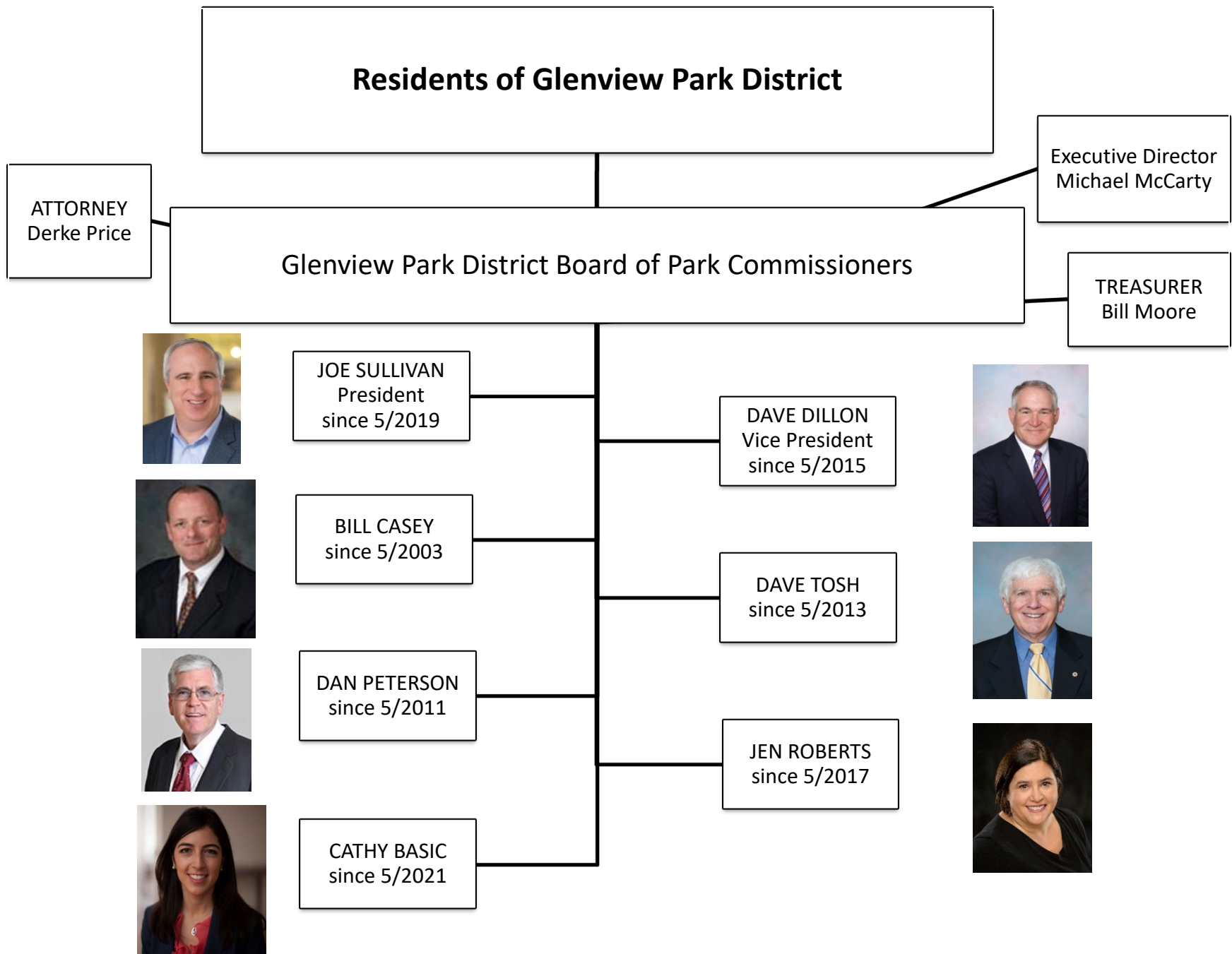
Appendix 10: Recreation Programs and Services Evaluation Examples

Appendix 11: Commonly Used Reports and Statistics

Appendix 12: Screenshots of Recreation Program Dashboards

appendix 1

agency organizational chart



GLENVIEW PARK DISTRICT – Leadership Team



EXECUTIVE DIRECTOR
Michael McCarty



EXECUTIVE ADMINISTRATIVE ASSISTANT
Joanne Capaccio

**DEPUTY EXECUTIVE DIRECTOR,
ADMINISTRATIVE OPERATIONS**
Katie Skibbe



**DIVISION DIRECTOR,
RECREATION AND MUSEUM
SERVICES**
Melissa Rimdzius Marsh



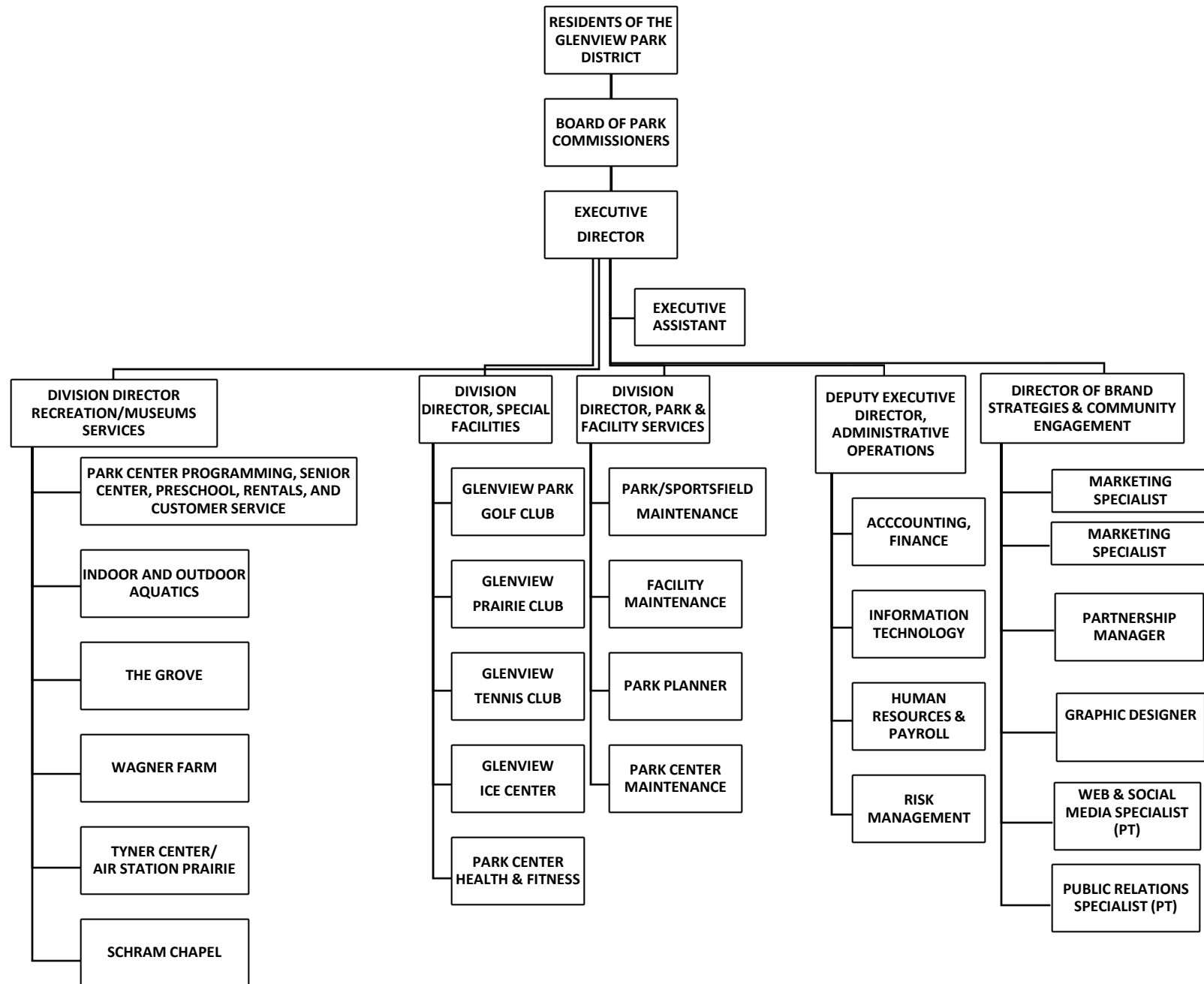
**DIVISION DIRECTOR,
SPECIAL FACILITIES**
Lori Lovell



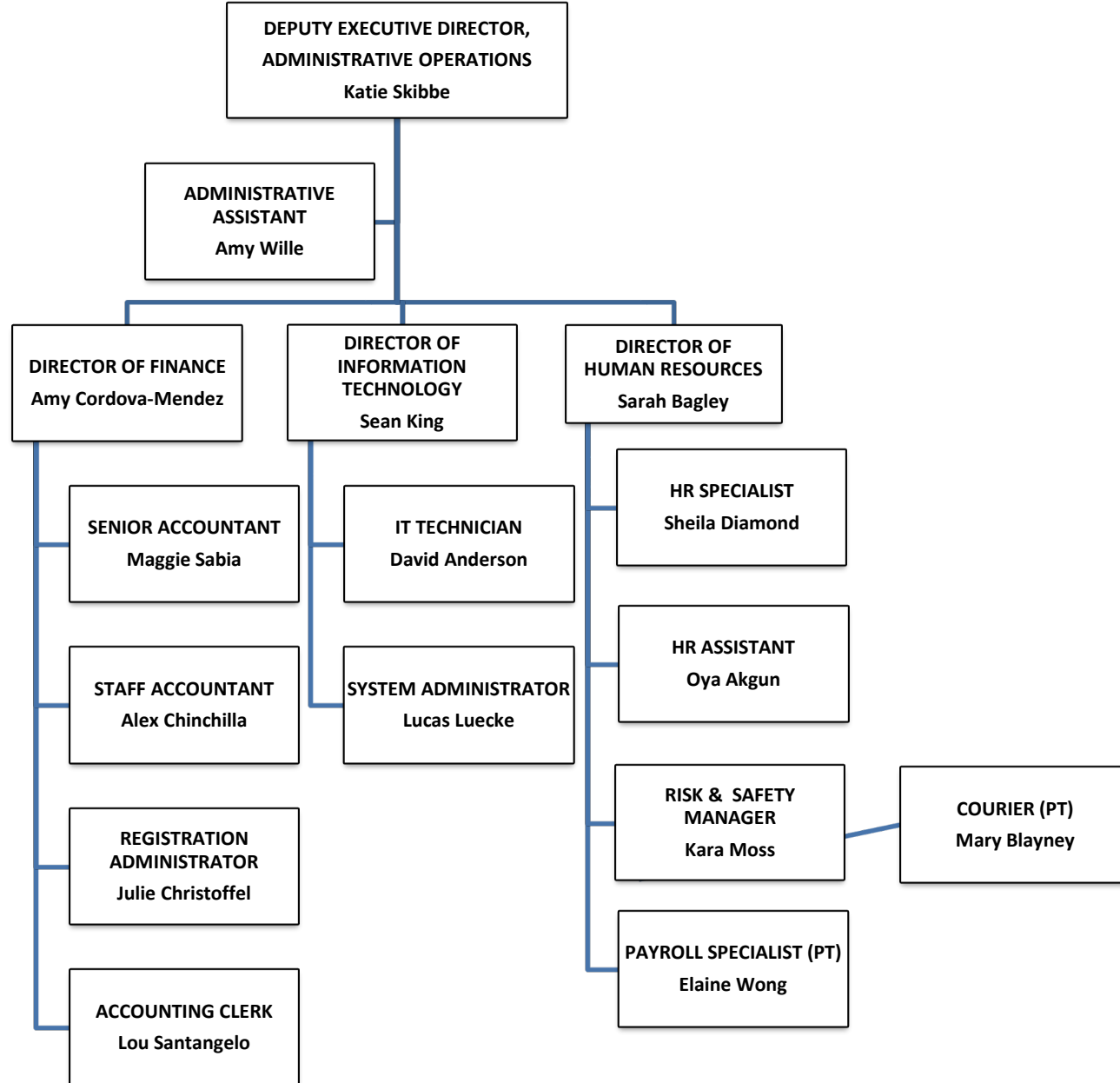
**DIVISION DIRECTOR,
PARK & FACILITY SERVICES**
Tim Beckmann



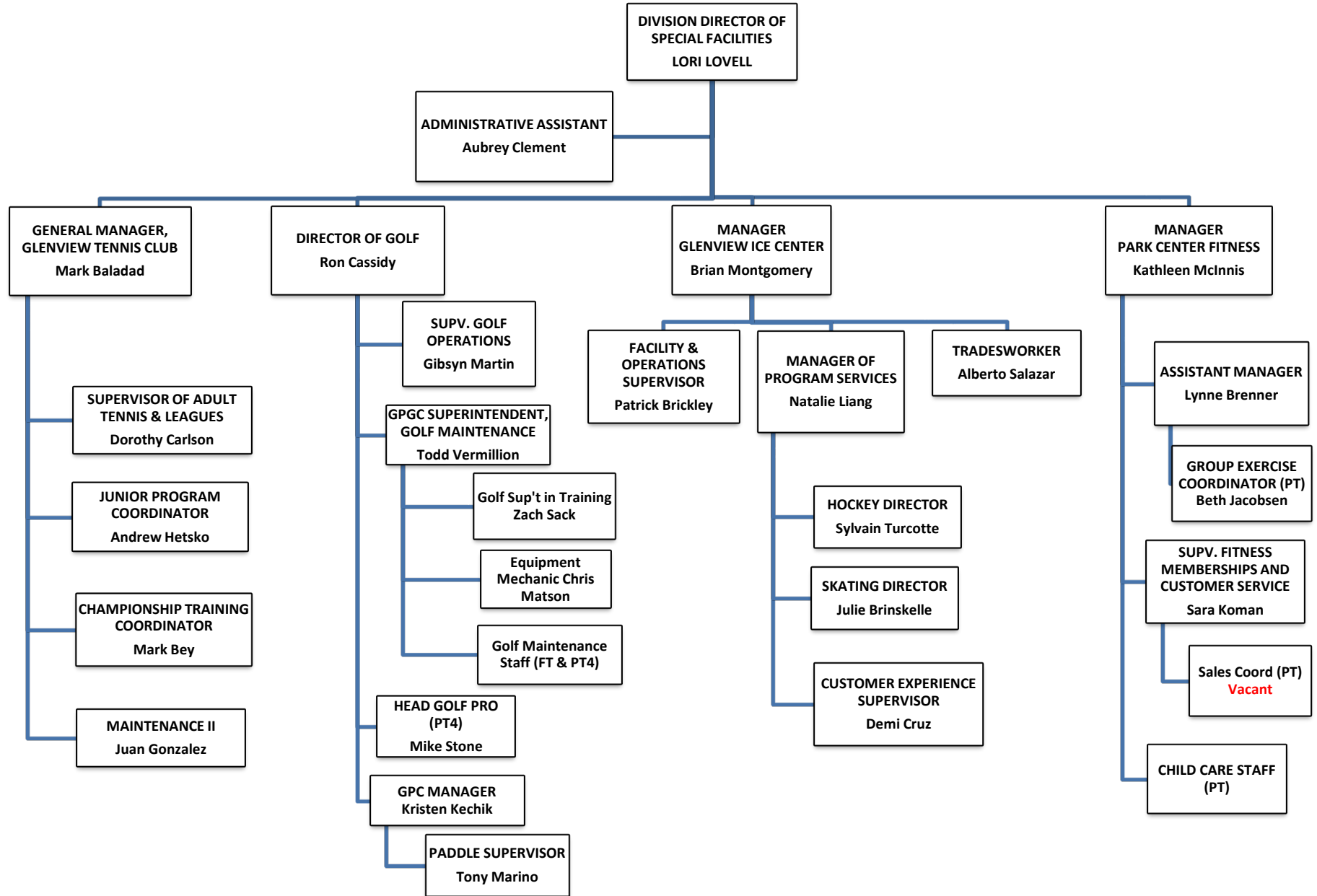
GLENVIEW PARK DISTRICT – Organizational Structure



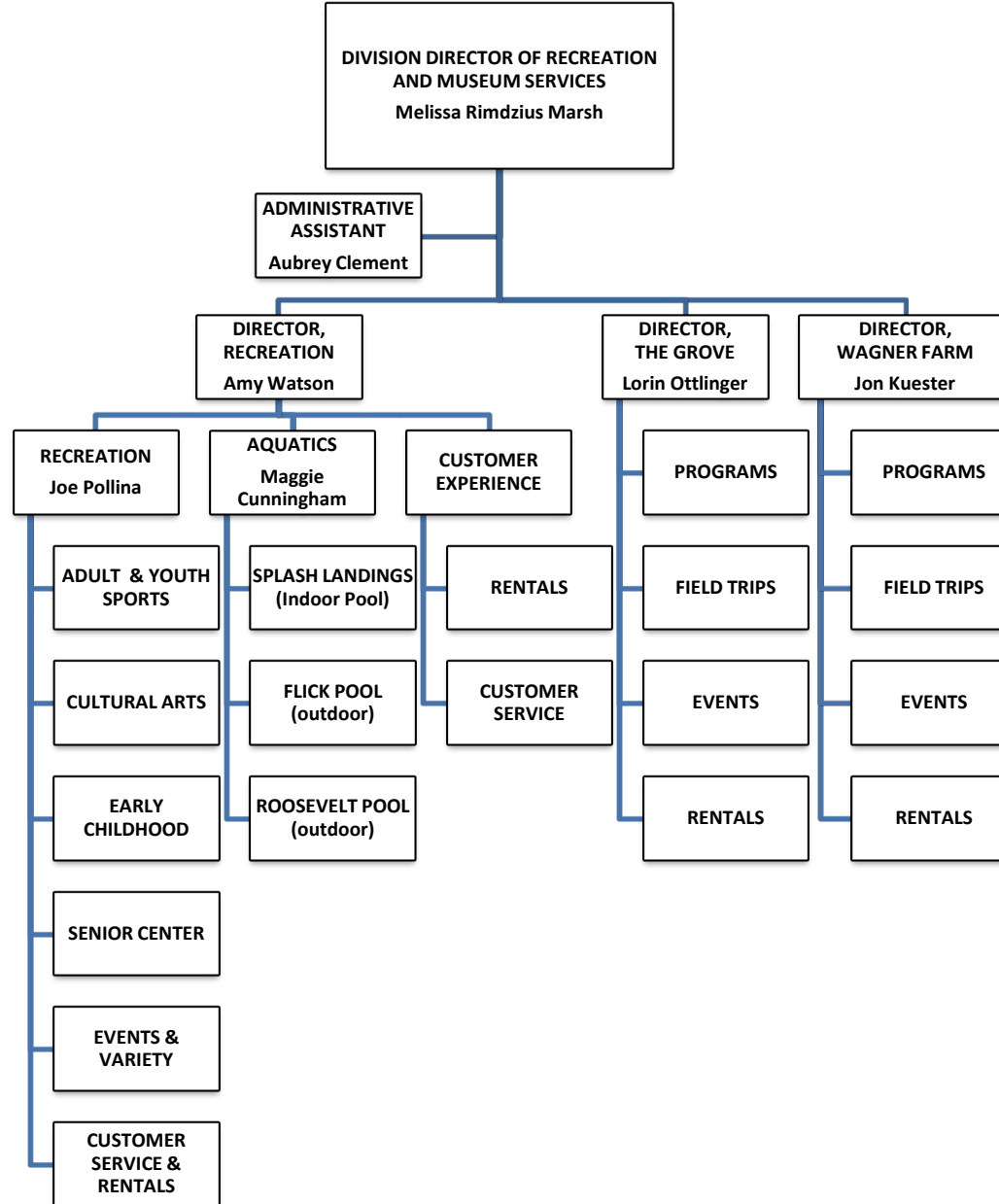
GLENVIEW PARK DISTRICT – Administrative Operations



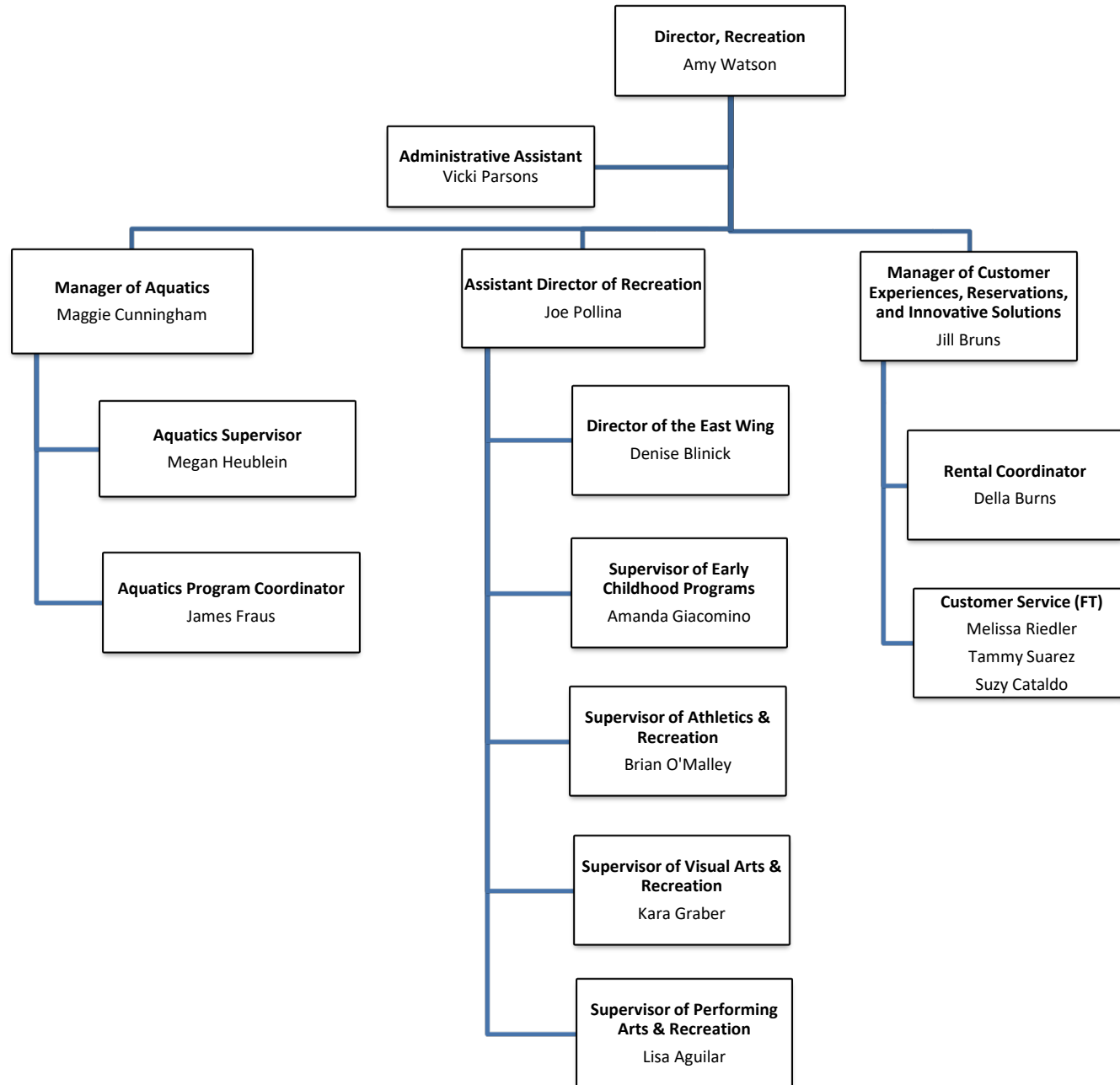
GLENVIEW PARK DISTRICT – Special Revenue Facilities



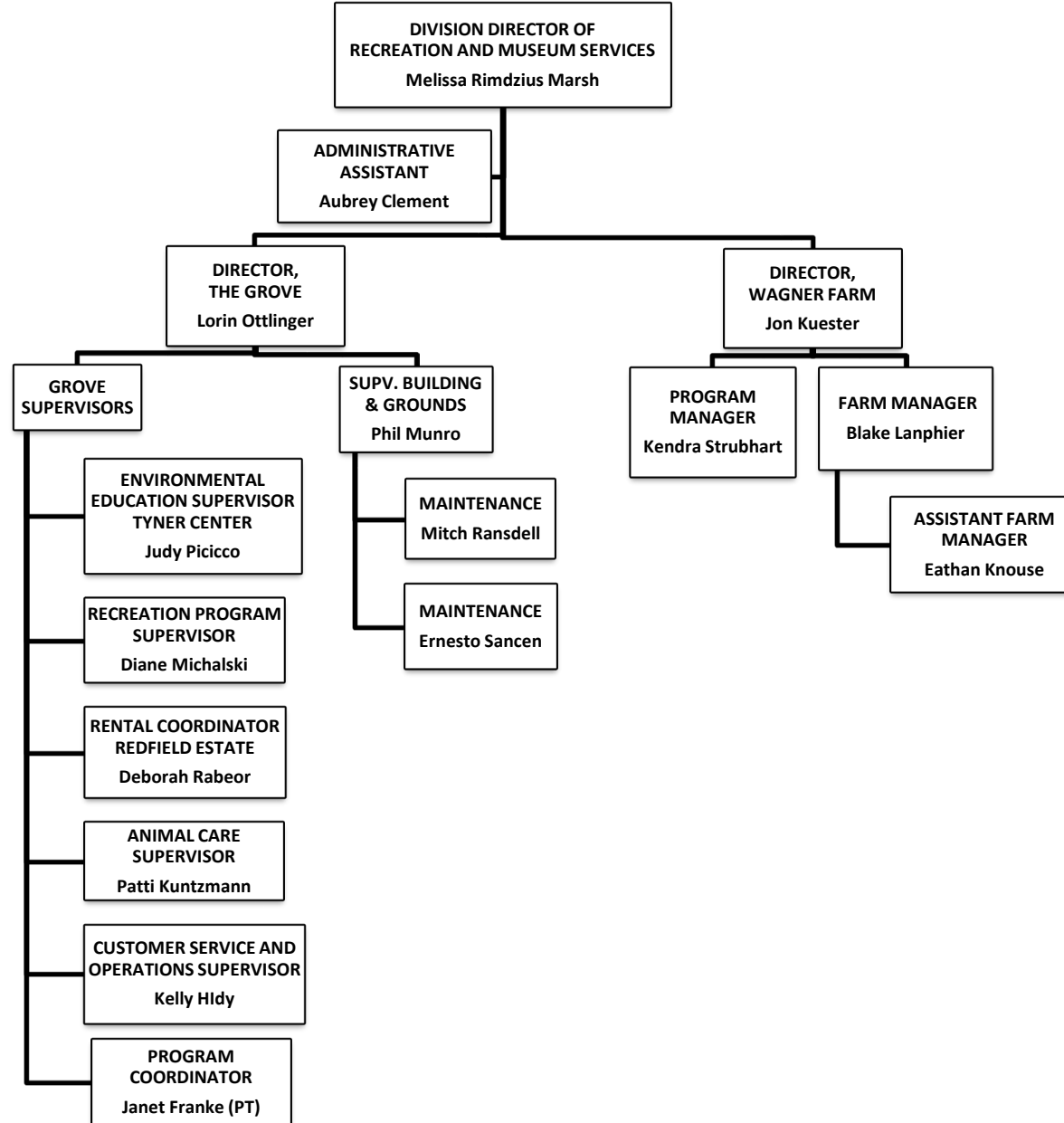
GLENVIEW PARK DISTRICT – Recreation and Museum Services – Areas of Responsibilities



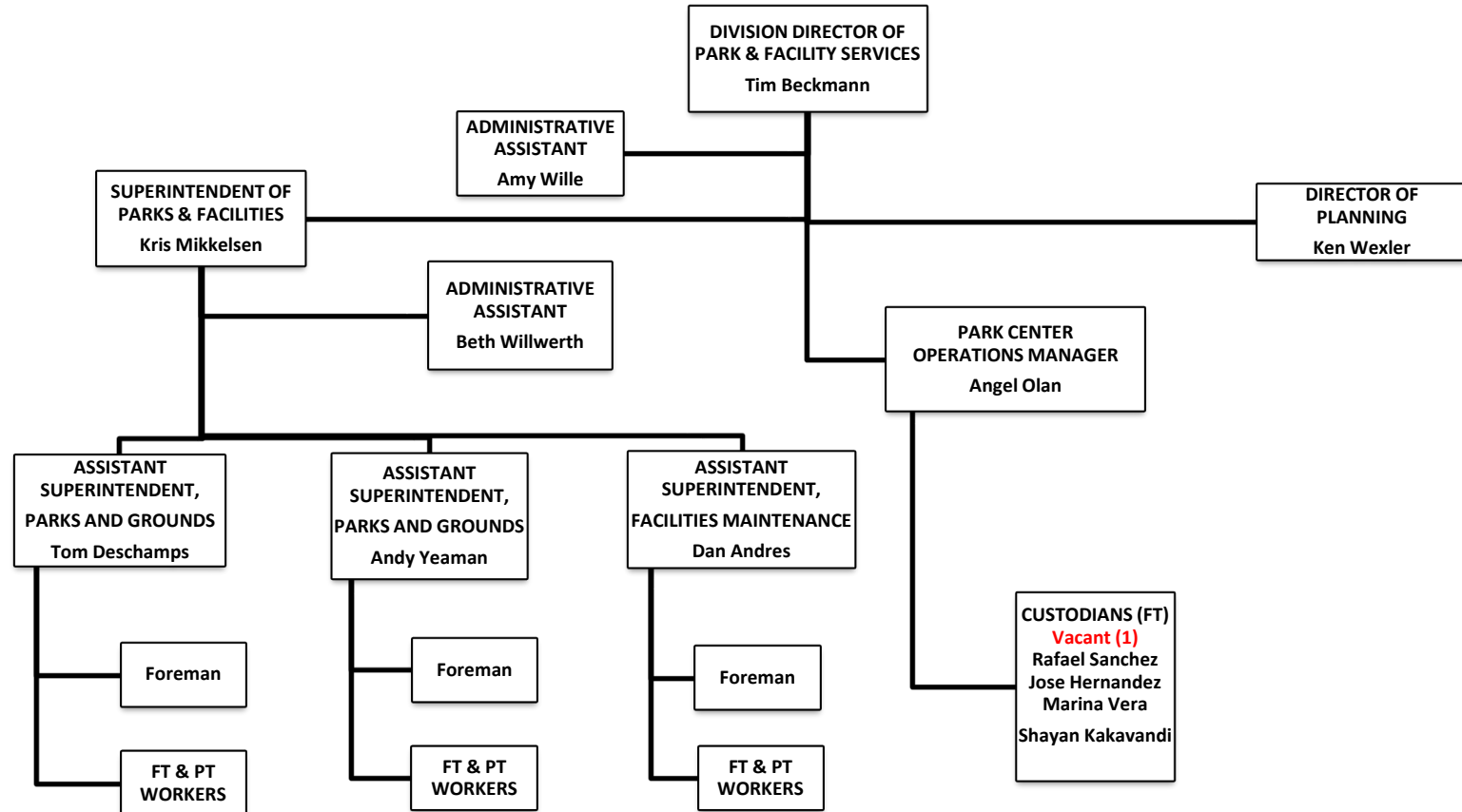
GLENVIEW PARK DISTRICT – Recreation



GLENVIEW PARK DISTRICT – Museums



GLENVIEW PARK DISTRICT – Park & Facility Services



appendix 2

recreation trends analysis from comprehensive master plan

CHARTING OUR FUTURE

a 10-year plan for the **Glenview Park District**
May 2018 through April 2028



CHAPTER FOUR

CONNECT: COMMUNITY ENGAGEMENT
AND NEEDS ASSESSMENT

National Trends

Derived from the statistically valid surveys facilitated by the Sports and Fitness Industry Association with the Physical Activity Council and The Outdoor Foundation, the following data will help inform the planning team's recommendations.

The Physical Activity Council (PAC) is a partnership of six major trade organizations in U.S. sports, fitness, and leisure activities. These organizations are the Sports & Fitness Industry Association (SFIA), the National Golf Foundation (NGF), Outdoor Industry Association (OIA), the International Health, Racquet, and Sports Club Association (IHRSA), the Tennis Industry Association (TIA), the United States Tennis Association (USTA), and Snowsports Industries America (SIA).

The PAC produces an annual Sport, Fitness & Recreational Activities Topline Participation Report providing information on participation, inactivity, spending, aspirational participation and projections. The 2016 report compiled and analyzed 32,658 online responses. These surveys were then weighted against a total population of 294,141,894 ages 6 and older. The following variables were used: gender, age, income, household size, region, population density and panel join date. Other research incorporated in this chapter references the Outdoor

Recreation Participation Topline Report, created by the Outdoor Foundation, in association with the Outdoor Industry Association. This annual report tracks American outdoor recreation trends with a focus on youth, diversity and the future of the outdoors. The 2016 report is based on an online interview of 32,658 individuals.

Sports and Fitness Participation

Leisure activity has fluctuated over the past six years with last year showing an overall decrease in total activity even as the total number of participants has increased due to a growing population. The majority of Americans prefer participating in fitness sports followed by outdoor sports, individual sports, team sports, water sports, racquet sports, and winter sports. Among these categories, participation rates in winter and water sports have increased over the past year. Team sport participation continued its annual decrease from 2010.





Activity participation is measured by core participation and growth. Core participants are defined as those who participate in a sport or activity on a regular basis. Based on core participation, the top ten activities defined by number of participants, are:

- Walking for Fitness (50+ times/year): 74.2M
- Treadmill (50+ times/year): 27.3M
- Running/Jogging (50+ times/year): 26.2M
- Stretching (50+ times/year): 26.0M
- Free Weights under 15 lbs (50+ times/year): 24.8M
- Weight/Resistance Machines (50+ times/year): 21.3M
- Bicycling (Road/Paved Surface) (26+ times/year): 19.4M
- Free Weights over 15 lbs (50+ times/year): 19.1M
- Fishing (Freshwater/Other) (8+ times/year): 17.5M
- Stationary Cycling (Recumbent/Upright) (50+ times/year): 17.0M

In addition to referencing the current most popular activities by measuring core participation, The Overview Report also lists the growth of activities over one-, three- and five-year periods. These predictions can be used to recognize ongoing recreation trends and predict future area of growth. The top ten core growth activities over the past three years are:

- Adventure Racing (22.8%)
- Mixed Martial Arts for Competition (15.1%)
- Triathlon (Non-Traditional/Off-Road) (17.5%)
- Triathlon (Traditional/Road) (15.0%)
- Bicycling (BMX) (7.1%)
- Rugby (6.4%)
- Boardsailing/Windsurfing (5.8%)
- Lacrosse (5.5%)
- Squash (5.4%)
- Swimming for Fitness (5.1%)

As evidenced by the above lists of activities, fitness related activities are currently a popular form of recreation with eight of the ten activities falling into this category based on number of participants. Growth trends however indicate a different, more diverse trend. When measuring

growth, only one of ten activities is defined as fitness related. The largest growth is occurring in individual sports (three activities in the top ten) and team sports (two activities). Additionally, racquet, outdoor and water sports are each represented in the top ten growing activities.

These trends reveal that active people are increasingly looking for non-conventional health and recreation experiences that offer a fun physical, emotional and mental experience. While the largest amount of growth is being seen in less traditional sectors, class-based group fitness and exercise programs remain strong and are expected to grow in popularity, albeit at slower rates.

While many Americans enjoy watching team sports, both in-person and on television, they are increasingly disinterested in participating in them for their fitness needs. Ultimate frisbee, touch football and gymnastics have shown the largest decrease in participation over the past three years with other sports including baseball, softball, basketball, wrestling and track and field also declining. While team sport participation is declining as a whole, a few team sports are growing: rugby, roller hockey, and lacrosse.

Racquet sports such as squash, tennis, cardio tennis and pickleball have maintained popularity over the last three years. Pickleball in particular is a trend to watch, as it has been growing in popularity in the recreation industry and is easily added at existing recreation sites. Court sizes are the same as doubles badminton and have a similar striping pattern to tennis allowing them to be overlaid onto existing courts or constructed specifically for the sport.

The above findings are confirmed by the Worldwide Survey of Fitness Trends for 2017 which conducts an annual international survey among practitioners in the commercial, clinical, community and corporate

fitness industries. In their predictions for 2017, the majority of activities in the top ten and the top 20 could be described as fitness related, while other trends can be classified as outdoor sports or technology. 18 of the top 20 trends reported remained from the previous year but core training (a fitness related activity) and sport-specific training (a team sports activity) were both dropped from the top activities. According to this report, the top ten fitness trends for 2017 are:

- Wearable technology (activity trackers, smart watches, heart rate monitors, GPS trackers and smart eyeglasses)
- Body weight training (uses minimal equipment for cost savings)
- High-intensity interval training (HIIT uses short bursts of high-intensity exercise followed by short recoveries)
- Educated, certified, and experienced fitness professionals (training by third-party accredited exercise professionals)
- Strength training (common but limited to using weights, strength training is often incorporated into comprehensive exercise routines)
- Group training (motivational, instructor lead classes of five or more people)
- Exercise is Medicine® (global health initiative to encourage health care professionals to prescribe physical activity in treatment plans)
- Yoga (utilizes a series of specific bodily postures for health and relaxation)
- Personal training (services provided by professionals with proper education, training, and credentials)
- Exercise and weight loss (exercise, typically paired with diet, for the goal of weight control)

OUTDOOR SPORTS & PARTICIPATION

According to the Outdoor Foundation 2016 Topline Report, almost half the U.S. population (48.4%) participated in one or more outdoor sport or activity. These 142.4 million people went on a reported total of 11.7 billion outings over the course of the year. While these numbers reflect an overall increase in participation of more than one million, participation rates were similar to the previous year continuing an overall decline since 2011. Compared to previous years, outdoor sports participation have increased. The largest increases compared to all other outdoor sports has been in overnight backpacking, BMX and mountain/nonpaved bicycling. Shooting sport clays and trap/skeet has also seen significant increases in the past three years.

Across all age groups, running, jogging and trail running remained the top form of outdoor outings by both participation rates and frequency. Bicycling and fishing were also among the top five activities for all ages. The most popular activities for youth (age 6-24) determined by participation rates were:

- Running, jogging, and trail running (24.2% or 19.9M)
- Bicycling (road, mountain, and BMX) (20.6% or 16.9M)
- Camping (car, backyard, and RV) (18.2% or 15.0M)
- Fishing (fresh, salt, and fly)(18.0% or 14.8M)
- Hiking (13.1% or 10.8M)

The favorite activities for youth, based on frequency of participation, were running, jogging and trail running, bicycling, skateboarding, fishing and camping.

For adults (age 25+), the most popular activities by participation rates were:

- Running, jogging, and trail running (14.9% or 31.6M)
- Fishing (fresh, salt, and fly)(14.6% or 30.9M)
- Hiking (12.5% or 26.4M)
- Bicycling (road, mountain, and BMX) (12.3% or 26.1M)
- Camping (car, backyard, and RV) (11.8% or 25.0M)

The top five favorite adult activities based on frequency of participation were running, jogging, and trail running, bicycling, fishing, bird watching, and wildlife viewing.

Three-year growth trends indicated that the following ten activities have seen increasing participation and will likely continue to provide opportunities to engage more people in the future:

- Stand up paddling
- Traditional/road triathlon
- Kayak fishing
- Non-traditional/off-road triathlon
- Trail running
- White water kayaking
- Adventure racing
- Telemarking
- Sea/tour kayaking
- BMX bicycling

Engaging Inactives

An “inactive” person is defined by the Physical Activity Council as one who does not participate in any of the sports/activities covered in the PAC Overview Report. In the past year, 8.1 million Americans were inactive, reflecting the largest annual decrease in inactivity since 2010 with 1.2 million people becoming active. By age group, 6-12 year-olds are the least inactive with inactivity among 13-17 year-olds dropping to nearly the same levels. Americans over 65 have the largest rates of inactivity, reflecting the trend that people generally become more inactive as they age.

In order to understand how to engage inactives in sports and activities, the PAC survey lists “aspirational” activities that inactives are interested in participating in. For all age groups, swimming for fitness is within the top three aspirational activities. Bicycling and camping are also in the top three for all age groups under 65.

For inactives 6-12, other activities of interest focus on team sports such as basketball, football, soccer and team swimming. As Americans age, interest in outdoor sports such as hiking, fishing and backpacking grows as does working out with weights and machines. Adults 65 and older list bird watching/wildlife viewing as their top aspirational activity and also express an interest in swimming for fitness and working out with machines.

Active adults, as well as inactives, are interested in social programs and sports leagues as well as active recreation. Active Network recommends the following activities for adult recreation programs:

- Sports - Broomball, Inner Tube Water Polo, Pickleball, Wallyball
- Exercise - Zumba Gold, Dance Buffet, Kettlebells, Outdoor Fitness Technology
- Beginner’s Guide to iPad, Social Media, Digital Photography

- Entertainment - Karaoke, Improv, Murder Mystery Dinners, Speed Dating, Wii for Seniors
- Art - Cooking, Drawing/Painting, Jewelry Making, Mixed Media Arts, Pottery, Quilting
- Professional/Other - Languages, Estate Planning, Self-Publishing, Brain Fitness, Voice-Overs, Memoirs

Many agencies are “branding” their active adult programs for those 45 and older. Two local examples include Schaumburg Park District’s *Club 55* and *50 Plus!* at the Champaign Park District.

State Trends

Data from the Statewide Comprehensive Outdoor Recreation Plan (SCORP) is used to compare Glenview Park District amenities to other Park Districts in the state of Illinois.

The Statewide Comprehensive Outdoor Recreation Plan (SCORP) is prepared as a five-year document by the Illinois Department of Natural Resources (DNR) to maintain Illinois' eligibility to participate in the Land Water Conservation Fund (LWCF) program). Its purpose is to "evaluate the outdoor recreation needs of Illinois citizens and determine how best to meet those needs". The state's natural resources, recreational lands, facilities and socioeconomic factors are considered in this vision document.

A major finding in the 2015-2019 SCORP is the state's long-standing deficit of outdoor recreation lands and facilities. While Illinois has not been able to achieve the per capita equivalent of other states with more lands and fewer people, park and recreation agencies throughout the state consistently plan for and achieve a high level of excellence with the recreation opportunities they provide to their communities.

Recreation Facilities and Park Lands Inventory

There are more than 1.5 million acres of outdoor recreation land in Illinois ranging from federal and state lands to schools and private commercial lands. Municipal agencies, which include park and recreation departments, park districts, forest preserve districts, conservation districts and county-level park departments, provide a total of 350,915 acres of park sites. They also own 195,753 acres of natural areas and lease/manage another 15,612 acres of open space.

The state itself, primarily handled by the IDNR, manages offer 470,000 acres of open space throughout the state. State lands include parks, fish and wildlife areas, conservation areas and recreation areas to name a few. Federal lands include the 280,000 acre Shawnee National Forest and seven National Wildlife Refuges sites throughout the state. Other providers include schools, non-profits and private entities that provide unique outdoor recreation opportunities for the people of Illinois.

The lands managed by these providers were not included in the SCORP.

Based on the 2015 Illinois Community Recreation Facilities and Park Lands Inventory, there are approximately 347.08 acres and 17.9 park sites on average per community throughout the state. Typically, park districts provide more acreage and park sites than city/village recreation agencies.

Top trends across the state are pickleball, disc golf and splash pads. The increasing popularity of pickleball is in response to aging populations found in all communities across the state, while the popularity of splash pads is in response to the financial constraints of outdoor swimming pool renovations. The popularity of disc golf demonstrates a growing preference for alternative outdoor recreation activities. Foot golf is another example of an alternative outdoor recreation activity that has increased as golf course owners look for alternate uses for their assets.

Top Activities

The top activities identified by the IDNR community-wide survey were pleasure walking and observing wildlife/ bird watching. Picnicking, using a playground, on-road bicycling and swimming at outdoor pools were also among the most prevalent activities for Illinois residents. Activities with lower participation numbers include lacrosse, pickleball, snowmobiling, trapping, in-line skating, sailing and cross-country skiing. Reasons for some sports having lower participation rates may include smaller interest groups, no available facility or that the trend is still growing, like pickleball.

According to the survey, city parks or county preserves are used most for visiting an amphitheater or band shell, softball/baseball, lacrosse, soccer and mountain biking. State parks are used most for tent camping, vehicle camping, hiking, motor boating and water skiing. Federal lakes or forests are primarily used for sailing, water skiing and motor boating. Hunting is the most prevalent reason residents visit and use private areas for recreation.

Attitudes about Outdoor Recreation

Respondents were asked to rate the various factors they considered to be important when making decisions about engaging in outdoor recreation opportunities. Top contributing factors to respondent's decisions to participate in outdoor recreation activities include exercise/health, experience nature, have fun and spend time with family and friends.

Survey respondents indicated the primary role of parks and recreation facilities for Illinois communities is to preserve open space. Other primary roles include making the community more desirable, improving fitness, enhancing a sense of place and increasing property values. Most (56.3%) respondents believe that local, state and federal open space and recreation agencies are underfunded. The top two priorities for providers in the state, are the operation and maintenance of existing park facilities and long-term planning and management. The most important items in terms of park and open space development are recreational facility variety, followed closely by camping, trails, fishing, and boating facilities. Regional and community trails are also important to approximately 80% of respondents.

Outdoor Recreation Priorities

Priorities in the 2015-2019 State of Illinois SCORP are:

- Healthy people and communities
- Access to outdoor recreation
- Natural resource stewardship
- Conservation education
- Cooperative partnerships

Local Trends

Trend information was derived from the Environment Science Research Institute (ESRI) Sports and Leisure Market Potential Report.

This data is based upon national propensities to use various products and services, applied to the local demographic composition of the Glenview Park District area. Usage data was collected by Growth for Knowledge Mediamark Research and Intelligence, LLC. (GfK MRI) in a national survey that was representative of U.S. households. Market Potential Index (MPI) measures the relative likelihood of the adults in specific areas to exhibit certain consumer behaviors or purchasing patterns compared to the U.S. population as a whole. An MPI of 100 represents the U.S. average while numbers under 100 indicate a lower than average representation and numbers above 100 represent a higher than average representation

Based on projected population, the top ten recreational activities Glenview residents will participate in are

- Downhill Skiing

- Yoga
- Tennis
- Hiking
- Weight lifting
- Ice skating
- Bicycling (mountain)
- Pilates
- Aerobics
- Jogging/running

The number of MPIs over 100 for Glenview is higher than what the planning team typically finds, which speaks to an active community. With 22 activities that score over 100 compared to most communities where only 12-15 score over 100, the Glenview Park District bodes well for future program expansion. With activities split between indoor and outdoor recreation, there are several areas in which the district can grow its parks and facilities.

Sports and Leisure Market Potential

Product/Consumer Behavior	Expected # of Adults/HHs	Percent	MPI
Participated in skiing (downhill)	2,166	4.8%	178
Participated in yoga	4,968	11.1%	157
Participated in tennis	2,784	6.2%	156
Participated in hiking	6,801	15.2	153
Participated in weight lifting	6,343	14.1%	143
Participated in ice skating	1,567	3.5%	143
Participated in bicycling (mountain)	2,415	5.4%	139
Participated in Pilates	1,702	3.8%	138
Participated in aerobics	5,049	11.3%	133
Participated in jogging/running	7,842	17.5%	132
Participated in bicycling (road)	5,886	13.1%	132
Participated in swimming	8,816	19.7%	127
Participated in golf	5,199	11.6%	127
Participated in walking for exercise	15,137	33.7%	126
Attend sports events	12,694	28.3%	124
Participated in canoeing/kayaking	3,103	6.9%	124
Participated in fishing (salt water)	2,172	4.8%	122
Participated in backpacking	1,566	3.5%	114
Participated in boating (power)	2,614	5.8%	110
Participated in soccer	1,884	4.2%	110
Participated in bowling	4,553	10.2%	107
Participated in Frisbee	2,035	4.5%	106
Participated in volleyball	1,393	3.1%	96
Participated in softball	1,430	3.2%	96
Participated in basketball	3,244	7.2%	88
Participated in target shooting	1,864	4.2%	88
Participated in football	1,858	4.1%	88
Participated in baseball	1,740	3.9%	84
Participated in horseback riding	925	2.1%	84

*Participation in the last 12 months

appendix 3

nrpa agency performance review

2022 NRPA

AGENCY PERFORMANCE REVIEW



GLENVIEW PARK DISTRICT



NATIONAL RECREATION
AND PARK ASSOCIATION

Using Data to Drive Optimal Decision Making

You have many questions about how to best lead your parks and recreation agency. The questions may be about budget size, optimal staffing or revenues generated from agency activities. Perhaps you are looking towards the future and seeking opportunities where your agency can better serve its community while also outperforming its peers elsewhere in the U.S.

In your hands is one resource that can assist you with answering these many questions. The customized Parks and Recreation Agency Performance Report shows you how your community's parks and recreation services compare to those of its peers throughout the U.S. The data in this report comes from what your agency and other agencies entered in [NRPA's Park Metrics](#) website and compares specific measures of parks and recreation efficiency and effectiveness against thousands of other parks and recreation agencies across the country. Use this report to make informed decisions about your parks and recreation agency. Capitalize on your strengths and address your weaknesses – and increase the positive impact of your parks and recreation offerings on those in the community you serve.

Of course, data itself does not provide complete answers to your many questions. But combined with the collective knowledge of yourself, your team, your external partners and other resources, the insights contained within this report are an important step to lead your agency into the future.

About this Report

Earlier this year, your agency submitted operational information into the National Recreation and Park Association's (NRPA) *Park Metrics* website by completing your Agency Performance Survey. Thanks to the participation of park and recreation agencies throughout the U.S., NRPA is providing the field with key data on the management and operation of park and recreation agencies. The [Agency Performance Review](#) is a customized look at your agency in comparison to all agencies that responded to the survey and a subset of agencies that serve a similar population density (the online NRPA Park Metrics system allows you to create much more detailed data aggregations to **compare your agency to agencies that meet specific criteria of your choice**). The results contained in this report offer broad “yardsticks” on your agency's management and operations, allowing you to gauge your agency's strengths, weaknesses and improvement opportunities.

The aggregated data contained in this report was derived from 2019 – 2021 data in the *NRPA Park Metrics* database as of February 2022. As the NRPA Park Metrics system is available 24/7/365, the data can and will change throughout the year. [NRPA Park Metrics](#) allows you to run reports on-demand, based on real-time data, so the reports you create will always be based on the most current data available. To run additional reports, simply login to your account and go to the “Reports” tab to use *Agency Performance Reports* or *Agency Performance Dashboards* to drill-down into the full data set to compare your agency alongside agencies that meet your search criteria in areas such as Jurisdiction Population, Budget Size, State, Population Density, etc.

For a broader view of park and recreation agency benchmark and performance data, check out the *2022 NRPA Agency Performance Review* and its accompanying interactive tools. This report is the most comprehensive resource of data and insights for park and recreation agencies in the United States. The report and interactive tools present *NRPA Park Metrics* data from 2019 through 2021 with 24 figures that highlight critical park and recreation metrics on park facilities, programming, responsibilities of park & recreation agencies, staffing, budget and agency funding. [Explore the 2022 NRPA Agency Performance Review.](#)

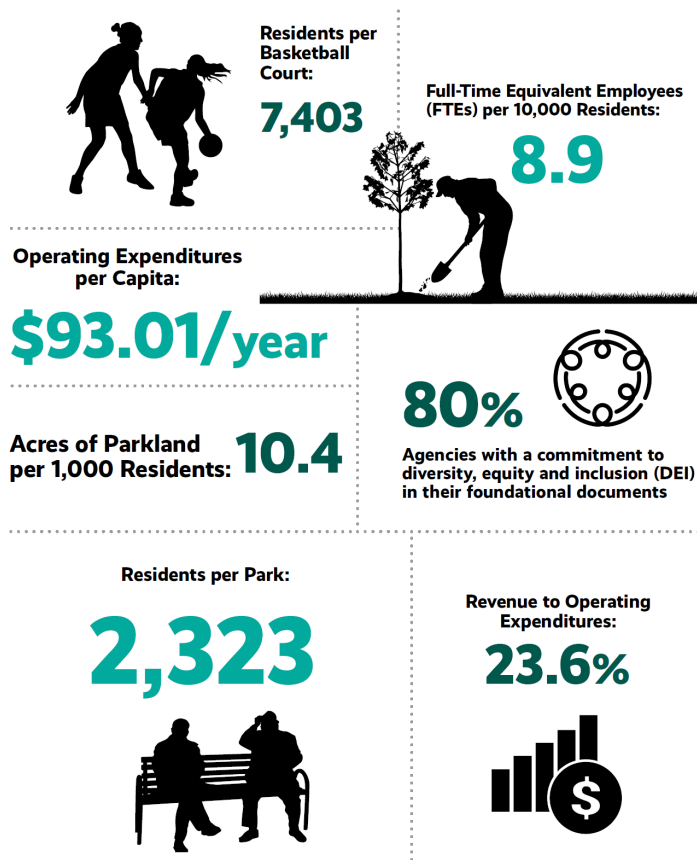
Using this Report

The *Agency Performance Report* is designed to assist you in evaluating your own agency's results relative to other *Agency Performance Survey* participants. The information in this report is designed to be a tool for helping you to better evaluate your agency and its offerings. Spotting significant differences between your own figures and the composites can be the first step toward identifying improvement opportunities. Please keep in mind:

1. A deviation between your figures and figures in the report is not necessarily good or bad. It merely indicates additional analysis may be required. As a rule, the larger the difference, the greater the need for further investigation.
2. In situations where large deviations do exist, it may be helpful to go back and calculate the same measure over the past several years to identify any trends that may exist.
3. The information in this report should be used as a tool for informed decision making rather than absolute standards. Since agencies differ as to their location, size, and other factors, any two agencies can be successful yet have very different experiences with regard to certain measures.

If you have any questions or comments about this report, please contact Greg Manns of Industry Insights at gmanns@industryinsights.com or 614-389-2100.

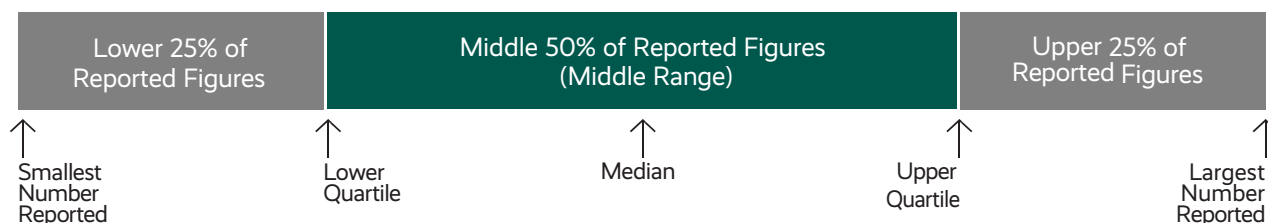
2022 NRPA Agency Performance Review Key Findings



Interpreting the Numbers

Most of the results included in this study are reported on the basis of medians rather than arithmetical averages or means. Unlike the mean, the median is not distorted by a few unusually high or low values that may exist in the sample due to special circumstances. The “median” value represents the mid-point of the data for a particular measure, with one-half of the respondents reporting figures above it and one-half below. Each median was computed independently based on the agencies that reported for that item. As a result, mathematical relationships do not always exist when different ratios are used together in the calculation.

Figures reported were not used unless they were in accordance with the survey instructions and definitions. In cases where the number of respondents was considered inadequate for the computation of a meaningful figure, “ISD” appears in the tables.



If you see “no data” in the table of data under a graph, you haven’t answered the required Agency Performance Survey questions to generate this comparison.

Definitions

Median (or 50th percentile):

The center value of the total distribution of the data that was reported (e.g., it is the value at which 50% of the responses are above and 50% are below). This measure is less likely than an average to be distorted by a few outlying responses.

Lower Quartile (or 25th Percentile):

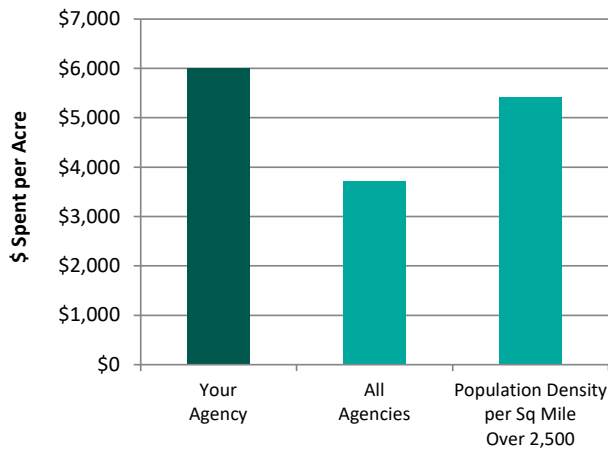
The observation point below which 25% of the responses lie (e.g., 25% of the respondents reported a figure less than this amount and 75% a figure higher than this amount).

Upper Quartile (or 75th Percentile):

The observation point below which 75% of the responses lie (e.g., 75% of the respondents reported a figure less than this amount and 25% a figure higher than this amount).

Executive Summary

Park Operating Expenditures per Acre of Parkland



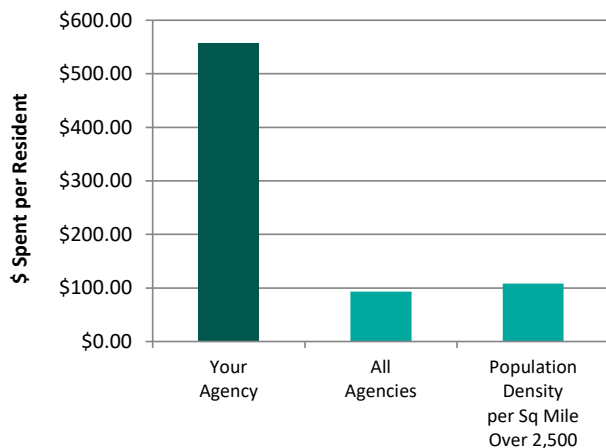
	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
Lower Quartile		\$1,721	\$2,615
Median	\$6,012	\$3,708	\$5,424
Upper Quartile		\$7,708	\$11,513

Two metrics that can be used to gauge whether a community is adequately funded to manage, operate, and maintain its parks and recreation areas are “park related operating expenditures per acre of parkland managed” and “operating expenditures per capita.” The first metric, operating expenditures per acre, is calculated by dividing total park related operating expenditures by total parkland acres managed by the agency. The second metric, operating expenditures per capita, is calculated by dividing total operating expenditures by the population of the jurisdiction served by the agency.

Operating expenditures include all of the costs to provide parks and recreation services to the community, including personnel salaries, benefits, utilities, equipment, and materials. Operating expenditures may also include debt service if it is paid out of the annual operating budget, as well as any expenditures incurred as part of a special or enterprise fund (such as a golf course) managed by the public agency.

It is important to note that operating costs can vary widely between communities due to differences in parks and recreation facility standards, types of equipment, repair and replacement schedules, types and topography of parkland, degree of maintenance required, levels of use, and other variables. Operating costs and efficiencies can also vary with the number of acres managed and/or the size of the population served. For example a community that manages extensive conservation lands will have a lower ratio of expenditures/acre than a community that primarily manages developed parkland.

Operating Expenditures Per Capita

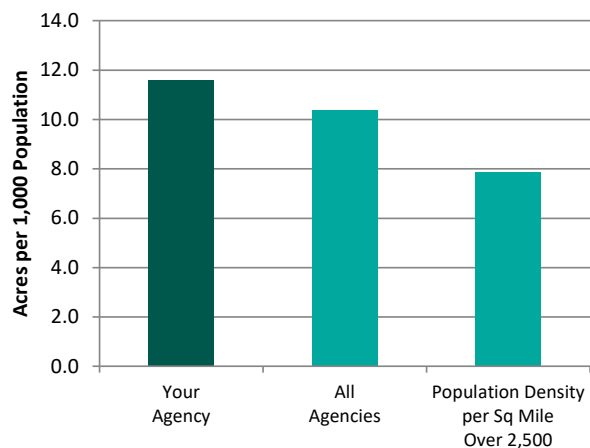


	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
Lower Quartile		\$51.40	\$69.11
Median	\$557.11	\$93.01	\$108.36
Upper Quartile		\$171.18	\$198.12

Communities that benchmark operating expenditures should conduct follow-up research to analyze and document the specific reasons for differences in operating expenditures. For example it may be helpful to find a similar agency in Park Metrics (formerly PRORAGIS), then visit and photograph the facilities at benchmarked communities, and meet with agency staff to document key differences in facility quality or levels of maintenance. It may also be helpful to determine if a community is serving a larger population than its own residents. Elected officials, managers, and residents may be more supportive of increased operation budgets if they clearly understand the reasons for variations in funding between communities, and/or the implications of different funding levels.

Are you adequately funded?

Acres of Parkland per 1,000 Population



	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
Lower Quartile		5.1	3.9
Median	11.6	10.4	7.9
Upper Quartile		18.2	14.5

Do you have
enough parkland?

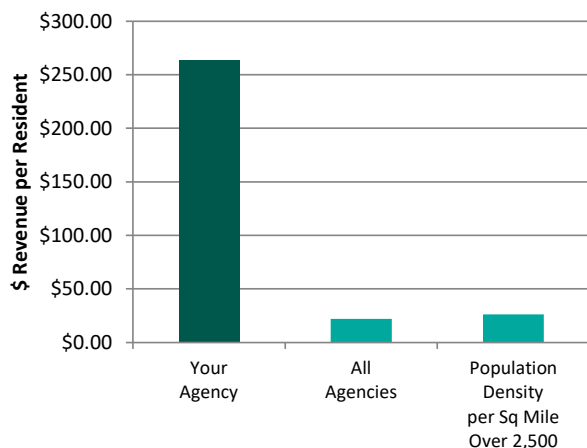
The “acres of parkland per 1,000 population” metric is the most common technique for determining whether a community has “enough” parkland. It is also known as a community’s “acreage level of service (LOS).” There is no standard acreage LOS in the United States, and LOS can vary widely due to a community’s history, culture, demographics, density, development patterns, and other factors. For example the acreage LOS of communities within the Park Metrics (formerly PRORAGIS) database ranges from less than 2 acres per 1,000 citizens to over 100 acres per 1,000 citizens.

An often-asked question is “what should be counted in an acreage LOS?” Unfortunately there is no standard answer. Some communities include public golf courses and beaches, while others include publicly accessible lakes and wetlands. Some cities and counties also include public parkland owned by other agencies, such as state parks and national forests. Some communities also count private recreation areas, owned and managed by homeowners associations, because these areas help meet residents’ local recreation needs. Since the primary purpose of acreage LOS is to determine a community’s need for parkland, it is recommended that communities only count developable, publicly accessible parkland within their jurisdiction.

Open space lands that are undevelopable, such as privately owned open spaces, private golf courses, or private beaches; or open space lands that are permanently protected such as wetlands, water bodies, or protected conservation lands, cannot be used in calculations to determine how much open space is needed for future community needs for facilities such as parks, playgrounds, athletic fields, or community recreation centers. Privately owned parkland is not open to the public, and could be sold or redeveloped. Public parkland owned by another jurisdiction (such as state or county-owned land within a municipality) should be counted only for the population served by that jurisdiction.

Acreage LOS should be used in conjunction with other needs assessment techniques to gauge a community’s need for additional parkland. For example a community may conclude that it is not necessary to acquire additional parkland after comparing its acreage LOS to other communities. However other needs assessment techniques such as surveys, focus group meetings, and population projections may indicate that residents’ needs are not being met, and additional parkland may be required.

Revenue per Capita



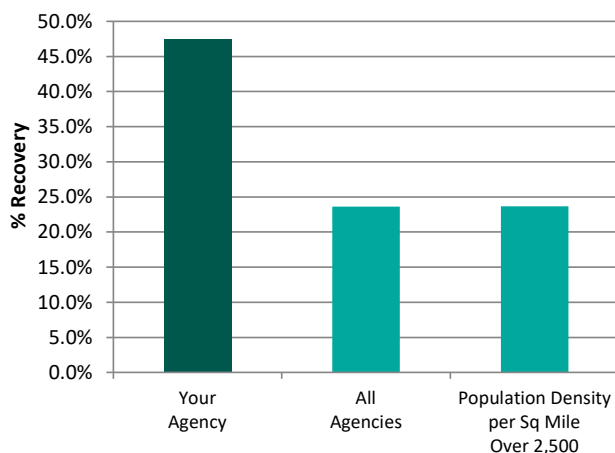
	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
Lower Quartile		\$6.24	\$9.34
Median	\$264.25	\$22.08	\$26.11
Upper Quartile		\$54.36	\$57.02

Revenues (also known as “annual direct revenues”) include all of the monies generated directly from parks and recreation classes, programs, memberships, concessions, permits, rentals, and other non-tax sources. Revenues do not include funding from taxes, grants, foundations, bonds, assessments, or other indirect sources.

Two metrics that can be used to track revenues, and/or compare revenue generation to other agencies, are “revenue per capita” and “revenue as a percentage of total operating expenditures.” The first metric, revenue per capita, is calculated by dividing the total revenues generated by the agency by the population of the jurisdiction served by the agency. The second metric, revenue as a percentage of total operating expenditures (also known as “cost recovery”), is calculated by dividing the total revenues generated by the agency by the total operating expenditures of the agency.

In addition to using these metrics for revenue tracking and benchmarking, they can also be used to establish cost recovery policies and goals. There are no industry standards for cost recovery; for example, some communities have established different cost recovery policies for senior, adult, and youth programs, while others have established overall cost recovery goals as a percentage of operating expenses. NRPA Park Metrics (formerly PRORAGIS) can help agencies to determine reasonable and realistic cost recovery goals based on data from other agencies.

Revenue as a % of Operating Expenditures (Cost Recovery)



	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
Lower Quartile		11.1%	11.6%
Median	47.4%	23.6%	23.7%
Upper Quartile		43.4%	42.5%

How much are you making?

Agency Effectiveness Ratios

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Operating expenditures per capita	\$557.11	\$93.01	\$108.36
2. Revenue per capita	\$264.25	\$22.08	\$26.11
3. Total revenue to total operating expenditures	47.4%	23.6%	23.7%
4. Total tax expenditures per capita	\$292.86	\$64.75	\$77.78
5. Park operating expenditures per acre of parkland	\$6,012	\$3,708	\$5,424
6. Operating expenditures per acre of parkland	\$48,092	\$9,236	\$14,678
7. Operating expenditures per acres of parks and non-park sites	\$38,315	\$7,823	\$12,512
8. Operating expenditures per FTE	\$150,820	\$102,530	\$106,686
9. FTE's per 10,000 population	36.9	8.9	10.0
10. Acres of parks per 1,000 residents	11.6	10.4	7.9
11. Number of residents per park	1,419	2,323	2,261
12. Number of acres per park	16.4	22.5	16.5
13. Number of participants per program	50	48	36
14. Ratio of fee programs to all programs	100.0	81.4	83.3
15. Ratio of building attendance to park attendance	80.0	38.7	36.9

Agency Operations: Operating Budget

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Agency's total annual operating expenditures			
Number of Responses		874	290
Lower Quartile		\$1,969,110	\$4,126,980
Median	\$32,414,322	\$5,079,256	\$9,463,701
Upper Quartile		\$14,157,797	\$22,724,211
2. Percentage of agency's total operating expenditures for the following categories:			
Number of Responses		819	276
Parks	12.5%	44.7%	41.4%
Recreation	87.5%	42.0%	45.2%
Other	0.0%	13.3%	13.5%
3. Percentage of agency's total operating expenditures for the following categories:			
Number of Responses		832	274
Personnel services	39.6%	54.4%	56.7%
Operating expenses	37.4%	38.2%	37.4%
Capital expense not in CIP	23.0%	5.2%	4.0%
Other	0.0%	2.2%	1.8%
4. Percentage of agency's total operating expenditures from the following sources:			
Number of Responses		818	273
General Fund Tax Support	0.0%	61.2%	61.6%
Dedicated Levies	0.0%	7.9%	8.1%
Earned/Generated Revenue	23.6%	22.8%	22.3%
Other Dedicated Taxes	58.4%	2.8%	2.6%
Sponsorships	0.0%	0.8%	0.6%
Grants	0.7%	1.9%	1.8%
Other	17.3%	2.6%	3.0%
5. Agency's total annual non-tax revenues			
Number of Responses		811	271
Lower Quartile		\$344,450	\$679,949
Median	\$15,374,749	\$1,178,229	\$2,119,632
Upper Quartile		\$3,809,564	\$5,522,416

Capital Budget

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Agency's total capital budget for the next 5 years and total capital budget for the fiscal year:			
a. Capital budget for next 5 years			
<i>Number of Responses</i>		708	238
Lower Quartile		\$1,481,250	\$3,068,599
Median	\$10,823,123	\$8,000,000	\$14,633,560
Upper Quartile		\$24,498,169	\$35,024,150
b. Capital budget for the fiscal year			
<i>Number of Responses</i>		781	263
Lower Quartile		\$220,000	\$780,299
Median	\$14,063,700	\$1,229,495	\$2,694,819
Upper Quartile		\$5,705,000	\$10,762,194
2. Agency's current year's capital budget expenditures from the following sources:			
<i>Number of Responses</i>		595	209
Bonds (general obligation and/or revenue) tied directly to the park and recreation agencies	52.8%	12.4%	17.2%
Bonds (general obligation and/or revenue) tied to my jurisdiction (e.g., city, town, county)	0.0%	11.1%	14.1%
Federal and/or state grants	8.3%	9.5%	8.9%
Nonprofit group grants/fundraising (e.g., friends groups, foundations)	8.3%	2.1%	1.8%
Private sector grants/gifts raised directly by the park and recreation agency	0.0%	1.4%	1.5%
General fund tax support	24.1%	42.7%	34.9%
Other	6.5%	20.8%	21.6%
3. Percentage of agency's current fiscal year's capital budget designated for the following purposes:			
<i>Number of Responses</i>		714	247
Renovation	32.3%	55.8%	58.8%
New Development	24.8%	29.9%	29.9%
Acquisition	43.0%	7.1%	6.2%
Other	0.0%	7.2%	5.2%
4. Value of deferred maintenance projects your agency faces:			
<i>Number of Responses</i>		587	190
Lower Quartile		\$0	\$0
Median	\$980,000	\$480,500	\$927,061
Upper Quartile		\$5,000,000	\$10,000,000
5. Dollar value of authorized general obligation bonds and revenue bonds authorized for the agency this year			
a. Value of general obligation bonds authorized			
<i>Number of Responses</i>		595	212
Lower Quartile		\$0	\$0
Median	\$19,865,000	\$0	\$0
Upper Quartile		\$537,383	\$2,119,796
b. Value of revenue bonds authorized			
<i>Number of Responses</i>		544	188
Lower Quartile		\$0	\$0
Median	\$13,890,000	\$0	\$0
Upper Quartile		\$0	\$0

Personnel

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Number of funded employees at your agency:			
a. Number of full-time employees			
<i>Number of Responses</i>		822	275
Lower Quartile		10	21
Median	110	30	46
Upper Quartile		77	112
b. Number of non-full-time employees			
<i>Number of Responses</i>		790	267
Lower Quartile		25	45
Median	790	85	157
Upper Quartile		234	350
c. Total annual hours worked by non-full-time employees			
<i>Number of Responses</i>		728	246
Lower Quartile		9,599	24,018
Median	218,226	35,000	83,729
Upper Quartile		114,430	181,655
d. Total number of full-time equivalent employees (FTEs)			
<i>Number of Responses</i>		825	277
Lower Quartile		17.3	32.4
Median	214.9	49.4	94.0
Upper Quartile		127.3	213.5
2. Percentage of total full-time equivalents (FTEs) involved in the following operational areas:			
<i>Number of Responses</i>		778	261
Administration	17.0%	17.3%	14.8%
Operations/Maintenance	40.0%	44.6%	43.1%
Programmers	42.0%	30.9%	34.6%
Capital Development	1.0%	2.9%	2.6%
Other	0.0%	4.4%	4.9%
3. Number of volunteers and number of annual hours worked by the volunteers at the agency			
a. Number of volunteers			
<i>Number of Responses</i>		730	251
Lower Quartile		25	60
Median	50	125	225
Upper Quartile		500	844
b. Total hours worked by volunteers			
<i>Number of Responses</i>		670	233
Lower Quartile		681	1,200
Median	5,400	2,960	5,089
Upper Quartile		11,925	14,588
4. Percentage of agency's that have staff covered by collective bargaining (i.e., are union members)			
<i>Number of Responses</i>		820	279
Yes		37.7%	48.4%
No	X	62.3%	51.6%

Workload

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Number of individual parks or non-park sites the department/ agency maintains and/or has management responsibility over:			
a. Total number of parks			
<i>Number of Responses</i>		801	272
Lower Quartile		10.0	16.0
Median	41.0	21.0	33.0
Upper Quartile		47.0	71.3
b. Total park acres			
<i>Number of Responses</i>		785	267
Lower Quartile		173.5	213.5
Median	674.0	496.0	514.0
Upper Quartile		1,600.0	1,800.3
c. Total number of non-park sites			
<i>Number of Responses</i>		801	272
Lower Quartile		0.0	0.0
Median	8.0	3.0	3.0
Upper Quartile		10.0	12.3
d. Total acres of non-park sites			
<i>Number of Responses</i>		785	267
Lower Quartile		0.0	0.0
Median	172.0	9.9	7.3
Upper Quartile		100.0	118.5
Total number of parks + non-park sites			
<i>Number of Responses</i>		801	272
Lower Quartile		13.0	20.0
Median	49.0	29.0	44.5
Upper Quartile		64.0	93.3
Total acres of parks + non-park sites			
<i>Number of Responses</i>		785	267
Lower Quartile		205.5	251.8
Median	846.0	635.0	647.6
Upper Quartile		2,053.0	2,344.5
2. Number of acres of developed and undeveloped open space for which the agency has management responsibility or maintains:			
a. Developed			
<i>Number of Responses</i>		712	241
Lower Quartile		100.0	102.0
Median	656.0	309.1	353.3
Upper Quartile		925.8	1,065.0
b. Undeveloped			
<i>Number of Responses</i>		699	236
Lower Quartile		30.0	49.5
Median	190.0	191.0	218.5
Upper Quartile		816.0	832.3
3. Total number of trail miles managed or maintained by the agency			
<i>Number of Responses</i>		740	250
Lower Quartile		5.0	5.0
Median	13.0	14.0	15.0
Upper Quartile		39.3	43.5

Workload (continued)

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
4. Number of buildings and the square footage of the buildings operated by the agency:			
a. Number of operated buildings			
<i>Number of Responses</i>		719	250
Lower Quartile		3	4
Median	47	7	8
Upper Quartile		19	22
b. Square footage of operated buildings			
<i>Number of Responses</i>		628	212
Lower Quartile		27,668.0	53,218.5
Median	432,592.0	80,047.0	124,776.5
Upper Quartile		219,915.3	314,945.3
5. Number of programs the agency offers annually and the number of people (i.e., contacts) served by these programs:			
a. Total number of programs offered			
<i>Number of Responses</i>		665	218
Lower Quartile		50	100
Median	2,380	179	382
Upper Quartile		934	2,043
b. Number of fee based programs			
<i>Number of Responses</i>		644	208
Lower Quartile		25	51
Median	2,380	102	250
Upper Quartile		628	1,233
c. Total program contacts (estimate as necessary)			
<i>Number of Responses</i>		626	210
Lower Quartile		4,163	9,276
Median	119,256	15,816	23,963
Upper Quartile		54,332	76,229
6. Number of contacts (e.g. participants, users) of the agency's parks and facilities per year:			
a. Total building facility contacts			
<i>Number of Responses</i>		593	190
Lower Quartile		5,000	21,523
Median	536,064	54,398	100,000
Upper Quartile		263,000	421,139
b. Total park facility contacts			
<i>Number of Responses</i>		593	190
Lower Quartile		10,000	7,000
Median	670,080	100,000	120,500
Upper Quartile		670,080	740,715
c. Total facilities and parks contacts			
<i>Number of Responses</i>		593	190
Lower Quartile		50,000	115,500
Median	1,206,144	285,000	450,000
Upper Quartile		1,062,424	1,286,435

Agency Responsibilities

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Agency Responsibilities			
a. Operate and maintain park sites	X	97.8%	97.2%
b. Operate and maintain indoor facilities	X	91.1%	94.1%
c. Operate, maintain, or contract golf courses	X	35.7%	44.4%
d. Operate, maintain, or contract campgrounds		18.2%	14.0%
e. Operate, maintain, or contract indoor swim facilities/water parks	X	32.3%	39.2%
f. Operate, maintain, or contract outdoor swim facilities/water parks	X	67.3%	72.0%
g. Operate, maintain, or contract racquet sport activities/courts/facilities	X	63.1%	68.2%
h. Operate, maintain, or contract tourism attractions		36.3%	32.5%
i. Provide recreation programming and services	X	94.3%	96.5%
j. Operate and maintain non-park sites	X	69.1%	72.7%
k. Operate, maintain, or manage trails, greenways, and/or blueways (TGB)	X	81.5%	80.4%
l. Operate, maintain, or manage special purpose parks and open spaces	X	73.3%	73.4%
m. Manage or maintain fairgrounds		6.4%	3.2%
n. Maintain, manage or lease indoor performing arts center		19.8%	23.4%
o. Administer or manage farmer's markets	X	21.2%	24.8%
p. Administer community gardens	X	45.5%	54.9%
q. Manage large performance outdoor amphitheaters	X	37.0%	44.8%
r. Administer or manage professional or college-type stadium/arena/racetrack		9.1%	10.1%
s. Administer or manage tournament/event quality indoor sports complexes		19.6%	22.0%
t. Administer or manage tournament/event quality outdoor sports complexes	X	56.3%	58.0%
u. Conduct jurisdiction wide special events	X	81.0%	87.8%
v. Have budgetary responsibility for your administrative staff	X	86.7%	88.1%
w. Include in its operating budget the funding for planning and development functions	X	71.0%	71.7%
x. Operate, maintain or contract marinas		11.0%	9.4%
y. Maintain or manage beaches (inclusive of all waterbody types)		22.4%	18.9%

Facilities

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Median jurisdiction population per facility or activity areas within facilities			
a. Recreation centers	58,183	31,239	38,271
b. Community centers	4,476	29,036	35,105
c. Senior centers	58,183	59,603	75,000
d. Teen centers		57,109	100,438
e. Stadiums		75,026	103,570
f. Ice rink	58,183	50,863	57,109
g. Arena		65,466	81,145
h. Performance amphitheater		68,181	99,952
i. Nature centers	29,092	114,696	139,497

Facilities (continued)

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
2. Median jurisdiction population per outdoor facility			
a. Playgrounds	1,322	3,750	3,737
b. Totlots	58,183	11,983	11,017
c. Community gardens	554	30,140	31,059
d. Basketball courts	2,645	7,403	7,542
e. Multiuse courts -basketball, volleyball		18,232	18,569
f. Diamond fields: baseball - youth	2,645	7,000	9,016
g. Diamond fields: baseball - adult		20,127	32,000
h. Diamond fields: softball fields - youth	29,092	11,339	14,036
i. Diamond fields: softball fields - adult	11,637	14,302	18,016
j. Skate park	29,092	53,708	65,000
k. Dog park	58,183	43,586	48,478
l. Ice rink (outdoor only)	19,394	16,887	29,900
m. Rectangular fields: multi-purpose		9,622	9,372
n. Rectangular fields: cricket field		129,840	112,291
o. Rectangular fields: field hockey field		26,409	32,266
p. Rectangular fields: football field	11,637	26,493	34,935
q. Rectangular fields: lacrosse field	6,465	28,786	37,763
r. Rectangular fields: soccer field - adult		13,200	17,348
s. Rectangular fields: soccer field - youth	1,818	7,382	9,123
t. Overlay field		16,044	28,826
u. Multipurpose synthetic field		39,736	51,043
3. Median jurisdiction population per golf facility			
a. Driving range stations		23,977	17,722
b. Regulation 18-hole courses	58,183	86,277	101,300
c. Regulation 9-hole courses		152,108	202,600
d. Executive 9-hole courses		225,520	241,435
e. Executive 18-hole courses		136,115	156,798
f. Par 3; 18-hole courses		234,883	939,489
g. Par 3; 9-hole courses	58,183	128,500	294,331
4. Median jurisdiction population per swimming facility			
a. Aquatics centers	58,183	53,025	70,591
b. Swimming pools (outdoor only)	29,092	38,000	52,530
c. Indoor competitive swimming pools: 50 meters		154,840	236,268
d. Indoor competitive swimming pools: 25 meters	58,183	58,373	87,436
e. Other indoor competitive swimming pools		94,374	124,136
f. Indoor separated diving well		82,917	117,335
g. Total indoor competitive swimming pools		56,163	71,514
h. Indoor pool designated exclusively for leisure (i.e. non-competitive)	58,183	57,295	67,037
i. Therapeutic pool	58,183	75,525	115,000
5. Median jurisdiction population per racquet sports facility			
a. Tennis courts (outdoor)	1,419	5,608	5,604
b. Tennis courts (indoor)	7,273	15,600	16,126
c. Pickleball (outdoor)	9,697	14,714	20,850
d. Pickleball (indoor)	9,697	16,813	18,721
e. Multiuse courts- Tennis, Pickleball (outdoor)		15,802	19,451
f. Multiuse courts- Tennis, Pickleball (indoor)		14,950	29,021
g. Racquetball/handball/squash courts (outdoor)		47,330	61,834
h. Racquetball/handball/squash courts (indoor)		35,757	34,491

Activities

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Percentage of agencies offering the following activities:			
a. Health and wellness education	X	80.3%	89.2%
b. Safety training	X	72.2%	79.1%
c. Fitness enhancement classes	X	82.2%	89.6%
d. Team sports	X	86.9%	89.6%
e. Individual sports	X	75.9%	82.1%
f. Running/cycling races	X	50.2%	51.5%
g. Racquet sports	X	71.2%	78.7%
h. Martial arts	X	58.8%	76.9%
i. Aquatics	X	70.2%	76.1%
j. Golf	X	47.9%	58.2%
k. Social recreation events	X	88.4%	90.3%
l. Cultural crafts	X	61.6%	71.6%
m. Performing arts	X	63.5%	78.0%
n. Visual arts	X	62.6%	73.5%
o. Natural and cultural history activities	X	61.6%	70.9%
p. Themed special events	X	89.9%	93.3%
q. Trips and tours	X	61.2%	75.4%
r. eSports/eGaming		12.2%	14.2%
2. Percentage of agencies offering the following Out-of-School Time (OST) activities:			
a. Summer camp	X	83.2%	92.1%
b. Before school programs		19.0%	25.3%
c. After school programs		54.5%	65.1%
d. Preschool	X	34.5%	44.5%
e. Full daycare	X	7.1%	10.2%
f. Specific teen programs	X	66.3%	79.9%
g. Specific senior programs	X	78.6%	87.4%
h. Programs for people with disabilities	X	62.4%	75.5%
i. STEM programs	X	57.6%	66.7%

Policies

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Does your agency have a policy barring the use of all tobacco products in its parks and at its facilities and grounds?			
<i>Number of Responses</i>		727	250
Yes, at all locations		52.0%	56.0%
Yes, at select locations	X	28.3%	27.2%
No		18.4%	15.6%
N/A		1.2%	1.2%
2. Does your agency have a policy that allows the consumption of alcohol by legal-aged adults on its premises?			
<i>Number of Responses</i>		725	250
Yes, at all locations		15.0%	11.2%
Yes, at select locations	X	58.5%	65.6%
No		25.8%	22.4%
N/A		0.7%	0.8%
3. Does your agency sell alcoholic beverages to legal-aged adults on its premises (sold either by the agency or by a concessionaire authorized by the agency)?			
<i>Number of Responses</i>		727	252
Yes, at all locations		3.0%	3.2%
Yes, at select locations	X	45.8%	51.2%
No		49.2%	43.3%
N/A		1.9%	2.4%
4. Does your agency provide healthy food options in its vending machines?			
<i>Number of Responses</i>		720	248
Yes, at all locations		16.5%	17.3%
Yes, at select locations	X	27.6%	36.7%
No		21.5%	20.6%
N/A		34.3%	25.4%
5. Does your agency provide healthy food options at its concession stands?			
<i>Number of Responses</i>		715	247
Yes, at all locations		18.0%	17.8%
Yes, at select locations	X	34.8%	40.9%
No		20.1%	14.2%
N/A		27.0%	27.1%
6. Does your agency charge a parking fee at its parks or facilities?			
<i>Number of Responses</i>		729	252
Yes, at all locations		0.8%	1.6%
Yes, at select locations	X	15.5%	19.1%
No		80.7%	75.8%
N/A		3.0%	3.6%
7. Does your agency charge an admission fee to enter its parks?			
<i>Number of Responses</i>		730	254
Yes, at all locations		1.0%	0.4%
Yes, at select locations		16.2%	15.4%
No	X	81.0%	83.1%
N/A		1.9%	1.2%
8. Does your agency have an expressed commitment to diversity, equity and inclusion (DEI) in vision, mission and/or strategic plan documents?			
<i>Number of Responses</i>		339	112
Yes, at all locations	X	73.8%	82.1%
Yes, at select locations		2.1%	2.7%
No		19.2%	13.4%
N/A		5.0%	1.8%

Policies (continued)

9. Does your agency have hiring practices and policies that promote a diverse agency workforce?

<i>Number of Responses</i>		342	113
Yes, at all locations	X	88.0%	92.9%
Yes, at select locations		0.9%	0.0%
No		7.6%	6.2%
N/A		3.5%	0.9%

Jurisdiction Information

	Your Agency	All Agencies	Population Density per Sq Mile Over 2,500
1. Agency/department's jurisdiction type			
<i>Number of Responses</i>		1,054	335
Borough		0.5%	0.3%
Village		2.4%	2.4%
City		55.5%	72.5%
Town		9.9%	3.6%
Township		3.4%	2.1%
County		14.7%	3.0%
State		0.1%	0.3%
Special District	X	10.1%	11.3%
Regional/Metro Authority		0.4%	0.0%
Independent District/Authority		1.5%	2.4%
School District		0.5%	0.9%
Military Department		0.4%	0.3%
Tribal Lands/Reservation		0.0%	0.0%
Other		0.8%	0.9%
2. Country			
<i>Number of Responses</i>		1,054	335
United States	X	99.5%	99.7%
Canada		0.5%	0.3%
Mexico		0.0%	0.0%
Other		0.0%	0.0%
3. Jurisdiction's total annual operating and capital budget			
a. Jurisdiction annual total operating budget			
<i>Number of Responses</i>		975	314
Lower Quartile		\$4,240,175	\$9,054,026
Median	\$47,051,152	\$20,060,135	\$44,426,554
Upper Quartile		\$103,847,582	\$201,014,590
b. Jurisdiction annual capital budget			
<i>Number of Responses</i>		942	306
Lower Quartile		\$536,309	\$1,515,986
Median	\$14,063,700	\$3,912,264	\$9,546,644
Upper Quartile		\$22,936,575	\$52,679,470
4. Square mileage and population of the incorporated jurisdiction the agency serves			
a. Square mileage of incorporated jurisdiction			
<i>Number of Responses</i>		1,023	335
Lower Quartile		12.0	8.0
Median	18.0	32.3	18.0
Upper Quartile		143.0	44.1
b. Population of jurisdiction			
<i>Number of Responses</i>		1,036	335
Lower Quartile		19,398	31,030
Median	58,183	44,106	69,760
Upper Quartile		134,300	175,001



NATIONAL RECREATION
AND PARK ASSOCIATION

22377 Belmont Ridge Road
Ashburn, VA 20148-4501
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appendix 4

community demographic analysis from comprehensive master plan

CHARTING OUR FUTURE

a 10-year plan for the **Glenview Park District**
May 2018 through April 2028



CHAPTER **THREE**

ANALYZE: INVENTORY AND ANALYSIS

Demographics

The demographics review utilized the Environmental Systems Research Institute (ESRI) Business Analyst Online (BAO) software to gather up-to-date demographic data necessary to gain an understanding of the District and its context.

Summary

According to 2016 estimates, the Glenview Park District has a population of 58,183. Total population numbers from 2010 indicate the population is growing at an annual rate of 0.41%. The population is expected to continue growing into 2021, when the population is projected to reach 59,387. The Park District's growth is nearly double the state growth rate (0.22%), but is only about half that of the national rate (0.84%).

There are 22,003 households within the Park District. According to the U.S. Census, a household "includes all the persons who occupy a housing unit as their usual place of residence." Out of these 22,003 households 72% (15,846) are families. A family is defined as a household in which one or more people are related to the householder by birth, marriage or adoption. The average household size is 2.6 in Glenview. This is consistent from 2010 (2.61) and the number is projected to remain at 2.6 into 2020.

Age Distribution

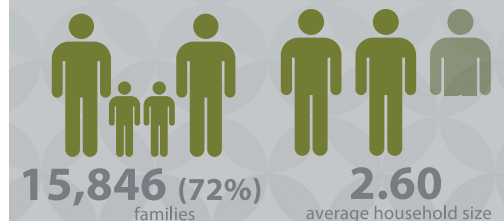
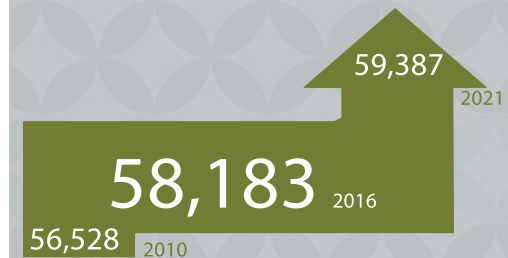
With a median age of 45.4, the Park District has a mature, aging population. According to 2016 estimates, 35.8% of the population is over the age of 55. This is projected to increase to 38.0% of the population by 2021. This age group's growth mirrors that of the state and national trends. The aging, active adult and senior populations are

and will continue to be a major District demographic. Since 2010, all age groups under 20 have decreased. Glenview area school districts have also reported a decrease in enrollment during this time. This trend, which is expected to continue into 2020, will lead to a continued decrease in school district enrollment.

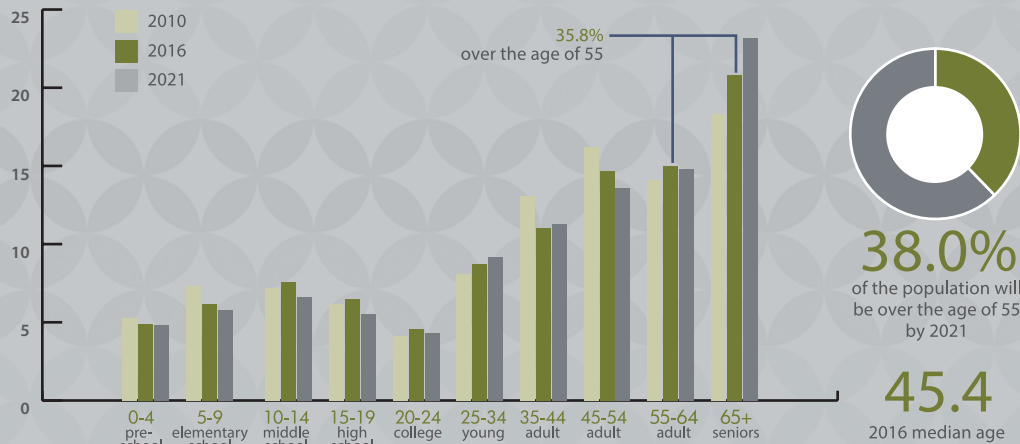
Race and Ethnicity

According to ESRI, the Glenview Park District has a diversity index of 38.1. The Diversity Index captures the racial and ethnic diversity of a geographic area in a single number, 0 to 100, and allows for efficient analysis of diversity throughout the U.S. The Diversity Index is "the likelihood that two persons, selected at random from the same area, would belong to a different race or ethnic group." According to demographic estimates, 76.6% of Park District residents indicate their race as White, which results in a low diversity index. The largest minority group within the District are Asian Americans, with 17.7% of the population reporting their race as "Asian Alone." Among those identifying as Asian, 36.7% are Korean, 20% Indian, 20% Chinese, 6.7% Filipino, 6.7% Japanese, 6.7% Mongolian, and 3% Vietnamese. Finally, 2.3% report as "Some Other Race Alone" 2.0% report "Two or More Races," and 1.3% as "Black Alone". The remaining 0.1% of the population reported their race as American Indian alone and 0.0% of the population is recorded as Pacific Islander. Source: Environmental Systems Research Institute (ESRI)

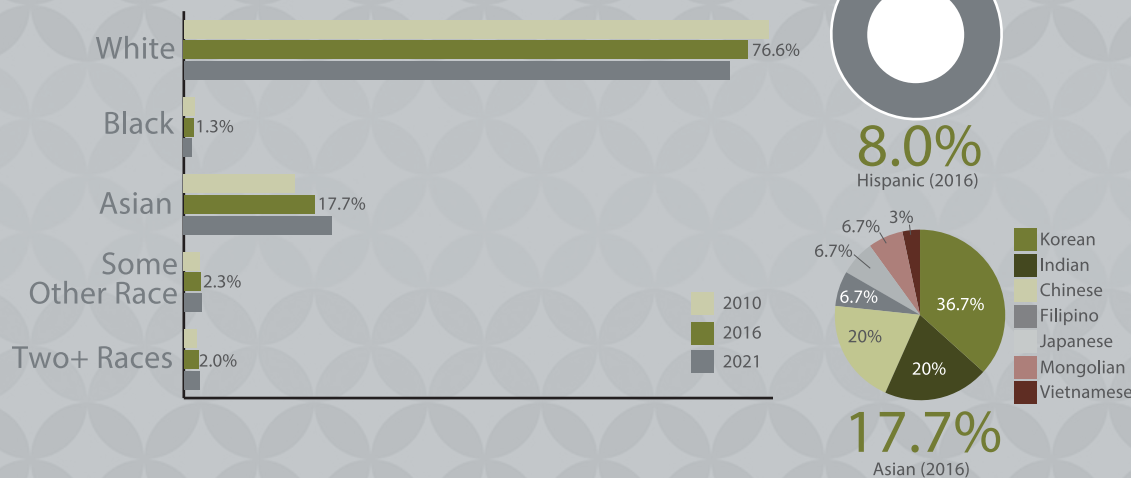
TOTAL POPULATION



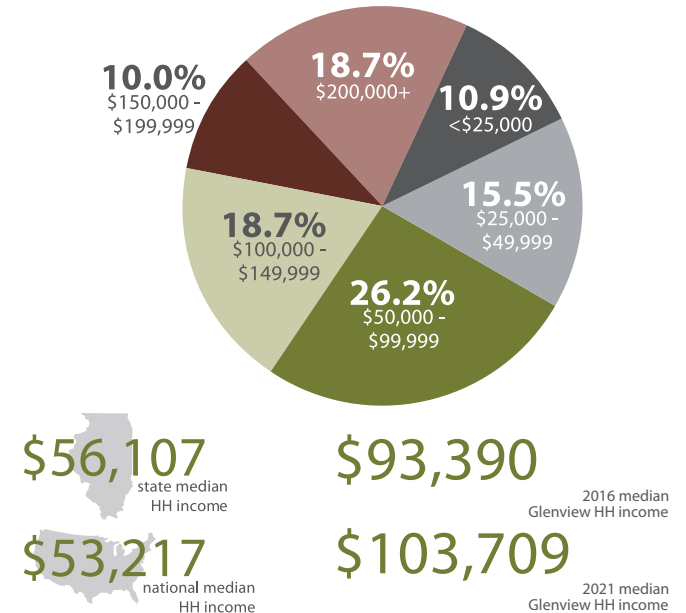
AGE DISTRIBUTION



RACE / ETHNICITY



INCOME DISTRIBUTION



Income

More than 27% of Glenview Park District households earn more than \$200,000 per year, four times the state and national median incomes. While a large portion of the population is financially well-off, 10.9% of the population makes less than the poverty line of \$25,000 per year as defined by Illinois Legal Aid. Although this is far lower than the state and national percentages (21.0% and 22.6% respectively) it is still a significant number of Glenview Park District residents. Median household incomes are expected to increase by an annual rate of 2.34% to \$103,709 by 2021.

appendix 5

community recreation services inventory

Recreation Service Category	Parent Organization	Name	Address	City	State	ZIP	Website
Parks & Public Open Spaces	Avoca School District 37	Avoca West School	225 Beech Dr	Wilmette	Illinois	60091	https://www.avoca37.org/schools/avoca_west
Playgrounds	Avoca School District 37	Avoca West School	225 Beech Dr	Wilmette	Illinois	60091	https://www.avoca37.org/schools/avoca_west
Athletic Fields & Courts	Avoca School District 37	Avoca West School	225 Beech Dr	Wilmette	Illinois	60091	https://www.avoca37.org/schools/avoca_west
Parks & Public Open Spaces	Cook County Forest Preserves	Beck Lake	East River Rd & Central Road	Glenview	Illinois	60025	https://fpdcc.com/places/locations/beck-lake/
Boating & Fishing	Cook County Forest Preserves	Beck Lake	East River Rd & Central Road	Glenview	Illinois	60025	https://fpdcc.com/places/locations/beck-lake/
Walking Paths & Trails	Cook County Forest Preserves	Beck Lake	East River Rd & Central Road	Glenview	Illinois	60025	https://fpdcc.com/places/locations/beck-lake/
Dog Park	Cook County Forest Preserves	Beck Lake	East River Rd & Central Road	Glenview	Illinois	60025	https://fpdcc.com/places/locations/beck-lake/
Cross Country Skiing	Cook County Forest Preserves	Beck Lake	East River Rd & Central Road	Glenview	Illinois	60025	https://fpdcc.com/places/locations/beck-lake/
Walking Paths & Trails	Cook County Forest Preserves	Des Plaines Trail System	3120 Milwaukee Ave	Northbrook	Illinois	60062	https://fpdcc.com/places/trails/des-plaines-trail-system/
Parks & Public Open Spaces	Cook County Forest Preserves	Harms Woods	Harms Rd & Old Orchard Rd	Glenview	Illinois	60025	https://fpdcc.com/places/locations/harms-woods/
Walking Paths & Trails	Cook County Forest Preserves	Harms Woods	Harms Rd & Old Orchard Rd	Glenview	Illinois	60025	https://fpdcc.com/places/locations/harms-woods/
Cross Country Skiing	Cook County Forest Preserves	Harms Woods	Harms Rd & Old Orchard Rd	Glenview	Illinois	60025	https://fpdcc.com/places/locations/harms-woods/
Nature Programs & Centers	Cook County Forest Preserves	River Trail Nature Center	3120 Milwaukee Ave	Northbrook	Illinois	60062	https://fpdcc.com/places/locations/river-trail-nature-center/
Parks & Public Open Spaces	East Maine School District 33	Washington School	2710 Golf Rd	Glenview	Illinois	60025	https://www.emsd63.org/washington
Playgrounds	East Maine School District 33	Washington School	2710 Golf Rd	Glenview	Illinois	60025	https://www.emsd63.org/washington
Athletic Fields & Courts	East Maine School District 33	Washington School	2710 Golf Rd	Glenview	Illinois	60025	https://www.emsd63.org/washington
Sports Teams & Leagues	Glenbrook High School District 225	Glenbrook North High School	2300 Shermer Rd	Northbrook	Illinois	60062	https://gbn.glenbrook225.org/
Sports Programs & Gymnasiums	Glenbrook High School District 225	Glenbrook North High School	2300 Shermer Rd	Northbrook	Illinois	60062	https://gbn.glenbrook225.org/
Sports Teams & Leagues	Glenbrook High School District 225	Glenbrook South High School	4000 W Lake Ave	Glenview	Illinois	60026	https://gbs.glenbrook225.org/
Sports Programs & Gymnasiums	Glenbrook High School District 225	Glenbrook South High School	4000 W Lake Ave	Glenview	Illinois	60026	https://gbs.glenbrook225.org/
Visual & Performing Arts	Glenbrook High School District 225	Sheely Center for the Performing Arts	2300 Shermer Rd	Northbrook	Illinois	60062	https://gbn.glenbrook225.org/
Preschool & Early Childhood	Glenbrook High School District 225	Titan Tots Preschool	4000 W Lake Ave	Glenview	Illinois	60026	https://gbs.glenbrook225.org/academics/departments/career-and-technical-education/gbs-preschool
Parks & Public Open Spaces	Glenview Park District	Catherine W Crowley Park	749 Huber Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/catherine-w-crowley-park/
Parties & Rentals	Glenview Park District	Catherine W Crowley Park	749 Huber Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/catherine-w-crowley-park/
Racquet Programs & Courts	Glenview Park District	Catherine W Crowley Park	750 Huber Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/catherine-w-crowley-park/
Athletic Fields & Courts	Glenview Park District	Catherine W Crowley Park	751 Huber Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/catherine-w-crowley-park/
Walking Paths & Trails	Glenview Park District	Catherine W Crowley Park	752 Huber Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/catherine-w-crowley-park/
Picnic Area	Glenview Park District	Catherine W Crowley Park	753 Huber Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/catherine-w-crowley-park/
Playgrounds	Glenview Park District	Catherine W Crowley Park	754 Huber Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/catherine-w-crowley-park/
Parks & Public Open Spaces	Glenview Park District	Central Tot Lot	601 Lehigh Ave	Glenview	Illinois	60025	https://glenviewparks.org/parks/central-tot-lot/
Playgrounds	Glenview Park District	Central Tot Lot	601 Lehigh Ave	Glenview	Illinois	60025	https://glenviewparks.org/parks/central-tot-lot/
Athletic Fields & Courts	Glenview Park District	Central Tot Lot	601 Lehigh Ave	Glenview	Illinois	60025	https://glenviewparks.org/parks/central-tot-lot/
Parks & Public Open Spaces	Glenview Park District	Cole Park	1031 Kenilworth Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/cole-park/
Parties & Rentals	Glenview Park District	Cole Park	1031 Kenilworth Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/cole-park/
Athletic Fields & Courts	Glenview Park District	Cole Park	1032 Kenilworth Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/cole-park/
Playgrounds	Glenview Park District	Cole Park	1033 Kenilworth Ln	Glenview	Illinois	60025	

Recreation Service Category	Parent Organization	Name	Address	City	State	ZIP	Website
Boating & Fishing	Glenview Park District	Gallery Park & Lake Glenview	2001 Patriot Blvd	Glenview	Illinois	60026	https://glenviewparks.org/parks/gallery-park/
Parties & Rentals	Glenview Park District	Gallery Park & Lake Glenview	2002 Patriot Blvd	Glenview	Illinois	60026	https://glenviewparks.org/parks/gallery-park/
Playgrounds	Glenview Park District	Gallery Park & Lake Glenview	2003 Patriot Blvd	Glenview	Illinois	60026	https://glenviewparks.org/parks/gallery-park/
Racquet Programs & Courts	Glenview Park District	Gallery Park & Lake Glenview	2004 Patriot Blvd	Glenview	Illinois	60026	https://glenviewparks.org/parks/gallery-park/
Walking Paths & Trails	Glenview Park District	Gallery Park & Lake Glenview	2005 Patriot Blvd	Glenview	Illinois	60026	https://glenviewparks.org/parks/gallery-park/
Ice Programs & Rinks	Glenview Park District	Glenview Community Ice Center	1851 Landwehr Rd	Glenview	Illinois	60026	https://glenviewparks.org/facilities/glenview-community-ice-center/
Summer Camps	Glenview Park District	Glenview Community Ice Center	1851 Landwehr Rd	Glenview	Illinois	60026	https://glenviewparks.org/facilities/glenview-community-ice-center/
Parties & Rentals	Glenview Park District	Glenview Community Ice Center	1851 Landwehr Rd	Glenview	Illinois	60026	https://glenviewparks.org/facilities/glenview-community-ice-center/
Golf Programs & Courses	Glenview Park District	Glenview Park Golf Club	800 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/glenview-park-golf-club/
Parties & Rentals	Glenview Park District	Glenview Park Golf Club	800 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/glenview-park-golf-club/
Summer Camps	Glenview Park District	Glenview Park Golf Club	800 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/glenview-park-golf-club/
Summer Camps	Glenview Park District	Glenview Prairie Club	2800 W Lake Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/glenview-prairie-club/
Golf Programs & Courses	Glenview Park District	Glenview Prairie Club	2800 W Lake Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/glenview-prairie-club/
Racquet Programs & Courts	Glenview Park District	Glenview Prairie Club	2800 W Lake Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/glenview-prairie-club/
Parties & Rentals	Glenview Park District	Glenview Prairie Club	2800 W Lake Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/glenview-prairie-club/
Racquet Programs & Courts	Glenview Park District	Glenview Tennis Club	1800 Wagner Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/glenview-tennis-club/
Summer Camps	Glenview Park District	Glenview Tennis Club	1800 Wagner Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/glenview-tennis-club/
Parties & Rentals	Glenview Park District	Glenview Tennis Club	1800 Wagner Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/glenview-tennis-club/
Parks & Public Open Spaces	Glenview Park District	Hawthorne Glen Park	3181 Myrtle Pkwy	Glenview	Illinois	60026	https://glenviewparks.org/parks/hawthorne-glen-park/
Playgrounds	Glenview Park District	Hawthorne Glen Park	3181 Myrtle Pkwy	Glenview	Illinois	60026	https://glenviewparks.org/parks/hawthorne-glen-park/
Athletic Fields & Courts	Glenview Park District	Hawthorne Glen Park	3182 Myrtle Pkwy	Glenview	Illinois	60026	https://glenviewparks.org/parks/hawthorne-glen-park/
Racquet Programs & Courts	Glenview Park District	Hawthorne Glen Park	3183 Myrtle Pkwy	Glenview	Illinois	60026	https://glenviewparks.org/parks/hawthorne-glen-park/
Culture, History, and Museums	Glenview Park District	Historic Wagner Farm	1510 Wagner Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/historic-wagner-farm/
Summer Camps	Glenview Park District	Historic Wagner Farm	1510 Wagner Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/historic-wagner-farm/
Parties & Rentals	Glenview Park District	Historic Wagner Farm	1510 Wagner Rd	Glenview	Illinois	60025	https://glenviewparks.org/facilities/historic-wagner-farm/
Parks & Public Open Spaces	Glenview Park District	Indian Ridge Park	2504 Indian Ridge Dr	Glenview	Illinois	60026	https://glenviewparks.org/parks/indian-ridge-park/
Playgrounds	Glenview Park District	Indian Ridge Park	2504 Indian Ridge Dr	Glenview	Illinois	60026	https://glenviewparks.org/parks/indian-ridge-park/
Racquet Programs & Courts	Glenview Park District	Indian Ridge Park	2505 Indian Ridge Dr	Glenview	Illinois	60026	https://glenviewparks.org/parks/indian-ridge-park/
Athletic Fields & Courts	Glenview Park District	Indian Ridge Park	2506 Indian Ridge Dr	Glenview	Illinois	60026	https://glenviewparks.org/parks/indian-ridge-park/
Parks & Public Open Spaces	Glenview Park District	Indian Trail Park	1519 Forest Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/indian-trail-park/
Parties & Rentals	Glenview Park District	Indian Trail Park	1519 Forest Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/indian-trail-park/
Playgrounds	Glenview Park District	Indian Trail Park	1520 Forest Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/indian-trail-park/
Racquet Programs & Courts	Glenview Park District	Indian Trail Park	1521 Forest Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/indian-trail-park/
Athletic Fields & Courts	Glenview Park District	Indian Trail Park	1522 Forest Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/indian-trail-park/
Picnic Area	Glenview Park District	Indian Trail Park	1523 Forest Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/indian-trail-park/
Parks & Public Open Spaces	Glenview Park District	Jackman Park	1930 Prairie St	Glenview	Illinois	60025	https://glenviewparks.org/parks/jackman-park/
Playgrounds	Glenview Park District	Jackman Park	1930 Prairie St	Glenview	Illinois	60025	https://glenviewparks.org/parks/jackman-park/
Parks & Public Open Spaces	Glenview Park District	Jennings Park	3201 Barbara Dr	Glenview	Illinois	60026	https://glenviewparks.org/parks/jennings-park/
Playgrounds	Glenview Park District	Jennings Park	3201 Barbara Dr	Glenview	Illinois	60026	https://glenviewparks.org/parks/jennings-park/
Athletic Fields & Courts	Glenview Park District	Jennings Park	3202 Barbara Dr	Glenview	Illinois	60026	https://glenviewparks.org/parks/jennings-park/
Parks & Public Open Spaces	Glenview Park District	Johns Park	2101 Central Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/johns-park/
Parties & Rentals	Glenview Park District	Johns Park	2101 Central Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/johns-park/
Athletic Fields & Courts	Glenview Park District	Johns Park	2102 Central Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/johns-park/
Racquet Programs & Courts	Glenview Park District	Johns Park	2103 Central Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/johns-park/
Picnic Area	Glenview Park District	Johns Park	2104 Central Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/johns-park/
Ice Programs & Rinks	Glenview Park District	Johns Park	2105 Central Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/johns-park/
Sledding Hill	Glenview Park District	Johns Park	2106 Central Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/johns-park/
Parks & Public Open Spaces	Glenview Park District	Judy Beck Park	735 Carriage Hill Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/judy-beck-park/
Playgrounds	Glenview Park District	Judy Beck Park	735 Carriage Hill Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/judy-beck-park/
Athletic Fields & Courts	Glenview Park District	Judy Beck Park	736 Carriage Hill Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/judy-beck-park/
Walking Paths & Trails	Glenview Park District	Judy Beck Park	737 Carriage Hill Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/judy-beck-park/
Nature Programs & Centers	Glenview Park District	Kent Fuller Air Station Prairie & Tyner Interpretive Center	2400 Compass Rd	Glenview	Illinois	60026	https://glenviewparks.org/facilities/kent-fuller-air-station-prairie-tyner-center/
Parks & Public Open Spaces	Glenview Park District	Ladendorf Park	2541 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/ladendorf-park/
Parties & Rentals	Glenview Park District	Ladendorf Park	2541 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/ladendorf-park/
Playgrounds	Glenview Park District	Ladendorf Park	2542 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/ladendorf-park/
Athletic Fields & Courts	Glenview Park District	Ladendorf Park	2543 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/ladendorf-park/
Walking Paths & Trails	Glenview Park District	Ladendorf Park	2544 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/ladendorf-park/
Picnic Area	Glenview Park District	Ladendorf Park	2545 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/ladendorf-park/
Parks & Public Open Spaces	Glenview Park District	Manor Park	200 Lincoln St	Glenview	Illinois	60025	https://glenviewparks.org/parks/manor-park/
Parties & Rentals	Glenview Park District	Manor Park	200 Lincoln St	Glenview	Illinois	60025	https://glenviewparks.org/parks/manor-park/
Playgrounds	Glenview Park District	Manor Park	201 Lincoln St	Glenview	Illinois	60025	https://glenviewparks.org/parks/manor-park/
Athletic Fields & Courts	Glenview Park District	Manor Park	202 Lincoln St	Glenview	Illinois	60025	https://glenviewparks.org/parks/manor-park/
Walking Paths & Trails	Glenview Park District	Manor Park	203 Lincoln St	Glenview	Illinois	60025	https://glenviewparks.org/parks/manor-park/
Picnic Area	Glenview Park District	Manor Park	204 Lincoln St	Glenview	Illinois	60025	https://glenviewparks.org/parks/manor-park/
Community & Recreation Centers	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Parties & Rentals	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Visual & Performing Arts	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Sports Programs & Gymnasiums	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Summer Camps	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Preschool & Early Childhood	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Gymnastics & Tumbling	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/

Recreation Service Category	Parent Organization	Name	Address	City	State	ZIP	Website
Martial Arts	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Recreation & Hobbies	Glenview Park District	Park Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center/
Fitness Studios & Gyms	Glenview Park District	Park Center Health & Fitness	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/park-center-heath-and-fitness/
Parks & Public Open Spaces	Glenview Park District	Peninsula Park	South of 1950 Westleigh Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/peninsula-playground/
Playgrounds	Glenview Park District	Peninsula Park	South of 1950 Westleigh Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/peninsula-playground/
Aquatic Programs & Pools	Glenview Park District	Roosevelt Outdoor Aquatic Center	2239 Fir St	Glenview	Illinois	60025	https://glenviewparks.org/facilities/roosevelt-outdoor-aquatic-center/
Parties & Rentals	Glenview Park District	Roosevelt Outdoor Aquatic Center	2239 Fir St	Glenview	Illinois	60025	https://glenviewparks.org/facilities/roosevelt-outdoor-aquatic-center/
Parks & Public Open Spaces	Glenview Park District	Roosevelt Park	2200 Grove St	Glenview	Illinois	60025	https://glenviewparks.org/parks/roosevelt-park/
Picnic Area	Glenview Park District	Roosevelt Park	2200 Grove St	Glenview	Illinois	60025	https://glenviewparks.org/parks/roosevelt-park/
Parties & Rentals	Glenview Park District	Roosevelt Park	2200 Grove St	Glenview	Illinois	60025	https://glenviewparks.org/parks/roosevelt-park/
Athletic Fields & Courts	Glenview Park District	Roosevelt Park	2201 Grove St	Glenview	Illinois	60025	https://glenviewparks.org/parks/roosevelt-park/
Playgrounds	Glenview Park District	Roosevelt Park	2202 Grove St	Glenview	Illinois	60025	https://glenviewparks.org/parks/roosevelt-park/
Ice Programs & Rinks	Glenview Park District	Roosevelt Park	2203 Grove St	Glenview	Illinois	60025	https://glenviewparks.org/parks/roosevelt-park/
Racquet Programs & Courts	Glenview Park District	Roosevelt Park	2204 Grove St	Glenview	Illinois	60025	https://glenviewparks.org/parks/roosevelt-park/
Parks & Public Open Spaces	Glenview Park District	Rugen Park	2941 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/rugen-park/
Parties & Rentals	Glenview Park District	Rugen Park	2941 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/rugen-park/
Playgrounds	Glenview Park District	Rugen Park	2942 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/rugen-park/
Racquet Programs & Courts	Glenview Park District	Rugen Park	2943 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/rugen-park/
Athletic Fields & Courts	Glenview Park District	Rugen Park	2944 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/rugen-park/
Picnic Area	Glenview Park District	Rugen Park	2945 Harrison St	Glenview	Illinois	60025	https://glenviewparks.org/parks/rugen-park/
Parties & Rentals	Glenview Park District	Schram Memorial Chapel	1799 Patriot Blvd	Glenview	Illinois	60026	https://glenviewparks.org/rental-venues/schram-memorial-chapel/
Parks & Public Open Spaces	Glenview Park District	Sleepy Hollow Park	1821 Maplewood Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/sleepy-hollow-park/
Parties & Rentals	Glenview Park District	Sleepy Hollow Park	1821 Maplewood Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/sleepy-hollow-park/
Playgrounds	Glenview Park District	Sleepy Hollow Park	1822 Maplewood Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/sleepy-hollow-park/
Picnic Area	Glenview Park District	Sleepy Hollow Park	1823 Maplewood Ln	Glenview	Illinois	60025	https://glenviewparks.org/parks/sleepy-hollow-park/
Aquatic Programs & Pools	Glenview Park District	Splash Landing Indoor Aquatic Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/splash-landings-indoor-aquatic-complex/
Parties & Rentals	Glenview Park District	Splash Landing Indoor Aquatic Center	2400 Chestnut Ave	Glenview	Illinois	60026	https://glenviewparks.org/facilities/splash-landings-indoor-aquatic-complex/
Parks & Public Open Spaces	Glenview Park District	Swenson Park	901 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/swenson-park/
Inline Hockey Rink	Glenview Park District	Swenson Park	901 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/swenson-park/
Skate Park	Glenview Park District	Swenson Park	902 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/swenson-park/
Playgrounds	Glenview Park District	Swenson Park	903 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/swenson-park/
Athletic Fields & Courts	Glenview Park District	Swenson Park	904 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/swenson-park/
Walking Paths & Trails	Glenview Park District	Swenson Park	905 Shermer Rd	Glenview	Illinois	60025	https://glenviewparks.org/parks/swenson-park/
Parks & Public Open Spaces	Glenview Park District	Tall Trees Park	1421 Sequoia Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/tall-trees-park/
Playgrounds	Glenview Park District	Tall Trees Park	1421 Sequoia Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/tall-trees-park/
Athletic Fields & Courts	Glenview Park District	Tall Trees Park	1422 Sequoia Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/tall-trees-park/
Senior Programs & Services	Glenview Park District	The East Wing	2400 Chestnut Ave	Glenview	Illinois	60025	https://www.glenviewparks.org/facilities-parks/glenview-senior-center/
Nature Programs & Centers	Glenview Park District	The Grove	1421 Milwaukee Ave	Glenview	Illinois	60025	https://glenviewparks.org/facilities/the-grove/
Summer Camps	Glenview Park District	The Grove	1421 Milwaukee Ave	Glenview	Illinois	60025	https://glenviewparks.org/facilities/the-grove/
Parties & Rentals	Glenview Park District	The Grove	1421 Milwaukee Ave	Glenview	Illinois	60025	https://glenviewparks.org/facilities/the-grove/
Walking Paths & Trails	Glenview Park District	The Grove	1421 Milwaukee Ave	Glenview	Illinois	60025	https://glenviewparks.org/facilities/the-grove/
Playgrounds	Glenview Park District	Thomas J Richardson Park	1950 Westleigh Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/thomas-j-richardson-park/
Parks & Public Open Spaces	Glenview Park District	Thomas J Richardson Park	1951 Westleigh Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/thomas-j-richardson-park/
Racquet Programs & Courts	Glenview Park District	Thomas J Richardson Park	1951 Westleigh Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/thomas-j-richardson-park/
Athletic Fields & Courts	Glenview Park District	Thomas J Richardson Park	1952 Westleigh Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/thomas-j-richardson-park/
Walking Paths & Trails	Glenview Park District	Thomas J Richardson Park	1953 Westleigh Dr	Glenview	Illinois	60025	https://glenviewparks.org/parks/thomas-j-richardson-park/
Parks & Public Open Spaces	Glenview Park District	Willow Park	2600 Greenwood Rd	Glenview	Illinois	60026	https://glenviewparks.org/parks/willow-park/
Parties & Rentals	Glenview Park District	Willow Park	2600 Greenwood Rd	Glenview	Illinois	60026	https://glenviewparks.org/parks/willow-park/
Racquet Programs & Courts	Glenview Park District	Willow Park	2601 Greenwood Rd	Glenview	Illinois	60026	https://glenviewparks.org/parks/willow-park/
Walking Paths & Trails	Glenview Park District	Willow Park	2602 Greenwood Rd	Glenview	Illinois	60026	https://glenviewparks.org/parks/willow-park/
Picnic Area	Glenview Park District	Willow Park	2602 Greenwood Rd	Glenview	Illinois	60026	https://glenviewparks.org/parks/willow-park/
Parks & Public Open Spaces	Glenview School District 34	Attea Middle School	2500 Chestnut Ave	Glenview	Illinois	60026	https://at.glenview34.org/
Playgrounds	Glenview School District 34	Attea Middle School	2500 Chestnut Ave	Glenview	Illinois	60026	https://at.glenview34.org/
Athletic Fields & Courts	Glenview School District 34	Attea Middle School	2500 Chestnut Ave	Glenview	Illinois	60026	https://at.glenview34.org/
Preschool & Early Childhood	Glenview School District 34	District 34 Preschool	1333 Greenwood Rd	Glenview	Illinois	60026	https://preschool.glenview34.org/
Parks & Public Open Spaces	Glenview School District 34	Glen Grove School	3900 Glenview Rd	Glenview	Illinois	60025	https://gg.glenview34.org/
Playgrounds	Glenview School District 34	Glen Grove School	3900 Glenview Rd	Glenview	Illinois	60025	https://gg.glenview34.org/
Athletic Fields & Courts	Glenview School District 34	Glen Grove School	3900 Glenview Rd	Glenview	Illinois	60025	https://gg.glenview34.org/
Parks & Public Open Spaces	Glenview School District 34	Henking School	2941 Linneman St	Glenview	Illinois	60025	https://he.glenview34.org/
Playgrounds	Glenview School District 34	Henking School	2941 Linneman St	Glenview	Illinois	60025	https://he.glenview34.org/
Parks & Public Open Spaces	Glenview School District 34	Hoffman School	2000 Harrison St	Glenview	Illinois	60025	https://ho.glenview34.org/
Playgrounds	Glenview School District 34	Hoffman School	2000 Harrison St	Glenview	Illinois	60025	https://ho.glenview34.org/
Athletic Fields & Courts	Glenview School District 34	Hoffman School	2000 Harrison St	Glenview	Illinois	60025	https://ho.glenview34.org/
Parks & Public Open Spaces	Glenview School District 34	Lyon School	1335 Waukegan Rd	Glenview	Illinois	60025	https://ly.glenview34.org/
Playgrounds	Glenview School District 34	Lyon School	1335 Waukegan Rd	Glenview	Illinois	60025	https://ly.glenview34.org/
Parks & Public Open Spaces	Glenview School District 34	Pleasant Ridge School	1730 Sunset Ridge	Glenview	Illinois	60025	https://pr.glenview34.org/
Playgrounds	Glenview School District 34	Pleasant Ridge School	1730 Sunset Ridge	Glenview	Illinois	60025	https://pr.glenview34.org/
Athletic Fields & Courts	Glenview School District 34	Pleasant Ridge School	1730 Sunset Ridge	Glenview	Illinois	60025	https://pr.glenview34.org/
Parks & Public Open Spaces	Glenview School District 34	Springman School	2701 Central Rd	Glenview	Illinois	60025	https://sp.glenview34.org/
Playgrounds	Glenview School District 34	Springman School	2701 Central Rd	Glenview	Illinois	60025	https://sp.glenview34.org/
Athletic Fields & Courts	Glenview School District 34	Springman School	2701 Central Rd	Glenview	Illinois	60025	https://sp.glenview34.org/

Recreation Service Category	Parent Organization	Name	Address	City	State	ZIP	Website
Parks & Public Open Spaces	Glenview School District 34	Westbrook School	1333 Greenwood Rd	Glenview	Illinois	60026	https://wb.glenview34.org/
Playgrounds	Glenview School District 34	Westbrook School	1333 Greenwood Rd	Glenview	Illinois	60026	https://wb.glenview34.org/
Athletic Fields & Courts	Glenview School District 34	Westbrook School	1333 Greenwood Rd	Glenview	Illinois	60026	https://wb.glenview34.org/
Summer Camps	Jewish Community Centers of Chicago	Apachi Summer Camps	3050 Woodridge Ln	Northbrook	Illinois	60062	https://daycamp.jccchicago.org/our-camps/z-frank-apachi/
Preschool & Early Childhood	Jewish Community Centers of Chicago	JCC Preschool Northbrook	2050 Woodridge Ln	Northbrook	Illinois	60062	https://earlychildhood.jccchicago.org/bernard-weinger-jcc/
Child Care	Kindercare	Glenview Knowledge Beginnings	2401 Compass Rd	Glenview	Illinois	60026	https://www.kindercare.com/our-centers/glenview/il/070203
Preschool & Early Childhood	Kindercare	Glenview Knowledge Beginnings	2401 Compass Rd	Glenview	Illinois	60026	https://www.kindercare.com/our-centers/glenview/il/070203
Recreation & Hobbies	Kindercare	Glenview Knowledge Beginnings	2401 Compass Rd	Glenview	Illinois	60026	https://www.kindercare.com/our-centers/glenview/il/070203
Parks & Public Open Spaces	Metropolitan Water Reclamation District (leasing)	Techny Basin North	2050 Claire Ct	Glenview	Illinois	60025	
Walking Paths & Trails	Metropolitan Water Reclamation District (leasing)	Techny Basin North	2050 Claire Ct	Glenview	Illinois	60025	
Parks & Public Open Spaces	Northbrook Glenview School District 30	Willowbrook School	2500 Happy Hollow Rd	Glenview	Illinois	60026	https://www.district30.org/willowbrook
Playgrounds	Northbrook Glenview School District 30	Willowbrook School	2500 Happy Hollow Rd	Glenview	Illinois	60026	https://www.district30.org/willowbrook
Athletic Fields & Courts	Northbrook Glenview School District 30	Willowbrook School	2500 Happy Hollow Rd	Glenview	Illinois	60026	https://www.district30.org/willowbrook
Culture, History, and Museums	Oakton College	Koehnline Museum of Art	1600 E Golf Rd	Des Plaines	Illinois	60016	https://www.oakton.edu/about/koehnline-museum-of-art/
Visual & Performing Arts	Oakton College	Performing Arts Center	1600 Golf Rd	Des Plaines	Illinois	60016	http://www.oakton.edu/about/thearts/performing_arts_center/
Parks & Public Open Spaces	West Northfield School District 31	Winkelman School	1919 Landwehr Rd	Glenview	Illinois	60026	https://winkelman.district31.net/
Playgrounds	West Northfield School District 31	Winkelman School	1919 Landwehr Rd	Glenview	Illinois	60026	https://winkelman.district31.net/
Athletic Fields & Courts	West Northfield School District 31	Winkelman School	1919 Landwehr Rd	Glenview	Illinois	60026	https://winkelman.district31.net/
Walking Paths & Trails	West Northfield School District 31	Winkelman School	1919 Landwehr Rd	Glenview	Illinois	60026	https://winkelman.district31.net/
Fitness Studios & Gyms		9round Fitness	1348 Patriot Blvd	Glenview	Illinois	60026	https://www.9round.com/GlenviewILPatriot
Fitness Studios & Gyms		Activation Fitness	1940 Lehigh Ave	Glenview	Illinois	60026	http://www.activationfitness.com/
Child Care		Alphabet Acres Inc	3633 W Lake Ave	Glenview	Illinois	60026	http://www.abc-acres.com/
Sports Programs & Gymnasiums		American Futsal Academy LLC	10350 Dearlove Rd	Glenview	Illinois	60025	http://americanfutsalacademy.us/
Sports Teams & Leagues		American Futsal Academy LLC	10350 Dearlove Rd	Glenview	Illinois	60025	http://americanfutsalacademy.us/
Community & Recreation Centers		Armenian All Saints Apostolic Church & Community Center	1701 Greenwood Rd	Glenview	Illinois	60026	https://armenianallsaints.org/
Visual & Performing Arts		Aurthur Murray Dance Studio of Glenview	1828 Waukengan Rd	Glenview	Illinois	60025	http://www.chicagodancinglessons.com/
Aquatic Programs & Pools		Berry Scuba & Swim School	200 Northfield Rd	Northfield	Illinois	60093	http://www.berrydivecenter.com/
Aquatic Programs & Pools		Big Blue Lake School	3232 Lake Ave	Wilmette	Illinois	60091	https://bigblueswimschool.com/
Summer Camps		Camp Galileo	3425 Thornwood Ave	Glenview	Illinois	60026	https://galileo-camps.com/
Child Care		Cara*lot Home Child Care	Glenview Park Golf Club				http://www.caralotchildcare.com/
Sports Teams & Leagues		Chicago FC United	3090 N Lake Terrace	Glenview	Illinois	60026	http://www.fcunitedpremier.com/
Boating & Fishing		Chicago River Canoe and Kayak	1770 Tower Rd	Winnetka	Illinois	60093	http://www.chicagoriverpaddle.com/#/Skokie
Child Care		Children's Land Learning Center at Glenview on Greenwood	222 Greenwood Rd	Glenview	Illinois	60025	http://www.childrensland.com/
Preschool & Early Childhood		Children's Land Learning Center at Glenview on Greenwood	222 Greenwood Rd	Glenview	Illinois	60025	http://www.childrensland.com/
Child Care		Children's Land Learning Center at Glenview on Milwaukee	1631 Milwaukee Ave	Glenview	Illinois	60025	http://www.childrensland.com/
Preschool & Early Childhood		Children's Land Learning Center at Glenview on Milwaukee	1631 Milwaukee Ave	Glenview	Illinois	60025	http://www.childrensland.com/
Visual & Performing Arts		City Kid Theatre Company	1008 Church Street	Glenview	Illinois	60025	http://www.citykidtheatre.com/
Parties & Rentals		City Kid Theatre Company	1008 Church Street	Glenview	Illinois	60025	http://www.citykidtheatre.com/
Fitness Studios & Gyms		Club Pilates	1442 Waukegan Rd	Glenview	Illinois	60025	https://www.clubpilates.com/glenview/
Recreation & Hobbies		Code Ninjas	2735 Pfingsten Rd	Glenview	Illinois	60026	https://www.codeninjas.com/il-glenview
Summer Camps		Code Ninjas	2735 Pfingsten Rd	Glenview	Illinois	60026	https://www.codeninjas.com/il-glenview
Parties & Rentals		Code Ninjas	2735 Pfingsten Rd	Glenview	Illinois	60026	https://www.codeninjas.com/il-glenview
Recreation & Hobbies		Confidence with Etiquette	44 Park Dr	Glenview	Illinois	60025	http://www.confidencewithetiquette.com/
Preschool & Early Childhood		Creme de la Crème	2401 Patriot Blvd	Glenview	Illinois	60026	https://cremedelacreme.com/locations/glenview-il/
Child Care		Creme de la Crème	2401 Patriot Blvd	Glenview	Illinois	60026	https://cremedelacreme.com/locations/glenview-il/
Fitness Studios & Gyms		CrossFit Impact	1882 Johns Dr	Glenview	Illinois	60025	
Visual & Performing Arts		Dance & Music Academy	4330 Di Paolo Center	Glenview	Illinois	60025	http://danceacademyinc.com/
Parties & Rentals		Davinci Meeting Rooms	1939 Waukegan Rd	Glenview	Illinois	60025	https://www.davincimeetingrooms.com/illinois/glenview-meeting-rooms/1959
Visual & Performing Arts		Domi Piano Music Lessons	1801 Tower Dr	Glenview	Illinois	60026	http://domipiano.com/
Preschool & Early Childhood		Dreamers Child Care and Preschool	2682 Golf Rd	Glenview	Illinois	60025	https://sites.google.com/site/childcareglenview/
Child Care		Dreamers Child Care and Preschool	2682 Golf Rd	Glenview	Illinois	60025	https://sites.google.com/site/childcareglenview/
Visual & Performing Arts		Dreams Gymnastics & Dance	3070 N Lake Terrace	Glenview	Illinois	60026	http://www.dreamsgym.com/
Gymnastics & Tumbling		Dreams Gymnastics & Dance	3070 N Lake Terrace	Glenview	Illinois	60026	http://www.dreamsgym.com/
Parties & Rentals		Dreams Gymnastics & Dance	3070 N Lake Terrace	Glenview	Illinois	60026	http://www.dreamsgym.com/
Summer Camps		Dreams Gymnastics & Dance	3070 N Lake Terrace	Glenview	Illinois	60026	http://www.dreamsgym.com/
Visual & Performing Arts		Driven 2 Dance	1866 Johns Dr	Glenview	Illinois	60025	http://www.driven2dance.com/
Sports Programs & Gymnasiums		Elite Center	1841 Waukegan Rd	Glenview	Illinois	60025	https://elitecenter.net/
Fitness Studios & Gyms		Elite Center	1841 Waukegan Rd	Glenview	Illinois	60025	https://elitecenter.net/
Sports Teams & Leagues		Elite Center	1841 Waukegan Rd	Glenview	Illinois	60025	https://elitecenter.net/
Fitness Studios & Gyms		F45 Training	49 Waukegan Rd	Glenview	Illinois	60025	https://f45training.com/glenviewil/home
Sports Teams & Leagues		FC Mirage	113 N Harms Rd	Glenview	Illinois	60025	http://fcmirage.com/
Aquatic Programs & Pools		Foss Swim School	8299 W Golf Rd	Niles	Illinois	60714	https://www.fossswimschool.com/swimming-lesson-locations/niles-illinois-60714/
Amusement & Recreation Centers		Funtopia Glenview	2050 Tower Dr	Glenview	Illinois	60026	https://glenview.funtopiaworld.com/
Parties & Rentals		Funtopia Glenview	2050 Tower Dr	Glenview	Illinois	60026	https://glenview.funtopiaworld.com/
Child Care		Gertrude B. Nielsen Child Care and Learning Center	3835 Willow Rd	Northbrook	Illinois	60062	https://gbnchildcare.com/
Preschool & Early Childhood		Gertrude B. Nielsen Child Care and Learning Center	3835 Willow Rd	Northbrook	Illinois	60062	https://gbnchildcare.com/
Summer Camps		Gertrude B. Nielsen Child Care and Learning Center	3835 Willow Rd	Northbrook	Illinois	60062	https://gbnchildcare.com/
Golf Programs & Courses		Glen View Club	100 Golf Rd	Golf	Illinois	60029	https://www.glenviewclub.com
Aquatic Programs & Pools		Glen View Club	100 Golf Rd	Golf	Illinois	60029	https://www.glenviewclub.com
Visual & Performing Arts		Glenview Art League	1920 Waukegan Rd	Glenview	Illinois	60025	http://glenviewartleague.org/
Sports Teams & Leagues		Glenview AYSO	2001 Patriot Blvd	Glenview	Illinois	60026	https://www.glenviewayso.org/

Recreation Service Category	Parent Organization	Name	Address	City	State	ZIP	Website
Sports Teams & Leagues		Glenview Blaze	1880 Holste Road	Northbrook	Illinois	60062	https://www.glenviewblazebaseball.com/
Sports Programs & Gymnasiums		Glenview Blaze	1880 Holste Road	Northbrook	Illinois	60062	https://www.glenviewblazebaseball.com/
Culture, History, and Museums		Glenview Hangar One	2040 Lehigh Ave	Glenview	Illinois	60026	https://www.thehangarone.org/
Culture, History, and Museums		Glenview Historical Society	1121 Waukegan Rd	Glenview	Illinois	60025	https://www.glenviewhistory.org/
Culture, History, and Museums		Glenview History Center	1121 Waukegan Rd	Glenview	Illinois	60025	https://www.glenviewhistory.org/
Sports Teams & Leagues		Glenview Junior Titan Football	1933 North Dr	Glenview	Illinois	60025	http://www.glenviewjuniotitan.org/
Libraries		Glenview Public Library	1930 Glenview Rd	Glenview	Illinois	60025	http://www.glenviewpl.org/
Visual & Performing Arts		Glenview School of Arts	1812 Glenview Rd	Glenview	Illinois	60025	https://glenviewschoolofarts.com/
Summer Camps		Glenview School of Arts	1812 Glenview Rd	Glenview	Illinois	60025	https://glenviewschoolofarts.com/
Ice Programs & Rinks		Glenview Stars Hockey Association	1851 Landwehr Rd	Glenview	Illinois	60026	http://www.glenviewstars.org/
Sports Teams & Leagues		Glenview Stars Hockey Association	1851 Landwehr Rd	Glenview	Illinois	60026	http://www.glenviewstars.org/
Sports Teams & Leagues		Glenview Swim Club		Glenview	Illinois	60025	
Sports Teams & Leagues		Glenview Titan Fastpitch Softball		Glenview	Illinois	60025	https://www.titansfastpitch.com/
Sports Programs & Gymnasiums		Glenview Titan Fastpitch Softball		Glenview	Illinois	60025	https://www.titansfastpitch.com/
Sports Teams & Leagues		Glenview Youth Baseball	1471 Paddock Dr	Northbrook	Illinois	60062	http://www.glenviewyouthbaseball.com/
Sports Teams & Leagues		Glenview Youth Soccer Association		Glenview	Illinois	60025	https://www.glenviewsoccerclub.com/
Sports Programs & Gymnasiums		Glenview Youth Soccer Association		Glenview	Illinois	60025	https://www.glenviewsoccerclub.com/
Summer Camps		Glenview Youth Soccer Association		Glenview	Illinois	60025	https://www.glenviewsoccerclub.com/
Summer Camps		Good Times Summer Day Camp	300 Waukegan Rd	Glenview	Illinois	60025	https://www.goodtimesdaycamp.com/
Senior Programs & Services		Helping Hands Of Glenview	2400 Chestnut Ave	Glenview	Illinois	60026	http://www.helpinghandsglenview.org/
Culture, History, and Museums		Illinois Holocaust Museum & Education Center	9603 Woods Dr	Skokie	Illinois	60077	http://www.ilholocaustmuseum.org/
Visual & Performing Arts		Karisma Dance Company	1212 Waukegan Rd	Glenview	Illinois	60025	http://www.karismadance.com/
Child Care		Kiddie Academy of Glenview	662 Waukegan Rd	Glenview	Illinois	60025	https://kiddieacademy.com/academies/glenview/
Preschool & Early Childhood		Kiddie Academy of Glenview	662 Waukegan Rd	Glenview	Illinois	60025	https://kiddieacademy.com/academies/glenview/
Summer Camps		Kids Science Labs	840 Willow Rd	Northbrook	Illinois	60062	http://www.kidssciencelabs.com/
Parties & Rentals		Kids Science Labs	840 Willow Rd	Northbrook	Illinois	60062	http://www.kidssciencelabs.com/
Recreation & Hobbies		Kids Science Labs	840 Willow Rd	Northbrook	Illinois	60062	http://www.kidssciencelabs.com/
Summer Camps		KidzToPros Summer Camp	3535 Thornwood Ave	Glenview	Illinois	60026	https://www.kidztopros.com/locations/US-IL/Glenview/St-Catherine-Laboure-Catholic-summer-camps
Preschool & Early Childhood		Kohl Children's Museum	2100 Patriot Blvd	Glenview	Illinois	60026	https://www.kohlchildrensmuseum.org/
Parties & Rentals		Kohl Children's Museum	2100 Patriot Blvd	Glenview	Illinois	60026	https://www.kohlchildrensmuseum.org/
Amusement & Recreation Centers		Kohl Children's Museum	2100 Patriot Blvd	Glenview	Illinois	60026	https://www.kohlchildrensmuseum.org/
Fitness Studios & Gyms		LA Fitness	3880 Willow Rd	Northbrook	Illinois	60062	https://www.lafitness.com/Pages/clubhome.aspx?clubid=1076&Glenview-Illinois+GYM
Fitness Studios & Gyms		Life Time Athletic	5300 Old Orchard Rd	Skokie	Illinois	60077	https://www.lifetime.life/life-time-locations/il-skokie-old-orchard.html
Sports Programs & Gymnasiums		Little Legends Scocer Academy	74 Park Dr	Glenview	Illinois	60025	http://www.llsoccer.com/
Sports Teams & Leagues		Little Legends Scocer Academy	74 Park Dr	Glenview	Illinois	60025	http://www.llsoccer.com/
Visual & Performing Arts		Lotus Aerial Dance & Aerial Yoga	3240 W Lake Ave	Glenview	Illinois	60026	http://www.lotusaerialdanceyoga.com/
Fitness Studios & Gyms		Lotus Aerial Dance & Aerial Yoga	3240 W Lake Ave	Glenview	Illinois	60026	http://www.lotusaerialdanceyoga.com/
Sports Teams & Leagues		Loyola Academy	1100 Laramie Ave	Wilmette	Illinois	60091	https://www.goramblers.org/athletics/sports-camps
Sports Programs & Gymnasiums		Loyola Academy	1100 Laramie Ave	Wilmette	Illinois	60091	https://www.goramblers.org/athletics/sports-camps
Summer Camps		Loyola Aacademy Day Camp	1100 Laramie Ave	Wilmette	Illinois	60091	http://www.goramblers.org/daycamp
Fitness Studios & Gyms		Manduu	1466 Waukegan Rd	Glenview	Illinois	60025	http://www.manduu.com/
Visual & Performing Arts		Marlaa's Piano Studio	10350 Dearlove Rd	Glenview	Illinois	60025	https://marlaas-piano-studio.business.site/
Visual & Performing Arts		Mia Studio	1940 Lehigh Ave	Glenview	Illinois	60026	http://www.miamcnary.com/contact.html
Fitness Studios & Gyms		MSF Performance	3048 N Lake Terrace	Glenview	Illinois	60026	https://www.msfperformance.com/
Golf Programs & Courses		North Shore Country Club	1340 Glenview Rd	Glenview	Illinois	60025	https://www.north-shoreecc.org/
Racquet Programs & Courts		North Shore Country Club	1340 Glenview Rd	Glenview	Illinois	60025	https://www.north-shoreecc.org/
Visual & Performing Arts		North Shore Dance & Theatre	727 Harlem Ave	Glenview	Illinois	60025	http://northshoredanceandtheater.com/
Senior Programs & Services		North Shore Senior Center	161 Northfield Rd	Northfield	Illinois	60093	https://www.nssc.org/
Youth Services		Northfield Township	2550 Waukegan Road	Glenview	Illinois	60025	https://twp.northfield.il.us/
Visual & Performing Arts		NorthShore Elite Talent Company	1410 Waukegan Rd #100	Glenview	Illinois	60025	http://northshoreelitetalent.com/
Visual & Performing Arts		Oil Lamp Theatre	1723 Glenview Rd	Glenview	Illinois	60025	http://www.oillamptheater.org/
Aquatic Programs & Pools		Old Willow Club	2750 Old Willow Rd	Northbrook	Illinois	60062	https://oldwillow.org/
Sports Teams & Leagues		Old Willow Club	2750 Old Willow Rd	Northbrook	Illinois	60062	https://oldwillow.org/
Racquet Programs & Courts		Old Willow Club	2750 Old Willow Rd	Northbrook	Illinois	60062	https://oldwillow.org/
Summer Camps		Old Willow Club	2750 Old Willow Rd	Northbrook	Illinois	60062	https://oldwillow.org/
Parties & Rentals		Old Willow Club	2750 Old Willow Rd	Northbrook	Illinois	60062	https://oldwillow.org/
Youth Services		One Hope United	235 Beech Dr	Glenview	Illinois	60025	https://onehopeunited.org/glenview-school-age-program/
Child Care		One Hope United - Glenview School Age	235 Beech Dr	Glenview	Illinois	60025	https://onehopeunited.org/glenview-school-age-program/
Child Care		Open Arms	1850 Chestnut Ave	Glenview	Illinois	60025	http://www.openarmsglenview.org/
Preschool & Early Childhood		Open Arms	1850 Chestnut Ave	Glenview	Illinois	60025	http://www.openarmsglenview.org/
Summer Camps		Open Arms	1850 Chestnut Ave	Glenview	Illinois	60025	http://www.openarmsglenview.org/
Fitness Studios & Gyms		Orangetheory	1464 Waukegan Rd	Glenview	Illinois	60025	https://www.orangetheory.com/en-us/locations/illinois/glenview/1464-waukegan-road/
Aquatic Programs & Pools		Our Lady of Perpetual Help Playdium	1775 Grove Street	Glenview	Illinois	60025	https://www.olphglenview.org/recreation-and-athletics
Sports Programs & Gymnasiums		Our Lady of Perpetual Help Playdium	1775 Grove Street	Glenview	Illinois	60025	https://www.olphglenview.org/recreation-and-athletics
Sports Teams & Leagues		Our Lady of Perpetual Help Playdium	1775 Grove Street	Glenview	Illinois	60025	https://www.olphglenview.org/recreation-and-athletics
Fitness Studios & Gyms		Planet Fitness	2211 Willow Rd	Glenview	Illinois	60025	https://www.planetfitness.com/gyms/glenview-il
Child Care		Poko Loko Early Learning Center	300 Waukegan Rd	Glenview	Illinois	60025	http://www.pokolokochildcare.com/
Preschool & Early Childhood		Poko Loko Early Learning Center	300 Waukegan Rd	Glenview	Illinois	60025	http://www.pokolokochildcare.com/
Fitness Studios & Gyms		Premier Fitnss Centers	1910 Waukegan Rd	Glenview	Illinois	60025	http://premierfitnesscenters.com/
Sports Teams & Leagues		Propel Hockey	914 Central Ave	Deerfield	Illinois	60015	https://propelskatingskills.com/
Summer Camps		Propel Hockey	914 Central Ave	Deerfield	Illinois	60015	https://propelskatingskills.com/

Recreation Service Category	Parent Organization	Name	Address	City	State	ZIP	Website
Fitness Studios & Gyms		Pure Barre	2021 Tower Dr	Glenview	Illinois	60026	https://www.purebarre.com/location/glenview-il
Fitness Studios & Gyms		RPEC	1725 Chestnut Ave	Glenview	Illinois	60025	http://reactivepec.com/
Visual & Performing Arts		Sing with Emily	3230 Glenview Rd	Glenview	Illinois	60025	https://www.singwithemily.com/
Summer Camps		St David's Nursery School Inc	2410 Glenview Rd	Glenview	Illinois	60025	http://www.stdavidspreschool.com/
Preschool & Early Childhood		St David's Nursery School Inc	2410 Glenview Rd	Glenview	Illinois	60025	http://www.stdavidspreschool.com/
Child Care		Storytime Learning Center by Children's Land	1814 Waukegan Rd	Glenview	Illinois	60025	https://www.childrensland.com/pages/storytime-sq
Sports Programs & Gymnasiums		Tactic Sports Performance - Glenview	1813 Elmdale Ave	Glenview	Illinois	60026	https://tacticsp.com/glenview/
Sports Programs & Gymnasiums		The Athletico Center	1900 Old Willow Rd	Northbrook	Illinois	60062	http://www.athleticocenter.com/
Fitness Studios & Gyms		The Edge Sport Enhancement Training	1800 Johns Dr	Glenview	Illinois	60025	http://www.abetterwaytotrain.com/
Golf Programs & Courses		The Glen Club	2901 W Lake Ave	Glenview	Illinois	60026	https://www.theglenclub.com/
Parties & Rentals		The Glen Club	2901 W Lake Ave	Glenview	Illinois	60026	https://www.theglenclub.com/
Visual & Performing Arts		The Laughing Academy	3230 Glenview Rd	Glenview	Illinois	60026	http://www.thelaughingacademy.com/
Summer Camps		The Laughing Academy	3230 Glenview Rd	Glenview	Illinois	60026	http://www.thelaughingacademy.com/
Summer Camps		The Little Gym of Glenview	1368 Patriot Blvd	Glenview	Illinois	60026	http://www.thelittlegym.com/glenviewil
Gymnastics & Tumbling		The Little Gym of Glenview	1368 Patriot Blvd	Glenview	Illinois	60026	http://www.thelittlegym.com/glenviewil
Parties & Rentals		The Little Gym of Glenview	1368 Patriot Blvd	Glenview	Illinois	60026	http://www.thelittlegym.com/glenviewil
Visual & Performing Arts		The Sheila Healy Academy of Irish Dance	1866 Johns Dr	Glenview	Illinois	60025	http://sheilahealyirishdance.com/
Parties & Rentals		The Social Loft Event & Venue Space	2011 Tower Dr	Glenview	Illinois	60026	http://mysocialloft.com/
Visual & Performing Arts		Tipsy Paint	1944 Lehigh Ave	Glenview	Illinois	60026	http://www.tipsypaint.com/
Sports Programs & Gymnasiums		Together We Tri					https://www.togetherwetri.com/
Sports Programs & Gymnasiums		Trevian Soccer Club	3090 N Lake Terrace	Glenview	Illinois	60026	http://www.treviansoccerclub.com/
Sports Teams & Leagues		Trevian Soccer Club	3090 N Lake Terrace	Glenview	Illinois	60026	http://www.treviansoccerclub.com/
Visual & Performing Arts		Trifecta Dance Collective	3230 Glenview Rd	Glenview	Illinois	60025	http://trifectadance.org/
Community & Recreation Centers		Triumvera Recreation Center	3901 Triumvera Dr	Glenview	Illinois	60025	https://www.triumvera.com/rec-center
Visual & Performing Arts		Twelve Tone Music School	1742 Glenview Rd	Glenview	Illinois	60025	https://www.twelvetonemusicschool.com/
Fitness Studios & Gyms		ULTIFIT North Shore	3054 N Lake Terrace	Glenview	Illinois	60026	https://ultifitonline.com/north-shore/
Parties & Rentals		Ultimate Ninjas North Shore	3054 N Lake Terrace	Glenview	Illinois	60026	https://ultimateninjas.com/location/glenview/
Sports Programs & Gymnasiums		Ultimate Ninjas North Shore	3054 N Lake Terrace	Glenview	Illinois	60026	https://ultimateninjas.com/location/glenview/
Summer Camps		Ultimate Ninjas North Shore	3054 N Lake Terrace	Glenview	Illinois	60026	https://ultimateninjas.com/location/glenview/
Racquet Programs & Courts		Valley Lo Club	2200 Tanglewood Dr	Glenview	Illinois	60025	https://www.valleylo.com
Golf Programs & Courses		Valley Lo Club	2200 Tanglewood Dr	Glenview	Illinois	60025	https://www.valleylo.com
Aquatic Programs & Pools		Valley Lo Club	2200 Tanglewood Dr	Glenview	Illinois	60025	https://www.valleylo.com
Cross Country Skiing		Valley Lo Club	2200 Tanglewood Dr	Glenview	Illinois	60025	https://www.valleylo.com
Ice Programs & Rinks		Valley Lo Club	2200 Tanglewood Dr	Glenview	Illinois	60025	https://www.valleylo.com
Fitness Studios & Gyms		Valley Lo Club	2200 Tanglewood Dr	Glenview	Illinois	60025	https://www.valleylo.com
Boating & Fishing		Valley Lo Club	2200 Tanglewood Dr	Glenview	Illinois	60025	https://www.valleylo.com
Child Care		Wesley Child Care Center	727 Harlem Ave	Glenview	Illinois	60025	http://www.wesleychildcarecenter.com/
Preschool & Early Childhood		Wesley Child Care Center	727 Harlem Ave	Glenview	Illinois	60025	http://www.wesleychildcarecenter.com/
Summer Camps		Wesley Child Care Center	727 Harlem Ave	Glenview	Illinois	60025	http://www.wesleychildcarecenter.com/
Fitness Studios & Gyms		WIN Athletic Club	1725 Chestnut Ave	Glenview	Illinois	60025	http://www.winathleticclub.com/
Fitness Studios & Gyms		YogaSix	1490 Waukegan Rd	Glenview	Illinois	60025	http://www.yogasix.com/glenview
Youth Services		Youth Services of Glenview/Northbrook	3080 W Lake Ave	Glenview	Illinois	60026	http://www.ysgn.org/

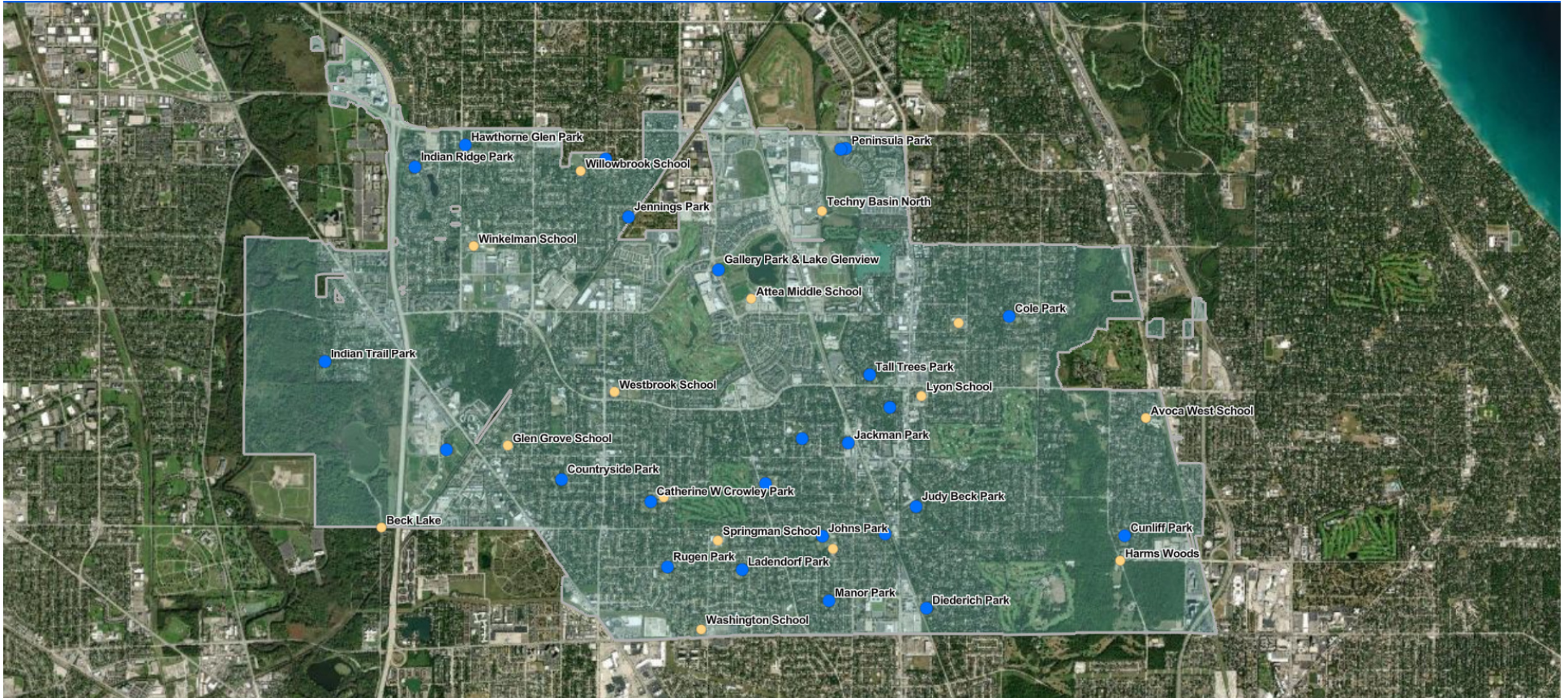
community recreation service inventory

When viewing the maps, some recreation service providers may not appear on the maps, or their labels may be missing. This is due the following circumstances:

- The provider does not have a physical address available to the public
- Multiple providers may be located or affiliated with the same address, so their map points may overlap
- Multiple providers may be located close enough to each other that the mapping software omitted the map point labels (to keep the ones that are displayed legible)

A full list of providers is located below each map and in the Recreation Program Plan, as well as in the Community Recreation Service Inventory spreadsheet. This spreadsheet also contains additional information including parent organizations, addresses, and websites.

aquatic programs and pools



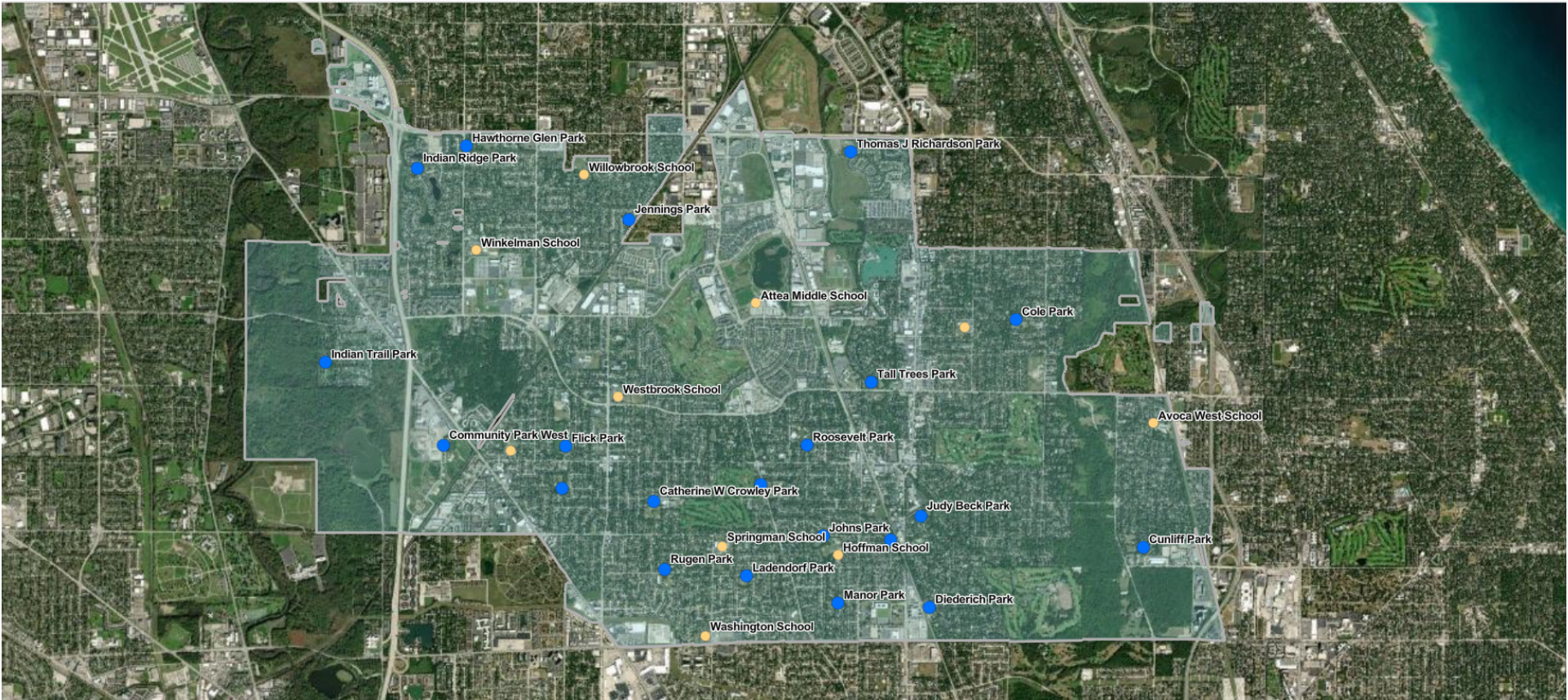
Glenview Park District

Flick Outdoor Pool
Roosevelt Outdoor Aquatic Center
Splash Landing Indoor Aquatic Center

Other Community Organizations

Berry Scuba & Swim School
Big Blue Swim School
Foss Swim School
Glen View Club
Old Willow Club
Our Lady of Perpetual Help Playdium
Valley Lo Club

athletic fields and courts



Glenview Park District
Catherine W Crowley Park
Central Tot Lot
Cole Park
Community Park West
Countryside Park
Cunliff Park
Diederich Park
Flick Park

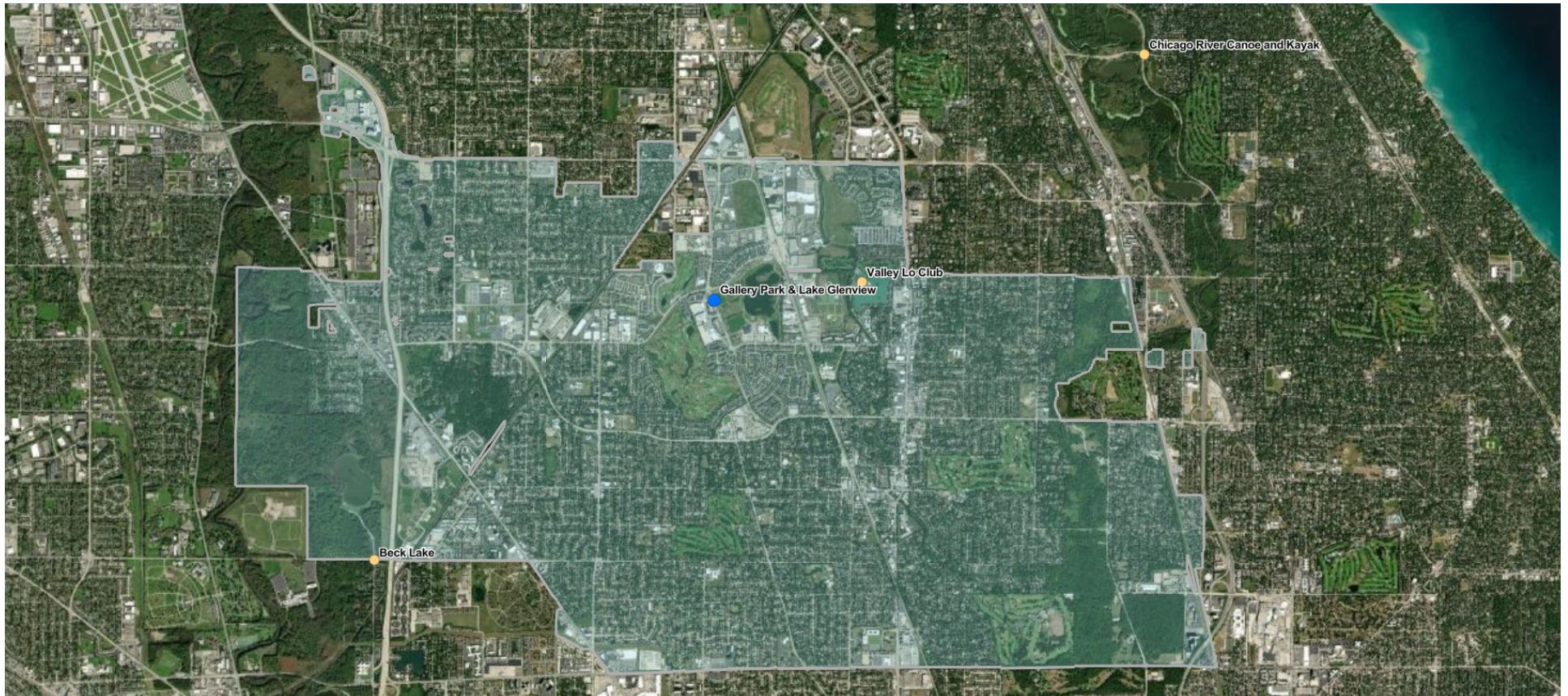
Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park
Jennings Park
Johns Park
Judy Beck Park
Ladendorf Park
Manor Park
Roosevelt Park

Rugen Park
Swenson Park
Tall Trees Park
Thomas J Richardson
Park

Other Community
Organizations
Avoca West School
Washington School
Attea Middle School
Glen Grove School
Hoffman School
Pleasant Ridge School
Springman School

Westbrook School
Willowbrook School
Winkelman School

boating and fishing



Glenview Park District

Gallery Park & Lake Glenview

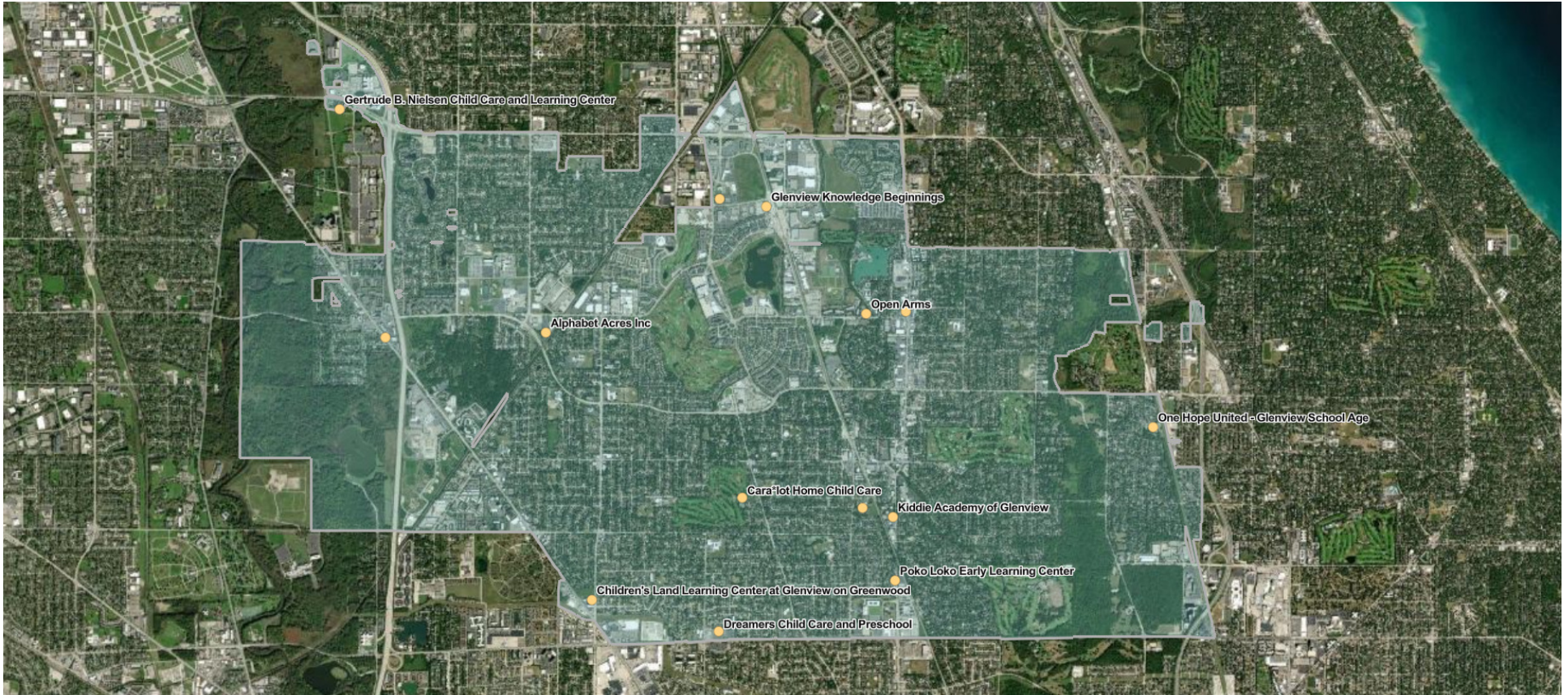
Other Community Organizations

Beck Lake

Chicago River Canoe and Kayak

Valley Lo Club

child care



Other Community Organizations

Glenview Knowledge Beginnings

Alphabet Acres Inc

Kara*lot Home Child Care

Children's Land Learning Center at Glenview on Greenwood

Children's Land Learning Center at Glenview on Milwaukee

Crème de la Crème

Dreamers Child Care and Preschool

Gertrude B. Nielsen Child Care & Learning Center

Kiddie Academy of Glenview

One Hope United - Glenview School Age

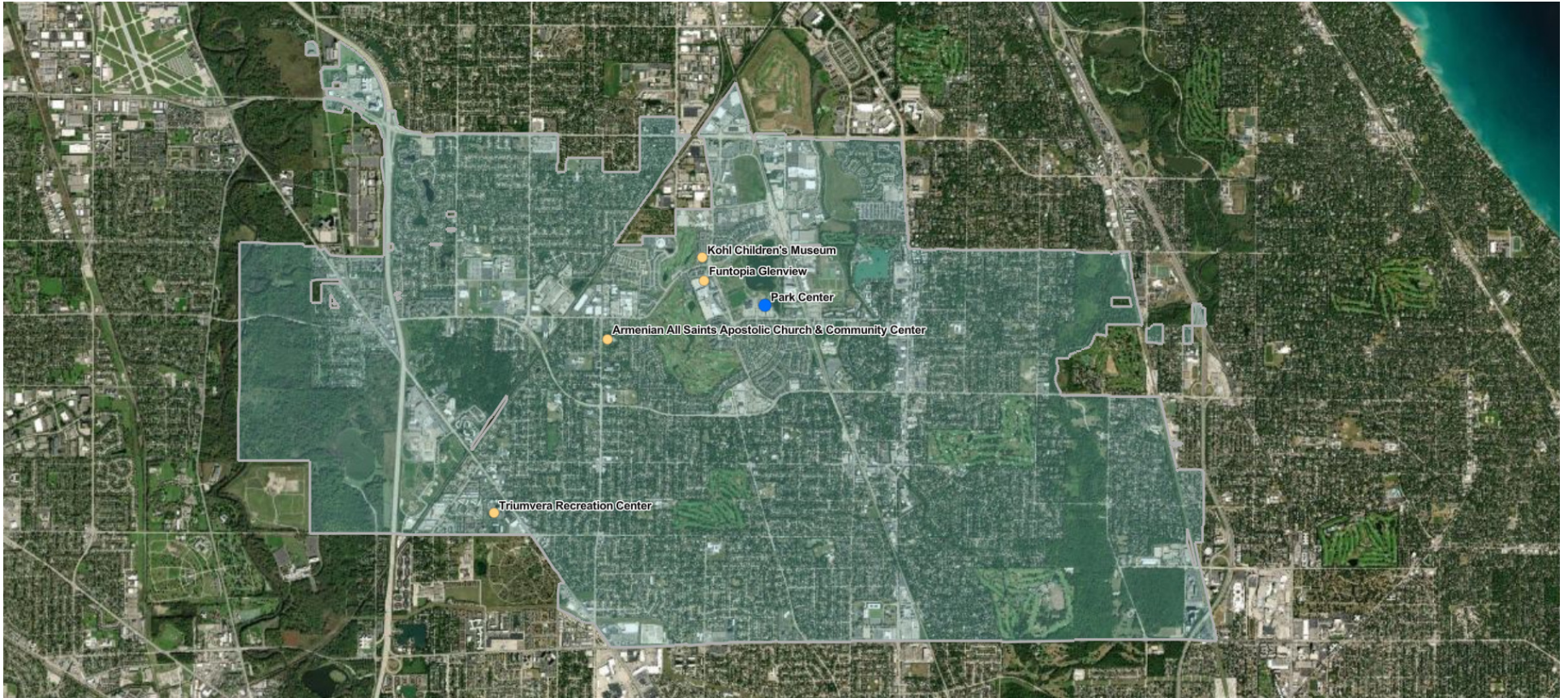
Open Arms

Poko Loko Early Learning Center

Storytime Learning Center by Children's Land

Wesley Child Care Center

community, recreation, and amusement centers



Glenview Park District

Park Center

Other Community Organizations

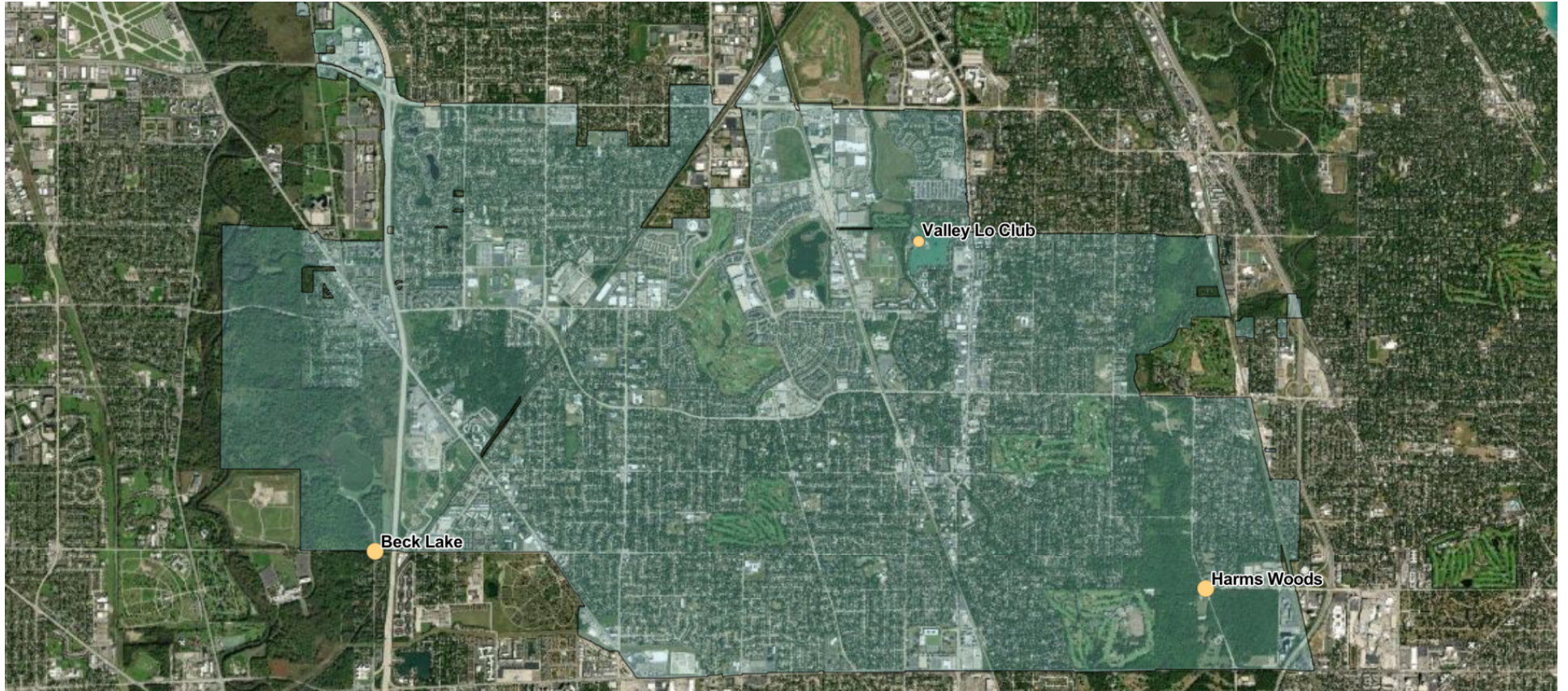
Armenian All Saints Apostolic Church &
Community Center

Funtopia Glenview

Kohl Children's Museum

Triumvera Recreation Center

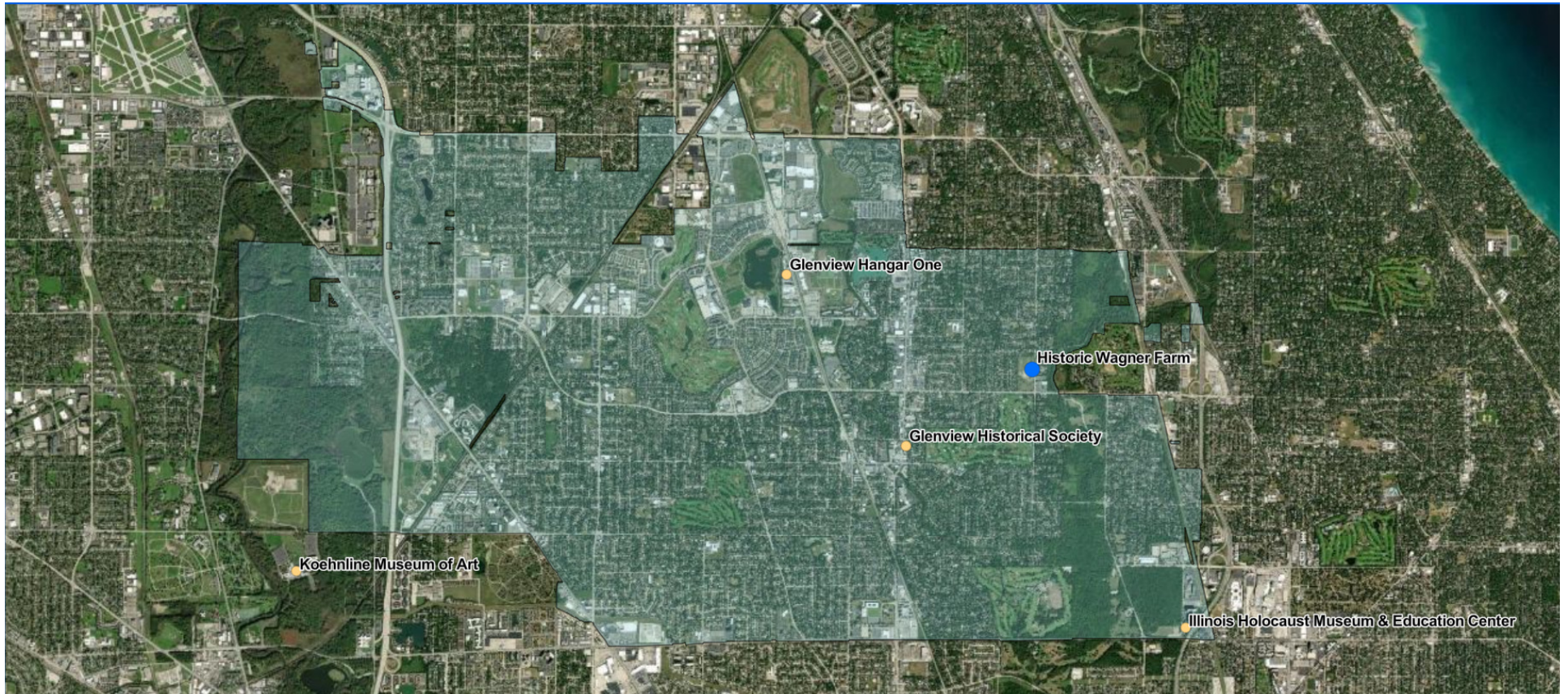
cross country skiing



Other Community Organizations

Beck Lake
Harms Woods
Valley Lo Club

culture, history, and museums



Glenview Park District

Historic Wagner Farm

Other Community Organizations

Koehnline Museum of Art

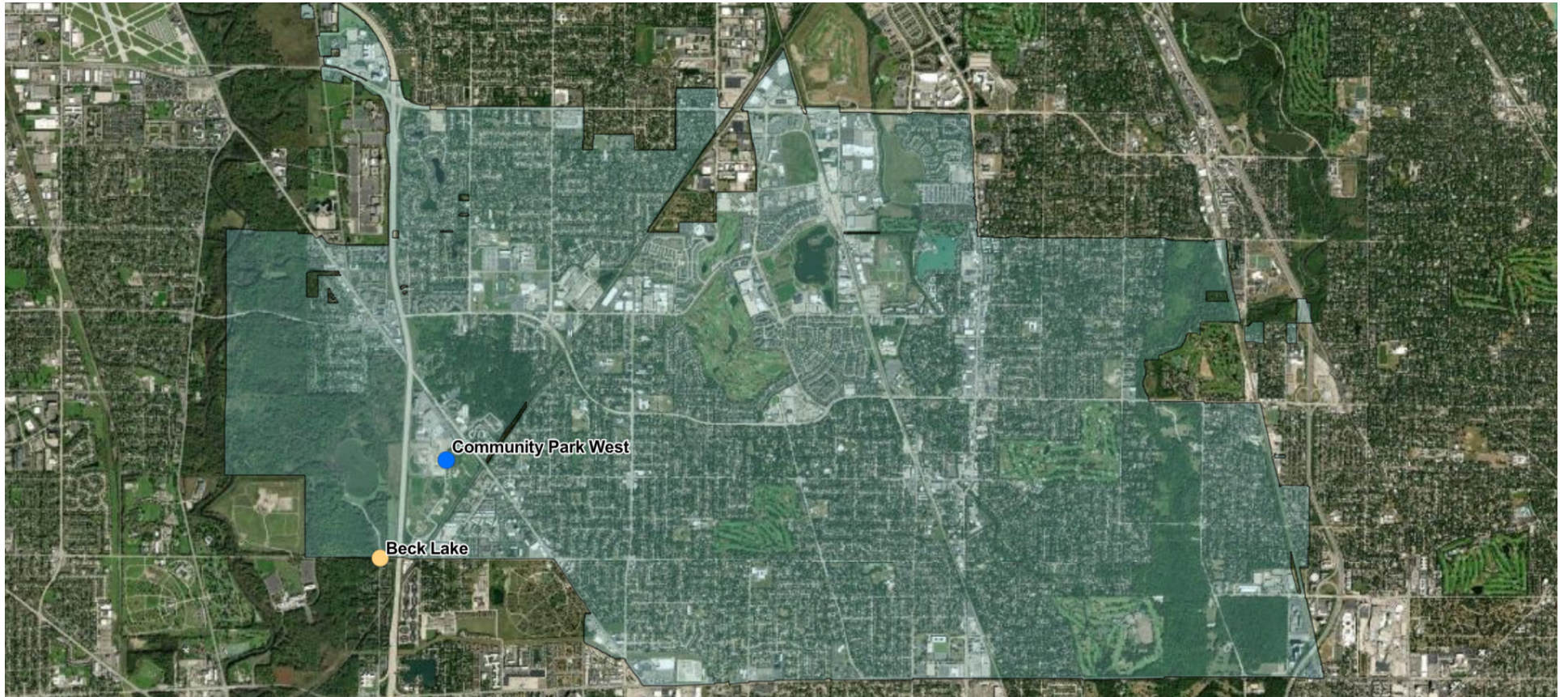
Glenview Hangar One

Glenview Historical Society

Glenview History Center

Illinois Holocaust Museum &
Education Center

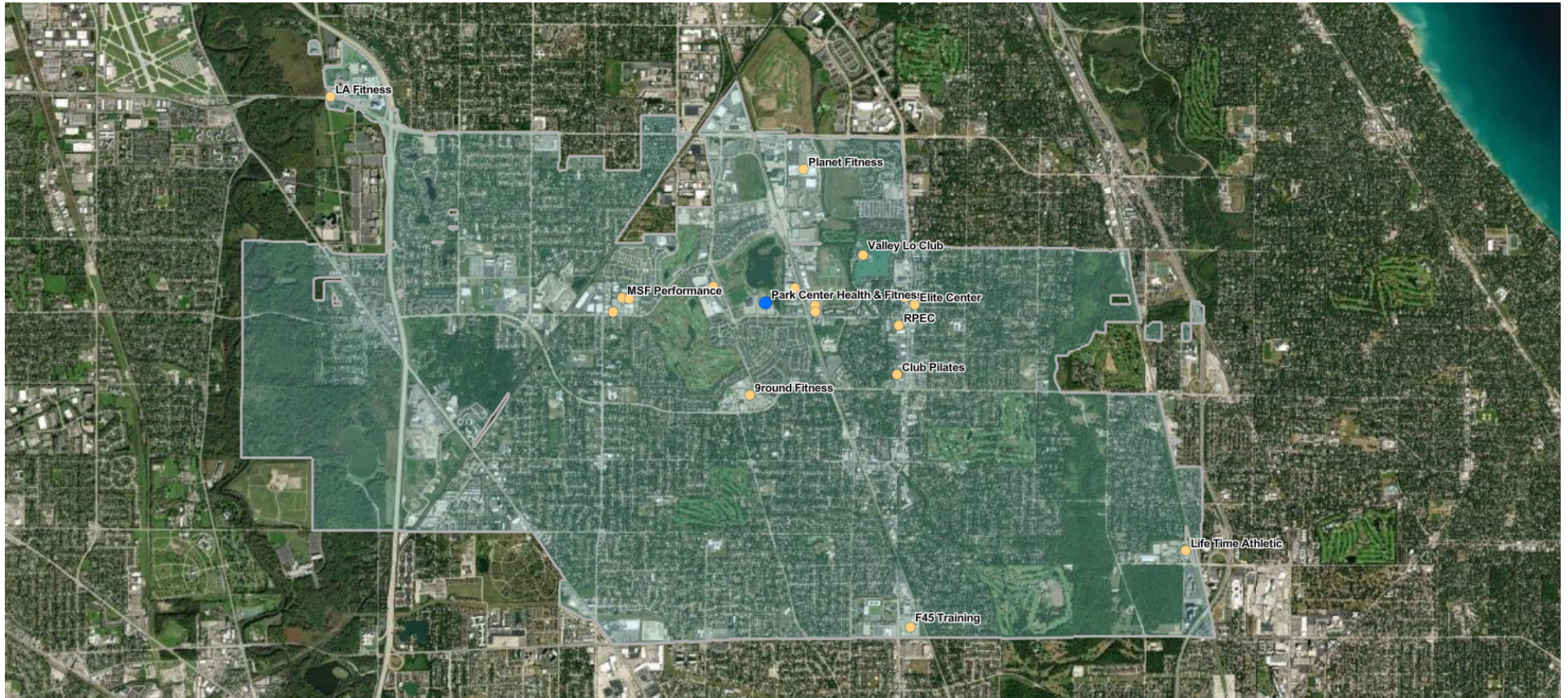
dog parks



Glenview Park District
Community Bark West

Other Community Organizations
Beck Lake

fitness studios and gyms



Glenview Park District

Park Center Health and Fitness

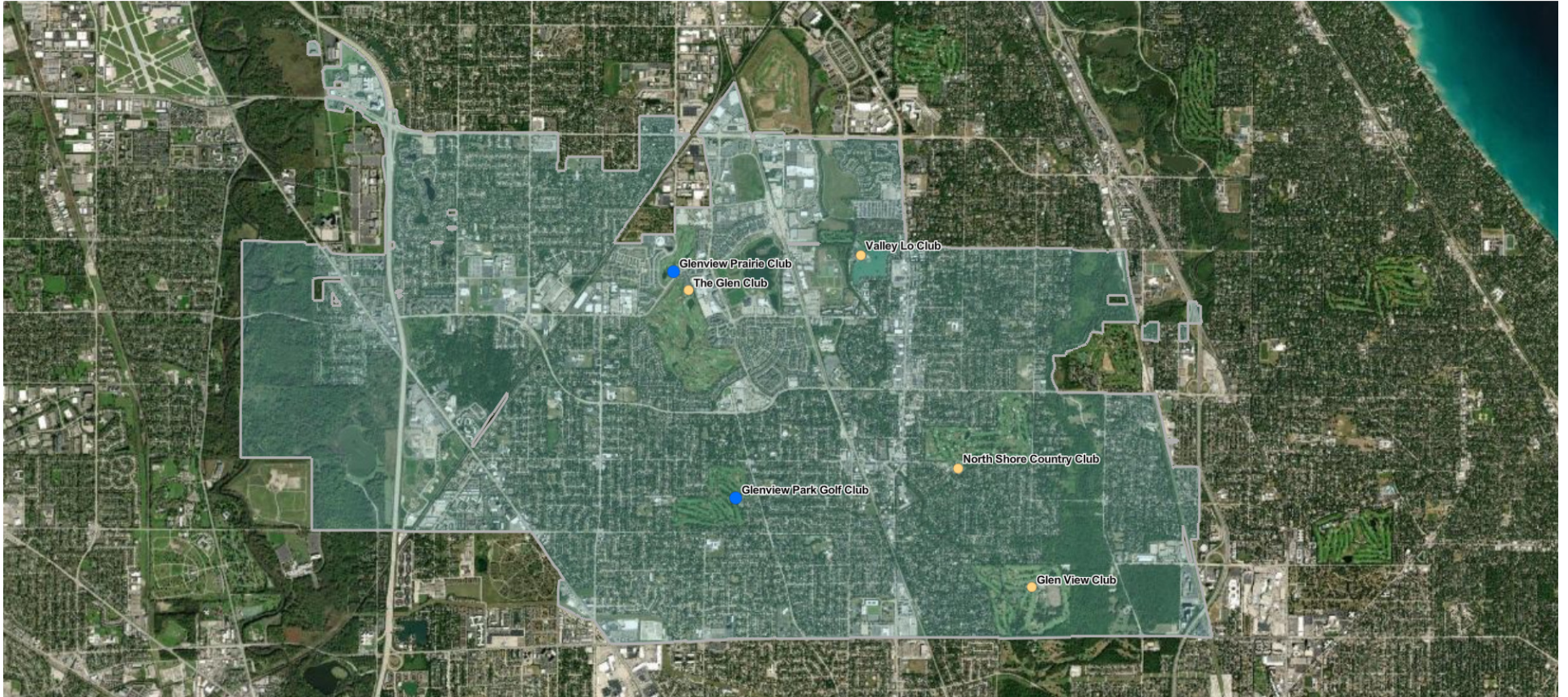
Other Community Organizations

9round Fitness
Activation Fitness
Club Pilates
CrossFit Impact
Elite Center
F45 Training
LA Fitness

Life Time Athletic
Lotus Aerial Dance & Aerial Yoga
Manduu
MSF Performance
Orangetheory
Planet Fitness
Premier Fitness Centers
Pure Barre
RPEC

The Edge Sport Enhancement
Training
ULTIFIT North Shore
Valley Lo Club
WIN Athletic Club
YogaSix

golf programs and courses



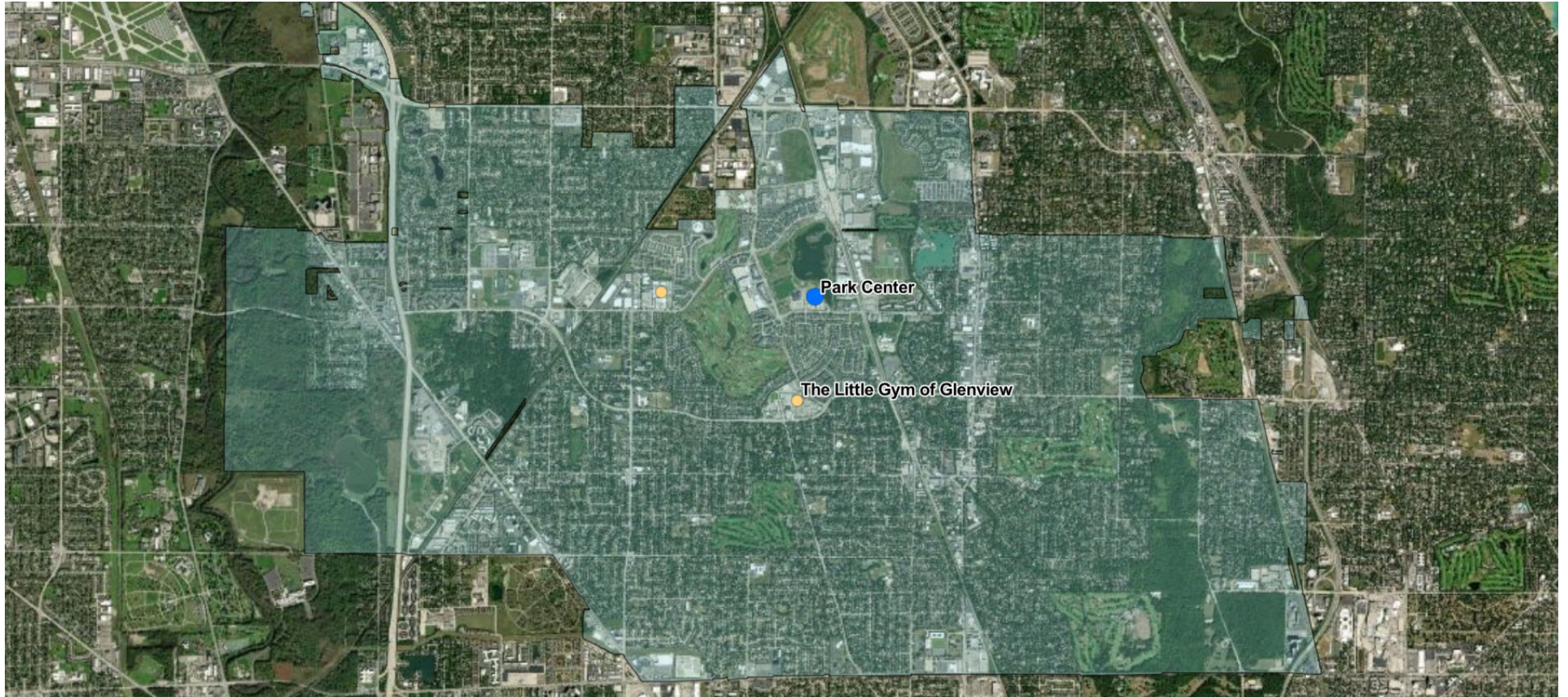
Glenview Park District

Glenview Park Golf Club
Glenview Prairie Club

Other Community Organizations

Glen View Club
North Shore Country Club
The Glen Club
Valley Lo Club

gymnastics and tumbling



Glenview Park District

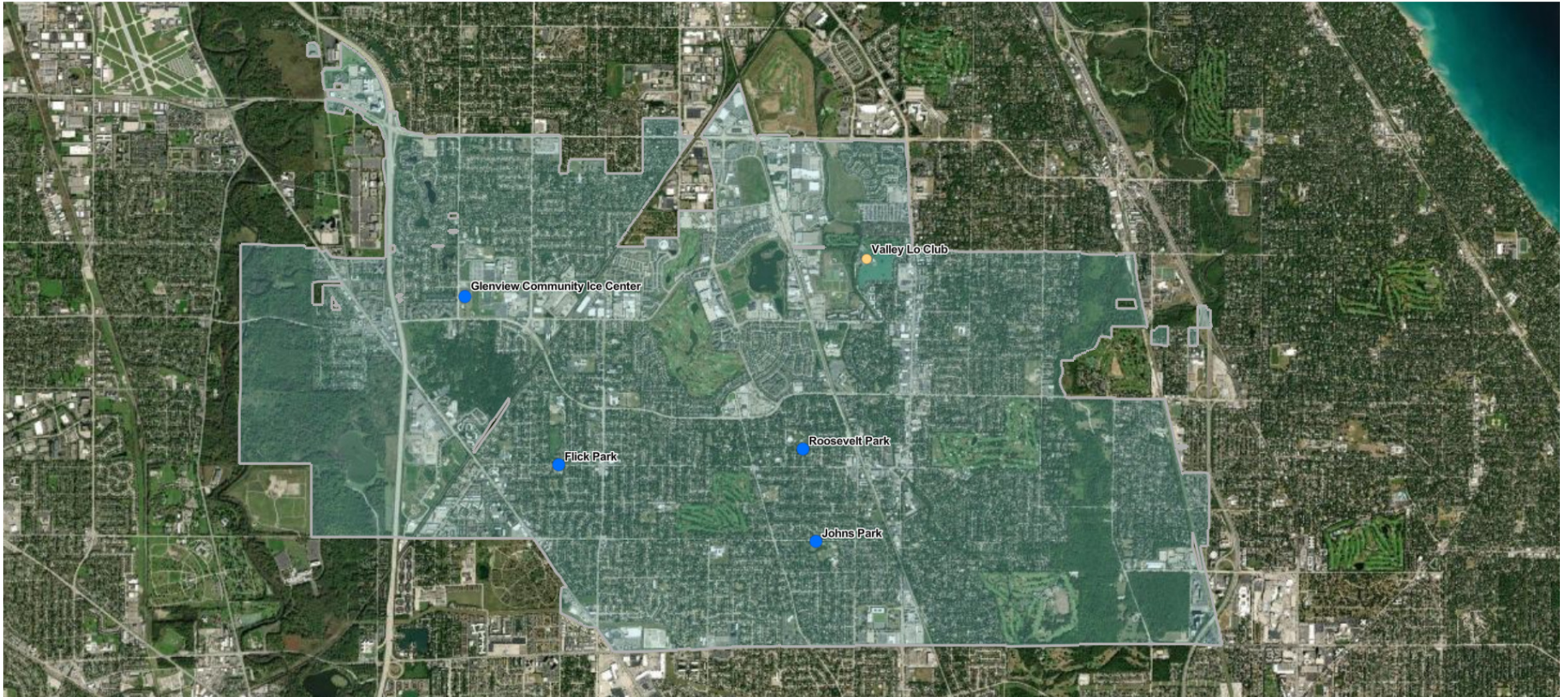
Park Center

Other Community Organizations

Dreams Gymnastics & Dance

The Little Gym of Glenview

ice programs and rinks



Glenview Park District

Glenview Community Ice Center

Flick Park (outdoor seasonal rink)

Johns Park (outdoor seasonal rink)

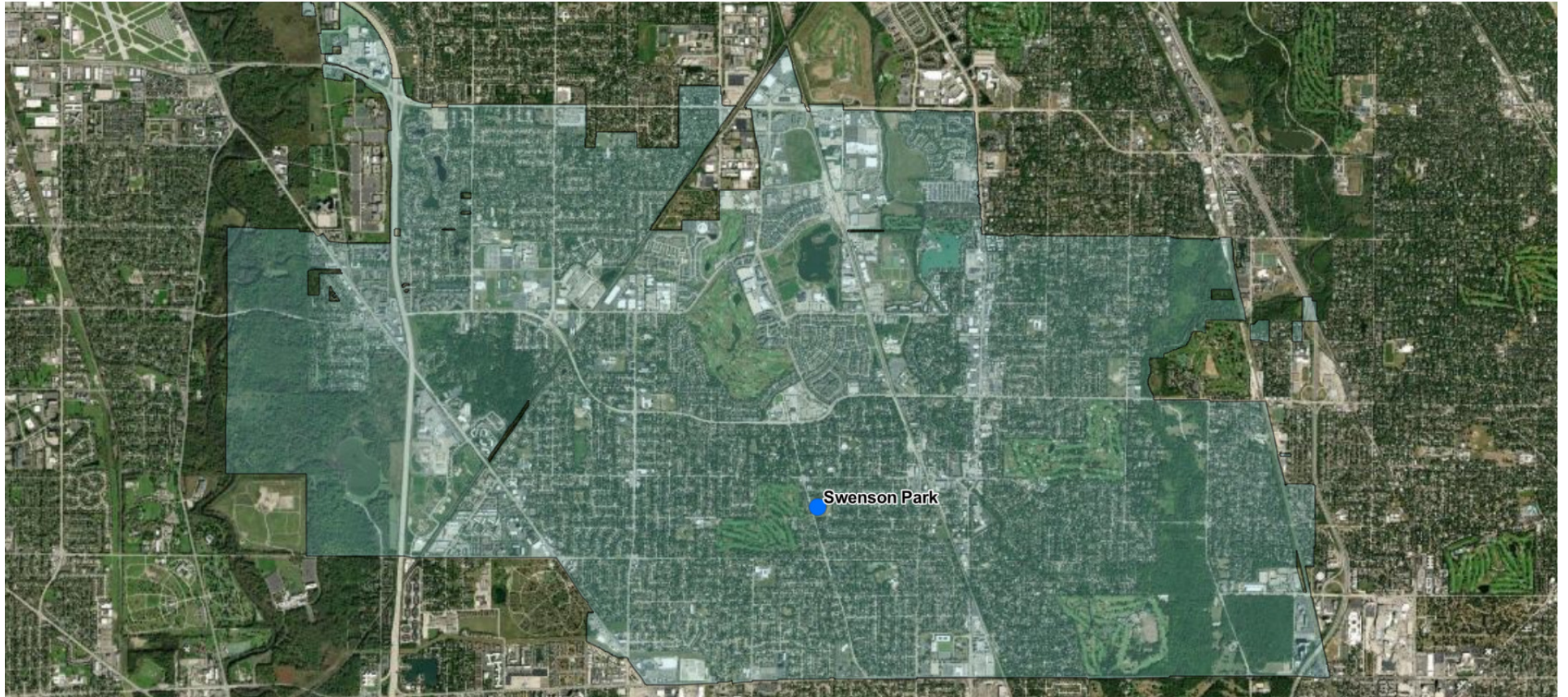
Roosevelt Park (outdoor seasonal rink)

Other Community Organizations

Glenview Stars Hockey Association

Valley Lo Club (outdoor seasonal rink)

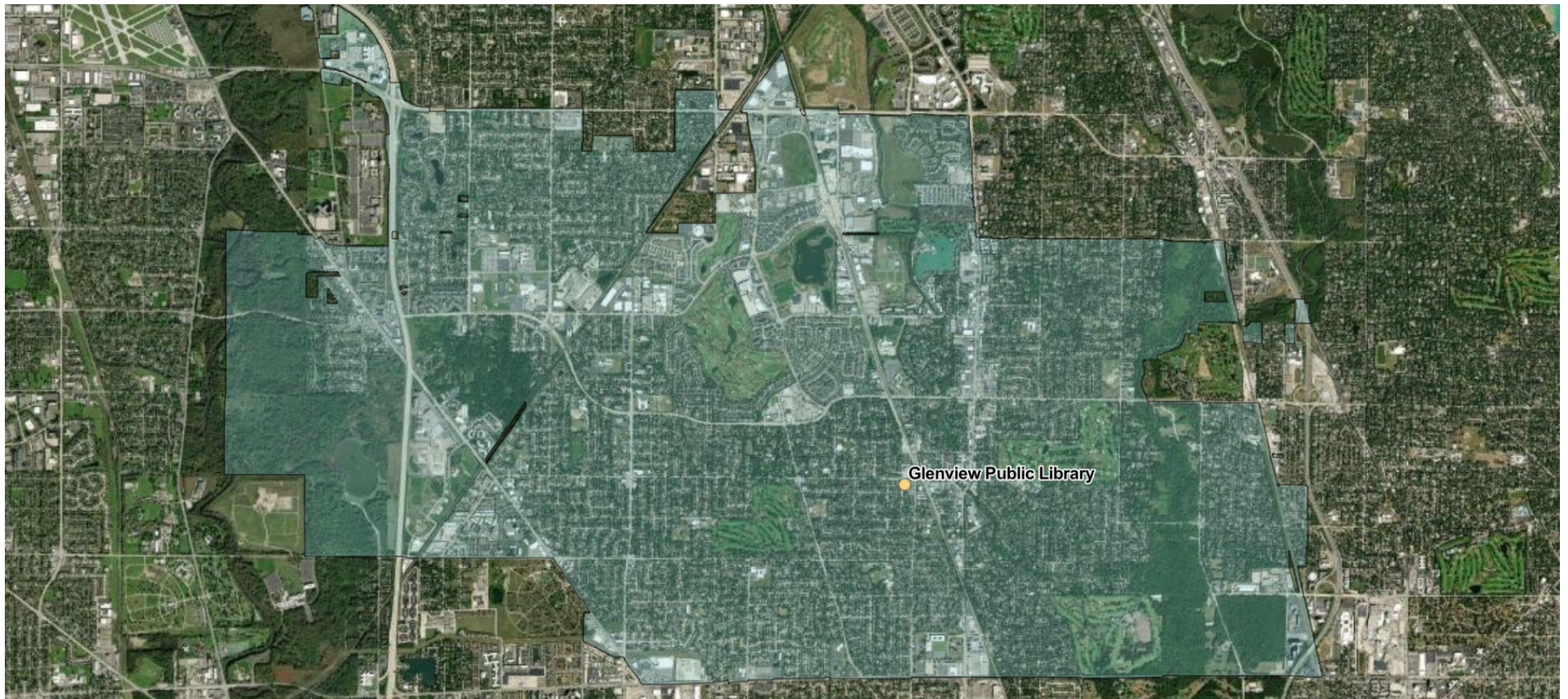
inline hockey rinks



Glenview Park District

Swenson Park

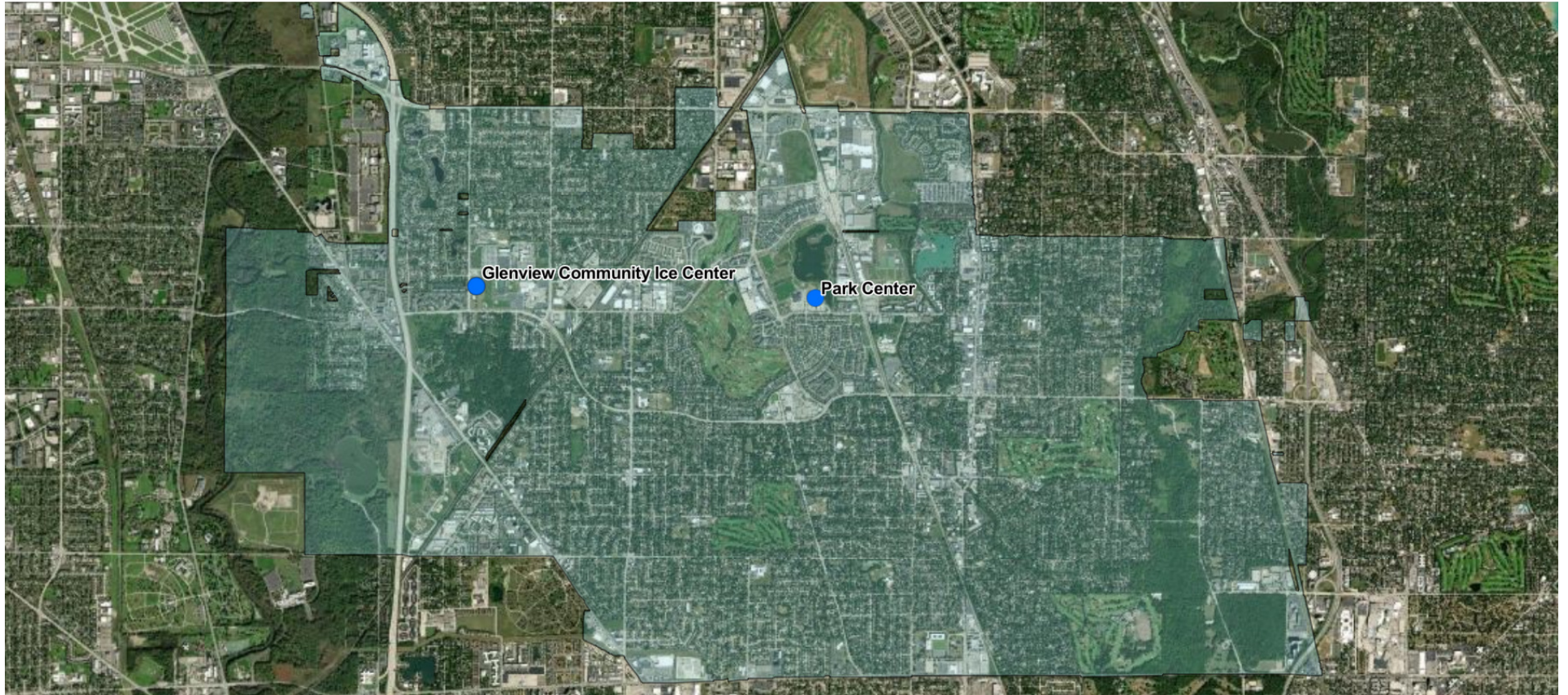
libraries



Other Community Organizations

Glenview Public Library

martial arts

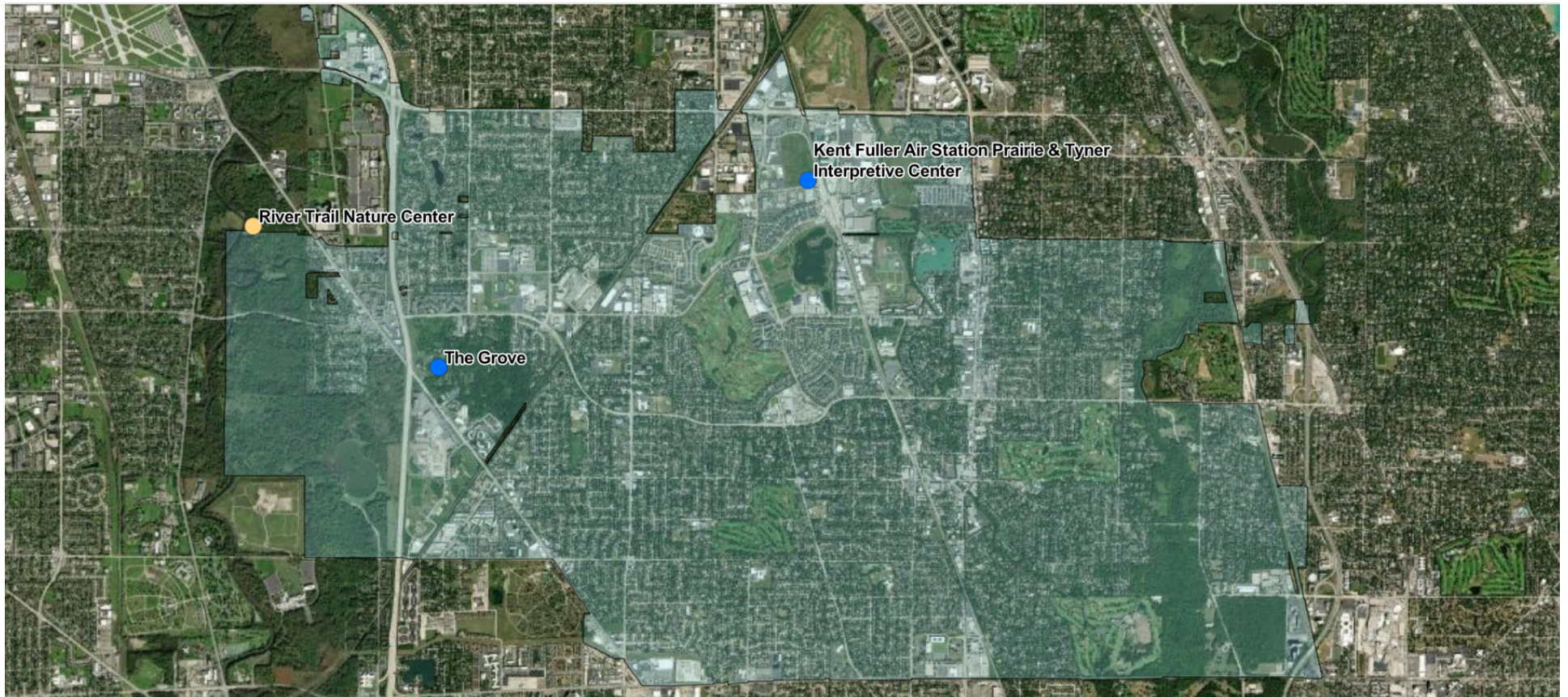


Glenview Park District

Park Center

Glenview Community Ice Center

nature programs and centers



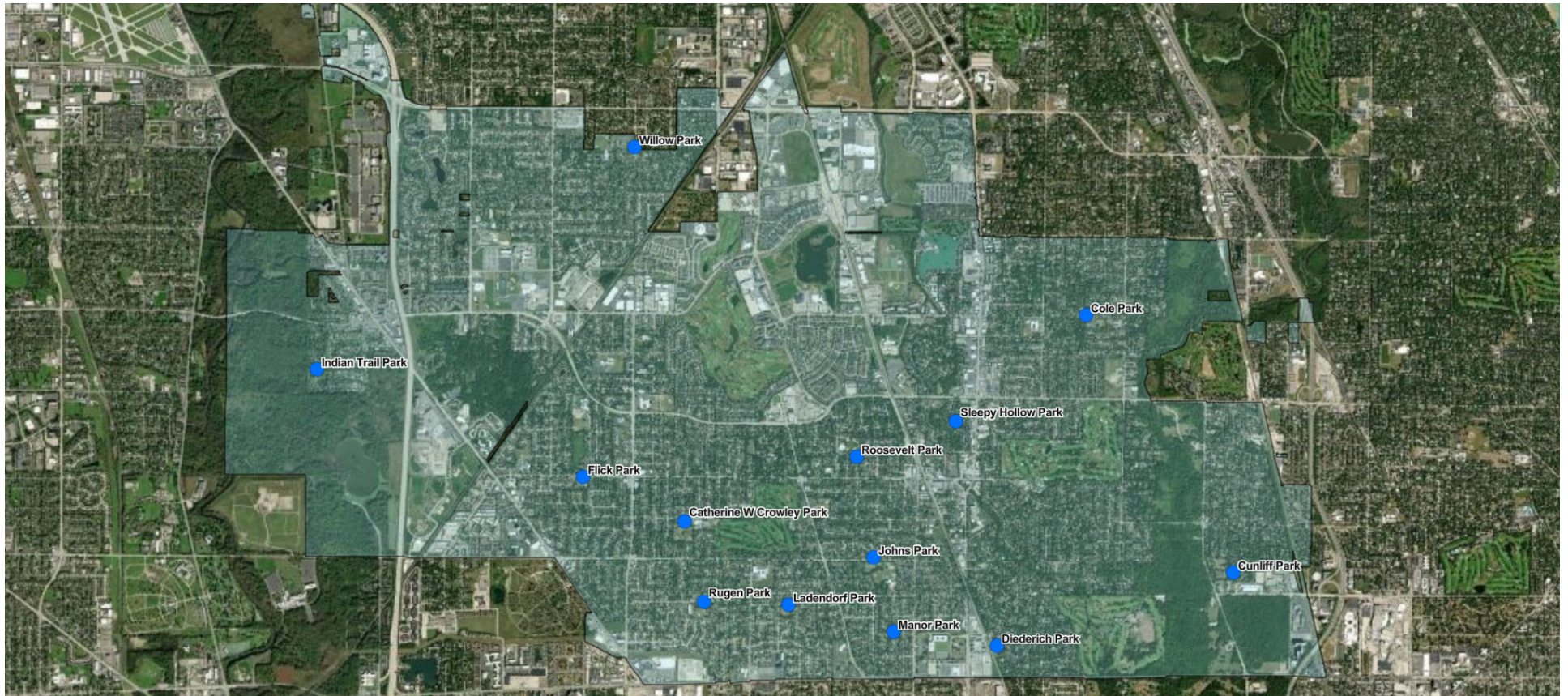
Glenview Park District

Kent Fuller Air Station Prairie &
Tyner Interpretive Center
The Grove

Other Community Organizations

River Trail Nature Center

picnic areas

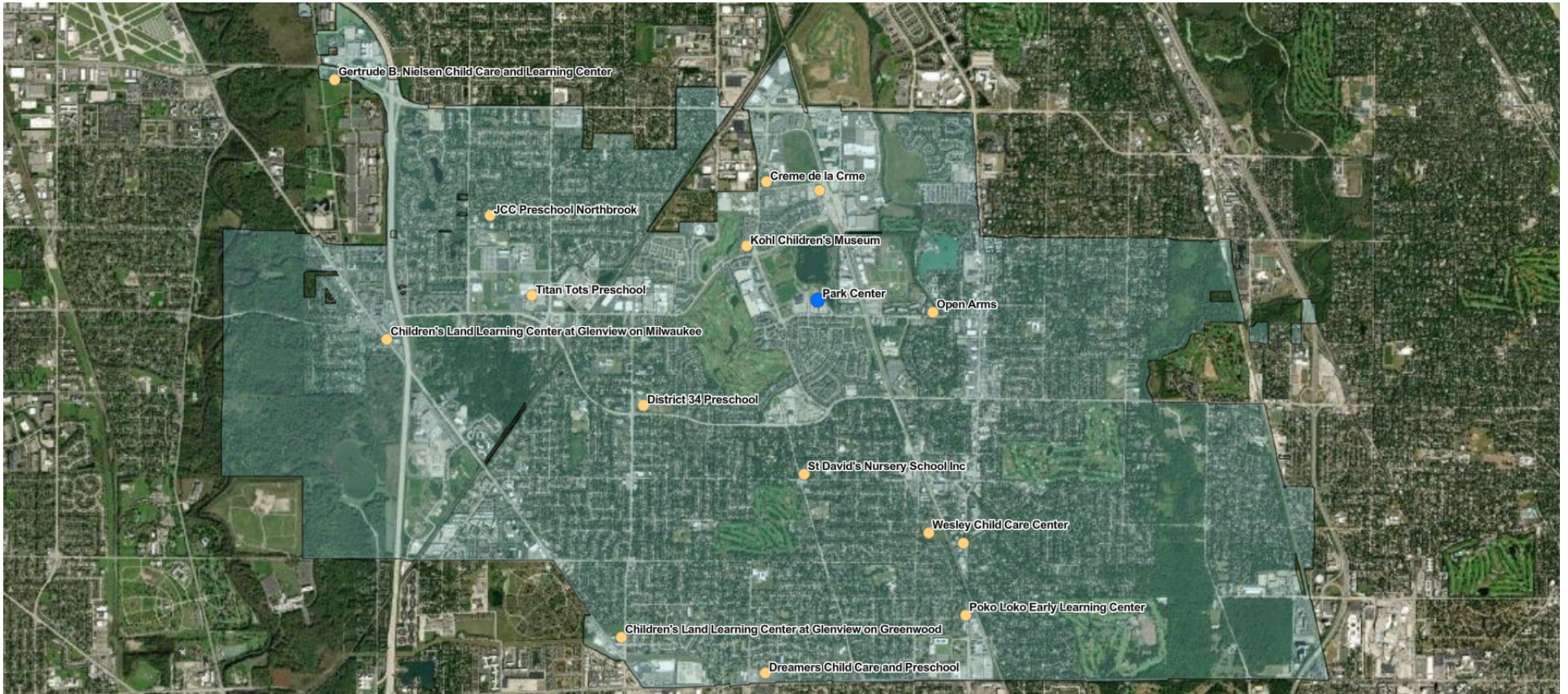


Glenview Park District

Catherine W Crowley Park
Cole Park
Cunliff Park
Diederich Park
Flick Park
Indian Trail Park
Johns Park
Ladendorf Park

Manor Park
Roosevelt Park
Rugen Park
Sleepy Hollow Park
Willow Park

preschools and early childhood programs



Glenview Park District

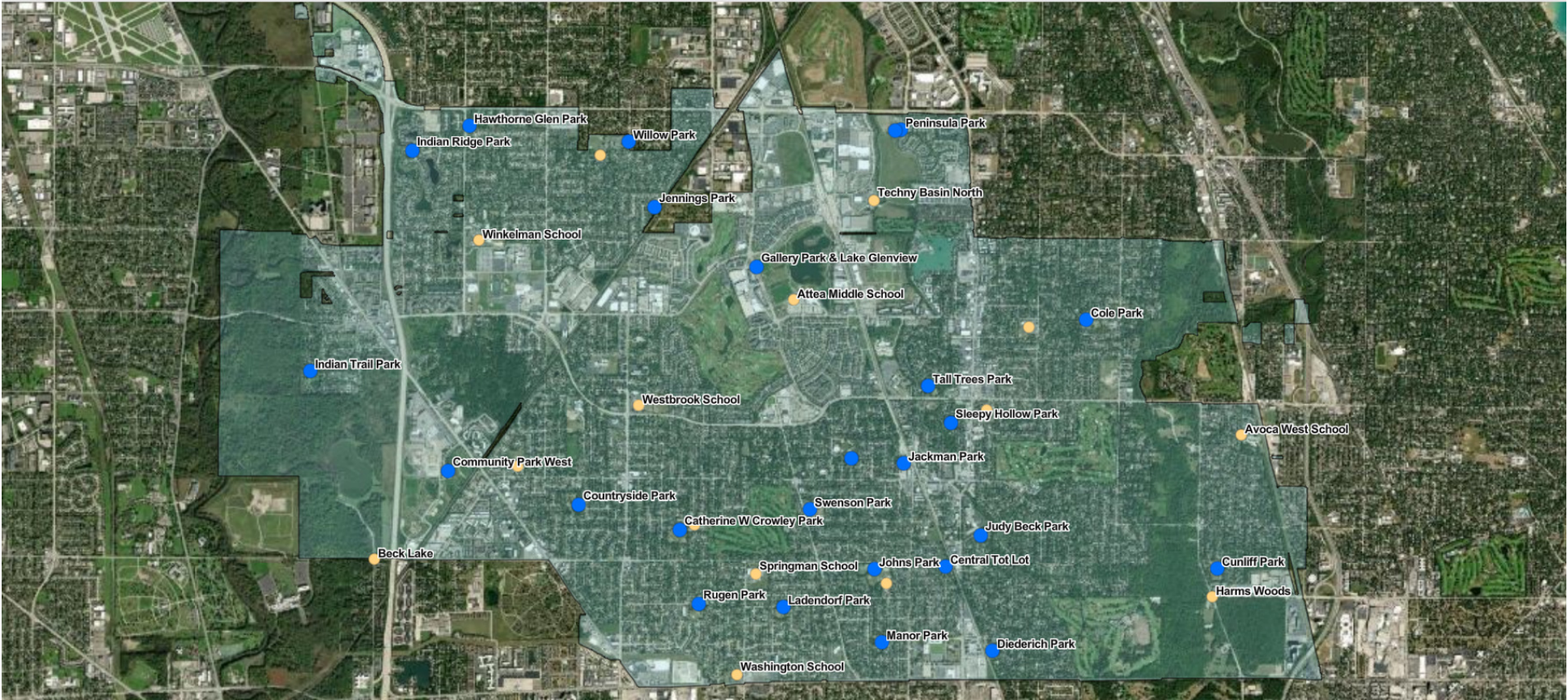
Park Center

Other Community Organizations

Children's Land Learning Center at Glenview on Greenwood
Children's Land Learning Center at Glenview on Milwaukee
Creme de la Crème
District 34 Preschool
Dreamers Child Care and Preschool
Glenview Knowledge Beginnings

Gertrude B. Nielsen Child Care and Learning Center
JCC Preschool Northbrook
Kiddie Academy of Glenview
Kohl Children's Museum
Open Arms
Poko Loko Early Learning Center
St David's Nursery School Inc
Titan Tots Preschool
Wesley Child Care Center

parks and public open spaces



Glenview Park District

Catherine W Crowley Park
Central Tot Lot
Cole Park
Community Park West
Countryside Park
Cunliff Park
Diederich Park
Flick Park

Gallery Park & Lake Glenview
Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park
Jackman Park
Jennings Park
Johns Park
Judy Beck Park
Ladendorf Park

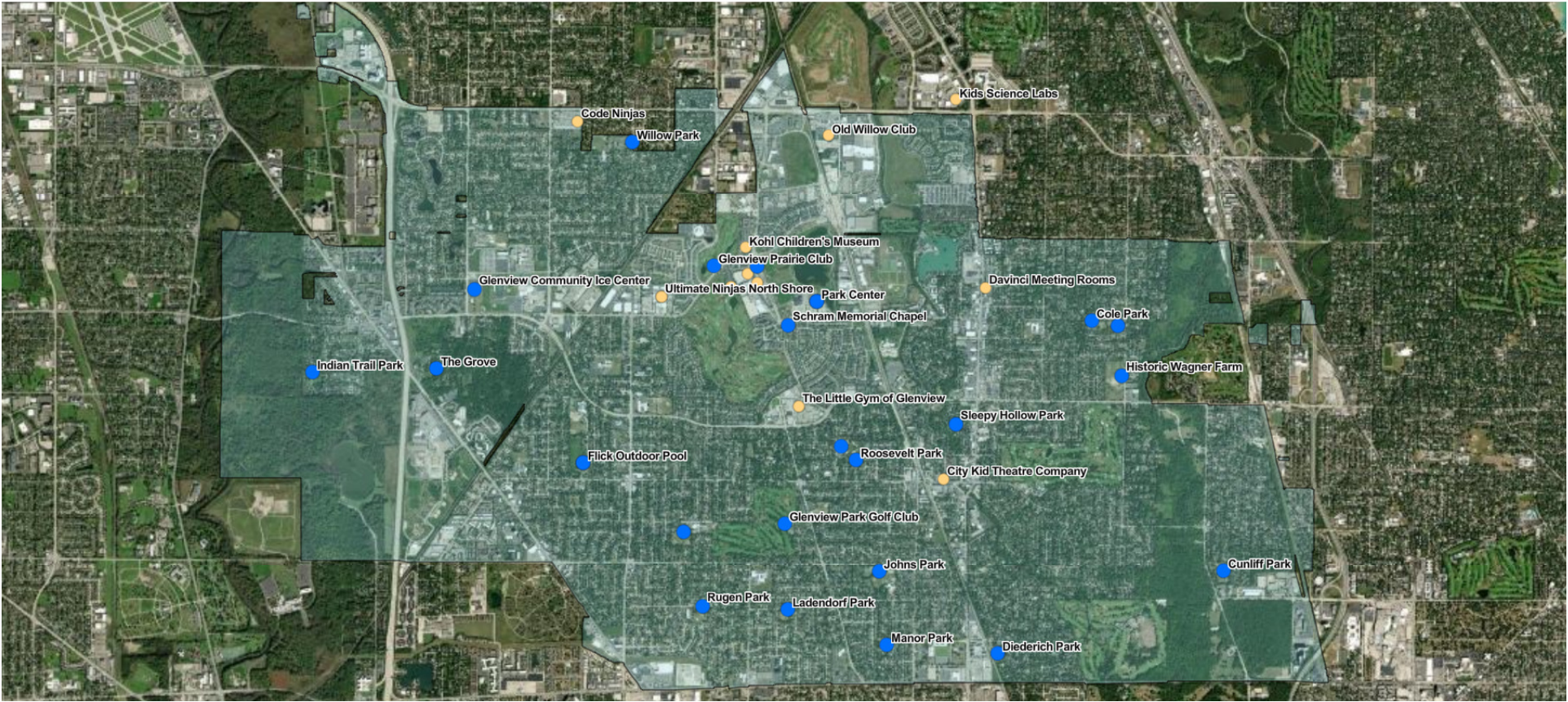
Manor Park
Peninsula Park
Roosevelt Park
Rugen Park
Sleepy Hollow Park
Swenson Park
Tall Trees Park
Thomas J Richardson Park
Willow Park

Other Community Organizations

Beck Lake
Harms Woods
Techny Basin North
Attea Middle School
Avoca West School
Glen Grove School
Henking School
Hoffman School

Lyon School
Pleasant Ridge School
Springman School
Washington School
Westbrook School
Willowbrook School

parties and facility rentals



Glenview Park District

Catherine W Crowley Park
Cole Park
Cunniff Park
Diederich Park
Flick Outdoor Pool
Flick Park
Gallery Park & Lake Glenview
Glenview Community Ice Center

Glenview Park Golf Club
Glenview Prairie Club
Glenview Tennis Club
Historic Wagner Farm
Indian Trail Park
Johns Park
Ladendorf Park
Manor Park
Park Center

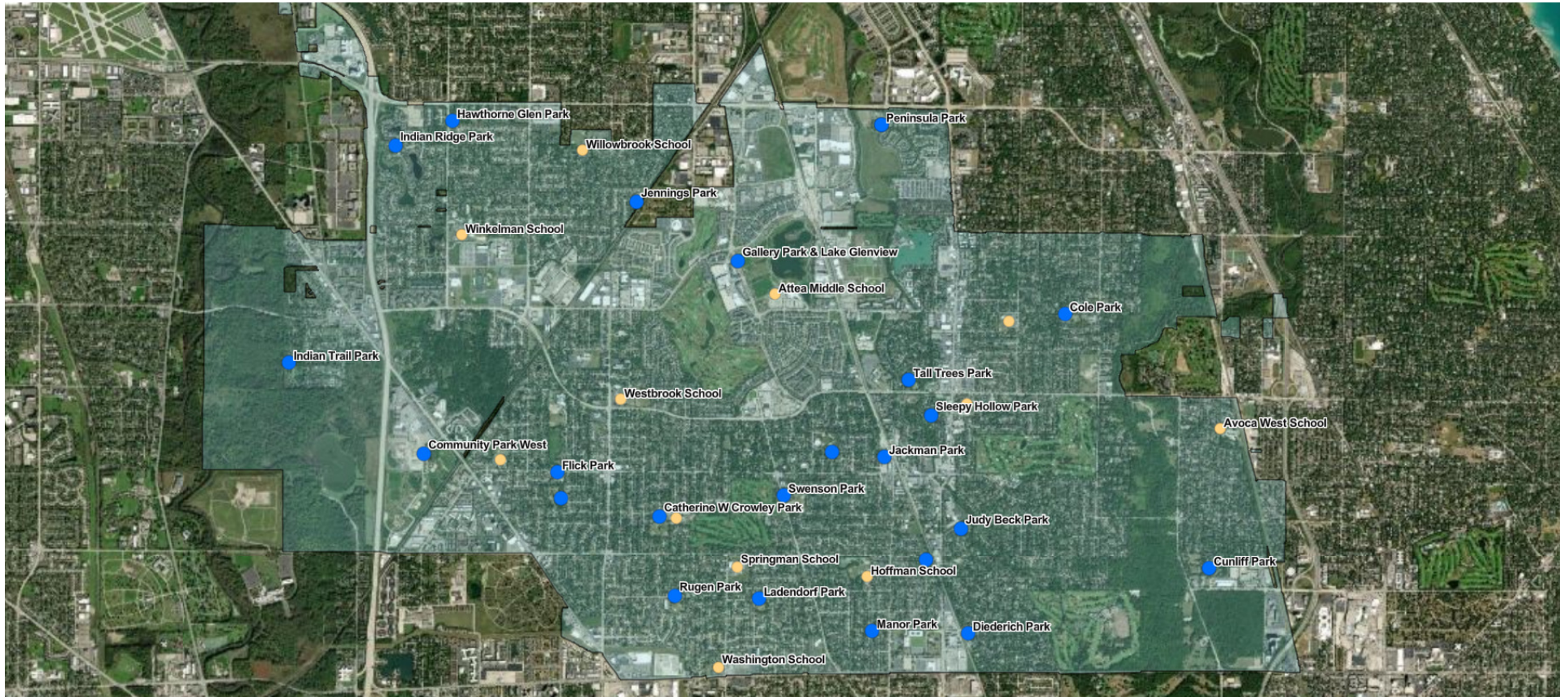
Roosevelt Outdoor Aquatic Center
Roosevelt Park
Rugen Park
Schram Memorial Chapel
Sleepy Hollow Park
Splash Landing Indoor Aquatic Center
The Grove
Willow Park

Other Community Organizations

City Kid Theatre Company
Code Ninjas
Davinci Meeting Rooms
Dreams Gymnastics & Dance
Funtopia Glenview
Kids Science Labs
Kohl Children's Museum
Old Willow Club

The Glen Club
The Little Gym of Glenview
The Social Loft Event & Venue Space
Ultimate Ninjas North Shore

playgrounds



Glenview Park District

Catherine W Crowley Park
Central Tot Lot
Cole Park
Community Park West
Countryside Park
Cunliff Park
Diederich Park
Flick Park

Gallery Park &
Lake Glenview
Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park
Jackman Park
Jennings Park
Judy Beck Park
Ladendorf Park

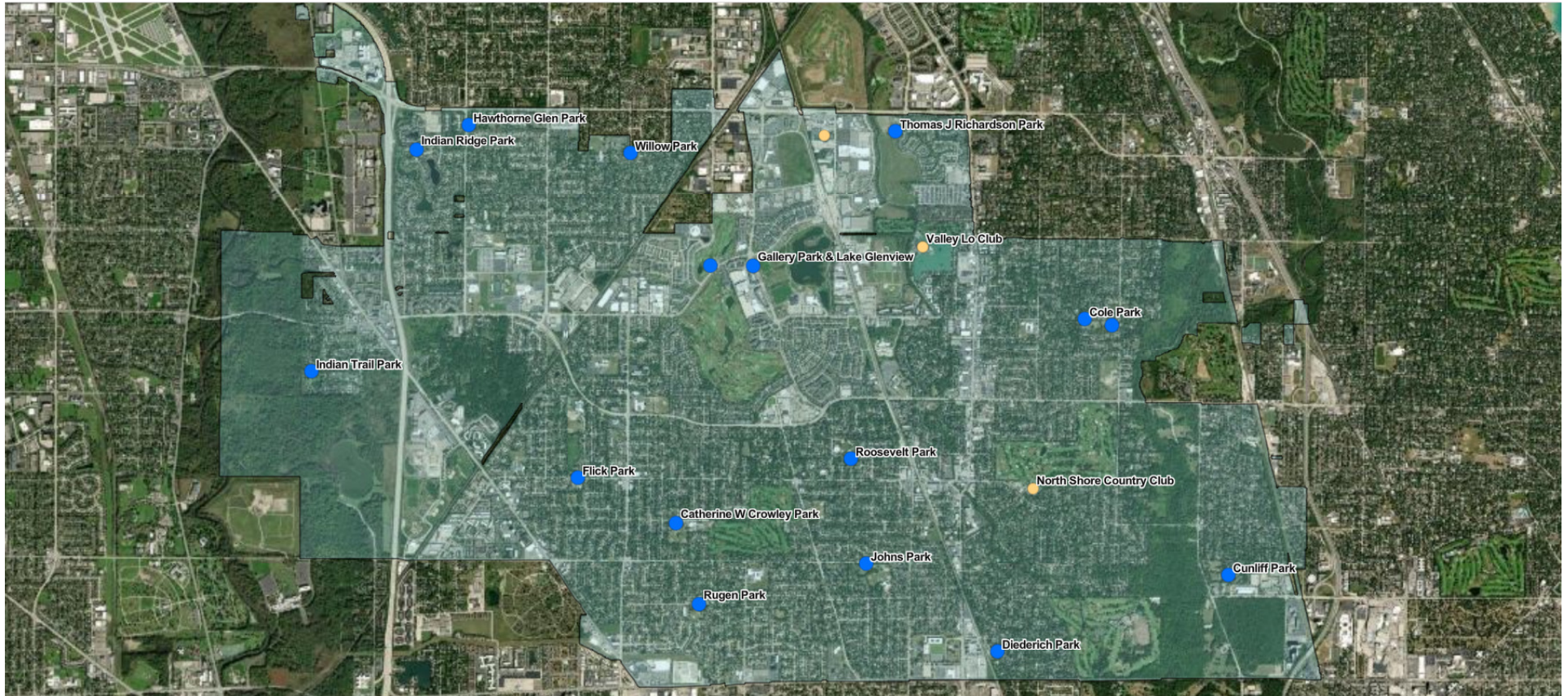
Manor Park
Peninsula Park
Roosevelt Park
Rugen Park
Sleepy Hollow Park
Swenson Park
Tall Trees Park
Thomas J Richardson
Park

Other Community Organizations

Attea Middle School
Avoca West School
Glen Grove School
Henking School
Hoffman School
Lyon School
Pleasant Ridge School

Springman School
Washington School
Westbrook School
Willowbrook School
Winkelman School

racquet programs and courts



Glenview Park District

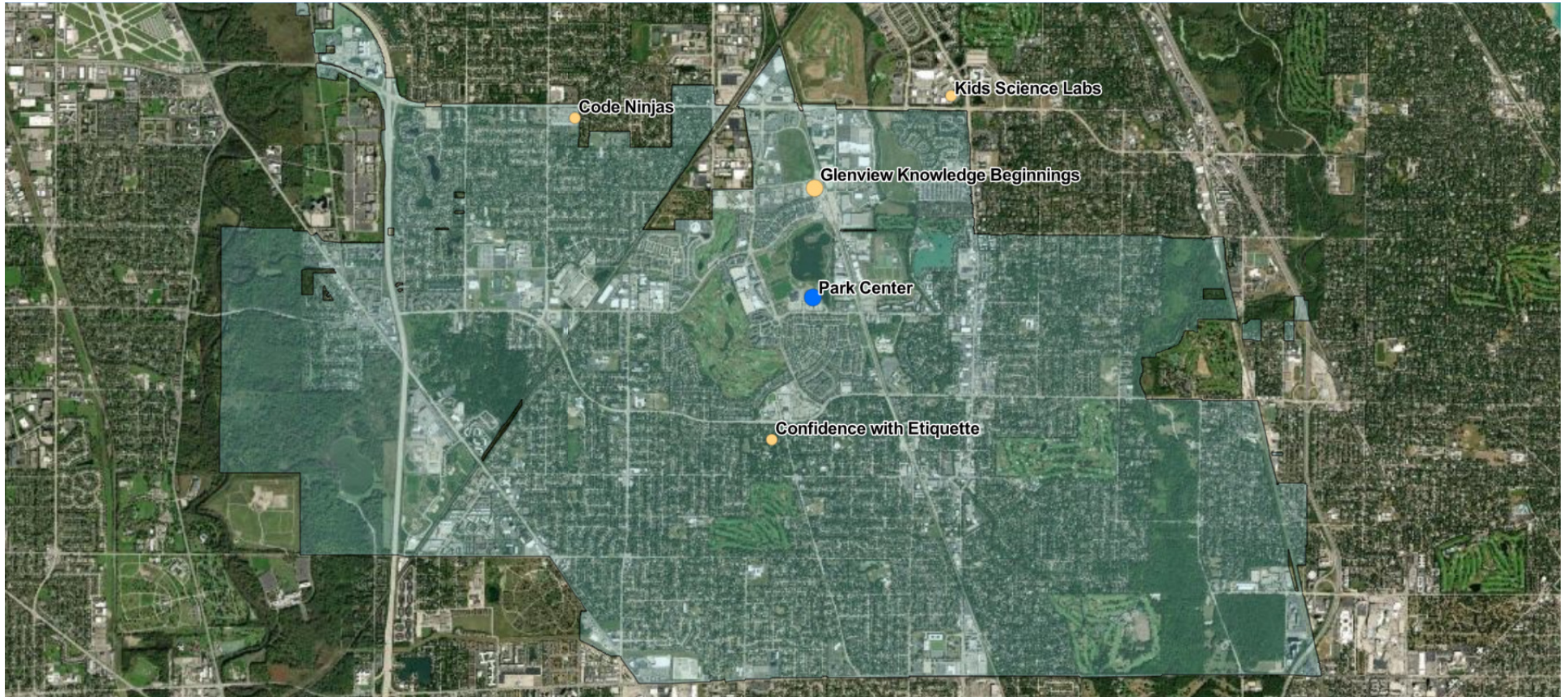
Glenview Tennis Club
Glenview Prairie Club
Catherine W Crowley Park
Cole Park
Cunliff Park
Diederich Park
Flick Park
Gallery Park & Lake Glenview

Hawthorne Glen Park
Indian Ridge Park
Indian Trail Park
Johns Park
Old Willow Club
Roosevelt Park
Rugen Park
Thomas J Richardson Park
Willow Park

Other Community Organizations

North Shore Country Club
Valley Lo Club

recreation variety and hobbies



Glenview Park District

Park Center

Other Community Organizations

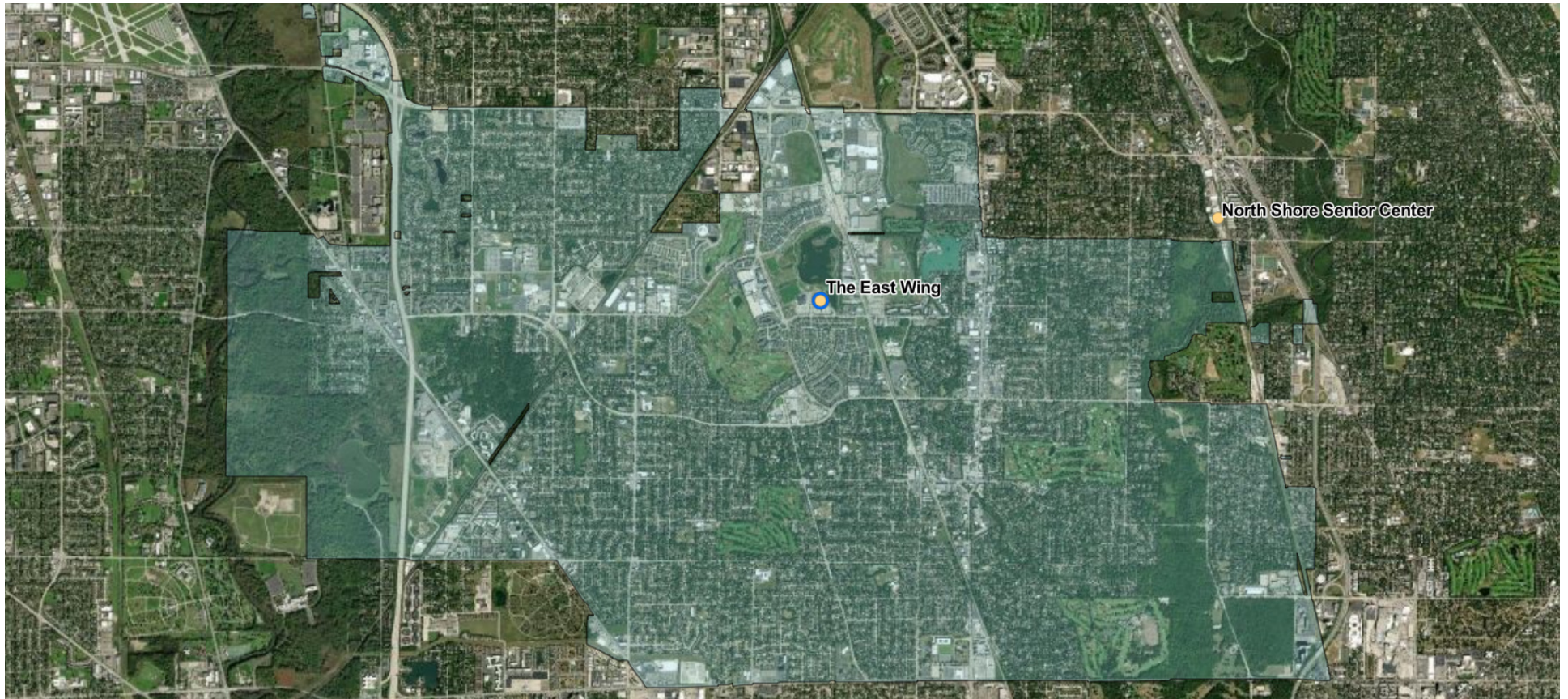
Glenview Knowledge Beginnings

Code Ninjas

Confidence with Etiquette

Kids Science Labs

senior programs and services



Glenview Park District

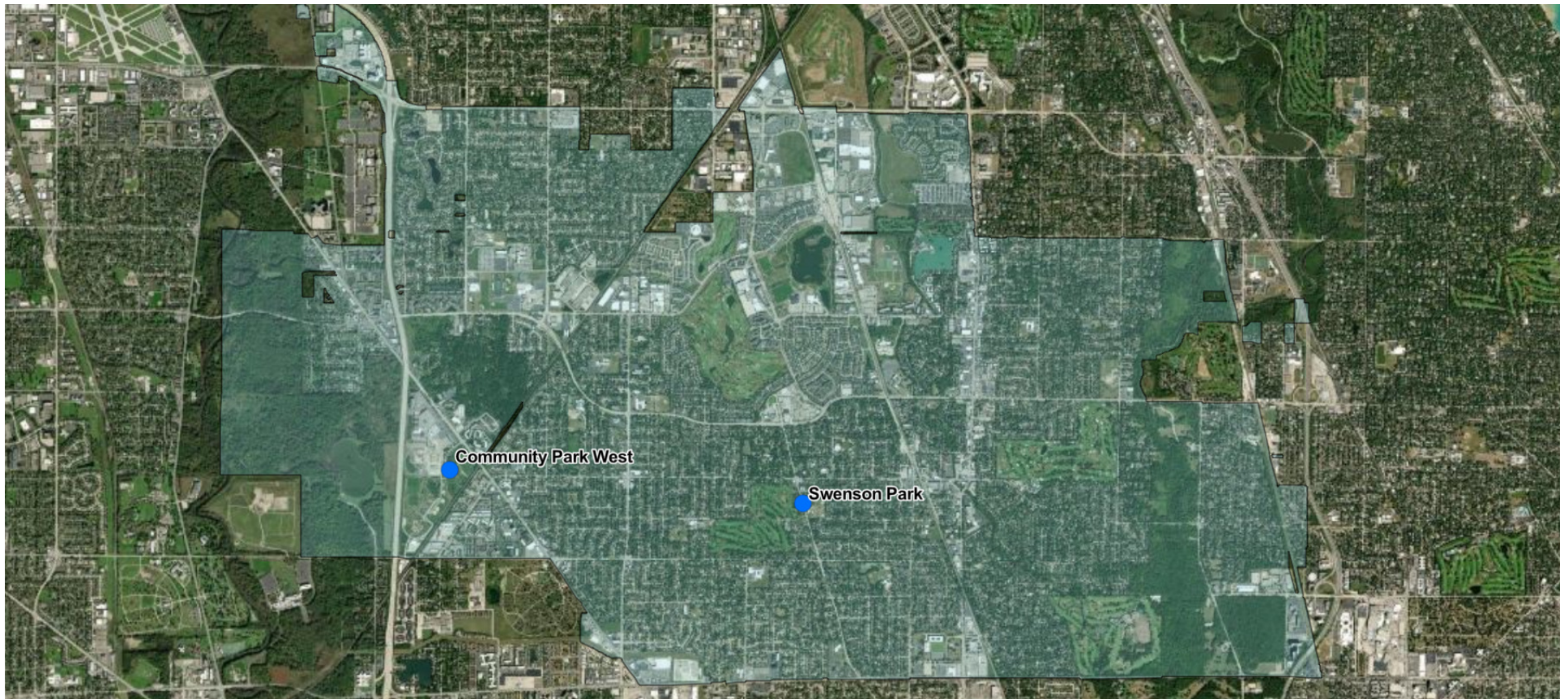
The East Wing

Other Community Organizations

Helping Hands Of Glenview

North Shore Senior Center

skateboarding and skate parks

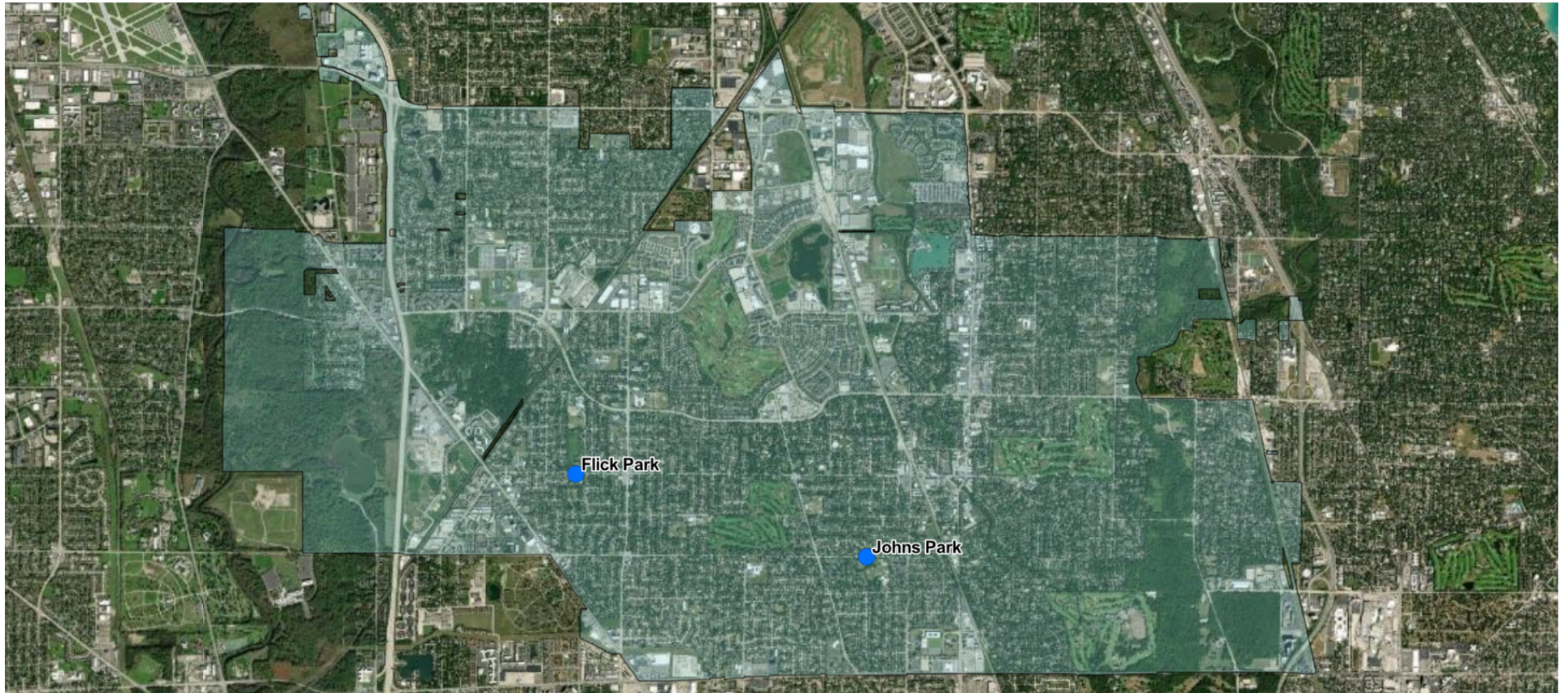


Glenview Park District

Community West Park

Swenson Park

sledding hills

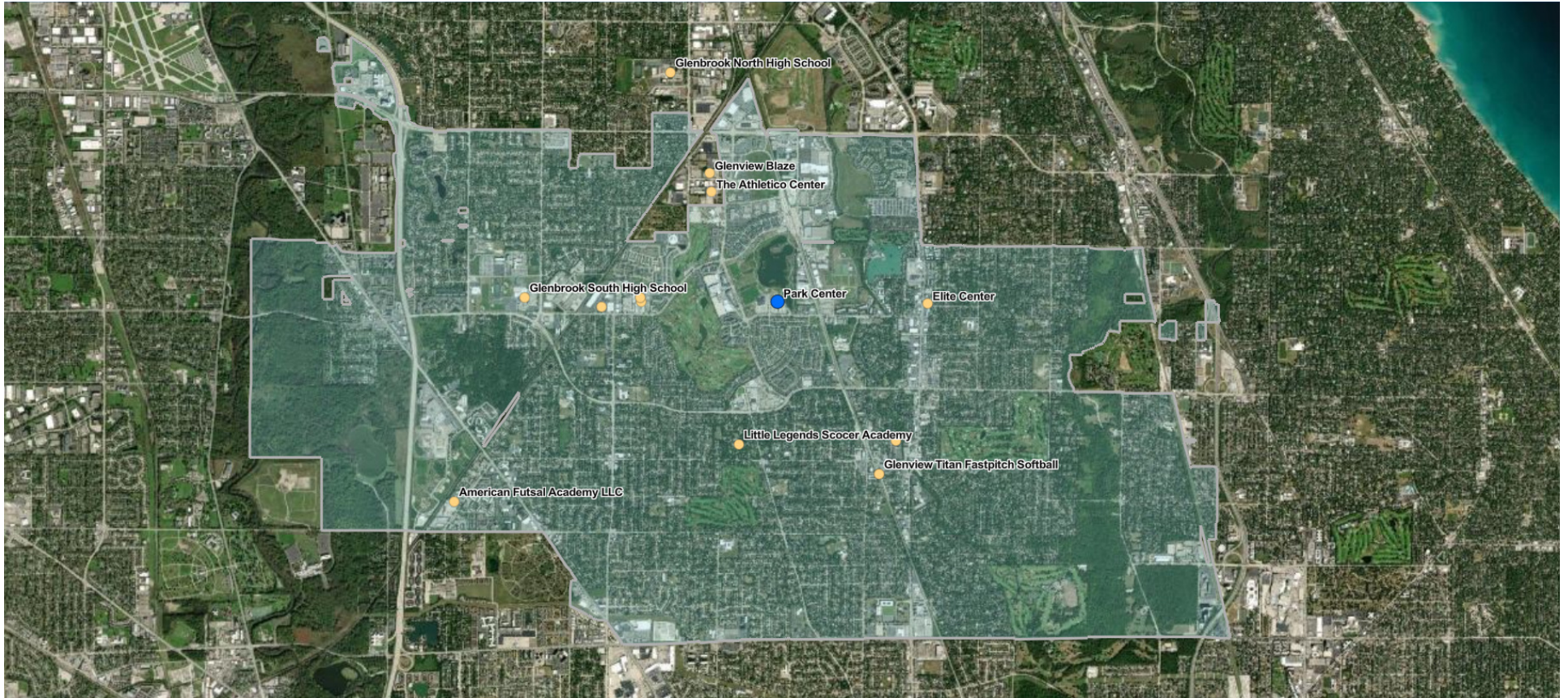


Glenview Park District

Flick Park

Johns Park

sports programs and gymnasiums



Glenview Park District

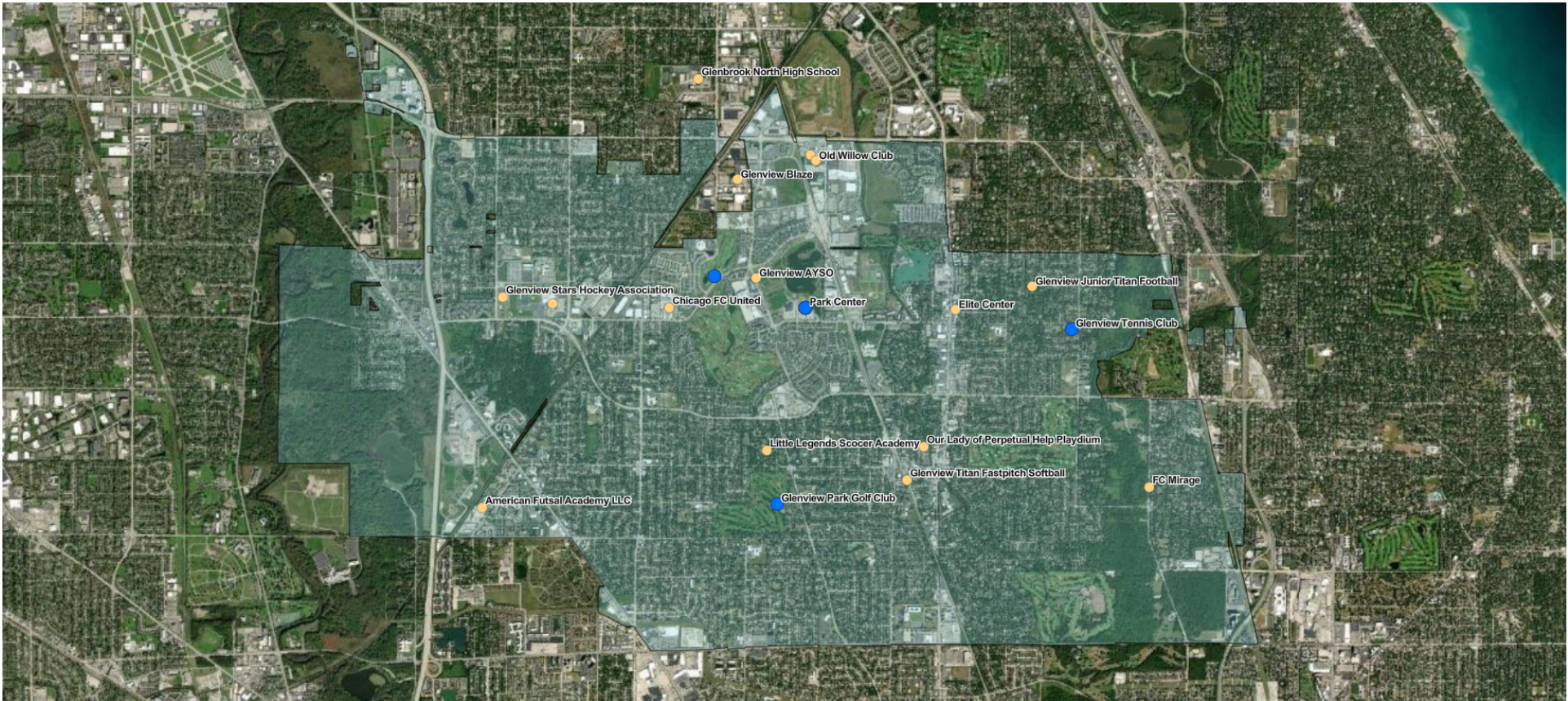
Park Center

Other Community Organizations

American Futsal Academy LLC
Chicago FC United
Elite Center
FC Mirage
Glenbrook North High School
Glenbrook South High School
Glenview AYSO
Glenview Blaze

Glenview Junior Titan Football
Glenview Stars Hockey Association
Glenview Titan Fastpitch Softball
Glenview Youth Baseball
Glenview Youth Soccer Association
Little Legends Soccer Academy
Loyola Academy
Our Lady of Perpetual Help Playdium
Propel Hockey

sports teams and leagues



Glenview Park District

Glenview Park Golf Club
Glenview Prairie Club
Glenview Tennis Center
Park Center

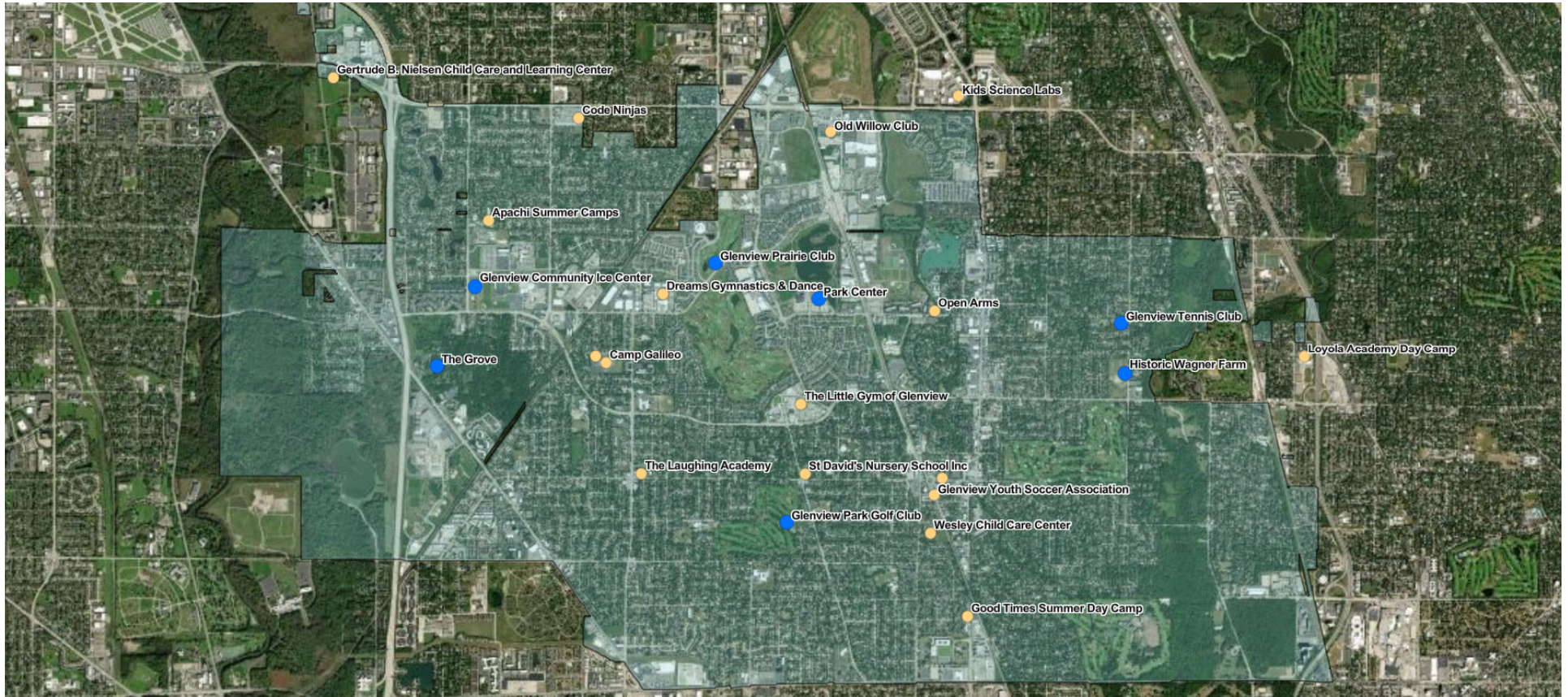
Other Community Organizations

American Futsal Academy LLC
Chicago FC United
Elite Center
FC Mirage
Glenbrook North High School
Glenbrook South High School
Glenview AYSO

Glenview Blaze
Glenview Junior Titan Football
Glenview Stars Hockey Association
Glenview Swim Club
Glenview Titan Fastpitch Softball
Glenview Youth Baseball
Glenview Youth Soccer Association

Little Legends Soccer Academy
Loyola Academy
Our Lady of Perpetual Help Playdium
Propel Hockey
Trevian Soccer Club

summer camps



Glenview Park District

Glenview Community Ice Center
Glenview Park Golf Club
Glenview Prairie Club
Glenview Tennis Center
Historic Wagner Farm
Park Center
The Grove

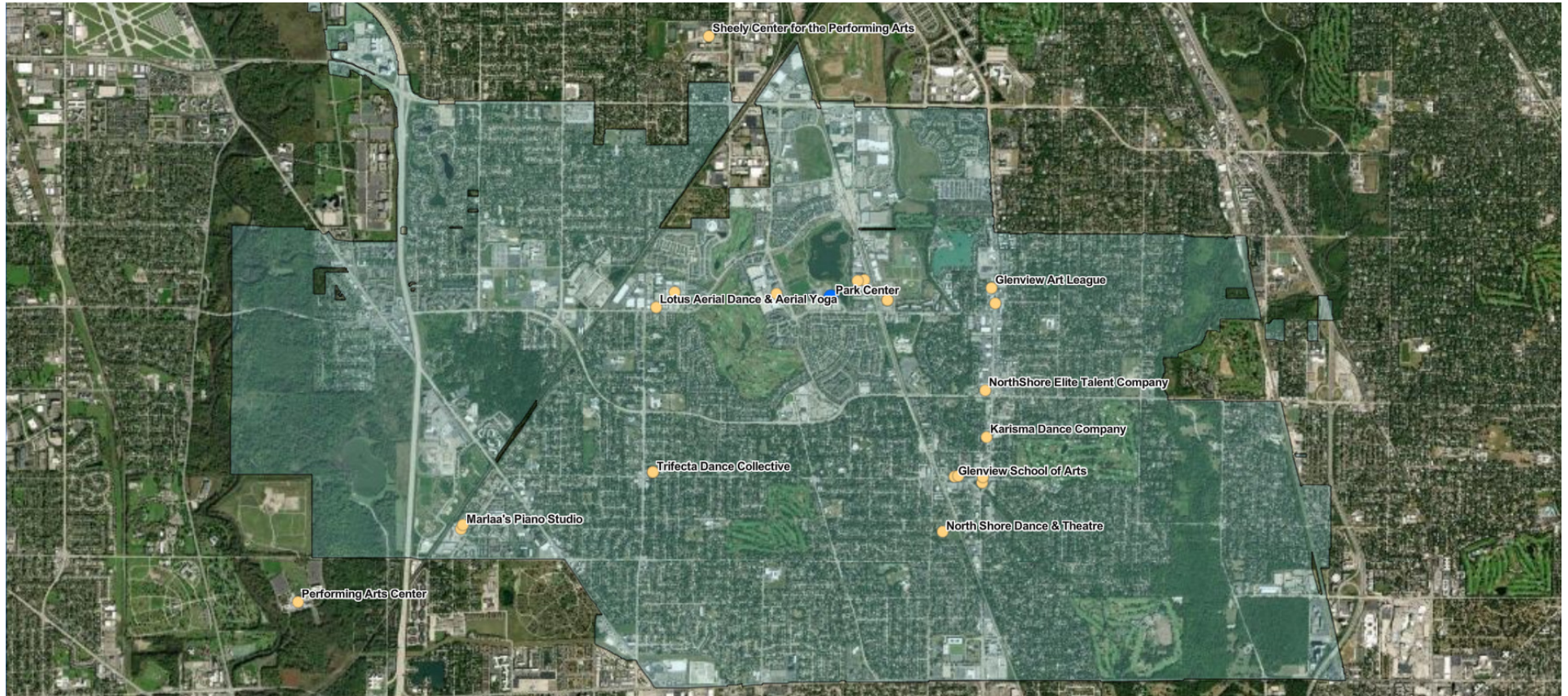
Other Community Organizations

Apachi Summer Camps
Camp Galileo
Code Ninjas
Dreams Gymnastics & Dance
Gertrude B. Nielsen Child Care and Learning Center
Glenview School of Arts

Glenview Youth Soccer Association
Good Times Summer Day Camp
Kids Science Labs
KidzToPros Summer Camp
Loyola Academy Day Camp
Old Willow Club
Open Arms
Propel Hockey

St David's Nursery School Inc
The Laughing Academy
The Little Gym of Glenview
Ultimate Ninjas North Shore
Wesley Child Care Center

visual and performing arts



Glenview Park District

Park Center

Other Community Organizations

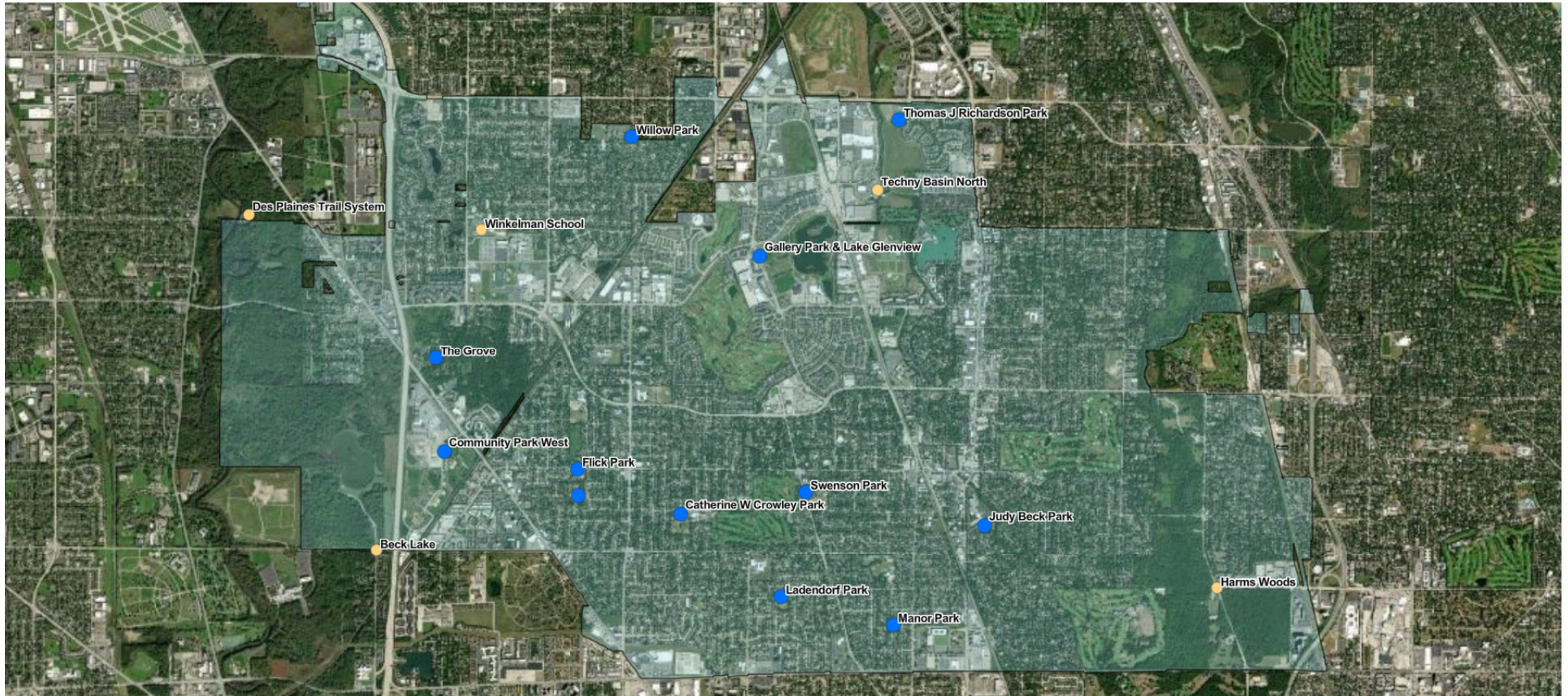
Sheely Center for the Performing Arts
Oakton College
Performing Arts Center
Aurthur Murray Dance Studio of Glenview
City Kid Theatre Company

Dance & Music Academy
Domi Piano Lessons
Dreams Gymnastics & Dance
Driven 2 Dance
Glenview Art League
Glenview School of Arts
Karisma Dance Company

Lotus Aerial Dance & Aerial Yoga
Marlaa's Piano Studio
Mia Studio
North Shore Dance & Theatre
NorthShore Elite Talent Company
Oil Lamp Theatre

Sing with Emily
The Laughing Academy
The Sheila Healy
Academy of Irish Dance
Topsy Paint
Trifecta Dance Collective
Twelve Tone Music School

walking paths and trails



Glenview Park District

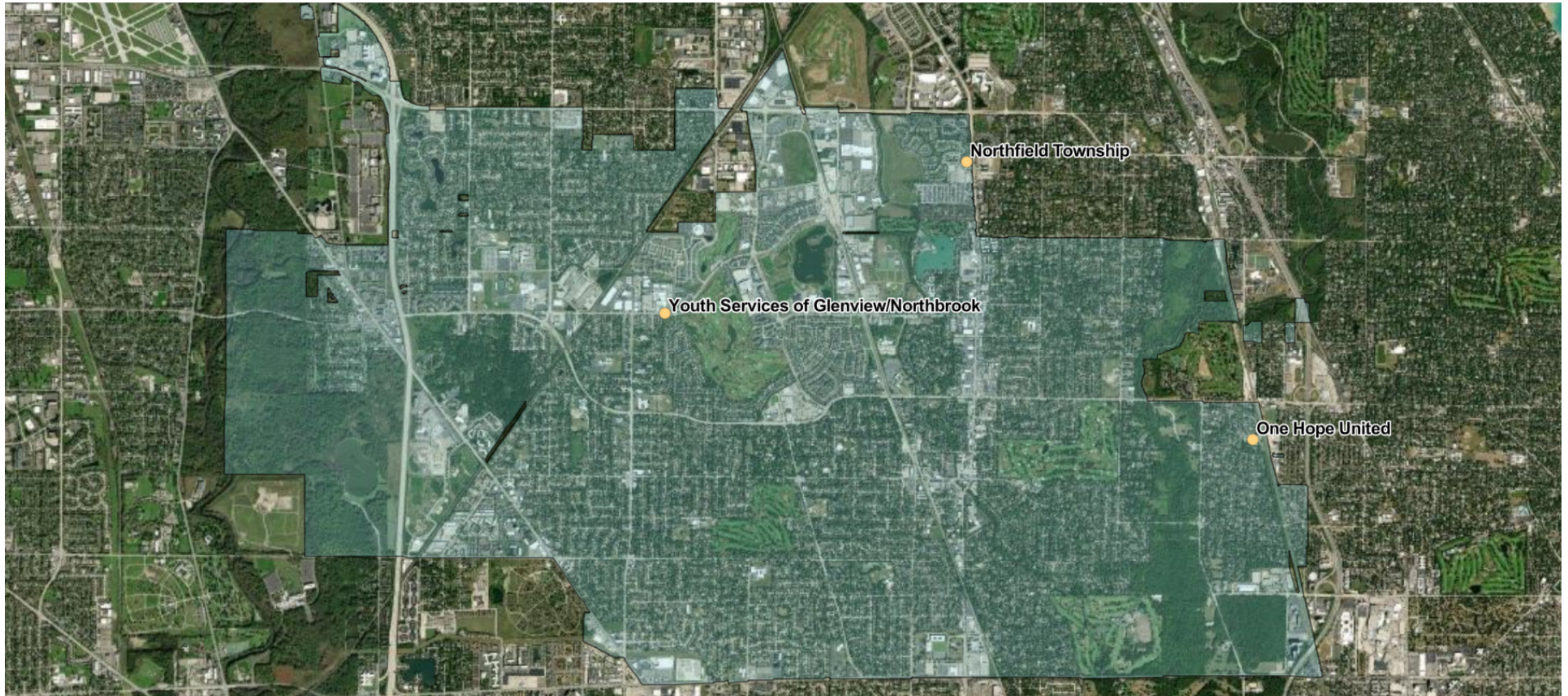
Catherine W Crowley Park
Community Park West
Countryside Park
Flick Park
Gallery Park & Lake Glenview
Judy Beck Park
Ladendorf Park
Manor Park

Swenson Park
Thomas J Richardson Park
Willow Park

Other Community Organizations

Beck Lake
Des Plaines River Trail System
Techny Basin North
Winkelman School

youth services



Other Community Organizations

One Hope United

Northfield Township

Youth Services of Glenview/Northbrook

appendix 6

program area outcomes evaluation examples

PROGRAM EVALUATION FORM

PROGRAM OVERVIEW

Program Title: Read, Feed, and Encourage **Date:** 01/16/2023 **Leader:** Susanna

Description:

In his 1964 Nobel Peace Prize acceptance speech, Martin Luther King Jr. said, "I have the audacity to believe that peoples everywhere can have three meals a day for their bodies, education and culture for their minds, and dignity, equality, and freedom for their spirits." This MLK Jr. Day, we're taking these words to heart. On January 16, come by the farm between 10 a.m. and 4 p.m. with non-perishable food items and books to donate. Once here, take part in a book exchange and write words of encouragement that will travel with donated items. Food items will be donated to the Northfield Township Food Pantry.

Goals:

Encourage community connections

Objectives:

By the end of the program:

- At least 75% of participants will have created "words of encouragement" cards to accompany donations.
- At least 25% of participants will have expressed an interest in participating in future community building programs.

EVALUATION SUMMARY (Completed by the Program Leader)

How many people attended the program? **44**

How many participants created "words of encouragement" cards? **39**

Percentage of participants who made cards: **89%**

How many participants did you ask about participating in future community building programs? **36**

Of those asked, how many expressed interest in participating in future programs? **36**

Percentage of people who expressed interest in participating in future programs: **100%**

Additional observations or comments:

In future it would be nice to have fliers promoting upcoming programs.

Glenview Park District
Swimming Lesson Progress Report

Swimmer	Activity Code	Section	Begin Stage	End Stage
REBECCA	2010010_C	WEDNESDAY, 6PM	GREEN	STROKE

White	
Complete!	Ask permission to get in the water
Complete!	Jump in to teacher
Complete!	Sit independently
Complete!	Wall walk
Complete!	Listen and follow directions
Complete!	Climb out independently
Complete!	Pour water over head
Complete!	Jump into the water and get head wet
Complete!	Hold breath (on land)
Complete!	Look under water and hold breath (with and without goggles)
Complete!	Safety Benchmark: Always ask permission before getting in the water
Complete!	Swim Skill Benchmark: Assisted submersion, relaxed, 5 seconds and then breathe
RED	
Complete!	Put on a lifejacket and kick
Complete!	Submerge under water and float back to the top
Complete!	Assisted front streamline
Complete!	Assisted back streamline
Complete!	Assisted roll back to front
Complete!	Unassisted roll back to front
Complete!	Assisted roll front to back
Complete!	Unassisted roll front to back
Complete!	Assisted front float
Complete!	Unassisted front float
Complete!	Assisted back float
Complete!	Unassisted back float
Complete!	Safety Benchmark: Put on a lifejacket, float on back, kick 6 meters
Complete!	Swim Skill Benchmark: Jump in, submerge, recover for air, roll on back (kicking and finning for 5 seconds)
YELLOW	
Complete!	Reach and Throw assists
Complete!	Assisted front streamline with kick
Complete!	Unassisted front streamline with kick
Complete!	Assisted back streamline with kick
Complete!	Assisted forward movement - kick and pull on front
Complete!	Unassisted forward movement - kick and pull on front
Complete!	Assisted forward movement – kick and pull on back
Complete!	Unassisted forward movement - kick and pull on back
Complete!	Safety Benchmark: Reach or throw (don't go) and how to call emergency services
Complete!	Swim Skill Benchmark: Jump in, submerge, recover for air, forward movement (on front or back) 10 feet, change direction, and return to wall

Blue	
Complete!	Tread water
Complete!	Assisted side glide with kick - both sides
Complete!	Unassisted side glide with kick - both sides
Complete!	Roll from side glide to streamline to side glide
Complete!	Unassisted front streamline with kick and rotation to back streamline
Complete!	Unassisted back streamline with kick and rotation to front streamline
Complete!	Side glide, one overarm pull, roll to back to rest and breathe
Complete!	Side glide, one overarm pull, roll to opposite side glide to rest and breathe
Complete!	Side glide, one backstroke pull, roll to opposite side glide to rest and breathe
Complete!	Safety Benchmark: Tread water for 15 seconds
Complete!	Swim Skill Benchmark: Jump in, submerge, recover to side glide position and kick 10 feet
GREEN	
Complete!	Survival Float
Complete!	Start in side glide, 3 overarm pulls, roll to back to rest and breathe
Complete!	Start in side glide, 3 overarm pulls, roll to opposite side glide
Complete!	Start in side glide, link 3 sets of overarm pulls, roll to opposite side glide to rest and breathe, reduce time used to rest as skill improves
Complete!	Start side glide, 3 back pulls, roll to opposite side glide to rest and breathe
Complete!	Start in side glide, link 3 sets of 3 back pulls, roll to opposite side glide to rest & breathe
Complete!	Safety Benchmark: Survival float and tread water for 30 seconds
Complete!	Swim Skill Benchmark: Start in side glide, swim 30 feet with 1-2-3 breathe pattern

Glenview Park District
Swimming Lesson Progress Report

Swimmer	Activity Code	Section	Begin Stage	End Stage
ESTELLA	2010000_AA	SUNDAY, 10AM	WHITE	RED

White	
X	Ask permission to get in the water
X	Jump in to teacher
X	Sit independently
X	Wall walk
X	Listen and follow directions
X	Climb out independently
X	Pour water over head
X	Jump into the water and get head wet
X	Hold breath (on land)
X	Look under water and hold breath (with and without goggles)
X	Safety Benchmark: Always ask permission before getting in the water
X	Swim Skill Benchmark: Assisted submersion, relaxed, 5 seconds and then breathe
RED	
	Put on a lifejacket and kick
	Submerge under water and float back to the top
	Assisted front streamline
	Assisted back streamline
	Assisted roll back to front
	Unassisted roll back to front
	Assisted roll front to back
	Unassisted roll front to back
	Assisted front float
	Unassisted front float
	Assisted back float
	Unassisted back float
	Safety Benchmark: Put on a lifejacket, float on back, kick 6 meters
	Swim Skill Benchmark: Jump in, submerge, recover for air, roll on back (kicking and finning for 5 seconds)
YELLOW	
	Reach and Throw assists
	Assisted front streamline with kick
	Unassisted front streamline with kick
	Assisted back streamline with kick
	Assisted forward movement - kick and pull on front
	Unassisted forward movement - kick and pull on front
	Assisted forward movement – kick and pull on back
	Unassisted forward movement - kick and pull on back
	Safety Benchmark: Reach or throw (don't go) and how to call emergency services
	Swim Skill Benchmark: Jump in, submerge, recover for air, forward movement (on front or back) 10 feet, change direction, and return to wall

Blue	
	Tread water
	Assisted side glide with kick - both sides
	Unassisted side glide with kick - both sides
	Roll from side glide to streamline to side glide
	Unassisted front streamline with kick and rotation to back streamline
	Unassisted back streamline with kick and rotation to front streamline
	Side glide, one overarm pull, roll to back to rest and breathe
	Side glide, one overarm pull, roll to opposite side glide to rest and breathe
	Side glide, one backstroke pull, roll to opposite side glide to rest and breathe
	Safety Benchmark: Tread water for 15 seconds
	Swim Skill Benchmark: Jump in, submerge, recover to side glide position and kick 10 feet
GREEN	
	Survival Float
	Start in side glide, 3 overarm pulls, roll to back to rest and breathe
	Start in side glide, 3 overarm pulls, roll to opposite side glide
	Start in side glide, link 3 sets of overarm pulls, roll to opposite side glide to rest and breathe, reduce time used to rest as skill improves
	Start side glide, 3 back pulls, roll to opposite side glide to rest and breathe
	Start in side glide, link 3 sets of 3 back pulls, roll to opposite side glide to rest & breathe
	Safety Benchmark: Survival float and tread water for 30 seconds
	Swim Skill Benchmark: Start in side glide, swim 30 feet with 1-2-3 breathe pattern

AQUATIC SAFETY AWARD

PRESENTED TO

Glenview Park District

In recognition of exceptional operational safety standards, lifeguard professionalism and excellence in risk management practices



2022





STARFISH AQUATICS INSTITUTE

January 31, 2023

To whom it may concern:

The Glenview Park District has been an authorized Training Center for the Starfish Aquatics Institute since 2004. We very much value their continued dedication to aquatic safety and training.

Please do not hesitate to contact me if you have any questions.

Best regards,

Leslie Donovan
President and CEO

Leslie Donovan
President/CEO
Starfish Aquatics Institute

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School LENVIEW METHODIST

Name of Program SEASONAL CHANGE Date of Program 5-9-22

Grove Staff JEFF - JEAN

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	3
An adequate amount of time for each activity was allowed.	1	2	3
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	3
The information was presented in an organized and informative manner.	1	2	3
The instructor was flexible and adjusted easily to unexpected events.	1	2	3
The material presented was age-appropriate for this class.	1	2	3
The overall program was organized.	1	2	3

Your visit was used as an introduction, review or as part of a unit.

How do you feel your class responded to the program.

We have been learning all about spring and life cycles. It was great learning about a tree's life cycle. They did well. Asked and answered questions.

Comments and suggestions We liked the walk and the logs. The turtles and ducks were fun to see. We learned the logs turned into new soil.

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School Christian Heritage Academy

Name of Program Schoolhouse Date of Program 10/28/22

Grove Staff Mr. Lurke

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	(3)
An adequate amount of time for each activity was allowed.	1	2	(3)
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	(3)
The information was presented in an organized and informative manner.	1	2	(3)
The instructor was flexible and adjusted easily to unexpected events.	1	2	(3)
The material presented was age-appropriate for this class.	1	2	(3)
The overall program was organized.	1	2	(3)
Your visit was used as an introduction, review or as part of a unit.			

Social Studies - Schools long ago vs. schools today

How do you feel your class responded to the program.

In our follow-up

conversations, many students gave the trip 5 stars out of five. It allowed the class to experience what they have been learning.

Comments and suggestions

**The Grove National Historic Landmark
Recreation Program Evaluation**

Program Title: NATURE STUNGS Date of Program: 11-12-22
Instructor: BOB

Please rate the program and instructor on the following qualities:

	Poor	Satisfactory			Excellent	Not Applicable
Enthusiasm	1	2	3	4	(5)	N/A
Knowledge	1	2	3	4	(5)	N/A
Audience Appropriate	1	2	3	4	(5)	N/A
Informative	1	2	3	4	(5)	N/A
Interesting	1	2	3	4	(5)	N/A
Organized	1	2	3	4	(5)	N/A
Overall Quality	1	2	3	4	(5)	N/A

Did you / your child enjoy this program? Yes

Would you recommend this program to a friend? Yes

How could we make this program better? info online is outdated.

Ideas for future programs? Confirm the programs align with exact current Scout books.

Comments? Very good. the group very much enjoyed the program! we will be back!

Thank you for your time.

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School

New Linnton

Name of Program

Native I.C.

Date of Program

11/14/2022

Grove Staff

Jany, Jib, Jane, Janet

Poor

Satisfactory

Excellent

The class was greeted in a positive and timely way.

1

2

3

An adequate amount of time for each activity was allowed.

1

2

3

The instructor had a positive, friendly and courteous attitude toward each child/adult.

1

2

3

The information was presented in an organized and informative manner.

1

2

3

The instructor was flexible and adjusted easily to unexpected events.

1

2

3

The material presented was age-appropriate for this class.

1

2

3

The overall program was organized.

1

2

3

Your visit was used as an introduction, review or as part of a unit.

Life in Early America

How do you feel your class responded to the program.

Our classes responded well to all

of the information that was presented to them. Our visit to The Grove helped them gain a better understanding of Native American's housing, hunting & gathering, and culture.

Comments and suggestions

It was wonderful that the children were given the opportunity to be hands on and up close with some of the animals. Overall, we really enjoyed our trip and can't wait to visit again next year.

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School SHERRISAN

Name of Program LOK CABIN/SCHOOL Date of Program 12-13-22

Grove Staff SARAH, LAURA, BJB

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	3
An adequate amount of time for each activity was allowed.	1	2	3
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	3
The information was presented in an organized and informative manner.	1	2	3
The instructor was flexible and adjusted easily to unexpected events.	1	2	3
The material presented was age-appropriate for this class.	1	2	3
The overall program was organized.	1	2	3

Your visit was used as an introduction, review or as part of a unit.

Part of a unit

How do you feel your class responded to the program.

Our Second Graders

really enjoyed the program and they were able to make connections to what we're learning in class.
Comments and suggestions

Thank you for making this such an authentic experience for our students. This is always our favorite field trip and we look forward to next year.

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School Guardian Angel

Name of Program Animal Adoptions Date of Program 11/10

Grove Staff Linda/Sara

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	3
An adequate amount of time for each activity was allowed.	1	2	3
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	3
The information was presented in an organized and informative manner.	1	2	3
The instructor was flexible and adjusted easily to unexpected events.	1	2	3
The material presented was age-appropriate for this class.	1	2	3
The overall program was organized.	1	2	3
Your visit was used as an introduction, review or <u>as part of a unit.</u>			

How do you feel your class responded to the program.

It was so engaging!

Students were so fascinated by the way the Potawotomi lived! It was highly hands on but precise with the learning goals. It was just right regarding how much was explained and how much time students were given to experience what was taught!

Comments and suggestions

WOW! I'm impressed! One of the best field trips ever! I recommend it highly to other grades in my school. Most of all I loved how it was all retired teachers that were guiding and teaching us! It was quite highly beneficial to our students!

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School BANNOCK BURN

Name of Program HISTORY TOUR Date of Program 6-7-22

Grove Staff ROBERTA BOIS

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	3
An adequate amount of time for each activity was allowed.	1	2	3
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	3
The information was presented in an organized and informative manner.	1	2	3
The instructor was flexible and adjusted easily to unexpected events.	1	2	3
The material presented was age-appropriate for this class.	1	2	3
The overall program was organized.	1	2	3
Your visit was used as an introduction, review or as part of a unit.			

How do you feel your class responded to the program.

We loved it!

One student said as we left the K. house:

Comments and suggestions

"I can't believe I'm seeing all this history!"

A+ Impactful -

Tied perfectly into our Westward Expansion Unit + our novel about the Smithsonian museum + The Megatherium Club!

State of Illinois
DEPARTMENT OF CHILDREN AND FAMILY SERVICES

Type of Facility
DAY CARE CENTER

PRINT DATE: 03-29-2021

NO.
579070-02

F - FULLTIME 5 HOURS OR MORE

LICENSE ISSUED TO
PARK CENTER
2400 CHESTNUT AVE
GLENVIEW IL 60026-8321

Effective Dates
03-01-2020 - 03-01-2023

Capacity
EXTD: 000
DAY: 120
NIGHT: 000

Supervising Child Welfare Agency

Area Used for Children

6 ROOMS, MINI GYM, & PLAYGROUND

Ages of Children Served

DAY: 03Y TO 06Y

HOURS OPERATION: 07:00AM - 06:00PM

Mailing Address for this facility is:

PARK CENTER

2400 CHESTNUT AVE
GLENVIEW

IL 60026-8321

Acting Director
Marc D. Smith



6A- -D3

NOT TRANSFERABLE – Supersedes all prior licenses for type of care specified above.

PARK CENTER PRESCHOOL
GLENVIEW PARK DISTRICT

3-YEAR-OLD | FALL PROGRESS REPORT | 2021-2022

CHILD'S NAME _____

TEACHERS' NAMES _____

PARENT'S SIGNATURE _____

DATE _____

LANGUAGE ARTS

- D Follows simple one-, two-, & three- step directions
- D Responds appropriately to questions
- D Uses complete sentences in speaking with peers/adults
- M Looks at books independently
- M Identifies name, labels, and signs in environment
- D Uses proper grasp when writing

MATHEMATICS

- M Count with understanding & recognize "how many" in small sets up to 5
- M Recognize some single digit written numerals
- D Identify if sets have more, less, or an equal amount
- D Compare, order, and describe objects by a single attribute
- D Attempt to create or duplicate simple AB patterns
- D Recognize/name common 2-dimensional shapes & describe some of their attributes

THE ARTS

- B Engages in pretend play
- B Participates in music activities
- D Uses a variety of visual art materials independently

SCIENCE/SOCIAL STUDIES

- D Express wonder and curiosity about their world
- D Plan and carry out simple investigations
- D Observe/discuss changes in weather and seasons
- B Recognize need for rules within the classroom
- D Locate objects and places in familiar locations

PHYSICAL DEVELOPMENT/HEALTH

- D Engage in active play using fine and gross motor skills
- B Shows body awareness during large group activities
- M Use eye-hand coordination to perform tasks
- B Follows simple safety rules while participating in activities
- D Demonstrates personal care and hygiene skills

SOCIAL/EMOTIONAL SKILLS

- B Recognize and label basic emotions
- B Communicates wants, needs and feelings appropriately
- B Begins to understand and follow rules
- B Develops positive relationships with peers
- B Helps, shares, and takes turns with peers and adults
- B Begins to share materials and experiences

COMMENTS

has begun to feel more comfortable in the classroom. He is working on learning our classroom routines & rules. While Jordan loves interacting with his classmates, we are continuing to work on respecting each others personal space. Sharing & taking turns can be a bit frustrating for him but he continues to improve each day. He loves counting, matching, sorting etc activities, and does each of these with concentration ~~when~~ high accuracy when he focuses on the task at hand. (love) praise & hugs & love! He is beginning to develop a few peer friendships within the class. It is wonderful to see him making these connections

B: BEGINNING: The child is beginning to develop the standard.

D: DEVELOPING: The child is developing appropriately in the standard.

M: MASTERED: The child performs the standard consistently and independently.

PARK CENTER PRESCHOOL
GLENVIEW PARK DISTRICT

3-YEAR-OLD | FALL PROGRESS REPORT | 2021-2022

CHILD'S NAME _____
TEACHERS' NAMES Karen Junari
PARENT'S SIGNATURE _____ DATE _____

LANGUAGE ARTS

- M Follows simple one-, two-, & three- step directions
- D Responds appropriately to questions
- D Uses complete sentences in speaking with peers/adults
- M Looks at books independently
- D Identifies name, labels, and signs in environment
- D Uses proper grasp when writing

MATHEMATICS

- M Count with understanding & recognize "how many" in small sets up to 5
- M Recognize some single digit written numerals
- D Identify if sets have more, less, or an equal amount
- D Compare, order, and describe objects by a single attribute
- D Attempt to create or duplicate simple AB patterns
- D Recognize/name common 2-dimensional shapes & describe some of their attributes

THE ARTS

- D Engages in pretend play
- D Participates in music activities
- D Uses a variety of visual art materials independently

SCIENCE/SOCIAL STUDIES

- D Express wonder and curiosity about their world
- D Plan and carry out simple investigations
- M Observe/discuss changes in weather and seasons
- M Recognize need for rules within the classroom
- D Locate objects and places in familiar locations

PHYSICAL DEVELOPMENT/HEALTH

- D Engage in active play using fine and gross motor skills
- D Shows body awareness during large group activities
- D Use eye-hand coordination to perform tasks
- M Follows simple safety rules while participating in activities
- M Demonstrates personal care and hygiene skills

SOCIAL/EMOTIONAL SKILLS

- M Recognize and label basic emotions
- D Communicates wants, needs and feelings appropriately
- D Begins to understand and follow rules
- D Develops positive relationships with peers
- M Helps, shares, and takes turns with peers and adults
- M Begins to share materials and experiences

COMMENTS

is such a sweet + caring little girl.
She is usually one of the 1st friends to give
encouraging words or things when someone is
sad or upset.
loves playing and
interacting with her classmates, and will often
sort of race through a task to get back to them.
loves to have fun, be silly and
enjoy her time in the room. She is adventurous,
always willing to try something new at the lunch
table. We have been working on recognizing the
letters in her name + identifying others.

B: BEGINNING: The child is beginning to develop the standard.
D: DEVELOPING: The child is developing appropriately in the standard.
M: MASTERED: The child performs the standard consistently and independently.

PARK CENTER PRESCHOOL
GLENVIEW PARK DISTRICT

3-YEAR-OLD | FALL PROGRESS REPORT | 2021-2022

CHILD'S NAME _____
TEACHERS' NAMES Karen Junari
PARENT'S SIGNATURE _____ DATE _____

LANGUAGE ARTS

- D Follows simple one-, two-, & three- step directions
- D Responds appropriately to questions
- B Uses complete sentences in speaking with peers/adults
- D Looks at books independently
- B Identifies name, labels, and signs in environment
- M Uses proper grasp when writing

MATHEMATICS

- D Count with understanding & recognize "how many" in small sets up to 5
- D Recognize some single digit written numerals
- B Identify if sets have more, less, or an equal amount
- B Compare, order, and describe objects by a single attribute
- D Attempt to create or duplicate simple AB patterns
- D Recognize/name common 2-dimensional shapes & describe some of their attributes

THE ARTS

- B Engages in pretend play
- B Participates in music activities
- M Uses a variety of visual art materials independently

SCIENCE/SOCIAL STUDIES

- B Express wonder and curiosity about their world
- B Plan and carry out simple investigations
- B Observe/discuss changes in weather and seasons
- B Recognize need for rules within the classroom
- D Locate objects and places in familiar locations

PHYSICAL DEVELOPMENT/HEALTH

- D Engage in active play using fine and gross motor skills
- B Shows body awareness during large group activities
- D Use eye-hand coordination to perform tasks
- D Follows simple safety rules while participating in activities
- M Demonstrates personal care and hygiene skills

SOCIAL/EMOTIONAL SKILLS

- D Recognize and label basic emotions
- D Communicates wants, needs and feelings appropriately
- D Begins to understand and follow rules
- D Develops positive relationships with peers
- D Helps, shares, and takes turns with peers and adults
- D Begins to share materials and experiences

COMMENTS Sharon is beginning to make great progress! We no longer rely on the simple sign language we initially began using with her to express wants & needs; she is beginning to understand & speak more English. She clearly counts & identifies quantities & numbers in English and is beginning to say & identify the letters of the Alphabet. She has beautiful fine motor control & is very expressive through art. Sharon has made a few solid peer connections & I think has realized that we all - teachers & peers, care very deeply for her. She seems to now be very comfortable around her classmates & adults in the room.

B: BEGINNING: The child is beginning to develop the standard.
D: DEVELOPING: The child is developing appropriately in the standard.
M: MASTERED: The child performs the standard consistently and independently.

Child's Name: child 1

Teacher's Name: Miss. Amy

Conference Date/Time:

grow

Here are some areas where there is room for growth:

- Seems interested in writing her name. would like to work more with her on it.
- work on zipping jacket - self help skills



Child's Name: *Child 2*

Teacher's Name:

Conference Date/Time:

glow

Here are some areas where your child shines:



- follows instructions
- takes turns in games
- enjoys make-believe play
- large motor skills are great
- loves art
- very independent

Child's Name: _____ Child 2

Teacher's Name: Miss. Amy

Conference Date/Time: 11/10/22 12:30pm

glow

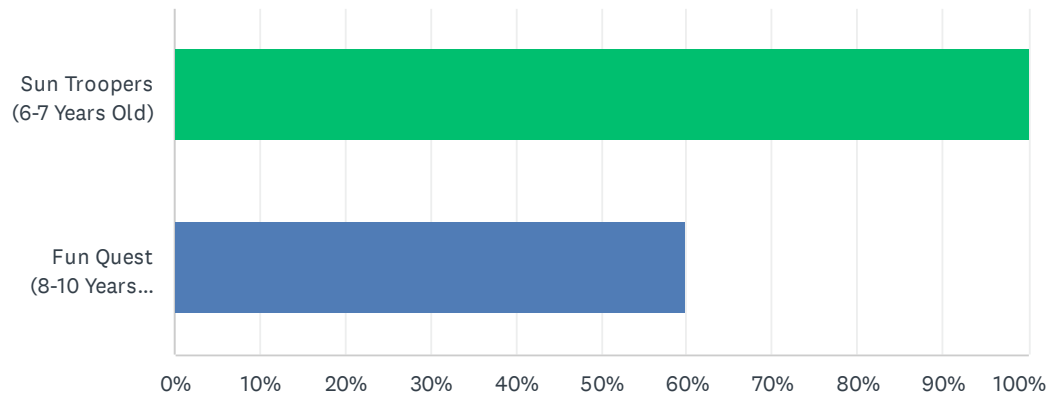
Here are some areas where your child shines:



- has been using other strategies when he is upset.
 - clenching ~~his~~ fists, using his words instead of hitting.
- cooperating more with friends
- using the bathroom more
- enjoys trying new activities

Q1 What camp or camps did your child participate in?

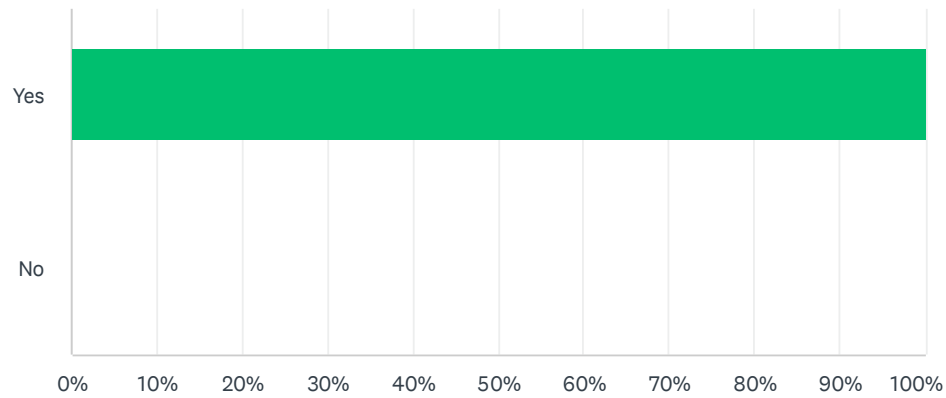
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Sun Troopers (6-7 Years Old)	100.00%	5
Fun Quest (8-10 Years Old)	60.00%	3
Total Respondents: 5		

Q2 Did your camper learn or try something new while at camp?

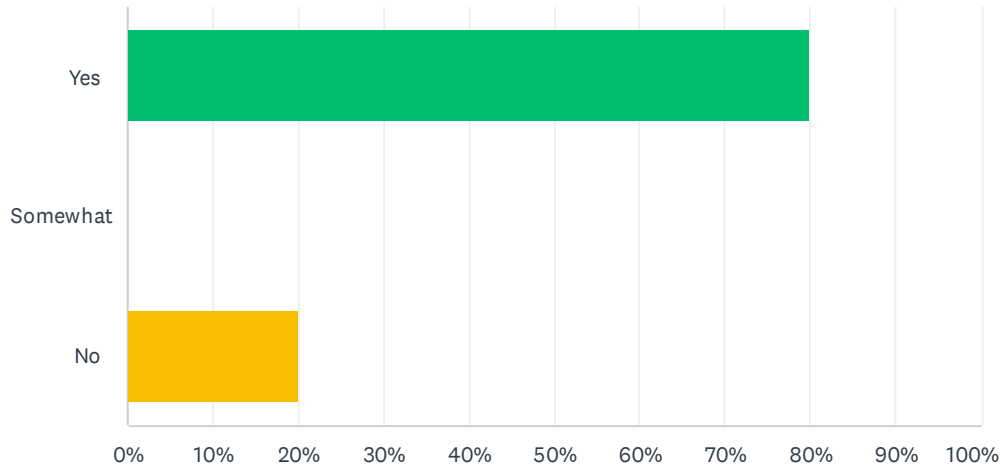
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	5
No	0.00%	0
TOTAL		5

Q3 Was our camp staff friendly and did they create a fun experience for your child?

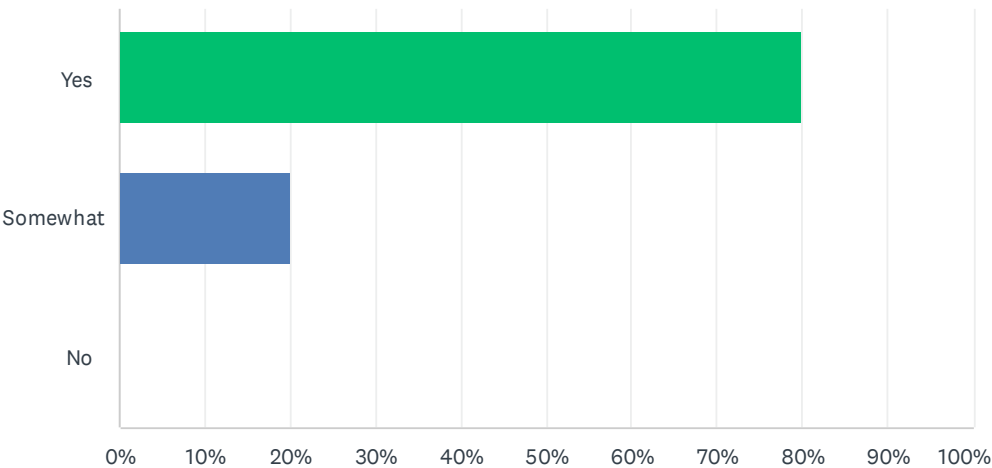
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.00%	4
Somewhat	0.00%	0
No	20.00%	1
TOTAL		5

Q4 Was the camp's time (7:30am-5:30pm) convenient for your family?

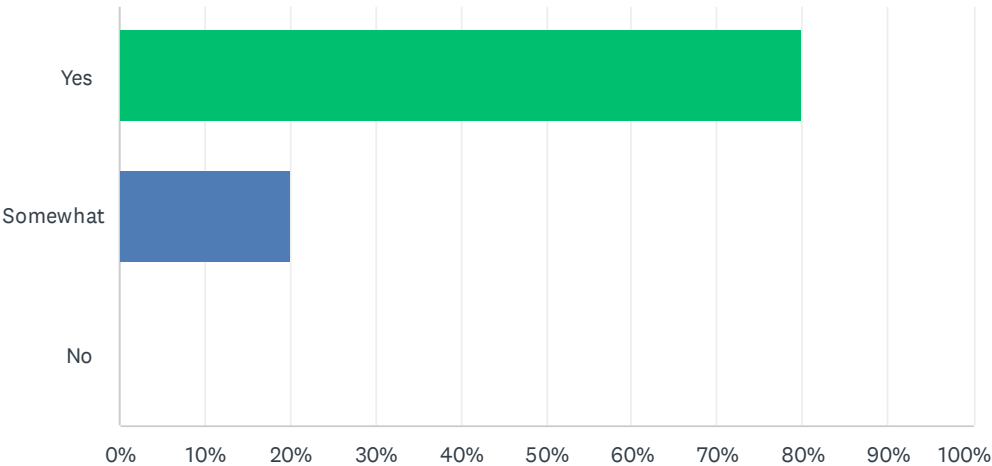
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.00%	4
Somewhat	20.00%	1
No	0.00%	0
TOTAL		5

Q5 Was the camp's length (nine weeks) convenient for your family?

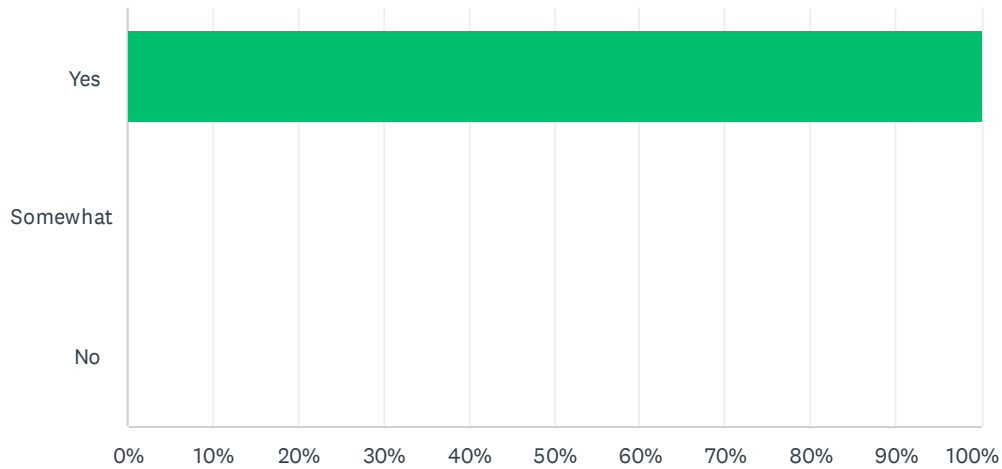
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.00%	4
Somewhat	20.00%	1
No	0.00%	0
TOTAL		5

Q6 Did the swim lessons provided by the Park District assist your child in becoming more comfortable or confident in the water or teach them a new skill this summer?

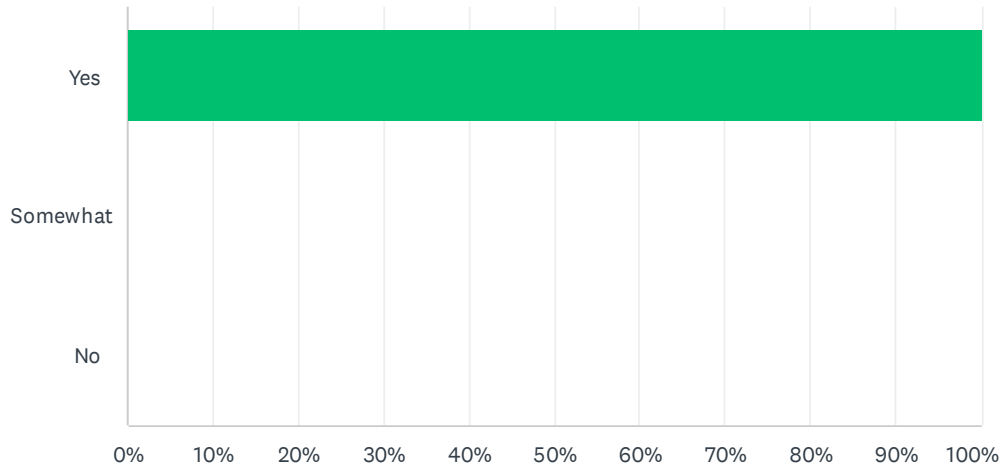
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	5
Somewhat	0.00%	0
No	0.00%	0
TOTAL		5

Q7 Was the bus service to and from camp provided by the School District convenient for your family?

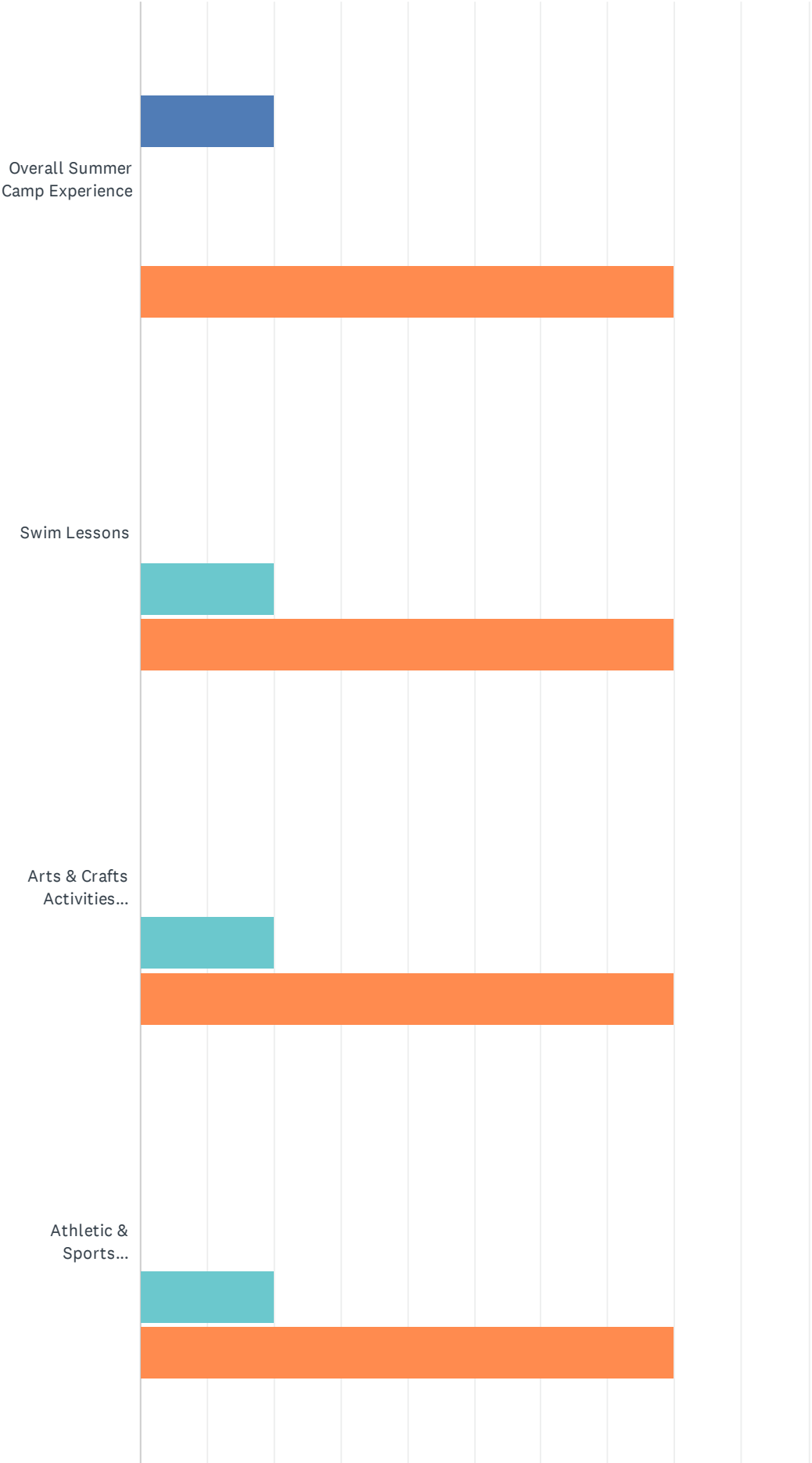
Answered: 5 Skipped: 0



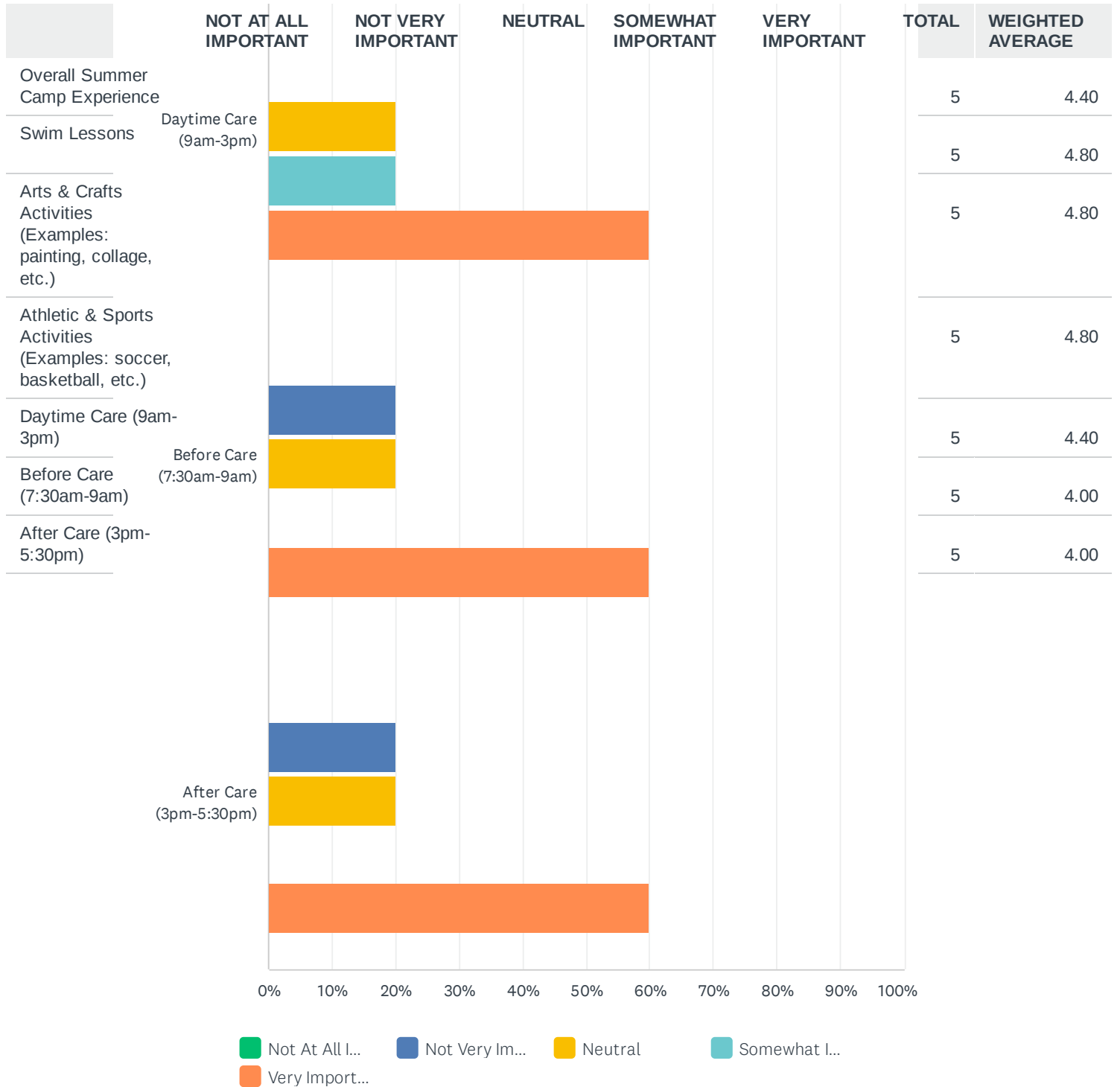
ANSWER CHOICES	RESPONSES	
Yes	100.00%	5
Somewhat	0.00%	0
No	0.00%	0
TOTAL		5

Q8 Please rate how important the following aspects of the program were for your family:

Answered: 5 Skipped: 0



GPD/D34 2022 Summer Camp Survey - English



Q9 Do you have any recommendations for improving the camp or comments you would like to share?

Answered: 4 Skipped: 1

Q10 Was there anything you or your child really liked about camp this year that we should continue?

Answered: 4 Skipped: 1

appendix 7

programs and services management matrix

Glenview Park District

2022 Recreation Programs & Services

Assessment Results & Management Matrix

Glenview Park District 2022 Recreation Programs & Services Assessment Results & Management Matrix																																											
Activity Name	Service Type				Activity Category															Activity Focus (● = Primary Focus, • = Secondary Focus)												Genders			Age Groups								
	94%	4%	1%	1%	4%	6%	17%	6%	7%	3%	2%	11%	3%	4%	14%	6%	7%	6%	5%	6%	10%	3%	25%	9%	14%	49%	17%	33%	4%	3%	1%	96%	20%	45%	18%	15%	18%	24%	16%	5%			
Glenview Community Ice Center	95%	3%	3%				11%								84%				5%				11%	13%		95%	11%	26%		3%		97%	24%	71%	45%	16%	11%	11%	5%	11%			
Adult Advanced Skating	●														●									•		●						●				●							
Adult And Parent/child Karate	●						●								●								•		•	●						●				●			●				
Adult Basics	●														●									•		•	●					●				●			●	●			
Adult Karate	●						●								●											●						●				●			●				
Advanced Curriculum	●														●											●						●				●							
Basic Skating Lessons	●														●											●						●				●							
Bronze Free Skate	●														●											●						●				●							
Cool Ice Adventure	●														●											●						●				●							
Freestyle Ice Reservations	●														●											●						●				●							
Girls 8u Clinics	●														●											●						●				●				●			
Gold Free Skate	●														●											●					●				●								
Holiday Exhibition	●														●											●						●				●							
Ice Bocce Curling	●																									●						●				●				●			
Ice Bumper Cars				●																									●			●								●			
Ice Center Public Skate Season Passes		●													●													●			●									●			
Ice Hockey - Development Hockey	●														●											●			●			●				●							
Ice Hockey-3on3 League	●														●									●		●						●				●							
Ice Hockey-adult Clinics	●														●									•		•						●				•			•				
Ice Hockey-hp Season Skills Sessions	●														●									•		•						●				•			•				
Ice Hockey-pre-season Clinics	●														●										•		•					●				•			•				
Ice Hockey-spring Skills Sessions	●														●										•		•					●				•			•				
Ice Hockey-summer 3v3	●														●										•		•					●				•			•				
Ice Hockey-summer Skills Sessions	●														●										•		•					●				•			•				
Ice Hockey-youth Hockey League	●														●										•		•					●				•			•				
Learn To Speed Skate	●														●										•		•					●				•			•				
Off-ice Harness/jumps	●														●										•		•					●				•			•				
Platinum Free Skate	●														●										•		•					●				•			•				
Power Thru Basics	●														●										•		•					●				•			•				
Pre Free Skate	●														●										•		•					●				•			•				
Pre-karate	●						●								●									•		•						●				•			•				
Rapidshot Stickhandling & Shooting	●														●										•		•					●				•			•				
Silver Free Skate	●														●										•		•					●				•			•				
Skating 101	●														●										•		•					●				•			•				
Snowplow Sam Skating Lessons	●														●										•		•					●				•			•				
Speed & Agility (off-ice)	●														●										•		•					●				•			•				
Spring Ice Show	●														●										•		•					●				•			•				
Synchronized Skating Class	●														●										•		•					●				•			•				
Youth Karate	●						●																	•		•						●				•			•				
Glenview Park Golf Course	100%												100%											17%		100%					100%			17%	67%	33%	33%	33%	33%				
Adult Group Lesson Series	●												●												●						●				●			●					
Adult Indoor Winter Golf Lessons	●												●												●						●				●			●					
Junior Golf Academy	●												●												●						●				●			●					
Junior Indoor Winter Golf Lessons	●												●												●						●				●			●					
Summer Swing Golf Camp	●												●											•		•					●				•			•					
The Golfer Games	●												●												•		•					●				•			•				

Glenview Park District

2022 Recreation Programs & Services

Assessment Results & Management Matrix

Glenview Park District 2022 Recreation Programs & Services Assessment Results & Management Matrix																																																																		
	Self-Directed		Leader-Directed		Park District Employees		Contractors or Vendors		Partners or Affiliate Groups		Basic Public Services		Extra Public Services		Enterprise Services		Healthy & Active Lifestyle		Connects People to Nature/Parks		Facilitates Social Connections		Glenview History Appreciation		Low-Income Households		Special Needs		Adults 40+		Asian Americans		English Not Primary Language		Introductory		Gaining Traction		Performing		Nearing At End-of-Life		Low		Satisfactory		High		Low		Satisfactory		High		Eliminate Program		Scale Back Offerings		Refresh Program		Grow Participation/Sales		Maintain As Is		Expand Offerings	
Activity Name	Direction Provided		Facilitator			Cost-Recovery			Target Benefit(s)				Target Market(s)				Lifecycle Stage				Operational Performance			Service Alignment			Future Plans for Program																																							
Overall Results	4%	89%	80%	19%	2%	7%	17%	76%	62%	20%	39%	16%	0.4%	0.4%	12%			21%	5%	54%	20%	13%	28%	60%	5%	76%	19%	9%	1%	7%	31%	47%	5%																																	
Glenview Community Ice Center	8%	92%	87%	13%			18%	82%	95%		13%				3%			24%	3%	63%	11%		32%	68%		100%					50%	37%	13%																																	
Adult Advanced Skating		●	●					●	●											●			●		●							●																																		
Adult And Parent/child Karate		●	●	●				●	●		●									●			●		●							●																																		
Adult Basics		●	●					●	●											●			●		●							●																																		
Adult Karate		●		●				●	●		●									●			●		●							●																																		
Advanced Curriculum		●	●					●	●									●		●			●		●						●																																			
Basic Skating Lessons		●	●					●	●										●		●			●		●					●																																			
Bronze Free Skate		●	●					●	●											●			●		●						●																																			
Cool Ice Adventure		●	●					●	●											●			●		●						●																																			
Freestyle Ice Reservations	●		●					●	●											●			●		●						●																																			
Girls 8u Clinics		●	●				●		●									●					●		●						●																																			
Gold Free Skate		●	●					●	●											●			●		●						●	●																																		
Holiday Exhibition		●	●					●	●											●			●		●						●	●																																		
Ice Bocce Curling		●	●				●		●		●			●				●					●		●									●																																
Ice Bumper Cars	●		●					●	●		●							●					●		●									●																																
Ice Center Public Skate Season Passes	●		●					●	●											●			●		●																																									
Ice Hockey - Development Hockey		●	●					●	●													●		●		●					●																																			
Ice Hockey-3on3 League		●	●					●	●		●									●			●		●							●																																		
Ice Hockey-adult Clinics		●	●				●		●									●		●			●		●						●																																			
Ice Hockey-hp Season Skills Sessions		●	●					●	●									●					●		●						●																																			
Ice Hockey-pre-season Clinics		●	●					●	●											●			●		●						●																																			
Ice Hockey-spring Skills Sessions		●	●				●		●													●		●		●					●																																			
Ice Hockey-summer 3v3		●	●				●		●											●			●		●						●	●																																		
Ice Hockey-summer Skills Sessions		●	●					●	●											●			●		●						●																																			
Ice Hockey-youth Hockey League		●	●					●	●											●			●		●						●																																			
Learn To Speed Skate		●		●			●		●									●					●		●									●																																
Off-ice Harness/jumps		●	●					●	●									●					●		●									●																																
Platinum Free Skate		●	●					●	●											●			●		●							●																																		
Power Thru Basics		●	●					●	●									●					●		●									●																																
Pre Free Skate		●	●					●	●											●			●		●							●																																		
Pre-karate		●		●				●	●											●			●		●							●																																		
Rapidshot Stickhandling & Shooting		●	●				●		●									●					●		●						●																																			
Silver Free Skate		●	●					●	●											●			●		●							●																																		
Skating 101		●	●					●	●											●			●		●							●																																		
Snowplow Sam Skating Lessons		●	●					●	●											●			●		●						●																																			
Speed & Agility (off-ice)		●	●					●	●									●					●		●						●																																			
Spring Ice Show		●	●					●	●											●			●		●						●																																			
Synchronized Skating Class		●	●					●	●											●			●		●						●																																			
Youth Karate		●		●				●	●											●			●		●							●																																		
Glenview Park Golf Course		100%	100%					100%	100%											100%			100%		100%							100%																																		
Adult Group Lesson Series		●	●					●	●											●			●		●							●																																		
Adult Indoor Winter Golf Lessons		●	●					●	●											●			●		●							●																																		
Junior Golf Academy		●	●					●	●											●			●		●							●																																		
Junior Indoor Winter Golf Lessons		●	●					●	●											●			●		●							●																																		
Summer Swing Golf Camp		●	●					●	●											●			●		●							●																																		
The Golfer Games		●	●					●	●											●			●		●							●																																		

Glenview Park District 2022 Recreation Programs & Services Assessment Results & Management Matrix																																													
Activity Name	Service Type				Activity Category																Activity Focus (● = Primary Focus, ◐ = Secondary Focus)										Genders			Age Groups											
	Recreation Program or Event	Membership	Facility Use/Visit	Sale of Items/Goods	Aquatics	Arts & Culture	Athletics & Martial Arts	Dance	Day Camps & Schools Out	Early Childhood & Preschool	Fitness & Wellness	General Recreation	Golf	Historical & Educational	Ice Hockey & Skating	Nature & Environmental	Racquet Sports	Special Events	Other	Child Care	Creativity & Personal Expression	Cultural	Educational	Health & Wellness	Nature, Outdoors, & Environment	Physical Activity & Development	Fun & Relaxation	Social	Other	Female	Male	Co-Ed	Early Childhood (0-5)	Youth (6-12)	Teens (13-17)	Younger Adults (18-34)	Middle Adults (35-54)	Older Adults (55+)	Families/Households	All Ages					
Historic Wagner Farm	86%			14%	7%					14%		29%						29%	21%		14%			71%	7%	21%	7%	43%	7%	7%			100%	14%	21%		14%	21%	14%	50%	7%				
A Family Halloween At Historic Wagner Farm	●																	●										●	◐				●												
Dairy Detectives	●											●												●				●																	
Halloween Farm Animal Stuffies	●									●											●			●									●		●										
Historic Wagner Farm Fall Festival	●																		●								●														●				
Horn Of Plenty	●				●																●			●									●		●										
Organic Solutions For Common Garden Problems	●																	●							●											●		●		●					
Seed Starting 101	●												●													●											●		●						
Spring Cleaning At The Farmhouse	●												●													●											●		●						
Spring On The Farm	●																		●								●													●					
Stock Show & Dairy Festival	●																		●								●													●					
Wagner Farm Csa				●																				●													●								
Wagner Farm Pot Pie				●																				●																		●			
Wagon Rides At Wagner Farm	●																								●																●				
When Chores Were Done	●									●														●			●									●									
Park Center Health and Fitness	50%	50%						25%		75%														100%		75%			25%				100%	25%		50%	75%	75%	75%						
Fit4kids Programming	●							●		●														●		●								●				●		●					
Meditation Dharma With Cheri	●									●														●					●						●		●		●		●				
Park Center Pilates Training		●								●														●		●									●		●		●		●				
Personal Training And Group Training		●								●														●		●									●		●		●		●				

Glenview Park District 2022 Recreation Programs & Services Assessment Results & Management Matrix																																																																		
	Self-Directed		Leader-Directed		Park District Employees		Contractors or Vendors		Partners or Affiliate Groups		Basic Public Services		Extra Public Services		Enterprise Services		Healthy & Active Lifestyle		Connects People to Nature/Parks		Facilitates Social Connections		Glenview History Appreciation		Low-Income Households		Special Needs		Adults 40+		Asian Americans		English Not Primary Language		Introductory		Gaining Traction		Performing		Nearing/At End-of-Life		Low		Satisfactory		High		Low		Satisfactory		High		Eliminate Program		Scale Back Offerings		Refresh Program		Grow Participation		Maintain As Is		Expand Offerings	
Activity Name	Direction Provided		Facilitator			Cost-Recovery			Target Benefit(s)				Target Market(s)				Lifecycle Stage				Operational Performance			Service Alignment			Future Plans for Program																																							
Historic Wagner Farm	14%	86%	100%			14%	14%	71%	36%	29%	7%	43%			14%			43%	7%	36%	14%	21%	29%	50%		86%	14%	14%	7%	7%	36%	21%	14%																																	
A Family Halloween At Historic Wagner Farm		●	●					●										●		●				●	●						●		●																																	
Dairy Detectives		●	●					●										●		●				●	●						●	●																																		
Halloween Farm Animal Stuffies		●	●				●											●					●		●	●					●		●																																	
Historic Wagner Farm Fall Festival		●	●					●												●			●	●							●		●																																	
Horn Of Plenty		●	●			●			●									●				●		●	●		●																																							
Organic Solutions For Common Garden Problems		●	●				●		●	●						●		●				●		●	●			●						●																																
Seed Starting 101		●	●					●	●	●						●			●			●		●	●									●																																
Spring Cleaning At The Farmhouse		●	●			●										●		●				●		●	●		●								●																															
Spring On The Farm		●	●					●										●				●		●	●						●																																			
Stock Show & Dairy Festival		●	●					●		●										●			●	●							●																																			
Wagner Farm Csa	●		●					●			●							●		●			●	●		●					●																																			
Wagner Farm Pot Pie	●		●					●										●					●	●		●					●																																			
Wagon Rides At Wagner Farm		●	●					●												●		●		●	●																																									
When Chores Were Done		●	●					●	●	●		●							●				●	●							●																																			
Park Center Health and Fitness		100%	75%	25%				100%	100%	25%	75%						25%		75%			25%	75%	50%	50%					75%	25%																																			
Fit4kids Programming		●		●				●	●									●					●	●							●																																			
Meditation Dharma With Cheri		●	●					●	●		●						●					●		●	●						●																																			
Park Center Pilates Training		●	●					●	●		●							●					●	●							●																																			
Personal Training And Group Training		●	●					●	●	●	●							●					●	●		●					●																																			

2022 Recreation Programs & Services Assessment Results & Management Matrix

[illegible]

2022 Recreation Programs & Services Assessment Results & Management Matrix

[illegible]

2022 Recreation Programs & Services Assessment Results & Management Matrix

[illegible]

2022 Recreation Programs & Services Assessment Results & Management Matrix

Activity Name	Direction Provided	Facilitator				Cost-Recovery			Target Benefit(s)				Target Market(s)				Lifecycle Stage				Operational Performance			Service Alignment			Future Plans for Program						
Self-Directed	Leader-Directed	Park District Employees	Contractors or Vendors	Partners or Affiliate Groups	Basic Public Services	Extra Public Services	Enterprise Services	Healthy & Active Lifestyle	Connects People to Nature/Parks	Facilitates Social Connections	Glenview History Appreciation	Low-Income Households	Special Needs	Adults 40+	Asian Americans	English Not Primary Language	Introductory	Gaining Traction	Performing	Nearing /At End-of-Life	Low	Satisfactory	High	Low	Satisfactory	High	Eliminate Program	Scale Back Offerings	Refresh Program	Grow Participation	Maintain As Is	Expand Offerings	

2022 Recreation Programs & Services Assessment Results & Management Matrix

Glenview Park District 2022 Recreation Programs & Services Assessment Results & Management Matrix	Recreation Program or Event	Membership	Facility Use/Visit	Sale of Items/Goods	Aquatics	Arts & Culture	Athletics & Martial Arts	Dance	Day Camps & Schools Out	Early Childhood & Preschool	Fitness & Wellness	General Recreation	Golf	Historical & Educational	Ice Hockey & Skating	Nature & Environmental	Racquet Sports	Special Events	Other	Child Care	Creativity & Personal Expression	Cultural	Educational	Health & Wellness	Nature, Outdoors, & Environment	Physical Activity & Development	Fun & Relaxation	Social	Other	Female	Male	Co-Ed	Early Childhood (0-5)	Youth (6-12)	Teens (13-17)	Younger Adults (18-34)	Middle Adults (35-54)	Older Adults (55+)	Families/Households	All Ages
Activity Name	Service Type				Activity Category										Activity Focus (● = Primary Focus, ◦ = Secondary Focus)										Genders			Age Groups												
Watercolor	●					●															●									●						●				
Wheel Throwing & Handbuilding	●					●															●									●										
Winter Break Girls 2-ball Tournament	●						●																		●					●										
Winter Break Nerf Battle	●						●																		●					●										
Winter Break Total Sports Camp	●						●																	●					●											
You Are My Sunshine	●								●																●					●										
Youth Art	●					●															●									●										
Youth Ballet	●							●													●									●										
Youth Dodgeball League	●						●		●																●					●										
Youth Fall Volleyball Leagues	●						●																	●					●											
Youth Flag Football Leagues	●						●																	●					●											
Youth Multi Sport Mania	●						●																	●					●											
Prairie Club	100%											100%												100%						100%			50%	50%	50%	50%	50%			
Adult Beginner Leagues With Instuction	●											●												●					●					●						
Junior Learn To Compete League	●											●												●					●				●							

Activity Name	Direction Provided		Facilitator		Cost-Recovery		Target Benefit(s)		Target Market(s)		Lifecycle Stage		Operational Performance		Service Alignment		Future Plans for Program								
Watercolor		●	●				●		●		●		●		●		●					●			
Wheel Throwing & Handbuilding		●	●						●				●		●		●							●	
Winter Break Girls 2-ball Tournament		●	●			●			●			●		●		●				●				●	
Winter Break Nerf Battle		●		●				●	●					●		●							●		
Winter Break Total Sports Camp		●		●				●	●			●		●		●							●		
You Are My Sunshine		●	●			●						●		●		●		●							
Youth Art		●	●						●				●		●		●							●	
Youth Ballet		●	●						●					●		●		●				●		●	
Youth Dodgeball League		●		●				●	●					●		●		●			●				
Youth Fall Volleyball Leagues		●	●					●	●				●		●		●				●				
Youth Flag Football Leagues		●	●					●	●				●		●		●						●		
Youth Multi Sport Mania		●		●				●	●					●		●		●		●					
Prairie Club		100%	100%				100%	100%					100%			100%		100%						100%	
Adult Beginner Leagues With Instuction		●	●				●	●					●		●		●							●	
Junior Learn To Compete League		●	●				●	●					●		●		●							●	

2022 Recreation Programs & Services Assessment Results & Management Matrix

[illegible]

Glenview Park District

2022 Recreation Programs & Services

Assessment Results & Management Matrix

[illegible]

2022 Recreation Programs & Services Assessment Results & Management Matrix

[illegible]

Activity Name	Direction Provided		Facilitator			Cost-Recovery			Target Benefit(s)				Target Market(s)					Lifecycle Stage			Operational Performance			Service Alignment			Future Plans for Program					
Glenview Tennis Center			100%				6%	94%	100%										100%			13%	88%		100%						100%	
Morning Tennis Camp & Competitive Training			●					●	●									●					●		●						●	
Summer Swing, Splash & Adventure Camp			●					●	●									●					●		●						●	
Daytime Outdoor Drill & Play Levels 5/6/7			●					●	●									●					●		●						●	
M Series 1 Singles League			●					●	●									●				●		●							●	
Start/restart Co-rec Level 7/8/9			●					●	●									●					●		●						●	
Summer Evening Indoor 2/3/4			●					●	●									●					●		●						●	
Tennifit			●					●	●									●					●		●						●	
Tennis Leagues Mens			●					●	●									●					●		●						●	
Yellow Ball Elite			●					●	●									●					●		●						●	
Co-rec Tennis			●					●	●									●					●		●						●	
Daytime Tennis			●					●	●									●					●		●						●	
Youth (8, 10, 14 & Under) Tennis Lessons			●					●	●									●					●		●						●	
Little/big Hitters Youth Tennis Lessons			●					●	●									●					●		●						●	
High School/varsity Prep Tennis			●					●	●									●					●		●						●	
Tennis Center Memberships			●				●		●									●				●		●							●	
Green Ball Invite			●					●	●									●					●		●						●	

appendix 8

revenue policy and examples of facility annual recommendations

Glenview Park District Policy and Procedure Manual
Section 3 – Finance

Revenue Policy	Pol. 3.34
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As adopted by the Glenview Park Board of Commissioners on August 23, 2018.

Purpose: To set revenue expectations for the various business units of the Glenview Park District based on a classification system.

Background: In 1977, the Board of Commissioners accepted a planning report "Past-Present-Future". As part of that report, a general goal for Special Use/Revenue Facilities was presented, and a financial guideline was included in that goal statement as follows:

"Special use, revenue facilities developed primarily for adults should be financially self-supporting; whereas, those facilities intended for use predominantly by youth, are properly subsidized."

Since the adoption of the original guideline, the District's growth in recreational offerings, the changing marketplace for the special use/ revenue facilities and ongoing concerns about impact on taxpayers has resulted in a classification system for the District's recreational that is used to set revenue expectations for funding programs and facilities.

Categories of Park Services

The Glenview Park District will set revenue expectation based on the type of recreational offering, the District's financial constraints and market conditions. The District will use the following categories:

- A. **Basic Public Services** – These services generally have little to no opportunity to generate significant revenue from user fees. This category includes services provided by the Park District which are available to all people and generally used by a high percentage of residents. Usually all age levels benefit either directly or indirectly from these services.
- B. **Extra Public Services** – These services are expected to generate revenue to meet direct expenses (wages, supplies, services etc.) and part of indirect costs (i.e. facility overhead). The services are provided by the Park District as an embellishment of a basic service and are primarily recreational programs. The individual participant benefits most from and all members of the community benefit somewhat.
- C. **Enterprise Services** – These services are expected to generate revenue to pay direct and indirect costs and strive to pay capital costs. Services are generally priced to cover full operational and capital/debt service costs while remaining competitive in the market. Individual participant benefits most and a small segment of community members benefit somewhat.

Basic Public Services

The following recreational offerings will be classified as Basic Public Services and will be funded primarily by tax revenue:

- Neighborhood and community parks
- School parks
- Playgrounds
- Athletic fields, outdoor tennis courts, basketball courts, volleyball
- Field houses and shelters
- Outdoor skating rinks and sled hills
- Outdoor skate parks
- Bike/walking paths
- Fishing pond
- Boating
- Arboretum
- Nature Parks
- Special events

Extra Public Services

The following recreational offerings will be classified as Extra Public Services and will be funded by a combination of user fees and tax revenue to cover direct and indirect expenses including an allocation of General and Administrative expenses, required contribution to the capital replacement program and funding toward facility overhead. Facility reserves above the minimum target levels may be accumulated to provide funding for capital projects. Facility revenue may also be designated for repayment of debt service for appropriate alternate revenue source bonds or debt certificates.

- Cultural Arts programs (Arts, Dance, and Theater programs)
- Summer and Holiday camps
- Preschool programs
- Sports programs and tournaments for youths
- Sports programs and tournaments for adults
- Variety programs for youths
- Variety programs for adults
- Specialty programs
- Open gymnasium
- Indoor pools
- Outdoor aquatic facilities (Flick Pool, Roosevelt Pool)
- Senior Center
- The Grove
- Wagner Farm
- Schram Memorial Museum

The following recreational offerings are expected to generate revenue through fees and charges to cover direct and indirect operating costs.

- Park Health and Fitness
- Facility rentals (Lakeview Rooms, Redfield Estate, room rentals, pool rentals)
- Childcare Services

- Party packages
- Retail operations
- Concession operations

Enterprise Services

The following recreational facilities will be classified as Enterprise Services and will be funded primarily by user fees and charges. These facilities will be expected to generate revenue to cover direct and indirect operating costs including an allocation of General and Administrative expenses, required contribution to the capital replacement program and funding toward facility overhead. These facilities are expected to strive to pay for capital expenditures. Facility reserves above the minimum target levels may be accumulated to provide funding for capital projects. Facility revenue may also be designated for repayment of debt service for appropriate alternate revenue source bonds or debt certificates. In certain circumstances, tax revenue may be used for approved capital expenditures or to assist with indirect expenses.

- Glenview Park Golf Club (including The Café)
- Glenview Prairie Club – Golf & Paddle
- Glenview Tennis Club
- Glenview Ice Center

Glenview Park Golf Club

Annual Recommendations

2023 Season

SECTION I - Permanent Tee Times

A. Regulations for Season Privilege Starting Time

1. Guidelines

- a. Play Pass Rounds cannot be used during permanent tee times.
- b. Full Time Glenview Park District Employees and Commissioners participating in permanent tee times will be based on excess capacity services – no other full-paying resident shall be displaced because of this benefit.
- c. Foursome must complete 1 (one) Permanent Tee Time Application and submit completed/signed application with their single payment of Permanent Tee Time Fee prior to designated sign-up deadline. The individual signing the application will be considered team captain from this point forward.
- d. A refund for Permanent Tee Time Fee may be requested through April 9, 2023
- e. Permanent Tee Time fees are considered to be a player's admission to the permanent season only and will be forfeited if he/she fails to show up for play.
- f. Permanent Tee Time fees are valid only during the year issued.
- g. "Hole in One" permanent tee time package purchasers shall be the intended users of their permanent tee times. If it is determined the name on the application is not the intended user of the perm time all fees will be forfeited and loss of time will occur.
- h. Substitutions will be allowed during permanent tee times. If a substitution is made the permanent tee time package purchase user may not use their pass on the same day during the same round window.

2. Tee Time Assignment

- a. For 2023, Permanent Tee Times will begin on April 29 and end on the first full weekend following Labor Day.
- b. The lottery drawing for Saturday and Sunday season reserved tee times shall be run in such a way to provide foursomes with all Glenview Park District residents an increased chance of being drawn sooner. All foursomes will provide their top three choices for tee times. Applications will be grouped based on the number of residents listed on the application. There will be three groups of applications, four residents, three residents and two or less residents. Staff will perform a random draw of all groups starting with 4 residents, then 3 residents and finally 2 or fewer residents. Tee times will be assigned based on when drawn and preference indicated. If a groups top three preferences are no longer available, staff will assign a time as close possible to one of their preferences. Groups with one or more Glenview Park District employees will be drafted from the lottery last within their residency qualifications.
- c. Change in day and time selection may be made by group captain based on availability of desired date change.

3. Players

- a. Once Permanent Tee Time Fee has been paid, any person can play on that groups designated date and time with no additional charge.
- b. In the event the course is closed due to inclement weather, a proportionate credit will be issued to all non-season pass holders. "Hole In One" and season Pass Holders will not receive a raincheck for green fees.

SECTION II - Discounts

- a. Senior Discount - Players age 65 and older on the day of purchase will receive 5% off on the purchase of a prepaid card or a season pass.

SECTION III – Pass Guidelines

- a. 10, 25 and 50 round play passes may be used by pass holder and up to 1 guest golfing at the same tee time. Valid anytime Monday through Friday and after 12:00PM Saturday/Sunday during Permanent Tee Time Season April 29 – September 10, 2023.
- b. 5 day Monday – Friday pass includes Glenview Prairie Club 5 Day+ pass valid anytime Monday through Friday and after 12 PM Saturday/Sunday during Permanent Tee Time Season defined as April 29 – September 10, 2023. 5 Day pass valid any time Monday – Friday.
- c. No form of prepayment (10, 25 round 5 day or 5 day+ pass) will be valid during non-club pre-booked special events
- d. The Junior 7-Day Pass is valid anytime Mon-Fri and after Noon (12:00pm) Sat-Sun and Holidays. This pass includes a membership at Glenview Prairie Club.
- e. A high school golf season one-time rate \$275 will be issued to Glenbrook South High School golf team members. The card will be valid weekdays during the IHSA season. Out-of-district teams will be charged an additional fee. A \$50 discount will be given to season pass purchasers.
- f. Sat-Sun Morning tee times are not available for discount.

SECTION IV - Tournaments, Events and Off Rack Pricing

- A. Shot Gun Events
 1. Shot Gun starts may be scheduled for groups and organizations. Group Shot Guns will only be available on a limited basis. Groups scheduling a Shot Gun start will be charged a flat rate of \$9,000 Monday through Thursday and \$10,500 Friday through Sunday for hosting a closed course event.
 2. Above rates are for Prime Season generally considered May 1 – October 15 of the given golf season. Director of Golf or designated staff member may negotiate rate adjustments based on other revenue factors i.e. Food and Beverage Purchases, substantial golf shop purchases or general market conditions.
- B. Pre and Post Season Promotional Rates
 1. Director of Golf or designated staff member may adjust rates to remain competitive in the market.

SECTION V – Cart and Motorized Equipment Guidelines

To Rent a Golf Cart

1. Request a cart at the time of check-in at the desk in the golf shop
2. Pay appropriate rental fee
3. Pick up cart outside
4. Show receipt for cart rental to the starter

The online tee time reservation system provides an opportunity to prepay for both a tee time and cart. Desk staff will verify pre-payment and issue a receipt for golfer to give to the starter.

Use of Carts

1. All motorized units may only be rented to individuals with a valid driver's license. No one under the age of 18 may rent or operate a motorized unit.
2. No more than 2 individuals are allowed per golf cart.
3. No privately-owned motorized units are allowed on the golf course unless required due to a golfer's physical disability. Physically challenged golfers will not be assessed a trail fee if providing their own specialized mobility device.
4. All golf carts are expected to remain on the cart paths as much as possible
5. Carts leaving the cart path are expected to minimize the off-path travel. Carts should generally leave the path at a point that creates a 90 degree turn off from the path to reach the ball.
6. All golf carts are to remain on cart paths on all Par 3 holes unless a GPGC blue handicap flag is displayed (See Procedure for Handicap Flags).
7. Golf carts may not be driven on the greens or sand bunkers or on any wet, unstable or steep terrain.
8. Carts should remain a minimum of 30 feet from the greens.
9. Carts should remain on the cart path at all tee boxes.
10. On Cart Path Only Days, all golfers (including those with GPGC Handicap flags) must remain on cart paths. Golfers may not drive on the fairways or greens.
11. For golf carts displaying a GPGC handicap flag, carts should follow the established cart usage rules above and remain on paths as much as possible with the following modifications:
 - a. When course conditions allow, golfers may drive up to the locations of their golf ball. Golfers must operate carts in a controlled manner and avoid areas of steep terrain that would present extreme risk.
 - b. Carts may drive off the cart path on ALL Par 3s.

Cart Rules of the Day

Course conditions and weather may impact the availability and use of golf carts. Cart Rules of the Day are posted at the starter shack. Golfers are expected to familiarize themselves with the cart rules that are currently in effect.

Fees and Charges

1. A single rider by choice will be charged a surcharge of 50% more than the posted rate for a shared golf cart rental.
2. Promotional coupons are redeemable for shared carts only. Requests for a single cart will require a surcharge payment of 50% of the shared golf cart rental fee in addition to the coupon.
3. Private golf events, that include motorized carts, are provided based on double occupancy. Golfers requesting a single rider will be subject to the single rider surcharge. The single rider surcharge may be waived if the golf outing has an uneven number of golfers, requiring one golfer to be a single cart rider.
4. Golfers who are willing to share a cart but are not paired with others (i.e., 3-some, other players walking) will not incur a single rider surcharge. This applies to both golf outings and general play.

Return Golf Carts

1. Return carts before dark, generally within 15 minutes following the posted sunset.
2. Drop off used carts at the designated location. Location will be marked with appropriate signage.
3. Leave keys in the ignition of the golf cart

SECTION VI – Handicap Flag Guidelines

Eligibility for Handicap Flag

Any golfer with an unexpired government-issued handicap placard or acceptable doctor's note.

An acceptable doctor's note must be written on doctor's stationery, indicate the date written, doctor's signature, patient's name, physical limitations, date of last doctor's visit and length of time limitations are in effect.

To Request a Handicap Flag

At the time of check-in for a Tee time

1. Call the golf shop to request that a staff member transport you and your clubs from the car to the golf shop to check in, if necessary.
2. Request a handicap flag from the desk staff inside the golf shop.
3. Show a valid government-issued handicap placard or acceptable doctor's note as proof of eligibility. Golfers who have previously provided the placard as proof of eligibility in the current golf season will not need to present the placard at each check-in if the placard on record is not expired.
4. Each golf season, a golfer will be required to re-prove eligibility by showing a current non-expired government-issued placard or new doctor's note.
5. An acceptable doctor's note must include a brief description of the restrictions necessitating why the player requires a handicap flag.

To Request a Handicap Flag

Handicap flags are not issued for play on "Cart Path Only" days.

Modifications to Established Rules for Golf Cart Use

All golfers are expected to follow the established rules for use of golf carts. Golf course rangers and other golf course staff are responsible for monitoring the course and enforcing the rules. The following modifications to the rules are only applicable to golfers displaying the handicap flag on the golf cart.

Golf carts displaying a handicap flag should remain on established carts paths as much as possible but may drive on fairways as needed with the following limitations:

- When course conditions allow, golfers may drive up to the locations of their golf ball. Golfers must operate carts in a controlled manner and avoid areas of steep terrain that would present extreme risk.
- Carts may drive off the cart path on ALL Par 3s.
- On Cart Path Only days – Golfers must keep golf carts on the cart paths. Golf carts may not be driven on the fairways or greens.

SECTION VII - Fees – proposed for the 2023 Season

Play Pass – 5% increase

	Resident	Non-Resident
10 Round Play Pass	\$378	\$425
25 Round Play Pass	\$830	\$935
Did not sell more than 14	Not available in 2023	\$ Not available in 2023
5 Day + and After Noon from 4/29/23 – 9/10/23	\$1,790	\$2,000
5 Day Mon-Fri	\$ 1,544	\$1,665
10 Round 9-Hole Pass League Use	\$275	\$310

Daily Fees – 5% increase

	Morning Opening 11:59a.m.		Evening (Twilight) 3p.m. to Close		9 Holes (available after 3pm or for league play)	
	Res	Non-Res	Res	Non-Res	Res	Non-Res
Mon-Thurs	\$47	\$54	\$29	\$ 33	\$29	\$33
Fri Sa, Sun S-S-Holiday	\$58	\$64	\$31	\$ 36	\$31	\$31

Permanent Tee Time Packages – Base \$1,160

		Resident	Non-Resident
Birdie *	20 Weeks of Play	\$1,160	\$1,280
Par *	20 Weeks of Play + 10 Round Play Pass	\$1,380	\$1,535
Eagle*	20 Weeks of Play + 25 Round Play Pass	\$1,791	\$1,995
Option no longer available			N/A
Hole In One*	20 Weeks of Play + 5 Day Plus Pass	\$2,655	N/A

*All foursomes desiring a permanent weekend tee time are required to pay for one of the permanent tee time packages listed above. Prices are per player.

Junior and High School Pass Options

Junior 7 Day Pass	\$550
High School Team Fee	\$275 per student

Corporate Membership

Includes golf/cart	\$2,000 - \$5,000 Individual contracts developed
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Equipment Fees

18 Hole Cart	\$21 per rider
9 Hole Cart	\$14 per rider

Twilight Cart	\$17 per rider
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A single rider will be charged 50% more than the posted rate.

SECTION VIII – Check in process

The Glenview Park Golf Club (GPGC) offers opportunities to make on-line, telephone and in-person tee time reservations. A check-in process has been developed which provides for a customer friendly check-in process while providing financial and operational controls with opportunities to showcase the availability of merchandise and food service to enhance the customer's experience.

1. Make a reservation on-line using www.golfglenview.com or by calling the golf shop at 847-724-0250. Walk-ins are welcome. Motorized golf carts and push carts are available for rental as availability permits.
2. Arrive at the golf shop desk approximately 20 minutes before your scheduled tee time. Golfers needing additional assistance may call the golf shop upon arrival to request that a staff member transport clubs to golf shop or deliver a riding cart. Assistance will be offered provided there is a staff member available. A bag drop is available for the golfers' convenience before parking their car.
 - a. Season pass holders should bring their pass when checking in at the golf shop desk.
 - b. If requesting a handicap flag due to limited mobility, golfers should bring evidence of eligibility (either a government-issued handicap placard or an acceptable doctor's note). See Handicap Flags Procedure for additional information.
3. At check-in, GPGC shop staff will provide a receipt that the golfer must show to the starter.
4. No refunds or credits are given if changes or modifications to a reservation are made at the time of check-in.
5. After completion of the check-in at the golf shop desk, golfers must check in with the starter. If a golfer is a single golfer with no reserved tee time, the golfer should first check in with the starter to determine whether there are opportunities to be matched with other golfers and then proceed to the golf shop for payment.
6. A practice green and warm up cage are available at no additional charge for use while waiting for tee-off time. Priority of the warm up cage is given to those players who are next on the first tee.

FAILURE TO ARRIVE ON TIME

With advance notice to GPGC staff, a golfer arriving past their scheduled tee time will either be placed into position on the course where he/she should have been if they arrived and teed off on time or may tee off at the next available tee time. No refunds will be given; if there is no tee time available for that day a rain check may be issued.

Glenview Park Golf Club Annual Recommendation - Daytime League 2023

Purpose: To establish guidelines governing the operation the Glenview Park Golf Club daytime leagues.

SECTION I – Leagues

Organized leagues shall be permitted on the course to the extent they do not unduly interfere with regular play.

A. Daytime Leagues requirements

1. League administrators will be responsible for submitting prompt payment of league administration fee; fee established and set annually.
2. League players will be required to pre-pay for a minimum of 10 rounds.
3. League players may also purchase a season pass. Players signed up for multiple leagues will be required to purchase a season pass or a combo pass. A combo pass is good for 30 rounds.
4. The cancellation policy will be enforced for all golfers who fail to follow the policy; cancellation policy listed in section C.
5. Leagues shall be notified of rules and regulations with their annual contracts including the length of the league season and number of tee times allotted to the league.
6. Glenview Park Golf Club staff reserve the right to assign alternative tee times such as shotgun starts to accommodate pre-booked special events.
7. Leagues will be charged additional fees for special requests such as 1st and 10th tee starts

B. Incentive Program

1. At the manager's discretion, special incentive programs will be established for leagues. The purpose of the incentive program will be to increase participation and to drive business to the golf shop.

C. Cancellation Policy

1. Once tee times are posted, notification to the Golf Shop must be made 24 hours in advance to cancel without penalty. For example, an 8:00am Tuesday tee time must be cancelled prior to 8:00am on Monday. Failure to adhere to the 24-hour notification will result in the assessment of a no-show fee equal to player's card or pass being debited one round.
2. No shows will only be assessed if course is open and playable.
3. On days designated as cart path only, the league administrator will make every attempt to secure a substitute golfer for individuals who are unable to golf due to physical limitations. Golfers who have provided a state issued handicap placard, of which a copy will be kept on file in the golf shop, may cancel the day of play without penalty, if course conditions dictate that all carts must be "cart path only". No shows will be charged, even if the course has designated play as "cart path only".

Adopted by the Board of Park Commissioners Glenview Park District on October 27, 2022.

****GLENVIEW TENNIS CLUB**
GLENVIEW PARK DISTRICT
2023-2024 ANNUAL OPERATING SPECIAL POLICES AND PRICING

A. Membership Fees:

1. Schedule of Fees:

	<u>Adult</u>	<u>Junior</u>	<u>Family</u>	<u>Sr.</u>
Resident	\$165	\$83	\$330	\$120
Nonresident	\$260	\$130	\$520	\$200
Restricted				
Membership	\$100	N/A	N/A	N/A

2. Regulations/Registration:

- a. Memberships will be on a twelve-month basis from June 1 to May 31.
- b. Family memberships shall include members of the immediate family living at the same address and that membership shall have no more than two persons 21 years or older.
- c. Junior memberships are available for youth 20 years of age and under.
- d. In order to purchase a club membership for the first time, current valid government issued ID is required for all members over 16 years of age to provide proof of current residency. A current utility bill or property tax bill may be requested as a second form of ID. Payments for membership renewals can be made in person or on-line. Payment will be required at the time of renewal.
- e. Senior memberships are available to adults 65 years of age or older.
- f. The following may receive complimentary or discounted memberships:
Full-time employees, part-time tennis club employees, appointive staff, active military families, commissioners, non-resident Village of Glenview full-time employees, Glenview School Teachers and Glenview Librarians, and captains of Glenview Tennis Club travel teams.
- g. Restricted memberships are individual memberships for residents or nonresidents. The following criteria apply:
 1. These memberships are for use during the following hours: 7 a.m.-8/8:30 a.m. and 9:30 p.m., Monday through Friday. Membership status applies during listed hours only. Play at any other time requires paying the rate at that time.
 2. This category of membership is not eligible for permanent court time lottery and priority in lesson registration or at the managers' discretion.
 3. All other membership privileges of the Tennis Club apply.

3. Special Fees and Refunds:

- a. Memberships will be discounted January 1 each year.
Reduced Rate - (Based on 35% reduction) There will be no refunds on pro-rated memberships. These membership fees will be rounded to the nearest dollar and are valid through May 31, 2023.

	<u>Adult</u>	<u>Junior</u>	<u>Family</u>	<u>Senior</u>
Resident	\$107	\$54	\$215	\$78
Nonresident	\$169	\$85	\$338	\$130
Restricted	\$65	N/A	N/A	N/A

- b. Annual membership refunds will be issued upon request for cancellation on the following basis of dates during the playing season:
 1. By September 30 - refund less \$10 service charge
 2. By October 31 - refund less 50% and \$10 service charge

3. After October 31 – No refund except for valid medical reasons
4. Family member refunds will be calculated by subtracting the individual cost of active family memberships from the total original membership paid

B. Court Fees:

1. Prime Season September through May (38 weeks)

Monday through Friday

7 a.m. - 8/8:30 a.m. Members & Nonmembers - \$24 per hour

8:30 a.m. – 9:30 p.m. Members - \$35per hour / Nonmembers - \$46 per hour

Saturday and Sunday

7 a.m. - 10:30 p.m. Members - \$35 per hour / Nonmembers - \$46 per hour

Weekday Non-Prime Rates: (Members or nonmembers)

Adults: \$24 per hour members / \$28 per hour nonmembers 11 a.m.-4 p.m.

Club Closed: Thanksgiving Day, Christmas Day, New Year's Day and Easter
Christmas Eve and New Year's Eve after 3 p.m.
(All are exempt from season reservations)

Junior Member Court Fees \$22 per hour. Nonmembers will be charged \$30 per hour. The guest fee will be waived for adults in the Junior Member's household.

2. Group Rentals/Parties

Special group rental of 2 or more courts may be scheduled at group fees if court time is available. During prime season, advance parties can be scheduled on Friday or Saturday nights. Charge is \$2 per court hour over normal rate, but can be waived at the manager's discretion. The Glenview Park District does not provide individual accident and health insurance. The Glenview Park District is not responsible for lost, stolen or damaged personal items or rental equipment.

For rentals or activities in which alcoholic beverages are being provided, served and/or consumed: The renter must purchase Liquor Liability insurance. The Glenview Park District, through the Park District Risk Management Agency (PDRMA) will offer applicants the opportunity to purchase the required insurance coverage at a fee set by PDRMA. In the case of an agent (such as a caterer), the agent shall furnish acceptable proof of liquor liability insurance, naming the Glenview Park District as additionally insured. Additionally, The Glenview Park District, through the Park District Risk Management Agency (PDRMA) will offer applicants the opportunity to purchase the required insurance coverage at a fee set by PDRMA for the agent, if necessary. Activities which include the service, provision and/or consumption of alcoholic beverages will not be approved without the appropriate coverage in place.

Any contractor or paid position brought in by the renter must provide a Certificate of Insurance for a minimum of one million dollars and name the Glenview Park District as additionally insured prior to the event.

Members - One-half of the court costs will be due two weeks prior to the date of the party. The balance will be due on the night of the party. A damage deposit will not be required of members; however, responsibility for any damage or unusual cleanup expenses is the responsibility of the member reserving the Club.

Nonmembers - At the time of booking a party, a \$75 deposit will be required. Total court costs must be paid two weeks prior to the date of the party. The \$75 damage deposit will be refunded 48 hours after the party, provided the premises are left in the same condition.

3. Summer (Begins with the end of tennis lessons in May and ends when tennis programs resume in September)
 - a. Court fees: Non-prime rates and booking procedures will be used at all times (Adults: \$24 per hour members / \$28 per hour nonmembers)
 - b. Club will be closed Saturday and Sunday unless raining (8:30 a.m. – Noon) from the end of permanent court time in May through summer shut down in August.
 - c. For purposes of cleaning and major repair, the Club will be closed approximately two weeks in the month of August.
 - d. Manager will negotiate court fee charges for summer USTA leagues.
4. All court use shall be paid for by the individual users.

C. Guest Fees:

1. Guests of members are charged a guest fee of \$8 for visiting. Guest fees accrued may be used toward membership purchase up to a limit of five times as a guest (\$40 maximum deduction). No portion of revenue realized from visits six through ten will be applied to a membership purchase. Guests are limited to a maximum of 10 visits per season.
2. Guest fees will be waived over the following School District 34 scheduled school breaks: Thanksgiving, Christmas, and Spring break.
3. Guest fees will not be charged to nonmembers paying the nonmember court fee.
4. During the summer season, all guest fees will be waived.
5. Members will be billed for their guest's unpaid guest fees.
6. No guest fee will be charged during early hours (7 a.m.-8:30 a.m., Monday-Friday).

D. Hours of Operation:

1. Period of Prime Season (33-38 weeks)
Weekdays - Court times begin at 7 a.m. and end no later than 9:30 p.m., or as required by court scheduling.
Weekends - Court times begin at 7 a.m. and end no later than 9:30 p.m.
Holidays - or as required by court scheduling
2. Period of Non-prime Season - As required by program structure and court reservations.

E. Court Reservations:

1. Season Reservations:
 - a. General Information:
 1. The prime season permanent reservations will be available by lottery.
 2. At the time of selection of a reserved court, a deposit in the amount of \$75 will be required. This deposit will be non-refundable and will be applied as a credit on first half billing of court charges. If proof of residency changes or medical disability can be provided prior to 14 days before the starting court time, and if the court time is given up, the \$75 deposit then is refundable. At the discretion of the club manager, the \$75 can be refunded within 3 days of the resident court time lottery.
 3. Following the assignment of time from the draw, a date will be established for all current members to select additional season reserved time on a first come, first serve basis.
 - b. Guidelines for Court Scheduling:
 1. Manager has authority, with the approval of the division head, to program/schedule courts according to demands.
 2. All permanent times will be for one season only.
 - c. Draw Procedure:
 1. The draw number may be used only once to select permanent court time. All lottery numbers will be posted at the tennis club 10 days prior to court selection.

d. Designated Open Court Time:

1. During the prime indoor season, courts will be held out of the permanent court lottery for lesson and league programs.
2. Members may reserve available courts by phone no more than one week in advance. Once reserved, the member will be responsible for the payment of the court fee unless it is canceled 24 hours in advance.
3. Nonmember residents may reserve these open courts 3 days in advance. Nonmember nonresidents may reserve these open courts no more than twenty-four (24) hours in advance. Any nonmember reserving an open court and not canceling at least 4 hours ahead will be billed for that unused time and not allowed to make another reservation until that unused time is paid for. Non-canceled time will be billed at the prevailing court rate.

F. Members' Obligation for Reserved Court Time:

1. Season court time paid for in advance is the responsibility of the members. If the members find that a certain time will not be used and so advise the Club, an effort will be made to sell that time. If the court time is sold, a credit for time paid less an \$8 service charge will be issued to the prepaying members. The Club's first obligation is to sell open court time, then members' court time.
2. Court time reserved on an open time basis is also the responsibility of the individual reserving, and unless cancellation is made at least 24 hours in advance, or the court time can be re-sold then, the member will be billed for that time.

G. Tennis Lessons:

1. The designation of weekly lesson courts will be determined by the current need of the public, lesson registration and accommodation of waitlisted patrons. Supervisory staff will allocate court usage on the preceding criteria.
2. Fees for club sponsored group lessons shall be established on the basis of the prevailing court fee, pro fee and service charge. The service charge shall be established each year based on additional expenses related to lessons. This amount is multiplied by the number of weeks of lessons and divided by the maximum number of people in each class less one. Group lesson fees for 2022-2023 are as follows:

CLASS DESCRIPTION (Fees are per hour)	MEMBER	NON- MEMBER RES	NON- MEMBER NON-RES
1. Adult Group – Main	\$29.50	\$35.40	\$38.35
2. Adult Group – Discounted (11am-4 pm)	\$24.50	\$29.40	\$31.85
3. Junior Group – Main	\$26.50	\$31.80	\$34.45
4. Junior Group – Discounted (Little & Big Hitters)	\$23	\$23	\$23
5. Championship Training Academy	\$33	\$35.50	\$35.50

3. Fees for private lessons on a member's own court time are the prevailing lesson rate minus current court fee.
4. Fees for private lessons shall be established on the basis of the current prime court fee and the private lesson rate which includes a service charge. Nonmembers will pay an additional \$5 surcharge per person.
5. Guest Pros are permitted to teach lessons only with permission from tennis club management. Guest pros may be required to join the staff. Guest pros must show a valid professional certification (USPTA or USPTR) and current certificate of insurance. Guest pros will maintain commercial

general liability insurance with a limit of not less than \$1,000,000 each occurrence. If such general liability insurance contains a general aggregate limit, it shall apply separately to this location. The District shall be included as an additional insured under the Certificate of General Liability.

6. Once a participant is in the fall session of classes he/she will have priority to sign up for the winter session of lessons. The same procedure will be followed for winter participants re-registering for spring sessions.
7. Nonmember residents will pay 20% higher fee for group lessons, while nonmember, nonresidents pay a 30% higher fee than members. This fee structure does not apply for, children enrolled in the Hitter Programs.
8. Refund Policy (Classes held during prime indoor season):
 - a. In the event that a program cannot be held at the option of the District, a full refund without any service charge will be made.
 - b. Upon application for refund being filed before a program begins, the full price will be refunded less a 10% of program fee not to exceed \$15.
 - c. Once a program begins, an application for refund may be filed up to 24 hours before the third meeting of the class or program. The refund will be based on 10% of program service charge, not to exceed \$15 and the prorated cost of those classes attended.
 - d. No refund will be issued after the program has held a third class except for medical reasons precluding participation or a change of residence. Proof of these circumstances may be required. Refund for either of these reasons will have deducted a \$10 service charge and prorated cost of each class held up to 50% of the program. After the program is 50% completed, there will be no refund except at the manager's discretion.
 - e. In the event the District staff determines that a participant is to be dropped from a specific program in the best interest of the program or the participant, a full refund will be issued without a service charge.
 - f. Private lesson participants shall be responsible for full cost of private lessons unless cancellation is made at least 24 hours in advance of scheduled lesson time. If cancellation is less than 24 hours in advance and lesson time is scheduled with another person, the obligation for payment is void. In the event that lesson time cannot be scheduled with another person, but the court time can be sold, the obligation for payment will be reduced by the amount of the court fee.
 - g. Camp refund - will be based on the park district's current camp refund policy.

H. League Time:

1. League Membership and Registration
 - a. League participants must have purchased a valid membership for the year in which league play will take place.
 - b. Prior to the lottery, at an established time each year, current league members who have maintained the required average, will be given the option of pre-registering for the following season's league play. The only exceptions to this will be if there are still openings after the current participants sign up. Priority will be given to residents, then nonresidents for the open positions.
 - c. League players who pre-register and pay a non-refundable \$75 deposit may enter the annual lottery for permanent court time.
 - d. If a current league member does not select pre-registration for the following season's league play, that person may relinquish their priority league status and must be processed with other members wishing to join leagues after the lottery.
 - e. A current league member who wishes to continue in league play for the next season but misses the permanent court time lottery/membership deadline can do the following:
 - Pre-register for the following season's league through April 30, 2022 by purchasing a 2022-2023 membership, and
 - Pay the \$75 non-refundable league deposit through April 30, 2022

2. Court time will be held out of the annual lottery for in-house league play for members only.
3. The number of court hours held out for league play will be reviewed on an annual basis. Seventy-five dollars of the deposit may be refunded if certain criteria are met. (i.e. pregnancy, injury with medical reason, change of residency) at the discretion of the supervisor of adult programs.
4. Leagues shall be provided for varying ability levels of singles and doubles for men, women and juniors as determined by interest.
5. Fees for leagues will be based on a \$35 court fee, ball cost, trophy cost, administrative costs and instructor fees for leagues with clinics.
6. League substitute fee will be \$5 per play. Current league members who substitute in the other in-house leagues will not be charged the substitute fee.
7. Refund Policy When League Fees Have Been Paid:
 - a. A minimum of \$25 service charge will be made for administrative costs in processing a refund and replacing the league player.
 - b. If the participant cancels registration prior to fourteen (14) days in advance of the first day of league play, a full refund (less service charge) will be made.
 - c. If the participant cancels registration less than fourteen (14) days in advance of the first day of league play, a refund will be made, less the \$75 non-refundable deposit and any days of league play for which a substitute is needed.
 - d. Cancellation of registration after 50% of league play has taken place will not be subject to any refund without the approval of the league director.
 - e. If a participant requests a refund for reasons other than injury or change of residency after league play has started, a refund less service charge will be refunded only if and when his/her position can be filled.
8. Self-Formed League:

The park district will make available to interested members two to three courts for use towards a self-formed competitive league.

 - a. Court time for this league will be held out of the annual permanent court time lottery.
 - b. Fees for the league will be based on the current court fees for prime season court time.
 - c. This league would be responsible for all of its scheduling, rotations and statistics. No tennis staff person would be assigned to manage this league.

Adopted by the Board of Park Commissioners Glenview Park District on November 17, 2022.

SECTION 3: FITNESS CENTER OPERATIONS May 2023 – April 2024

I. FITNESS FLOOR AND TRACK HOURS OF OPERATION

Monday – Thursday	5am – 9pm
Friday	5am – 8pm
Saturday – Sunday	7am – 5pm

Park Center Health and Fitness hours can be adjusted based on demand with approval of the Executive Director.

II. MEMBERSHIP PACKAGES

A. General Guidelines

Membership Packages include use of all equipment in the 10,400 square foot fitness floor, towel service and all locker room amenities. The membership also includes access to Splash Landings Aquatic Complex during public swim and lap swim hours. The membership does not include classes or programs, unless members elect the Platinum Package upgrade. Members receive a discount on Passport Fitness Programs and personal training services.

1. All members must be 11 years of age or older.
2. Youth 11 –13 may use select strength and cardiovascular equipment unsupervised by an adult (18 or older) after they complete a Teen Etiquette training session.
3. No children under the age of 14 may use the free weight area unless directly supervised by an adult 18 or older.
4. No more than two children per adult supervisor.
5. Pro-rating family membership "add-ons" to active memberships will be accepted with approval from the Supervisor of Memberships and Customer Services or Manager.
6. Children under 16 years of age must be supervised by an adult (18 years or older) when using a gymnasium court, during "empty/ unscheduled" gym times. Max 1 adult to 4 children

B. Package Definitions

1. **Daily* *fitness and pool only:** guests of Park Center Health and Fitness may pay a daily fee entitling use of the fitness center, track and pool for that specific day. Daily fee does not include Fitness classes. Daily users must be 18 years or older, unless the user's parent/guardian signs a daily waiver for the user.
2. **Individual:** an individual membership is for use of Park Center Health and Fitness by one person only; not to be transferred or shared.
3. **Additional Family Members:** each additional family member residing at the same residence may be added to an individual membership for an additional fee.
4. **Senior Annual Membership:** entitles one person (65 years or older) to all membership benefits listed at a discounted rate.
5. **90 Day Membership:** pass allows anyone access to Park Center Health & Fitness for a consecutive 90-day period. Does not include Fitness classes.
6. **30 Day Membership:** pass allows anyone access to Park Center Health & Fitness for a consecutive 30-day period. Does not include Fitness classes.

7. **7 Day Membership:** pass allows anyone access to Park Center Health & Fitness for a consecutive 7-day period. Does not include Fitness classes.
8. **Executive:** memberships available to individuals who are full time employees in a corporation, business, partnership enterprise or school district. Proof of corporate / business/ partnership status / school district is required and companies may be asked to provide proof through federal identification number or other legal documents deemed acceptable by the Park District. With a minimum of 5 or more corporate members, each person will receive the resident membership rate, and the initiation fee is waived.
9. **Platinum Upgrade:** in addition to an annual individual, corporate, family or additional family memberships, the platinum package provides unlimited access to all Passport Group Fitness classes. (Not available to 7 Day, 30 Day or 90 Day membership purchases).
10. **Student & Senior 65+ Memberships (Summer & Winter):** Memberships are available to students and Seniors 65+ year-round. Must verify student (or age) status at time of registration.
11. **Wiggles and Giggles Upgrade:** In addition to an annual or monthly membership, the Wiggles and Giggle UPGRADE membership provides unlimited access to all Wiggles and Giggles hours. (not valid with daily visit or 7-day purchases)

III. MEMBERSHIP FEES

- A. Memberships begin on the day of purchase and run for one year (except 7 Day, 30 Day and 90 Day memberships). Memberships may not be transferred or shared. A non-refundable initiation fee will be added to fees below for all first-time purchasers of Annual, and Senior Memberships. Initiation fees are \$75 for annual memberships (maximum of 2 per family household). If a membership expires and is not renewed within 30 days, a \$50 membership reactivation fee may be charged should the member choose to rejoin. Adding additional family members to an existing membership may be pro-rated to ensure consistent expiration dates for the entire family.
- B. Electronic Fund Transfer service will be offered at no additional cost to the member.
- C. Membership refunds will only be granted in the first thirty days. A service fee of \$75.00 per person (up to two people) will be charged on all fitness membership refunds. Members selecting the monthly bank draft payment plan are committed to a minimum of 12 months. After 12 months, the membership will automatically be renewed at the current membership rate on a monthly basis, unless a 30-day cancellation is requested in writing. Any member on the monthly bank draft option will receive a letter 30-60 days prior to their membership anniversary date to give them notice of their new monthly fees.
- D. The Glenview Park District reserves the right to suspend the sale of daily passes, if the facility is at capacity.
- E. The fitness facility may not be used for private enterprise, including personal training, sports conditioning teams and large groups, due to a conflict of interest. The management team reserves the right to suspend anyone suspected of personal/group training without prior permission from Manager of Health and Fitness.

VI. CANCELLATION AND REFUND POLICY

- A. A service fee of \$75 per person will be charged (maximum of 2 people) on all fitness membership refunds requested during the first 30 days of membership. After the first

30 days of a membership; there is a 12-month commitment on all annual memberships. The only exceptions are a medical condition accompanied by a doctor's note or proof of moving. After 12 months, a member must give a 30-day notice to cancel their membership.

- B. If a member is unable to use the facility for one month or longer due to an injury or medical condition, a membership and/or passport will be suspended /extended for the interim period as medically necessary. No refunds will be given; however, credit will be provided. A physician note is required for a membership suspension/extension. A lost or stolen membership card may be replaced for \$10.
- C. Anyone with an annual fitness membership can put their membership on hold (temporarily suspended until return) once for a minimum of 1 month and a maximum of 5 months within a 12-month time frame. A temporary freeze charge of \$10/per person per month will be charged upfront. If paid in full, the membership will be extended for the equal number of months frozen. The temporary freeze charge must be paid before membership is extended.
- D. Military patrons will receive 10% discount on memberships/ daily fee or group fitness classes.

Membership Fee Chart

Proposing a 3-4% increase in annual memberships and short term memberships.

	Resident	Non-Resident	Monthly Resident Rate	Monthly Non-Resident Rate
Daily fitness, track and pool only	\$15	\$20	NA	NA
Individual	\$624	\$744	\$52	\$62
Corporate	\$624	\$744	\$52	\$62
Additional Family Members	\$384	\$444	\$32	\$37
Platinum Upgrade (Available on select Memberships)	\$528	\$528	\$44	\$44
Senior Annual Membership	\$480	\$576	\$40	\$48
90 Day Membership	\$190	\$220	N/A	N/A
30 Day Membership	\$80	\$100	N/A	N/A
7 Day Membership	\$40	\$50	N/A	N/A
1-month Student or Senior Membership	\$55	\$65	N/A	N/A
3-month Student or Senior Membership	\$130	\$160	N/A	N/A
Wiggles and Giggles Upgrade	\$432 (for PCHF members and residents)	\$540 (for non-members)	\$36	\$45

IV. PERSONAL TRAINING

Proposing a 3% increase to one-on-one member PT sessions, partner training and small groups.

A. One-on-One Training

	Member rates	Non-member rates
1 Session	\$75	\$85
3 Sessions	\$198 (\$66/session)	\$228 (\$76/session)
5 Sessions	\$305 (\$61/ session)	\$355 (\$71session)
10 sessions	\$580 (\$58/session)	\$680 (\$68/session)

B. Partner Training (Two People)

	Member rates	Non-member rates
1 Session	\$52/person	\$62/person
3 Sessions	\$138/person (\$46/session)	\$168/person (\$56/session)
5 Sessions	\$215/person (\$43/session)	\$265/person (\$53/session)
10 Sessions	\$400/person (\$40/session)	\$500/person (\$50/session)

C. Small Group Training (3 or 4 people)

	Member rates	Non-member rates
1 Session	\$40	\$50
3 Sessions	\$102 (\$34/person/session)	\$132 (\$44/person/session)
5 Sessions	\$165 (\$33/person/session)	\$215 (\$43/person/session)
10 Sessions	\$320 (\$32/person/session)	\$420 (\$42/person/session)

V. GROUP EXERCISE PASSPORT SALES

We are proposing a \$1 per visit increase in group passport packages, and only offering two options for a daily class pass (eliminate the daily resident/ senior resident options) to encourage group passport sales or joining PCHF.

Membership Type	1 Class Pass	5 Class Pass	10 Class Pass
PCHF Member	\$15	\$60 (\$12/Class)	\$110 (\$11/Class)
Resident	N/A	\$70 (\$14/Class)	\$130 (\$13/Class)
Non-Resident	\$20	\$85 (\$17/Class)	\$160 (\$16/Class)
Senior (Res Only)	N/A	\$60 (\$12/Class)	\$110 (\$11/Class)

VII. NON-RESIDENT TRACK FEES

We are not proposing an increase with track passes. There will be no fee for Residents, but they will be required to show proof of residency to obtain a daily pass. Fitness members will have free access to the track.

	Non-Resident Rates
10 Track Punch Card	\$30

6-month	\$65 (\$10.83/month)
12-month	\$100 (\$8.33/month)

Adopted by the Board of Park Commissioners Glenview Park District
October 27, 2022

**HISTORIC WAGNER FARM
GLENVIEW PARK DISTRICT
SPECIAL POLICIES & PRICING
May 1, 2023 - April 30, 2024**

I. HOURS OF OPERATION:

Monday – Sunday
May – October 9:00 am – 5:00 pm
November – April 10:00 am – 4:00 pm

Closed on New Year’s Day, January 1, Easter, April 9, Memorial Day, May 29, July 4th, Labor Day, September 4, Thanksgiving, November 23, Christmas Eve Day, December 24, Christmas Day, December 25.*

*Closed days are selected based on District holidays, anticipated attendance and staff availability.

II. SPECIAL EVENTS:

	<u>Date/Hours</u>	<u>Fee*</u>
Spring on the Farm	May 13 10am-1pm	Fees TBD
Stock Show & Dairy Festival	June 10 9am-2pm	Fees TBD
Fall Festival	Sept 16 2-6pm	Fees TBD
A Family Halloween	Oct 29 3-6 pm	Fees TBD
Fall Sales	Sept 17- Oct 29	Free
Winter Sales	Nov 24- Dec 22	Free

*Event fees will be determined at the discretion of the Director of Wagner Farm, consistent with budgetary guidelines, in consideration of specific event expenses and logistics, to accommodate increased prices for services or goods associated with each event, and to create registration incentives as needed.

III. PROGRAM FEES AND CHARGES:

A. Glenview Park District or Schools from within the GPD boundaries.

School districts within the Glenview Park District boundaries providing an educational curriculum at Wagner Farm will reimburse the Park District’s negotiated amount. Teachers will not be charged and for every 15 students attending, one additional adult will be allowed to attend for free.

The following schools are considered in district: District 225, all of District 34, District 30 (Maple, Willowbrook and Wescott), District 63 (Apollo & Washington), District 31 (Winkleman), District 37 (Avoca West) and parochial schools Immanuel Lutheran, Our Lady of Perpetual Help, St. Catherine, St. Isaacs and Christian Heritage Academy. Private preschools within Glenview Park District boundaries will receive in-district fees.

1. Charges will be made directly to the group on a \$7 per person basis for a period of 2 hours.
2. Charges will be made directly to a group on a \$6 per person basis for a period of 1.5 hours.

*Exceptions will be made for special education classes that do not meet the 15-student minimum. This exemption also allows for as many aides to accompany the class as required at no additional charge.

B. Agencies/Schools Out of the District:

1. Charges will be made directly to the group on a \$8 per person basis for a period of 2 hours.
2. Charges will be made directly to a group on a \$7 per person basis for a period of 1.5 hours.

For each class, one additional chaperone for every 15 students will be allowed to attend for free. Teachers and aids are free.

*Exceptions will be made for special education classes that do not meet the 15-student minimum. This exemption also allows for as many aides to accompany the class as required at no additional charge.

C. Wagner Farm Outreach:

The Farm offers an outreach program that will travel to schools for the fee of \$7 /per person for a 45-minute program. There is a 30 student or \$210 minimum for all outreach programs.

D. Scouting Groups:

The Farm offers 1-hour scout programs. For Glenview troops, there is a fee of \$70 per group of 12 people or fewer. Each additional participant will be charged \$5.75 per person. For troops outside of the District, there is a fee of \$85 per group of 12 people or fewer. Each additional participant will be charged \$6.75 per person.

E. Farmhouse Tours:

1. General visitation is free (donations accepted) during set open hours.
2. Special tours may be provided for a charge at the discretion of the Director of Wagner Farm.

F. Park District Sponsored Camps:

Camps offered by the GPD receive priority to visit Wagner Farm.

G. Out of District Camps:

Campers will be charged \$6.00 per participant. Counselors will not be charged.

H. Virtual Field Trips:

The Farm offers an opportunity for students to have a Q&A session with a farmer along with a virtual tour. For a 30-minute program, the fee is \$50/classroom; for a 45-minute program, the fee is \$75/classroom.

I. Community Garden Plots:

Community garden plots are rented annually at Historic Wagner Farm to allow members of the public a chance to garden and grow organically raised food from the end of May through early October. The farm offers 86 full sized plots 10'x20' at \$90 for residents and \$113 for non-residents. The farm also offers 10 half plots 10'x10' at \$50 for residents and \$63 for non-residents. Plots are rented on a first come-first served basis with a resident preference window. Plots are pre-tilled before opening and watered by the irrigation system.

J. Wagner Farm CSA (Community Supported Agriculture):

Historic Wagner Farm will once again be offering subscriptions to our 15-week CSA program. Shares are \$400.00 for the 15-week season and baskets include a variety of seasonal fruits and vegetables produced exclusively at the farm. Baskets are picked up weekly at the Farm Heritage Center.

IV. RENTAL FEES AND SITE USE INFORMATION:

Heritage Center

1. The Wagner Farm Heritage Center will be open to the public free of charge during public visitation hours.
2. The Heritage Center will be available for business, club and party rental (Monday-Sunday after 5pm). The facility has a 43' x 27' classroom that can be partitioned into two separate rooms and a main hall that is 83' x 38'. There is a kitchen available for professional caterers use. The kitchen is not available for a stand-alone rental.

Below is a fee schedule for rentals:

- a. Rentals held May 1 through October 31 may add horse drawn wagon rides at a rate of \$250/hour; 30-minute minimum.
- b. Rentals may add a tractor drawn wagon ride at a rate of \$150/hour; 30-minute minimum. Available year round.

- c. Exhibit Hall only rentals do not include tables and chairs. Table and chair rental option:
- 8 rectangular tables and 32 classroom chairs for \$90 flat fee
 - 16 rectangular tables and 64 classroom chairs for \$180 flat fee
 - 5 round tables and 40 padded chairs for \$250 flat fee
- * renter may contract with third party vendor for additional table and chair needs.
- d. Heritage Center rental with catering, 125 guests or less, at \$255/hour + \$75 damage deposit
- e. Large rental or film shoot during open hours, 300 people maximum. Includes Heritage Center and grounds. \$4,500.00+ \$1,500.00 security deposit. 12-hour maximum. Tent rental required when guest count exceeds 125 people.
- f. Large rentals for Recognized Organizations, 300 people maximum. Includes Heritage Center and grounds. \$3,500.00+ \$1,500.00 security deposit. 12-hour maximum.

Partial site rental for Recognized Organizations, after hours only, 300 people maximum. Includes Heritage Center and area North of Heritage Center to wagon path. \$2,500+ \$1,500.00 security deposit. 6-hour maximum.

3. The following structures and grounds will not be included in the rental scope at this time
- Barn and outbuildings
 - Farmhouse
 - Barnyard

(This is defined as the general area south of the chicken coop to the livestock watering tank and west to the back of the main barn.)

Hourly Charges for Rentals

Room/Size	Exhibit Hall	Classroom A	Classroom B	Combined Classroom
	83 x 38.8	24x27	19 x 27	43 x 27

Rate				
	Weekdays Mon-Thurs			
Resident	70	50	50	70
Non-resident	88	63	63	88
Recognized Organizations	25	40	40	55
Business	85	65	65	85
	Weekends Fri-Sun			
Resident	80	60	60	80
Non-resident	100	75	75	100
Recognized Organizations	65	50	50	65
Business	105	95	95	105

- Caterers not on the GPD preferred list must be pre-approved by the Park District. A \$1,000 service fee will be charged to renters using a caterer not on the GPD preferred caterer list.
- Professional photography and videography are allowed at Historic Wagner Farm by permit only. Fees start at \$50 for 2 hours and increase based on the extent of the project, staff time, building use, etc. A damage deposit may be required and is refundable after use.

V. **FARMER'S MARKET:**

Mission: To enhance and strengthen community and sustainable lifestyles through education and support of local farmers and artisans.

a. Dates and Hours of Operation:

The Glenview Farmer's Market will operate every Saturday, from June 17 to October 21 (19 weeks), from 8:00 am to 12:00 pm.

b. Rental Fees and Space:

1. Booth space will be rented to vendors for \$350 per season. Each booth is approximately 15'x 20' in size.
2. Weekly rental spaces will be available at the rate of \$35/week as space is available. Reservations are required for weekly rentals.
3. Rental spaces are not transferable and the rental fee is not refundable after the first day of the market June 17, 2023.

Adopted by the Board of Park Commissioners Glenview Park District October 27, 2022.

**THE GROVE
NATIONAL HISTORIC LANDMARK
GLENVIEW PARK DISTRICT
SPECIAL POLICIES & PRICING
May 1, 2023 - April 30, 2024**

I. GROVE INTERPRETIVE CENTER HOURS OF OPERATION:

Monday - Friday	8:00 am - 4:30 pm
Saturday- Sunday	9:00 am - 5:00 pm

Closed Thanksgiving, Christmas Eve, Christmas, New Year's Day, Easter, Memorial Day, July 4th, Labor Day

History Tours (year-round)	11:00 am - 3:00 pm Saturday and Sunday
History Tours (Seasonal/Summer)	11:00 am - 3:00 pm Tuesday, Thursday, Saturday and Sunday

II. SPECIAL EVENTS:

Fish Release	April 22	Free Admission
Pioneer Day	June 24	Fees TBD*
Grove Folk Fest	October 1	Fees TBD*

*Event fees will be determined at the discretion of the Director of The Grove, consistent with budgetary guidelines, in consideration of specific event expenses and logistics, to accommodate increased prices for services or goods associated with each event, and to create registration incentives as needed.

III. FEES AND CHARGES:

In accordance with Policy 8.80 on Grove Group Use:

The following shall be established as the current charges to be made as program fees for group visitation for special interpretation programs at The Grove operated by the Glenview Park District.

Section 3. Priority Use and Charges

A. Agencies/Schools from within the Glenview Park District boundaries:

1. Charges will be made directly to the group on a \$8.00 per person basis for a period of 3-4 hours of visitation.
2. Charges will be made directly to the group on a \$7.00 per person basis for a period of 1.5-2.5 hours.
3. Charges will be made directly to a group on a \$6.00 per person basis for a period of 1 hour or less.

NOTE: For each class, one additional chaperone for every 15 students will be allowed to

attend free. Teachers and aides are free.

B. Agencies/Schools Out of the District:

1. Charges will be made directly to the group on a \$10.00 per person basis for a period of 3-4 hours of visitation.
2. Charges will be made directly to the group on a \$8.00 per person basis for a period of 1.5-2.5 hours.
3. Charges will be made directly to a group on a \$7.00 per person basis for a period of 1 hours or less.

NOTE: For each class, one additional chaperone for every 15 students will be allowed to attend free. Teachers and aides are free.

C. Scout Groups Interpretive Programs:

Groups will be charged a \$6.00 per person rate for a 1-hour program and a \$6.25 per person rate for a 1.5-hour program and \$8.00 for a 2-hour program.

D. Scholarships:

At the discretion of the Grove Director, scholarships will be made available for a reduced fee depending on need for a total annual award not to exceed \$2,000.

E. Grove Outreach:

Grove out-reach programs will be a charge of \$8.00 per person, 20 people or \$160 minimum.

F. Home Schools:

Minimum fee of \$150 for 2-hour program includes 5 adults and 10 children. Each additional participant age 4-adult will be charged \$8.00 per person.

G. Glenview Park District Preschool Groups:

Preschool classes offered by the Glenview Park District will be charged a discounted rate based on cost only for all programs.

H. Virtual Programs:

The Grove offers several virtual programs for classrooms unable to travel for an in-person experience. 50-minute programs are available for \$100 for a classroom of up to 30 students. 25-minute programs are available for \$50 for a classroom of up to 30 students.

IV. **HISTORY TOURS:**

History Tours by donation. Special tours may be provided for a charge at the discretion of the Director of The Grove.

V. **SUMMER CAMP VISITATION:**

Summer History Tours camp visitation will carry a fee of \$10.00 per person. 2-hour summer programs will carry a fee of \$7.00 per person. Camps offered by the Glenview Park District will be charged a discounted rate based on cost only for all programs. Camp counselors will be free.

VI. **REDFIELD ESTATE RENTALS:**

Type of use	Weekday use (Until 3 pm Friday)	Weekend use	Security Deposit	National Holidays and New Year's Eve	Additional hours	Off Season Nov 1-April 30
Recognized Organization	\$300/4 hours	\$600/4 hours	0		\$50	same
Function with extensive set up	\$1,700/7 hours	Friday 4pm-1am \$3,700 <hr/> Saturday & Sunday before a holiday 4p-1am \$4,200 <hr/> Sunday 4pm-12 am \$3,400 <hr/> Saturday or Sunday 8 am -3pm \$2,200	\$750	\$3,400 Any 8 hours	\$100 weekday /\$200 weekend per extra hour	\$1,700/7 hours
Ceremony only events	\$600/4 hours	\$1,600/4 hours	\$750	\$1,100/4 hours	\$50 weekday /\$100 weekend per extra hour	Weekend \$850/4 hours
Function with minimal set up (Business meeting/retreats)	\$500/6 hours	\$700/6 hours	none		\$50 weekday /\$100 weekend per extra hour	same
Rentals with less than 60 days' notice	\$850/7 hours	\$850/7 hours	\$750	\$850/7 hours	\$50weekday /\$100 weekend per extra hour	\$850/7 hours
Use of Fireplace	\$50 Each	\$50 Each		\$50 Each		\$50 Each
Propane Heaters	\$350/ use of 4	\$350/use of 4		\$350/use of 4		\$350/use of 4
Commercial Grade fans	\$75 for 2 \$125 for 4	\$75 for 2 \$125 for 4		\$75 for 2 \$125 for 4		\$75 for 2 \$125 for 4
Outside caterer fee (GPD approved)	\$1,000 extra fee	\$1,000 extra fee		\$1,000 extra fee		\$1,000 extra fee

○ Any rental that extends past 1:00 am will be charged \$300/hour.

- Residents of Glenview will receive a 10% discount on the facility rental fees, including the base rental rates and additional hourly rates listed in the chart above. This discount does not apply to add-on items or the outside caterer fee.
- On Saturdays, Sundays, National Holidays, and New Year's Eve recommended time frames have been set up for rentals. Rentals may include the option to rent additional hours in some circumstances.

- Caterers not on the Redfield Estate Preferred Caterer list must be pre-approved by the Park District. A \$1,000 service fee will be charged for renters using a caterer not on the Preferred Caterer list.
- Organizations wishing to use the facility for fundraising or profit generating activities may be allowed to do so at the Park District's discretion. Fees for this type of event are to be determined.
- Any violation of the above policies and procedures will result in a penalty of not less than \$100.
- Renters have access to a pulldown screen in the Great Room, easels and free wireless internet access inside house only. Grove staff will setup tables and chairs inside the facility for business meeting rentals and ceremony only use.
- Professional photography and videography is allowed at The Grove by permit only. Fees start at \$50 for 2 hours and increase based on extent of project, staff time, building use, etc. A security deposit may be required and is refundable after use.

Adopted by the Board of Park Commissioners Glenview Park District October 27, 2022.

appendix 9

code of conduct policy

Glenview Park District Policy and Procedure Manual
Section 7 – Program Services

Code of Conduct	Pol. 7.15
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Originally adopted by the Glenview Park Board of Commissioners as Policy 8.21 Glenview Park District Code of Conduct Policy for Employees and Program and Facility Participants on Nov. 12, 1991 and revised on Feb. 17, 2000. Revised and passed as Policy 7.15 Code of Conduct for Employees and Participants on October 25, 2007, and revised on June 28, 2018.

Purpose: To establish behavioral guidelines for all individuals while participating, attending, spectating, working or volunteering in Park District programs, events, or activities or who are on Glenview Park District owned or leased property and the actions, which may be taken to enforce this code of conduct.

The Glenview Park District offers its programs, activities, services and benefits to all individuals on an equal basis regardless of age, race, sex, creed, sexual orientation, national origin, disability or any other protected characteristic as established by law. The goal of the Glenview Park District is to provide positive recreational experiences in which all individuals are welcome and treated with respect, sensitivity and fairness.

Standards of Behavior

All individuals are expected to exhibit appropriate behavior at all times by showing respect for all participants, spectators, staff members, volunteers and for Park District property.

All individuals are expected to:

- Demonstrate self-control and appropriate conduct at all times.
- Follow directions while participating, spectating or attending park district programs, events or activities.
- Show respect for all individuals and property. Individuals may not deface, damage or harm park district property, including but not limited to animals, plantings, equipment, supplies, grounds or facilities
- Refrain from using foul or abusive language, making inappropriate or offensive comments, hazing, taunting or arguing
- Refrain from disparaging remarks to include comments against an individual's race, ethnic background, gender, sexual orientation, religion, physical appearance or disabling condition.
- Refrain from fighting, displaying other threatening or aggressive behavior, causing bodily harm to self or others or making unwanted body contact.

- Behave in a way that does not constitute a danger to themselves or others, or lead to hostility.
- Maintain an environment free of drugs, smoking (except in designated locations), and unauthorized use of alcohol.
- Adhere to all federal, State, and local laws and regulations, including Glenview Park District rules, regulations, and ordinances.

Responses to Inappropriate Participant/Spectator Behavior

In general, the Park District considers occasional minor behavioral issues as opportunities for development, typically addressed through constructive verbal correction. However, situations involving chronic misconduct or more serious behavioral issues may be addressed through progressive discipline. Options include verbal warnings, written warnings, suspension and/or expulsion. The type of action will be determined by the nature of the issue, seriousness of the offense, frequency of the problem, the length of time between offenses, or other particular circumstance. This Policy does not guarantee that an individual will receive progressive discipline. There may be situations where an individual's misconduct warrants more severe discipline, including suspension or expulsion on the first offense.

The Glenview Park District reserves the right to restrict, suspend, expel or deny access or participation in any program, event or facility to any person whose behavior materially interferes with, or disrupts the quality of those offerings, the enjoyment of them by other participants, or the ability of staff to conduct or manage the activities or facility. In the event of suspension or expulsion from a program, event or activity, the Park District reserves the right to determine the amount of refund, if any. The Glenview Park District also reserves the right to pursue criminal charges if it is determined to be in the best interest of the District to do so.

The following guidelines will be used to address inappropriate behavior by any program or facility user.

Inappropriate behavior by a child

- First Incident: A child's parent or guardian will be notified of the first incident.
- Second Incident: A child's parent or guardian may be required to attend a meeting with the program instructor and/or facility manager.
- Third Incident: The child may be suspended or expelled from the program, event or facility.

If a child engages in behavior, which poses a threat of bodily harm to self or others, an immediate meeting with the parent or guardian may be called or, based on the severity of the incident, the individual may be immediately suspended or expelled from the program or facility.

Inappropriate behavior by an adult

- First Incident: The adult will generally receive one verbal warning, followed by a written confirmation.
- Second Incident: The adult will generally be suspended or expelled from the program, event or facility.

If an adult physically strikes or takes any other action that poses a threat of bodily harm to self or others, the individual will be immediately suspended or expelled from the program or facility.

Responses to Inappropriate Employee Behavior

The Glenview Park District Personnel Guidelines will be used to address inappropriate behavior on the part of a staff member.

Responses to Inappropriate Volunteer Behavior

Inappropriate behavior on the part of a Park District volunteer may result in the suspension or dismissal of that person from their volunteering duties.

Responses to Emergency Situations

Park District employees, volunteers and participants are encouraged to call 9-1-1 for assistance with any situation, which in their judgment warrants such action.

Appeals

Participants and spectators may present an appeal if not in agreement with behavior management actions taken. The participant or spectator shall within 3 days of the action taken, request to meet with the Facility Manager. Minors under the age of 18 will be required to attend the meeting with their parent or guardian. In most cases, the problem can and should be resolved with a frank and open discussion. The Facility Manager may amend the course of action as a result of the meeting with approval by the Division Superintendent. If warranted, the Facility Manager may gather additional information through discussions with staff or other involved individuals. The Facility Manager will generally render a decision of the appeal, after consultation with the Division Superintendent, within 2 days after the appeal meeting is held.

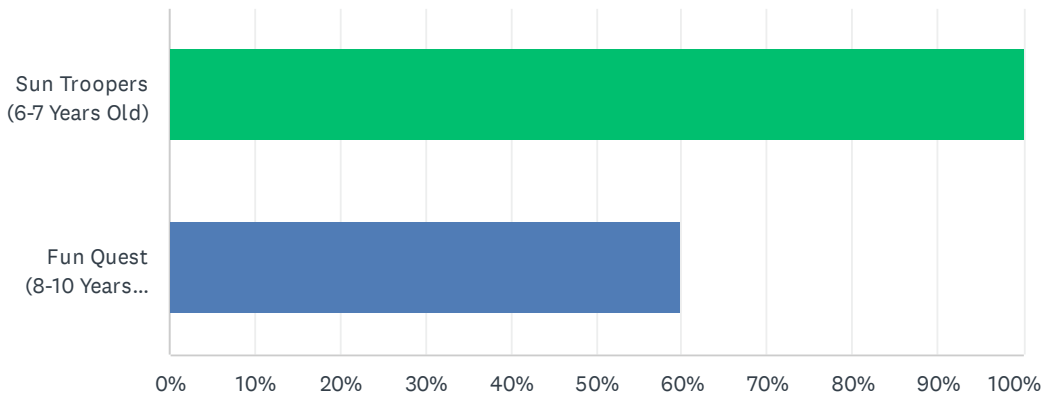
If satisfactory resolution is not reached, the participant, or spectator may present the appeal to the Division Superintendent within 4 days of the meeting with the Facility Manager. The Division Superintendent will investigate the matter and discuss the situation and proposed response to the appeal with the Executive Director. Every attempt will be made to resolve the concern with a frank and open discussion. The course of action may be amended which may involve a written course of action for compliance of written and defined conditions that may require monitoring and follow up. Written meeting notes will be kept on all appeal meetings. The Division Superintendent shall render a final decision of the appeal generally within 2 days after the appeal meeting is held.

appendix 10

recreation programs and services evaluation examples

Q1 What camp or camps did your child participate in?

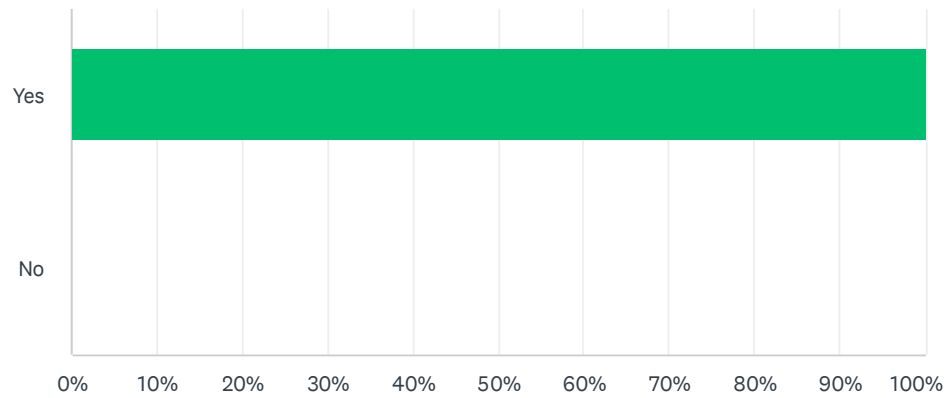
Answered: 5 Skipped: 0



ANSWER CHOICES		RESPONSES	
Sun Troopers (6-7 Years Old)		100.00%	5
Fun Quest (8-10 Years Old)		60.00%	3
Total Respondents: 5			

Q2 Did your camper learn or try something new while at camp?

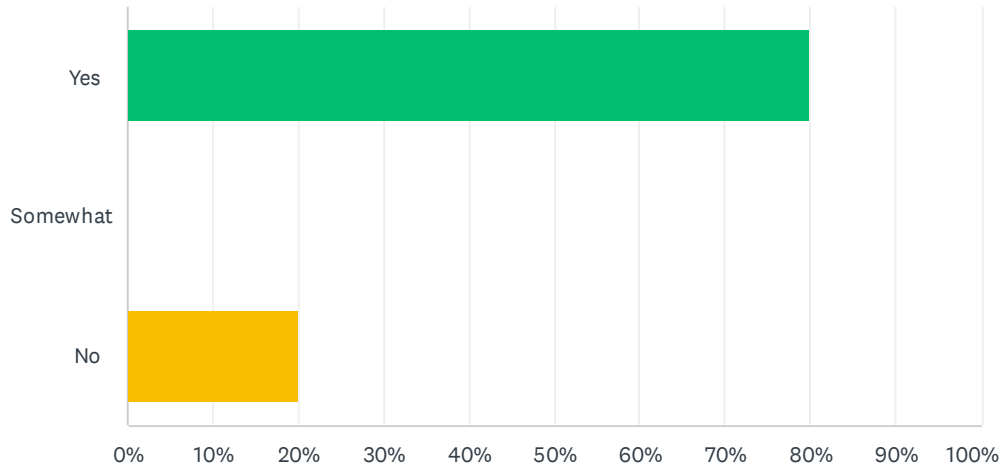
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	5
No	0.00%	0
TOTAL		5

Q3 Was our camp staff friendly and did they create a fun experience for your child?

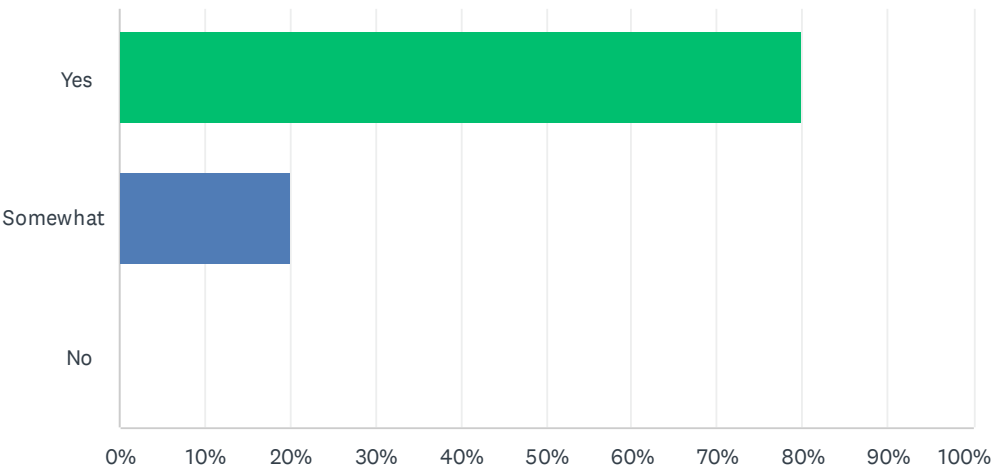
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.00%	4
Somewhat	0.00%	0
No	20.00%	1
TOTAL		5

Q4 Was the camp's time (7:30am-5:30pm) convenient for your family?

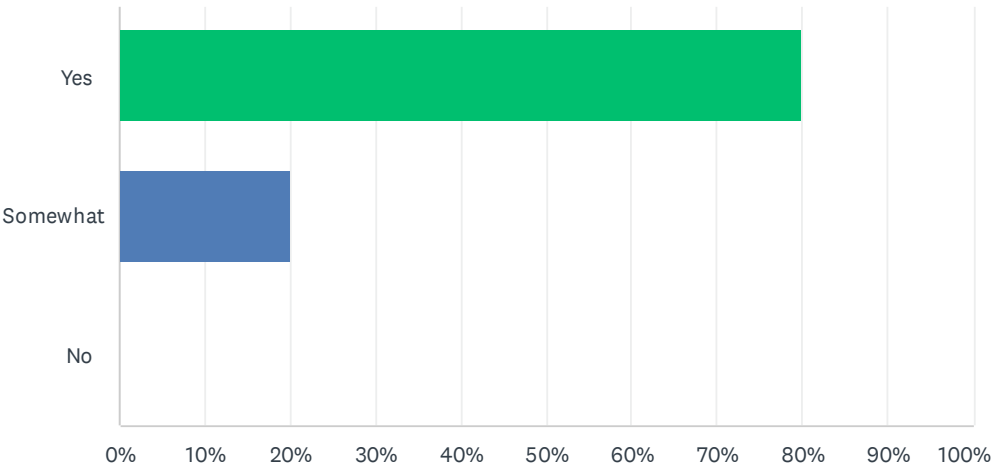
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.00%	4
Somewhat	20.00%	1
No	0.00%	0
TOTAL		5

Q5 Was the camp's length (nine weeks) convenient for your family?

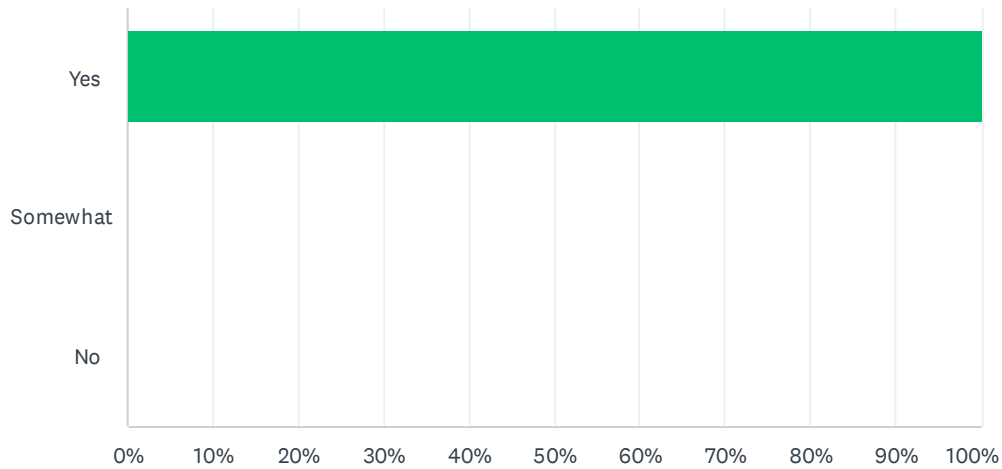
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.00%	4
Somewhat	20.00%	1
No	0.00%	0
TOTAL		5

Q6 Did the swim lessons provided by the Park District assist your child in becoming more comfortable or confident in the water or teach them a new skill this summer?

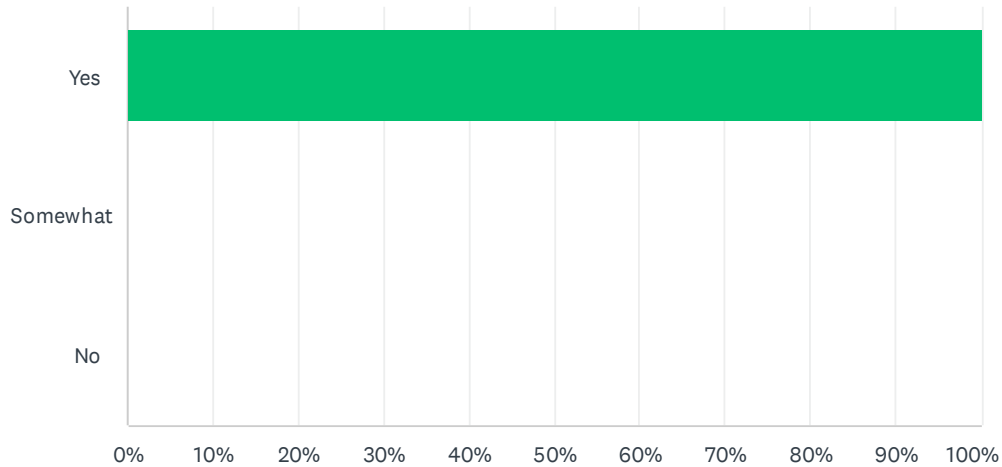
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	5
Somewhat	0.00%	0
No	0.00%	0
TOTAL		5

Q7 Was the bus service to and from camp provided by the School District convenient for your family?

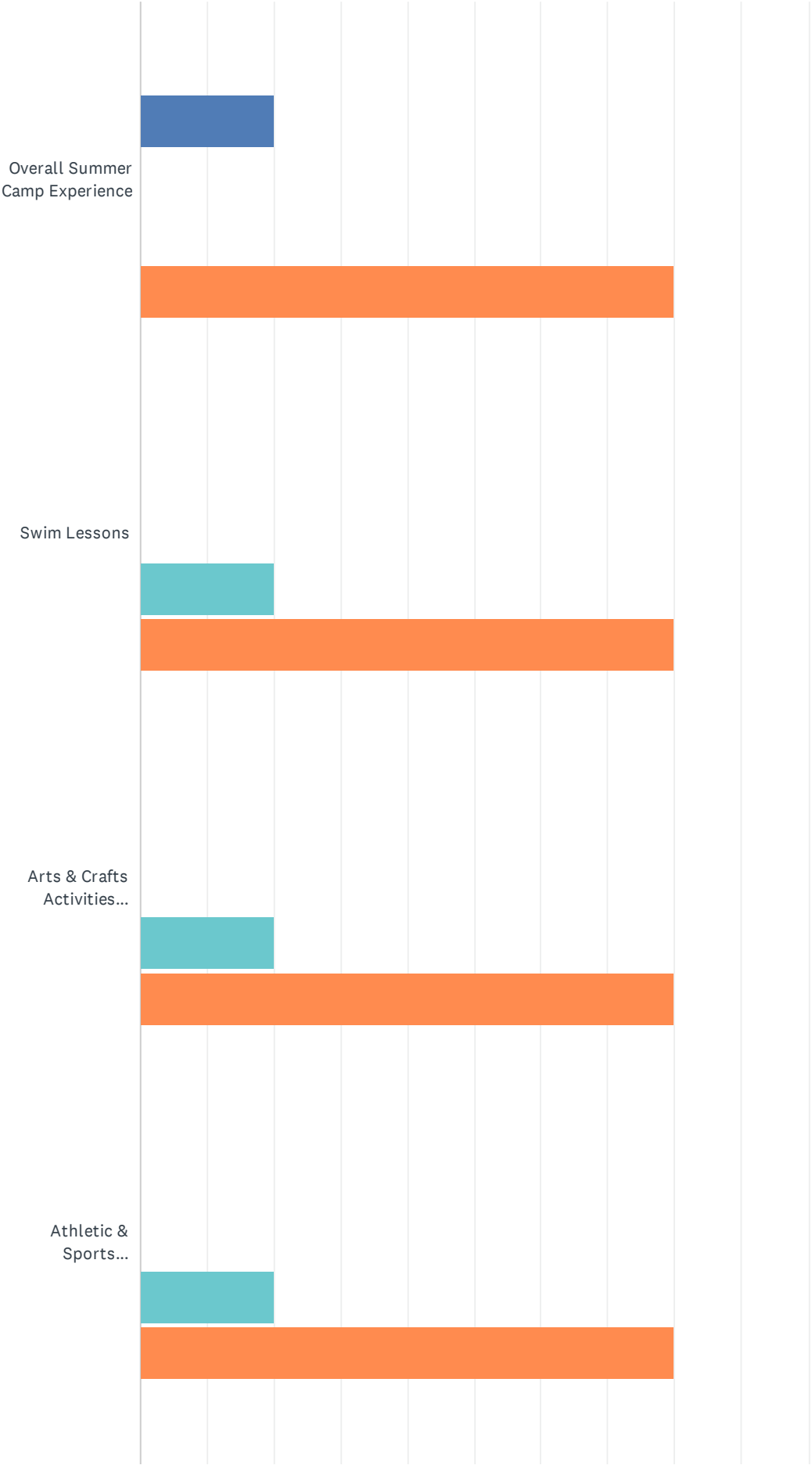
Answered: 5 Skipped: 0



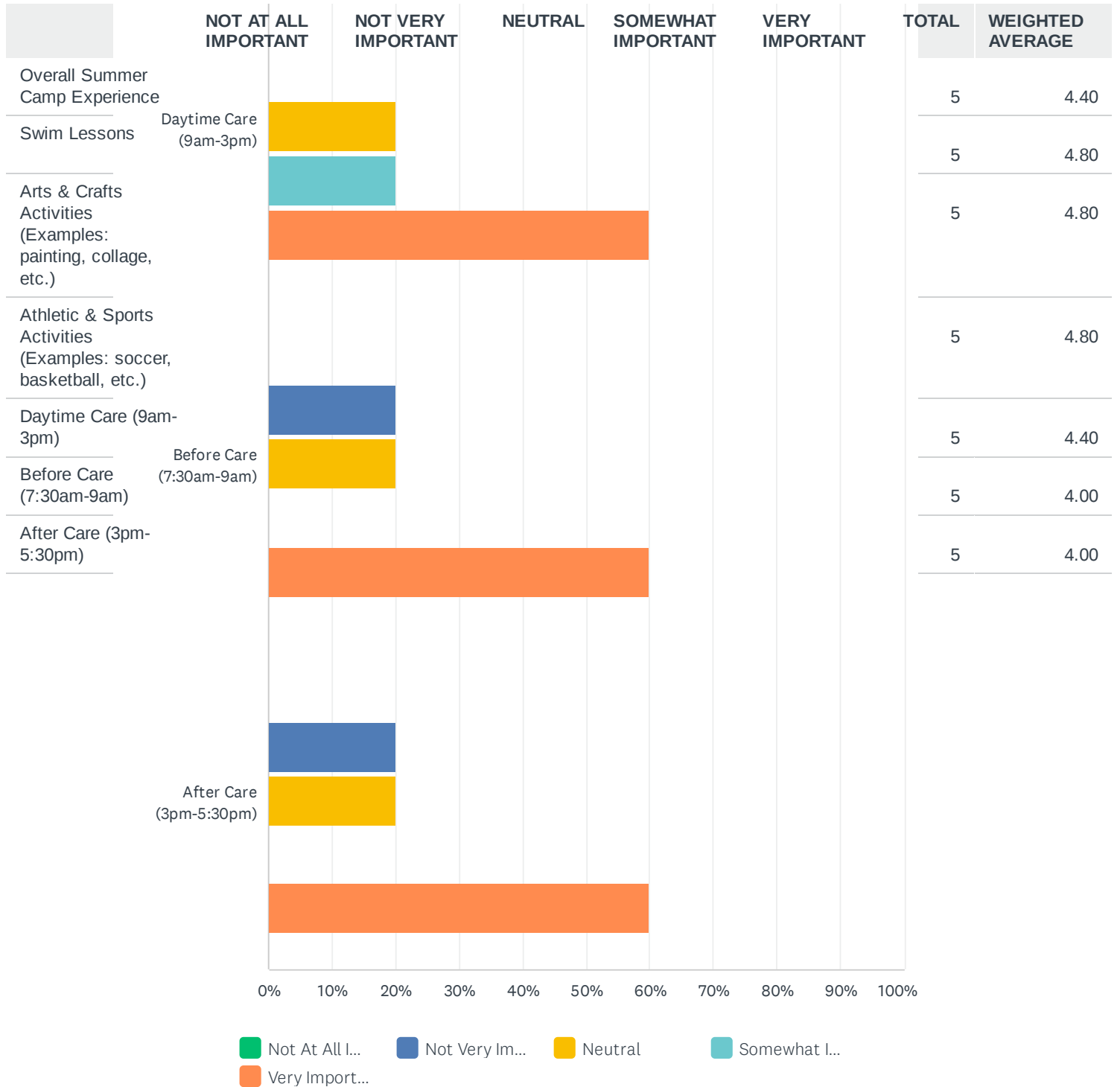
ANSWER CHOICES	RESPONSES	
Yes	100.00%	5
Somewhat	0.00%	0
No	0.00%	0
TOTAL		5

Q8 Please rate how important the following aspects of the program were for your family:

Answered: 5 Skipped: 0



GPD/D34 2022 Summer Camp Survey - English



Q9 Do you have any recommendations for improving the camp or comments you would like to share?

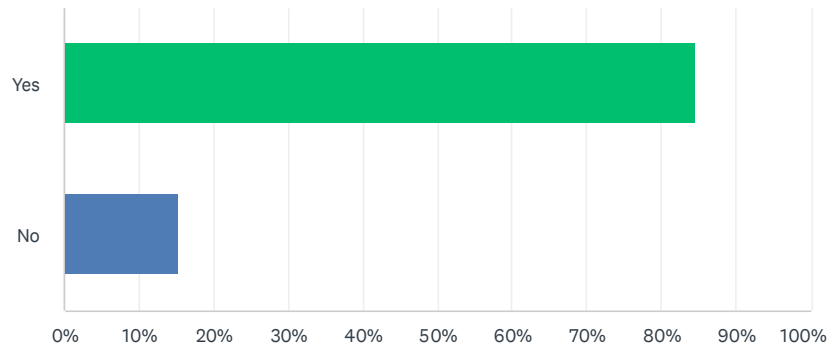
Answered: 4 Skipped: 1

Q10 Was there anything you or your child really liked about camp this year that we should continue?

Answered: 4 Skipped: 1

Q1 Are you a fitness member?

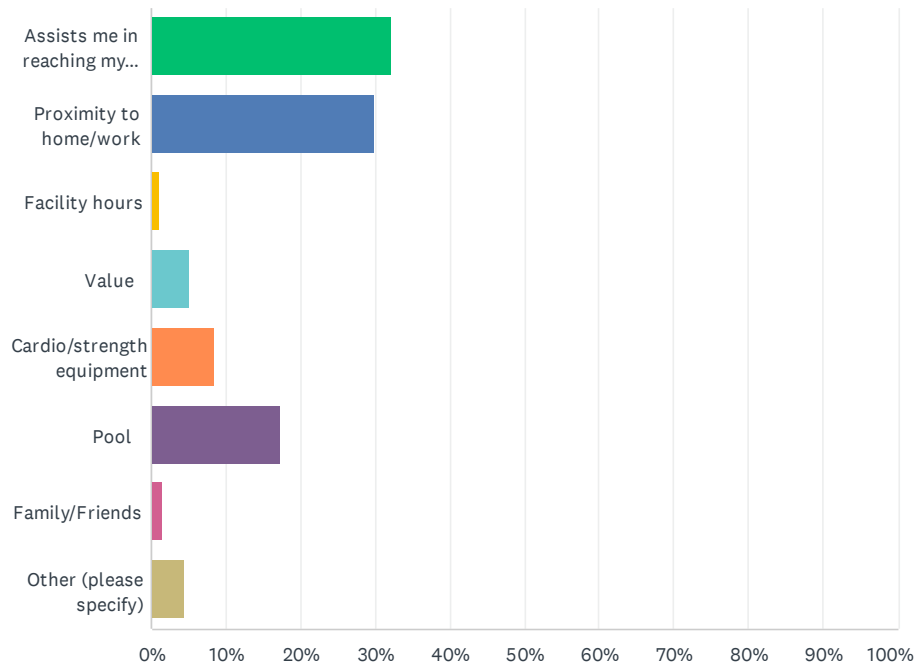
Answered: 338 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	84.62%	286
No	15.38%	52
TOTAL		338

Q2 Why did you join Park Center Health and Fitness?

Answered: 271 Skipped: 67



ANSWER CHOICES	RESPONSES	
Assists me in reaching my fitness goals	32.10%	87
Proximity to home/work	29.89%	81
Facility hours	1.11%	3
Value	5.17%	14
Cardio/strength equipment	8.49%	23
Pool	17.34%	47
Family/Friends	1.48%	4
Other (please specify)	4.43%	12
TOTAL		271

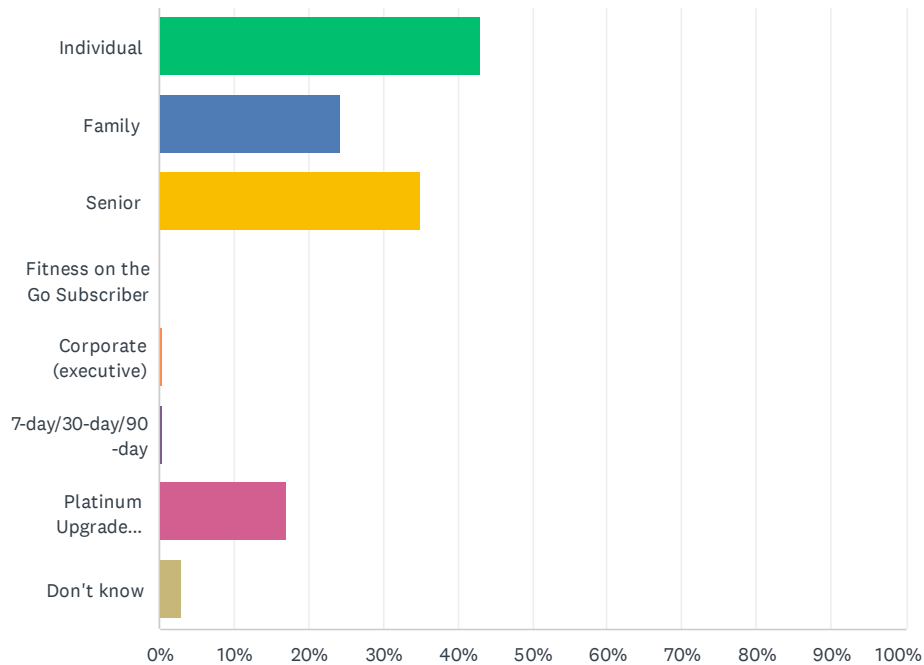
#	OTHER (PLEASE SPECIFY)	DATE
1	Group fitness class types and times	3/26/2022 8:20 AM
2	Support Park Center	3/18/2022 11:32 AM
3	Good classes	3/18/2022 11:24 AM
4	Pilates discount	3/13/2022 10:11 PM
5	Excellent group fitness class instructors	3/13/2022 3:52 PM
6	assists me with therapy goals	3/12/2022 11:32 AM
7	all of the above	3/12/2022 10:29 AM
8	I've been a member for years & love this new facility! Many classes to choose from Great instructors.... Great workout gym... and the tracks great !! I don't use the pool or hot tubs but the locker rooms are clean & Im so lucky to live in Glenview & have such great options for my workouts!! Thanks so much	3/11/2022 10:47 PM

2022 Park Center Health and Fitness Satisfaction Survey

9	A good place to workout	3/11/2022 1:42 PM
10	My mother was on the park board for 30 years and I have always been the biggest fan of the Glenview Park District.	3/11/2022 1:13 PM
11	Warm water pool. Strength equip. Clean. Nice.	3/11/2022 10:19 AM
12	Referred by a friend	3/11/2022 10:06 AM

Q3 Which membership type do you have? (Check all that apply)

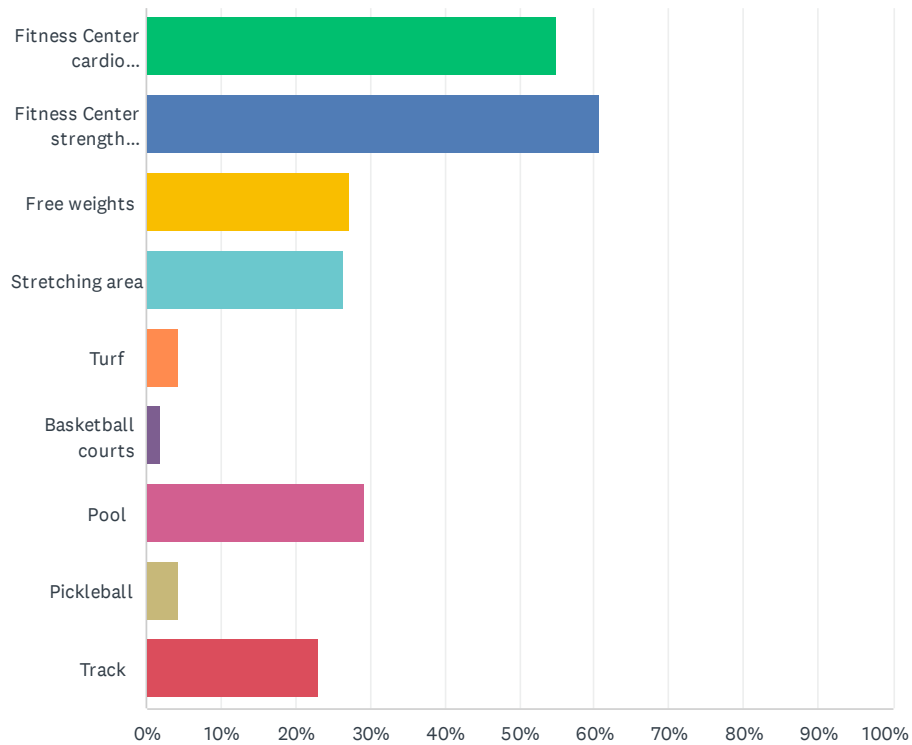
Answered: 271 Skipped: 67



ANSWER CHOICES	RESPONSES	
Individual	43.17%	117
Family	24.35%	66
Senior	35.06%	95
Fitness on the Go Subscriber	0.00%	0
Corporate (executive)	0.37%	1
7-day/30-day/90-day	0.37%	1
Platinum Upgrade (unlimited fitness classes with your membership)	16.97%	46
Don't know	2.95%	8
Total Respondents: 271		

Q4 Which fitness areas do you use most? (Check all that apply)

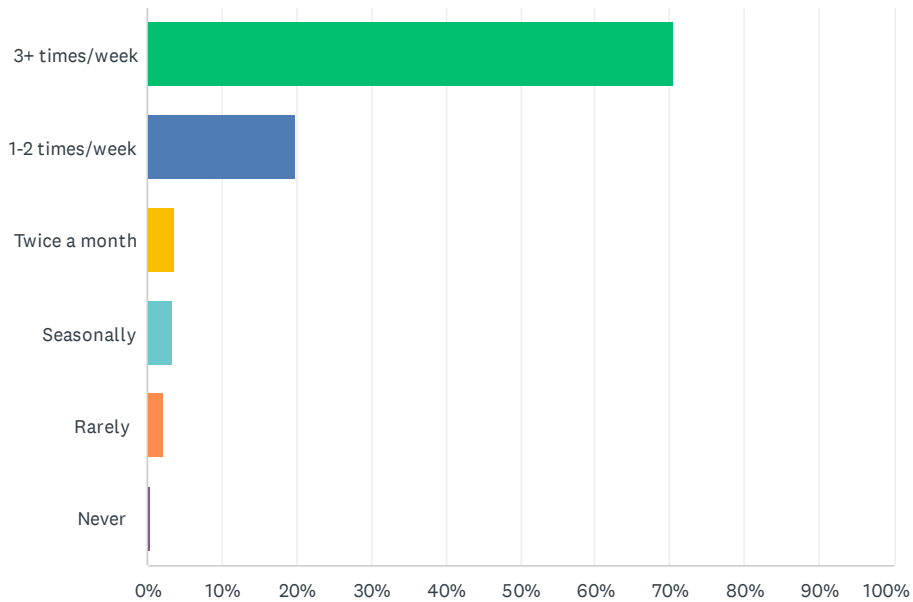
Answered: 260 Skipped: 78



ANSWER CHOICES	RESPONSES	
Fitness Center cardio equipment	55.00%	143
Fitness Center strength equipment	60.77%	158
Free weights	27.31%	71
Stretching area	26.54%	69
Turf	4.23%	11
Basketball courts	1.92%	5
Pool	29.23%	76
Pickleball	4.23%	11
Track	23.08%	60
Total Respondents: 260		

Q5 How often do you use Park Center Health & Fitness?

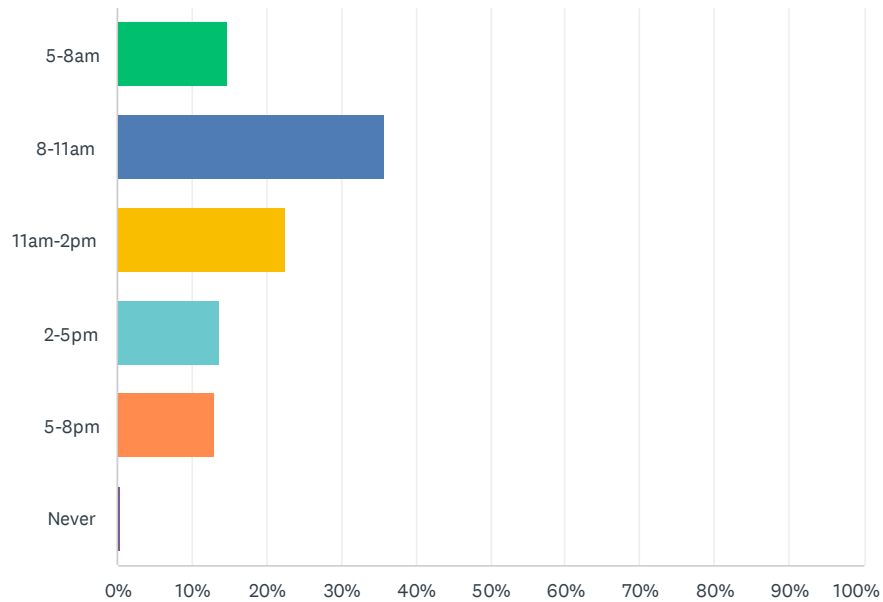
Answered: 271 Skipped: 67



ANSWER CHOICES	RESPONSES	
3+ times/week	70.48%	191
1-2 times/week	19.93%	54
Twice a month	3.69%	10
Seasonally	3.32%	9
Rarely	2.21%	6
Never	0.37%	1
TOTAL		271

Q6 What time of the day do you typically use the facility on weekdays?

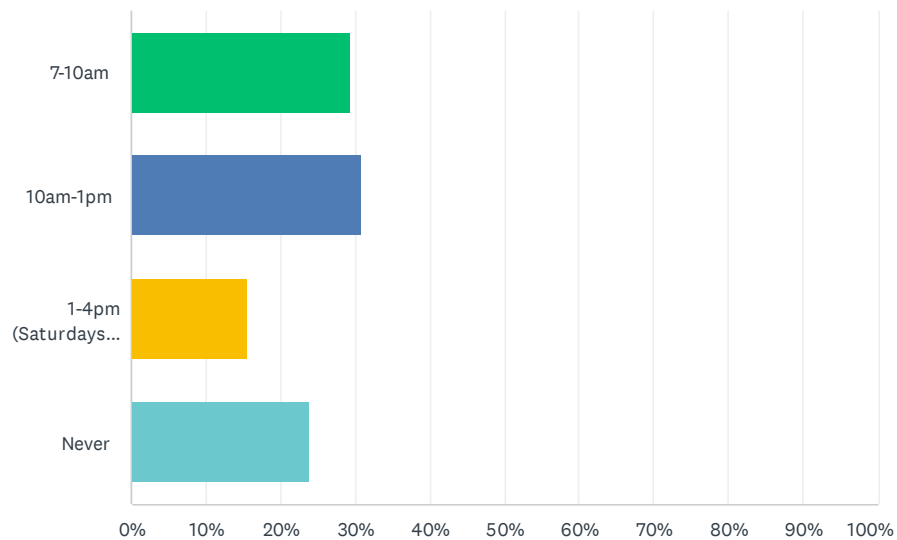
Answered: 271 Skipped: 67



ANSWER CHOICES	RESPONSES	
5-8am	14.76%	40
8-11am	35.79%	97
11am-2pm	22.51%	61
2-5pm	13.65%	37
5-8pm	12.92%	35
Never	0.37%	1
TOTAL		271

Q7 What time of the day do you typically use the facility during the weekend?

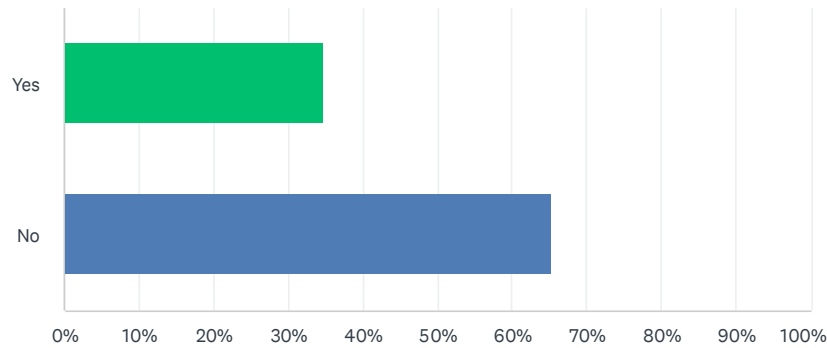
Answered: 271 Skipped: 67



ANSWER CHOICES	RESPONSES	
7-10am	29.52%	80
10am-1pm	31.00%	84
1-4pm (Saturdays only)	15.50%	42
Never	23.99%	65
TOTAL		271

Q8 Do you take Group Fitness classes?

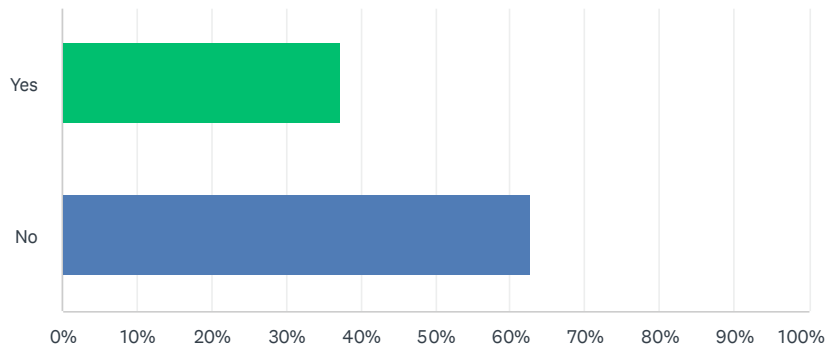
Answered: 322 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	34.78%	112
No	65.22%	210
TOTAL		322

Q9 Are you familiar with our Fitness on the Go platform, which offers virtual group fitness classes?

Answered: 322 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	37.27%	120
No	62.73%	202
TOTAL		322

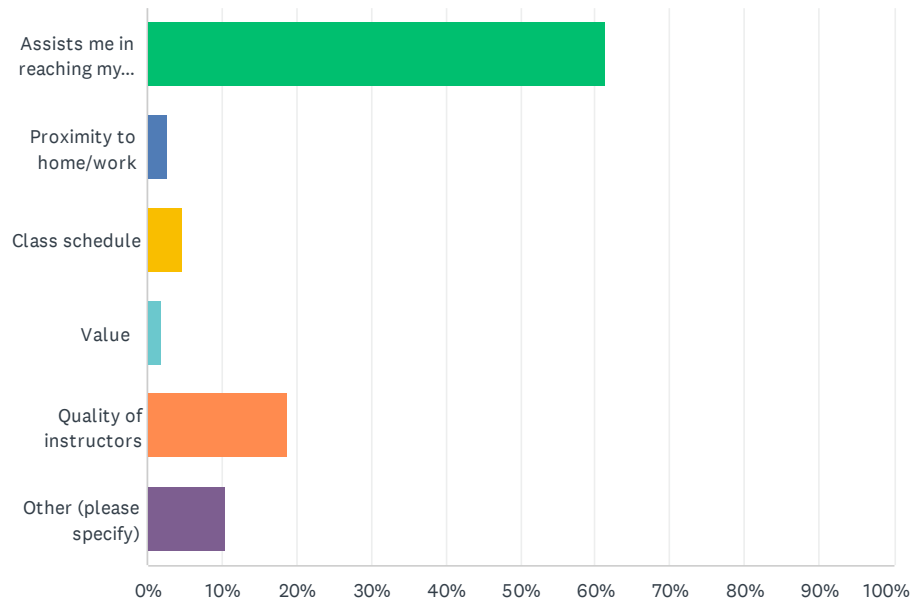
#	IF YES, WHICH CATEGORIES OF VIDEOS DO YOU LIKE? WHAT DO YOU WISH WE ADDED?	DATE
1	Pilates fusion, barre fusion, dance	3/26/2022 8:21 AM
2	Cardio Dance, Strenght, Yoga, Pilates, Barre, Spin. Kickbox, Step	3/24/2022 4:21 PM
3	Forever Fit with Mary. Chair Zumba Gold class would be good to have.	3/24/2022 3:39 PM
4	I like Total Body Conditioning and Forever Fit. I wish you had longer classes online. I wish you had longer classes online.	3/23/2022 12:49 PM
5	Know what it is, but do not use	3/22/2022 3:48 PM
6	I don't use it	3/21/2022 5:12 PM
7	Just please stay open longer on Saturday and Sunday like you did before..thank you	3/21/2022 12:58 PM
8	Pilates	3/20/2022 10:26 AM
9	Too difficult to access	3/18/2022 10:01 PM
10	WERQ AND ZUMBA	3/18/2022 9:50 PM
11	Cardio and strength	3/18/2022 1:04 PM
12	Not sure	3/18/2022 12:18 PM
13	I don't use video platform I just know about it	3/18/2022 11:44 AM
14	I used it during covid but now I really like to be in class and will not need it	3/18/2022 11:24 AM
15	Pilates	3/18/2022 11:23 AM
16	Yes	3/18/2022 11:23 AM
17	found too hard	3/17/2022 11:17 AM
18	more yoga	3/16/2022 3:05 PM
19	None	3/14/2022 5:04 PM
20	Haven't used	3/14/2022 8:27 AM
21	I had a hard time accessing. There wasn't a link I could find easily on the website.	3/13/2022 11:18 PM

2022 Park Center Health and Fitness Satisfaction Survey

22	strength, cardio (intervals), yoga. more cardio, but not Zumba or WERQ, longer strength class, more interval classes	3/12/2022 3:49 PM
23	Don't use	3/12/2022 2:38 PM
24	I don't find online classes personally helpful though I have friends who participate in yoga online.	3/12/2022 2:11 PM
25	Strength	3/12/2022 12:42 PM
26	Spin and strength	3/12/2022 12:00 PM
27	I like in person classes and hope I will add more classes with good instructors	3/12/2022 10:36 AM
28	Don't take the virtual classed	3/12/2022 7:37 AM
29	I'm familiar but I don't participate.	3/11/2022 5:55 PM
30	Haven't taken any yet	3/11/2022 5:16 PM
31	More Doug	3/11/2022 4:05 PM
32	More to choose from	3/11/2022 1:43 PM
33	Not interested	3/11/2022 1:25 PM
34	I am aware they exist but have not done them.	3/11/2022 1:13 PM
35	Haven't used yet	3/11/2022 12:58 PM
36	I know about them but don't use them	3/11/2022 12:53 PM
37	None, I prefer in person.	3/11/2022 12:27 PM
38	Haven't used it yet.	3/11/2022 12:15 PM
39	Handicap strength training	3/11/2022 11:52 AM
40	strength, balance, yoga, zumba	3/11/2022 11:47 AM
41	Strength & cardio. Add stretch & flexibility.	3/11/2022 11:33 AM
42	I'm not taking them now. Wanted them 2 years ago but was told it was impossible	3/11/2022 11:30 AM
43	Don't like VIRTUAL fitness classes	3/11/2022 11:12 AM
44	I dont use it	3/11/2022 10:41 AM
45	None	3/11/2022 10:35 AM
46	Haven't used to much. Strength	3/11/2022 10:31 AM
47	Not interested	3/11/2022 10:25 AM
48	Don't use due to cost	3/11/2022 10:21 AM
49	I've really liked all the ones I've used.	3/11/2022 10:20 AM
50	Yin Yoga with Trish	3/11/2022 10:19 AM
51	Like Pilates	3/11/2022 10:15 AM
52	strength and spin	3/11/2022 10:13 AM
53	I am don't know how to access it.	3/11/2022 10:12 AM
54	These aren't of interest to me. I enjoy the social aspects of being around others in person when working out.	3/11/2022 10:08 AM
55	Strength and cardio	3/11/2022 10:05 AM

Q10 What is the main reason you take Group Fitness classes?

Answered: 106 Skipped: 232

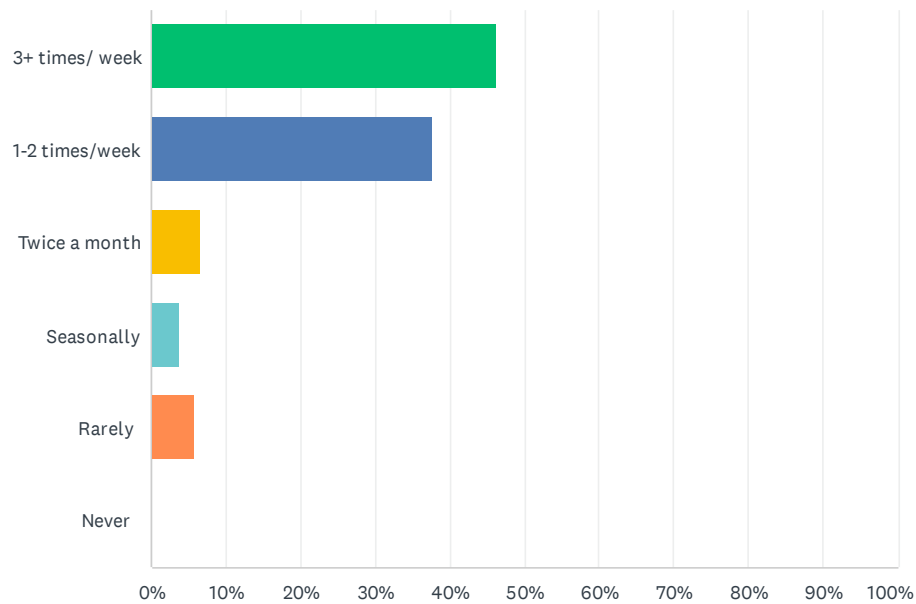


ANSWER CHOICES	RESPONSES	
Assists me in reaching my fitness goals	61.32%	65
Proximity to home/work	2.83%	3
Class schedule	4.72%	5
Value	1.89%	2
Quality of instructors	18.87%	20
Other (please specify)	10.38%	11
TOTAL		106

#	OTHER (PLEASE SPECIFY)	DATE
1	I have joined because of Mary Weber's class. I wish it were offered more frequently.	3/18/2022 2:49 PM
2	Enjoyment	3/18/2022 2:08 PM
3	Haven't taken since covid shut down. Have a new routine.	3/12/2022 2:39 PM
4	Motivates me to workout.	3/12/2022 12:01 PM
5	Like water aerobics	3/11/2022 4:04 PM
6	all of above	3/11/2022 1:54 PM
7	I love them.	3/11/2022 1:14 PM
8	I take them at the Edge. I like the accountability aspect and the consistency of the instruction	3/11/2022 10:32 AM
9	stretching	3/11/2022 10:13 AM
10	I get bored with working out on my own and like the group atmosphere	3/11/2022 10:06 AM
11	Werq	3/11/2022 10:05 AM

Q11 How often do you take Group Fitness classes?

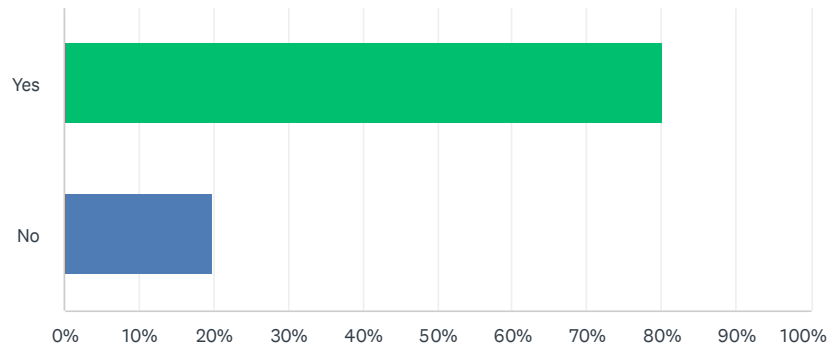
Answered: 106 Skipped: 232



ANSWER CHOICES	RESPONSES	
3+ times/ week	46.23%	49
1-2 times/week	37.74%	40
Twice a month	6.60%	7
Seasonally	3.77%	4
Rarely	5.66%	6
Never	0.00%	0
TOTAL		106

Q12 Are you familiar with our Group Fitness Schedule mobile App?

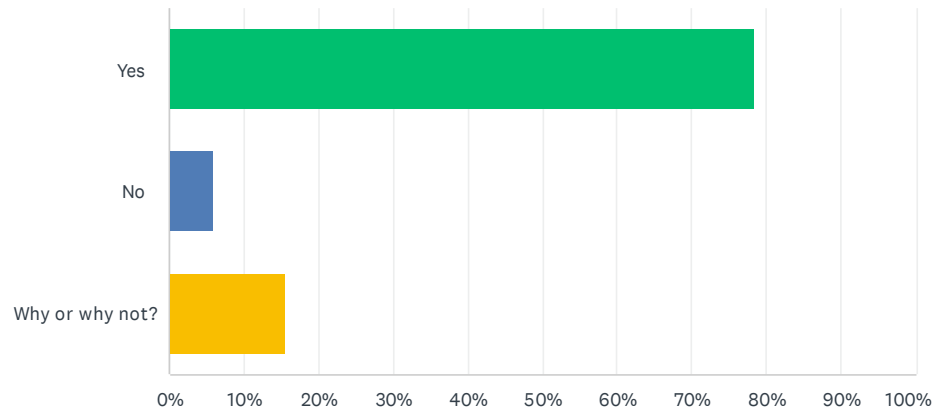
Answered: 106 Skipped: 232



ANSWER CHOICES	RESPONSES	
Yes	80.19%	85
No	19.81%	21
TOTAL		106

Q13 Do you find the Group Fitness mobile App to be useful?

Answered: 84 Skipped: 254

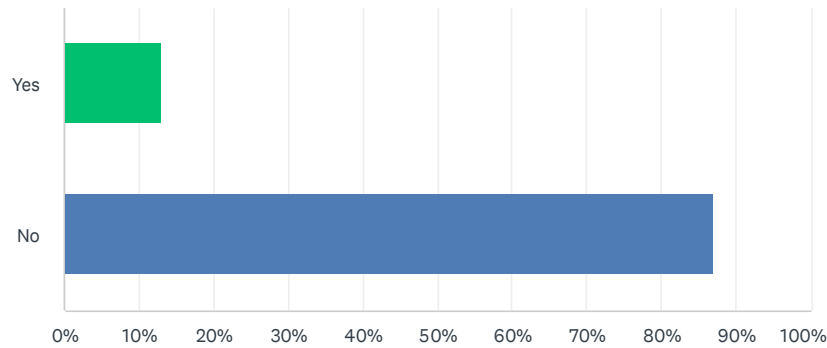


ANSWER CHOICES	RESPONSES	
Yes	78.57%	66
No	5.95%	5
Why or why not?	15.48%	13
TOTAL		84

#	WHY OR WHY NOT?	DATE
1	I can squeeze in a workout if I can't get to the gym	3/24/2022 4:23 PM
2	But sometimes it drops classes so I go to the web site to sign up	3/21/2022 5:13 PM
3	Yes. Becuz PC requires registration for class. But it's clunky	3/12/2022 12:02 PM
4	Do see what's available	3/12/2022 10:39 AM
5	I don't use it often so I can't say.	3/11/2022 1:32 PM
6	I use it to register for classes	3/11/2022 1:01 PM
7	Registering for class	3/11/2022 11:39 AM
8	Sign up for classes, check schedule	3/11/2022 11:26 AM
9	Double check to be sure class is still available	3/11/2022 10:38 AM
10	It's my last option, so I don't use it much	3/11/2022 10:34 AM
11	once in a while I like to take a fun class	3/11/2022 10:32 AM
12	Yes: ease of use	3/11/2022 10:21 AM
13	It is great to see what classes are offered and I can book a class directly from the app and get immediate confirmation.	3/11/2022 10:03 AM

Q14 Do you use a Personal/Pilates trainer?

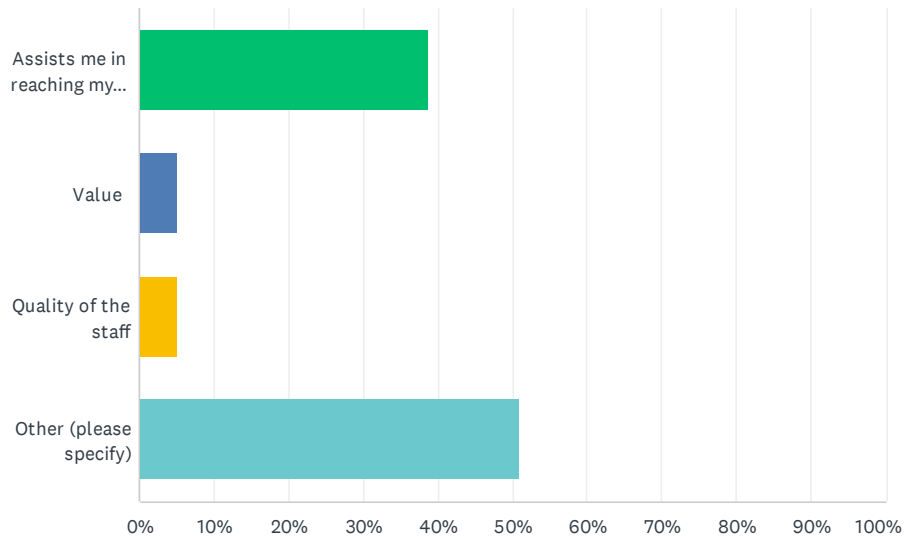
Answered: 315 Skipped: 23



ANSWER CHOICES	RESPONSES	
Yes	13.02%	41
No	86.98%	274
TOTAL		315

Q15 For what reason do you hire a Personal/Pilates trainer?

Answered: 196 Skipped: 142



ANSWER CHOICES	RESPONSES	
Assists me in reaching my fitness goals	38.78%	76
Value	5.10%	10
Quality of the staff	5.10%	10
Other (please specify)	51.02%	100
TOTAL		196

#	OTHER (PLEASE SPECIFY)	DATE
1	Don't use	3/22/2022 3:49 PM
2	I don't hire a trainer	3/21/2022 5:14 PM
3	I don't	3/21/2022 12:59 PM
4	n/A	3/21/2022 8:25 AM
5	I would not hire anyone for something I can do myself	3/19/2022 10:09 AM
6	I haven't used one yet	3/19/2022 7:13 AM
7	none	3/18/2022 2:53 PM
8	N/a	3/18/2022 2:09 PM
9	I don't have one	3/18/2022 1:47 PM
10	I don't use one	3/18/2022 1:12 PM
11	I don't use personal training or a Pilates trainer.	3/18/2022 1:07 PM
12	I have not	3/18/2022 12:27 PM
13	Do not use.	3/18/2022 12:24 PM
14	I don't	3/18/2022 12:22 PM
15	NA	3/18/2022 12:19 PM
16	do not use a trainer	3/18/2022 11:56 AM
17	Do not	3/18/2022 11:52 AM

2022 Park Center Health and Fitness Satisfaction Survey

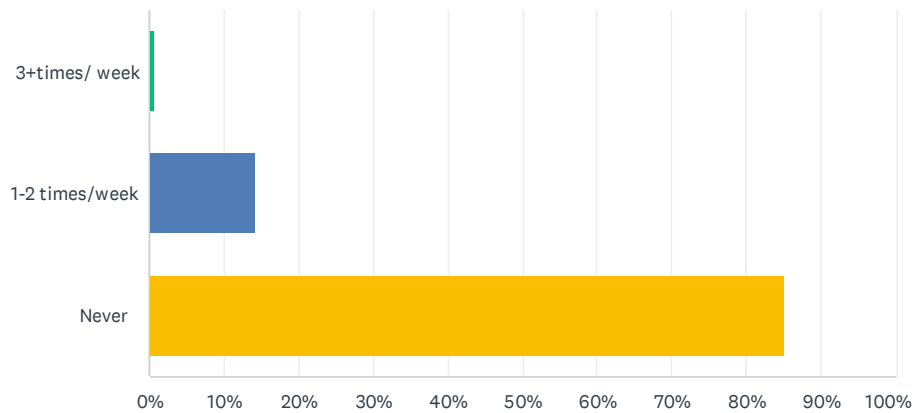
18	don't use one	3/18/2022 11:44 AM
19	don't hire	3/18/2022 11:31 AM
20	Do not use	3/18/2022 11:28 AM
21	n/a	3/18/2022 11:14 AM
22	I don't use one	3/18/2022 11:10 AM
23	I don't so not sure why i'm being asked	3/18/2022 11:09 AM
24	N/A	3/18/2022 11:07 AM
25	I have not hired a trainer.	3/18/2022 11:04 AM
26	I don't	3/18/2022 11:02 AM
27	Do not	3/16/2022 11:33 AM
28	I don't	3/14/2022 5:05 PM
29	I don't have a trainer	3/13/2022 11:19 PM
30	Keeps me on track with workouts	3/13/2022 10:12 PM
31	Don't use	3/13/2022 7:21 PM
32	Don't use it	3/13/2022 6:30 PM
33	I don't use personal trainer(s).	3/13/2022 3:54 PM
34	Do not use trainer	3/13/2022 10:32 AM
35	N/A	3/12/2022 10:36 PM
36	None	3/12/2022 8:38 PM
37	May look into in future	3/12/2022 3:59 PM
38	I didn't hire a trainer?	3/12/2022 1:48 PM
39	n/a	3/12/2022 12:16 PM
40	NA	3/12/2022 12:02 PM
41	Don't take Pilates	3/12/2022 10:39 AM
42	i don't need a personal trainer.	3/12/2022 10:31 AM
43	I don't hire one	3/12/2022 9:05 AM
44	I do not use.	3/12/2022 7:54 AM
45	Don't use	3/12/2022 6:55 AM
46	I don't use trainers .. I take classes	3/11/2022 10:49 PM
47	Do not use trainwr	3/11/2022 10:09 PM
48	I don't	3/11/2022 10:02 PM
49	Do not use a fitness trainer .	3/11/2022 9:29 PM
50	Don't do pilates	3/11/2022 8:19 PM
51	I don't	3/11/2022 7:48 PM
52	Don't have one	3/11/2022 6:54 PM
53	Don't do	3/11/2022 6:32 PM
54	I don't hire a trainer.	3/11/2022 6:01 PM
55	I don't use	3/11/2022 5:55 PM
56	N/A	3/11/2022 5:17 PM
57	Na	3/11/2022 4:59 PM
58	N/A	3/11/2022 4:05 PM
59	I don't use	3/11/2022 4:05 PM
60	must of answered previous question incorrectly	3/11/2022 3:51 PM
61	I don't use a trainer but if I did it would be to learn the correct tactics not to get injured.	3/11/2022 3:43 PM

2022 Park Center Health and Fitness Satisfaction Survey

62	I don't use a trainer	3/11/2022 3:31 PM
63	Do not use a trainer	3/11/2022 2:44 PM
64	no	3/11/2022 2:19 PM
65	I don't	3/11/2022 1:33 PM
66	Don't use	3/11/2022 1:32 PM
67	Don't use	3/11/2022 1:00 PM
68	I don't use one	3/11/2022 12:55 PM
69	I don't	3/11/2022 12:25 PM
70	I don't	3/11/2022 12:21 PM
71	I do not due cost	3/11/2022 12:13 PM
72	not apply	3/11/2022 11:56 AM
73	none	3/11/2022 11:47 AM
74	N/a	3/11/2022 11:34 AM
75	I do not	3/11/2022 11:29 AM
76	I don't	3/11/2022 11:17 AM
77	Na	3/11/2022 11:08 AM
78	Do not use one	3/11/2022 10:56 AM
79	I don't	3/11/2022 10:52 AM
80	I do not	3/11/2022 10:52 AM
81	Don't use	3/11/2022 10:48 AM
82	Did not hire one	3/11/2022 10:44 AM
83	I wouldnt	3/11/2022 10:42 AM
84	I don't	3/11/2022 10:39 AM
85	None	3/11/2022 10:35 AM
86	Structure workouts to maximize my efforts	3/11/2022 10:26 AM
87	I don't	3/11/2022 10:25 AM
88	not applicable as I have not hired a trainer	3/11/2022 10:24 AM
89	Don't use	3/11/2022 10:22 AM
90	physician's recommendation to relieve lower back pain	3/11/2022 10:22 AM
91	I dont	3/11/2022 10:21 AM
92	Do not use a trainer.	3/11/2022 10:21 AM
93	I do not use	3/11/2022 10:20 AM
94	error in survey - a no to Q14 should not trigger this series of questions	3/11/2022 10:15 AM
95	I don't use a Pilates trainer. I must have responded incorrectly.	3/11/2022 10:14 AM
96	Do not do pilates	3/11/2022 10:13 AM
97	don't	3/11/2022 10:07 AM
98	Na	3/11/2022 10:06 AM
99	Na	3/11/2022 10:06 AM
100	I don't	3/11/2022 10:03 AM

Q16 How often do you use a Personal/Pilates trainer?

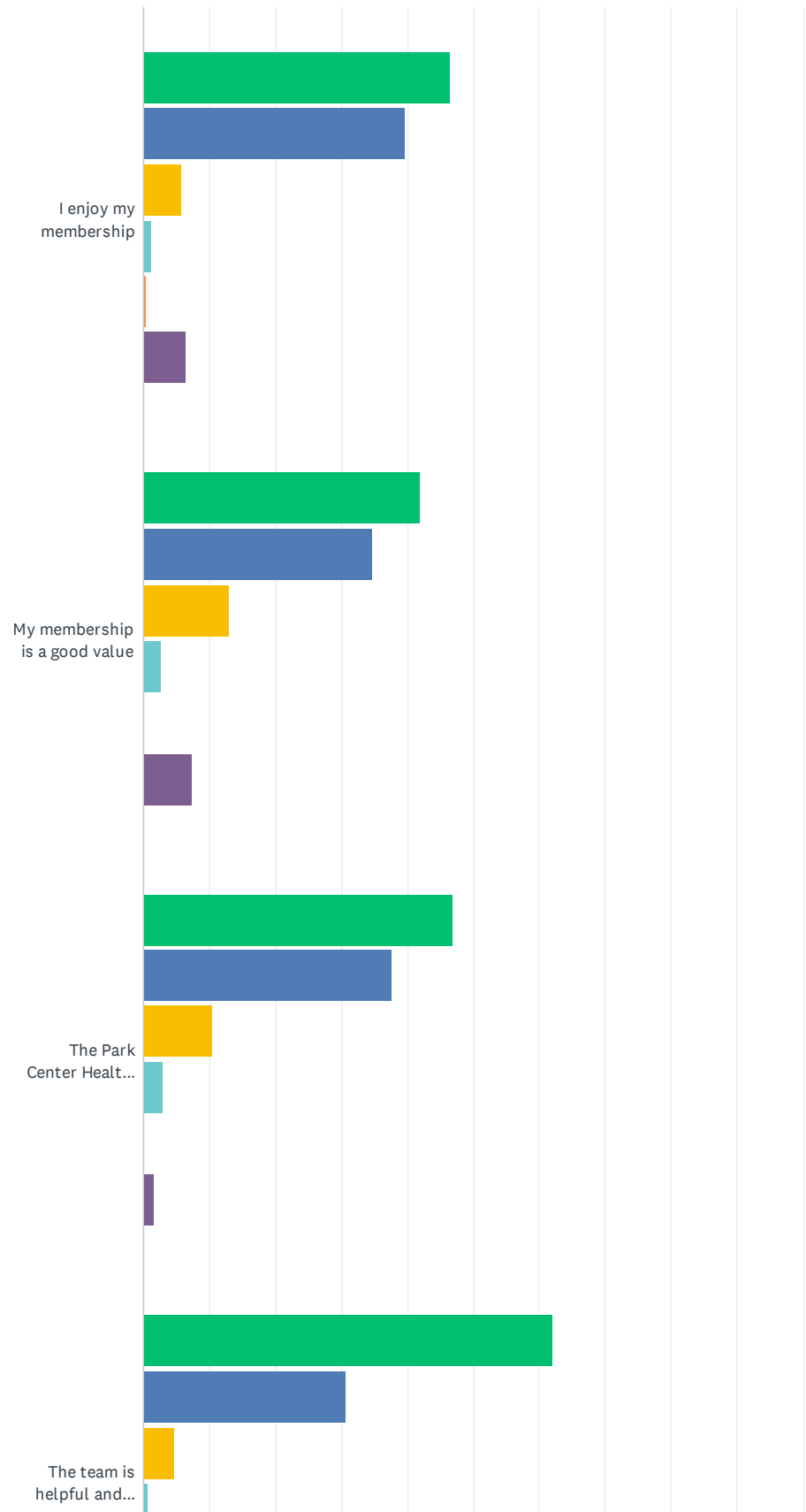
Answered: 280 Skipped: 58



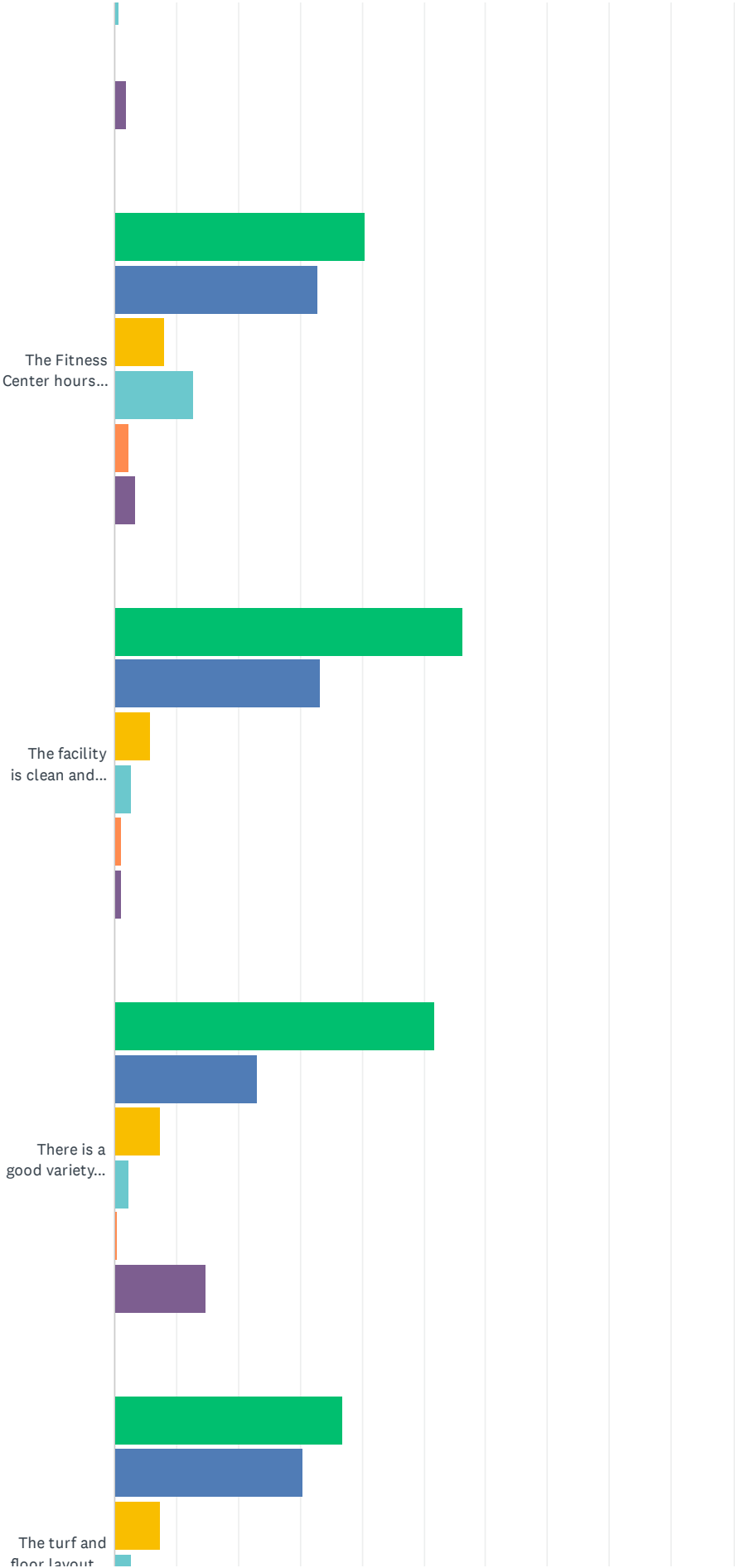
ANSWER CHOICES	RESPONSES	
3+times/ week	0.71%	2
1-2 times/week	14.29%	40
Never	85.00%	238
TOTAL		280

Q17 Overall, how satisfied are you with our services?

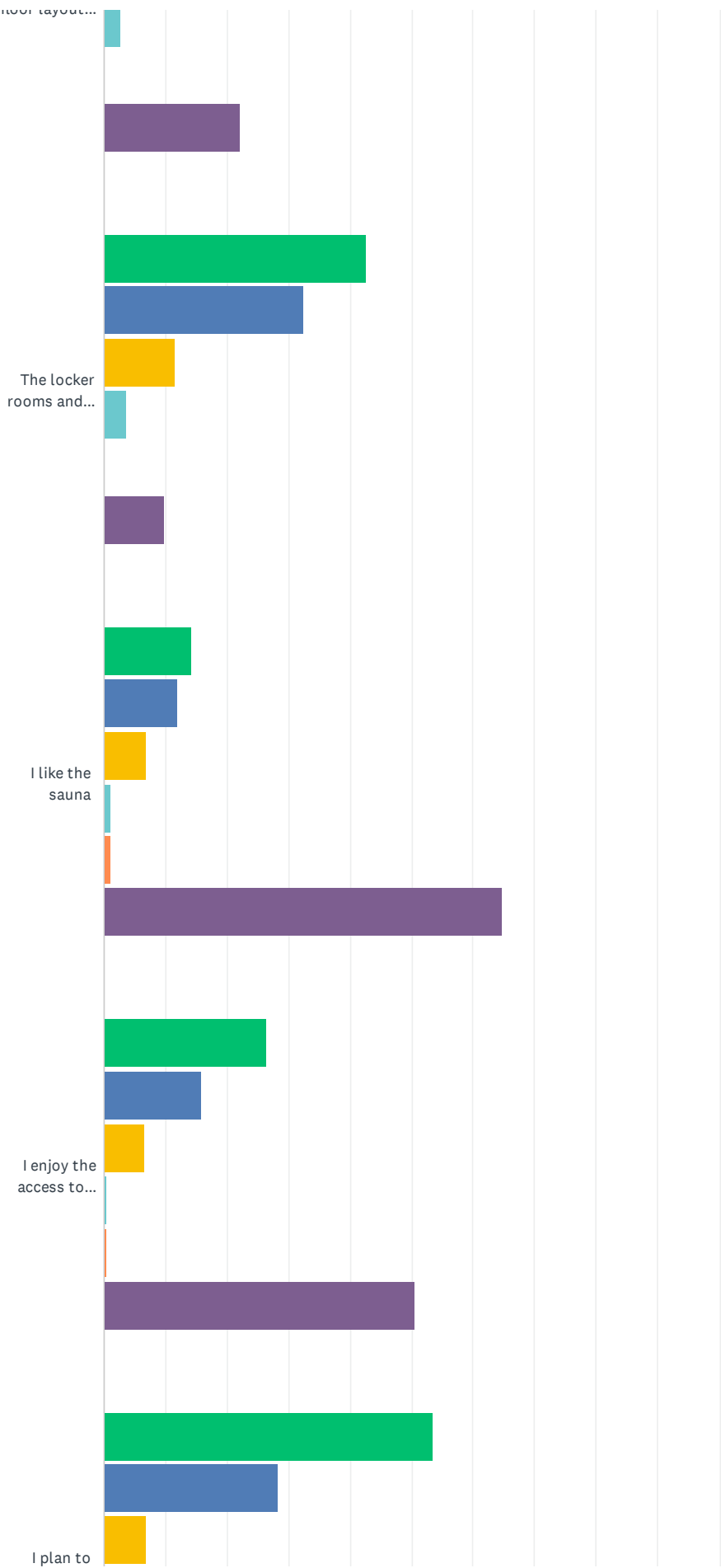
Answered: 299 Skipped: 39



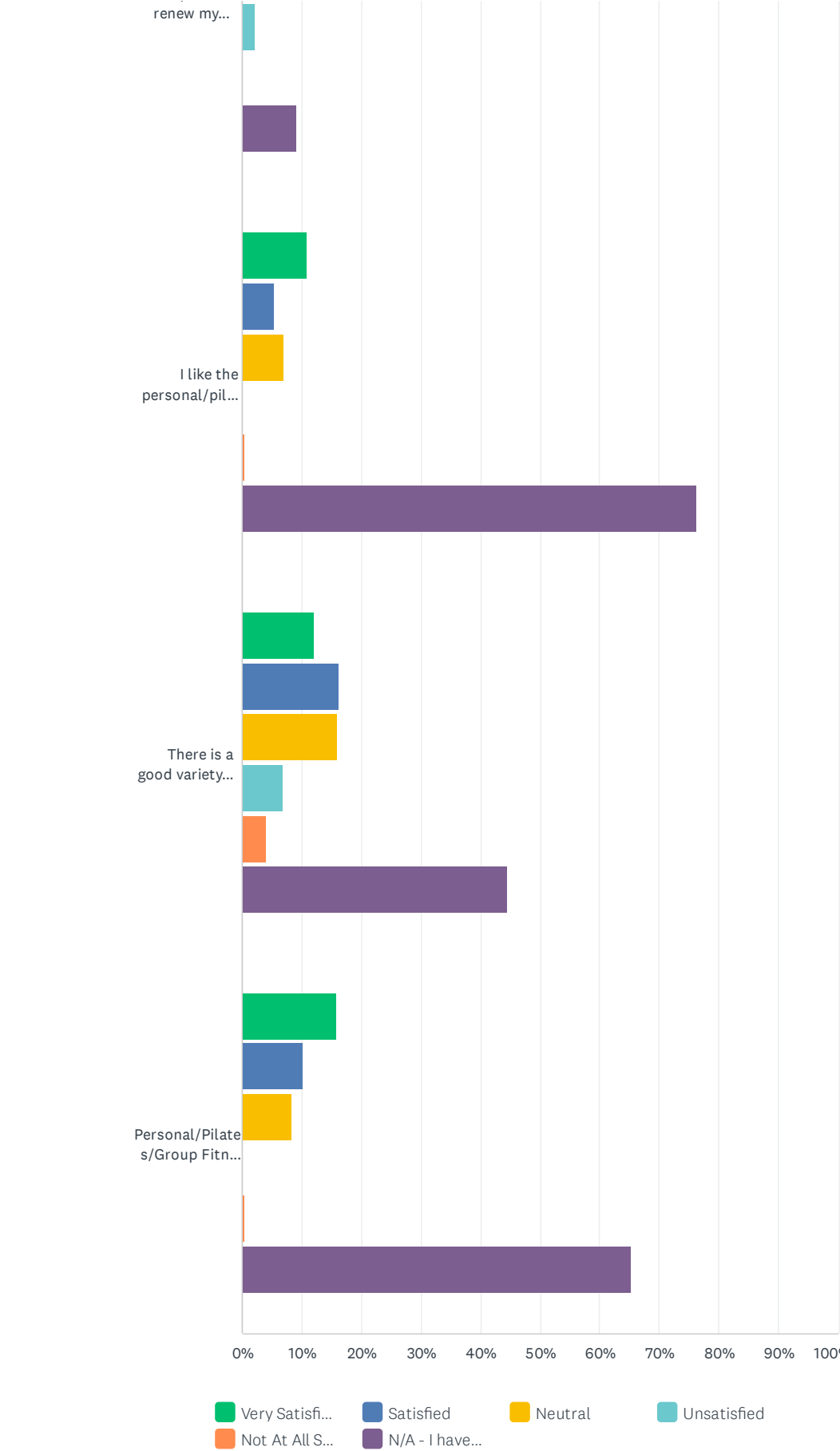
2022 Park Center Health and Fitness Satisfaction Survey



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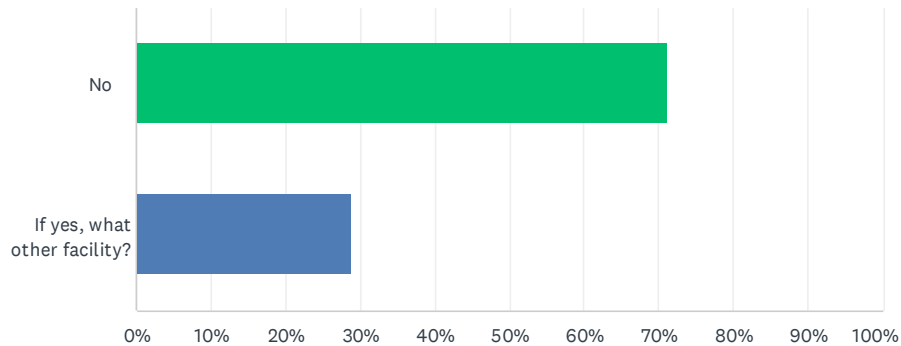


2022 Park Center Health and Fitness Satisfaction Survey

	VERY SATISFIED	SATISFIED	NEUTRAL	UNSATISFIED	NOT AT ALL SATISFIED	N/A - I HAVE NOT USED THIS SERVICE.	TOTAL	WEIGHTED AVERAGE
I enjoy my membership	46.44% 137	39.66% 117	5.76% 17	1.36% 4	0.34% 1	6.44% 19	295	4.39
My membership is a good value	41.92% 122	34.71% 101	13.06% 38	2.75% 8	0.00% 0	7.56% 22	291	4.25
The Park Center Health & Fitness services meet my needs	46.96% 139	37.84% 112	10.47% 31	3.04% 9	0.00% 0	1.69% 5	296	4.31
The team is helpful and friendly	61.95% 184	30.64% 91	4.71% 14	0.67% 2	0.00% 0	2.02% 6	297	4.57
The Fitness Center hours meet my needs	40.54% 120	32.77% 97	8.11% 24	12.84% 38	2.36% 7	3.38% 10	296	4.00
The facility is clean and well maintained	56.38% 168	33.22% 99	5.70% 17	2.68% 8	1.01% 3	1.01% 3	298	4.43
There is a good variety of cardio and strength equipment	51.89% 151	23.02% 67	7.56% 22	2.41% 7	0.34% 1	14.78% 43	291	4.45
The turf and floor layout is set up well	36.99% 108	30.48% 89	7.53% 22	2.74% 8	0.00% 0	22.26% 65	292	4.31
The locker rooms and amenities meet my needs	42.57% 126	32.43% 96	11.49% 34	3.72% 11	0.00% 0	9.80% 29	296	4.26
I like the sauna	14.38% 42	11.99% 35	6.85% 20	1.03% 3	1.03% 3	64.73% 189	292	4.07
I enjoy the access to Splash Landing pool/warm water therapy pool	26.48% 76	15.68% 45	6.62% 19	0.35% 1	0.35% 1	50.52% 145	287	4.37
I plan to renew my membership	53.42% 156	28.42% 83	6.85% 20	2.05% 6	0.00% 0	9.25% 27	292	4.47
I like the personal/pilates training services	10.92% 31	5.28% 15	7.04% 20	0.00% 0	0.35% 1	76.41% 217	284	4.12
There is a good variety of group fitness classes offered	12.11% 35	16.26% 47	15.92% 46	6.92% 20	4.15% 12	44.64% 129	289	3.46
Personal/Pilates/Group Fitness trainers are motivating and professional	15.79% 45	10.18% 29	8.42% 24	0.00% 0	0.35% 1	65.26% 186	285	4.18

Q18 Do you work out anywhere else? If so, where?

Answered: 299 Skipped: 39



ANSWER CHOICES	RESPONSES	
No	71.24%	213
If yes, what other facility?	28.76%	86
TOTAL		299

#	IF YES, WHAT OTHER FACILITY?	DATE
1	outdoors near home	3/24/2022 5:49 PM
2	Planet fitness	3/23/2022 9:38 PM
3	At home using videos.	3/23/2022 12:51 PM
4	Tash Wellness	3/21/2022 10:19 PM
5	Dance Center Evanston	3/21/2022 5:16 PM
6	LIFETIME	3/21/2022 8:28 AM
7	Another community center	3/21/2022 8:07 AM
8	home	3/19/2022 7:39 AM
9	Outside.	3/18/2022 8:28 PM
10	ymca pool	3/18/2022 5:54 PM
11	LA	3/18/2022 2:56 PM
12	Takiff lifetime pd of highland park	3/18/2022 2:12 PM
13	home	3/18/2022 2:04 PM
14	I live at s interdependent Senior Resident which has a small gyn	3/18/2022 1:53 PM
15	Lifetime	3/18/2022 1:22 PM
16	Northbrook Park District	3/18/2022 12:53 PM
17	Club Pilates	3/18/2022 12:35 PM
18	Hotel & company gym while traveling for work	3/18/2022 12:32 PM
19	out door jogging, biking	3/18/2022 12:17 PM
20	LA fitness when at work downtown	3/18/2022 11:49 AM
21	Both using a great fitness app and planet fitness	3/18/2022 11:48 AM
22	At office gym	3/18/2022 11:37 AM
23	East Wing	3/18/2022 11:18 AM
24	9 Rounds and Orange Therapy	3/18/2022 11:15 AM

2022 Park Center Health and Fitness Satisfaction Survey

25	Home	3/18/2022 11:08 AM
26	East Bank Club and my basement	3/16/2022 3:07 PM
27	Home	3/14/2022 8:30 AM
28	my home	3/13/2022 7:56 PM
29	yogaview,	3/13/2022 4:26 PM
30	Prairie View Community Center, Morton Grove	3/13/2022 3:56 PM
31	Jazzercise, ballet class	3/13/2022 10:34 AM
32	The Exercise Coach	3/12/2022 10:38 PM
33	Outside	3/12/2022 8:40 PM
34	Home	3/12/2022 11:35 AM
35	I'm looking for a place that has more variety of classes	3/12/2022 10:42 AM
36	At home	3/12/2022 9:29 AM
37	FitDen	3/12/2022 8:35 AM
38	Gym at my condo complex in AZ.	3/12/2022 7:56 AM
39	I walk with my hubby around the lake We walk daily plus after my classes I walk on the track for a mile or so!!	3/11/2022 10:54 PM
40	My bathroom	3/11/2022 10:05 PM
41	Outside for running.	3/11/2022 8:35 PM
42	Home	3/11/2022 7:28 PM
43	Home	3/11/2022 6:11 PM
44	Home	3/11/2022 5:02 PM
45	Karzen Tennis	3/11/2022 4:08 PM
46	Lifetime summer country club pool	3/11/2022 4:07 PM
47	roasmont gym and xsport due to terrible fitness center hours. Please go back to 10pm or even later	3/11/2022 3:45 PM
48	Cancer wellness center	3/11/2022 2:01 PM
49	P/ trainer	3/11/2022 1:56 PM
50	Valley Lo Club , Wagner Tennis Club	3/11/2022 1:43 PM
51	OsteoStrong for bone density, using 4 specific machines once a week	3/11/2022 1:36 PM
52	At home	3/11/2022 1:34 PM
53	At home with classes on YouTube	3/11/2022 12:59 PM
54	home	3/11/2022 12:54 PM
55	My basement	3/11/2022 12:31 PM
56	Office gym	3/11/2022 12:30 PM
57	LA fitness, Master Swimmers	3/11/2022 12:15 PM
58	Home	3/11/2022 12:14 PM
59	Abbey Springs, Wisconsin	3/11/2022 12:06 PM
60	Outdoors	3/11/2022 11:59 AM
61	Outside	3/11/2022 11:51 AM
62	Planet Fitness and Ooenfit	3/11/2022 11:37 AM
63	Outdoors, home	3/11/2022 11:37 AM
64	Outdoors	3/11/2022 11:19 AM
65	In my apt. complex	3/11/2022 11:15 AM
66	Only when out of state	3/11/2022 11:01 AM

2022 Park Center Health and Fitness Satisfaction Survey

67	Vision quest coaching; new trier masters aquatics; Evanston running club;	3/11/2022 10:52 AM
68	Techny prairie activity center	3/11/2022 10:50 AM
69	I may start going someone else because you have lost many of my favorite instructors	3/11/2022 10:45 AM
70	Personal trainer	3/11/2022 10:43 AM
71	The Edge and all pickle ball courts around town but not at the Park Center	3/11/2022 10:33 AM
72	Out of town facilities	3/11/2022 10:30 AM
73	At home	3/11/2022 10:29 AM
74	Arlington Heights PD	3/11/2022 10:28 AM
75	Pilates studio	3/11/2022 10:28 AM
76	Grainger fitness	3/11/2022 10:26 AM
77	lhp	3/11/2022 10:23 AM
78	Home	3/11/2022 10:21 AM
79	employer's facility	3/11/2022 10:21 AM
80	I walk Botanic Gardens	3/11/2022 10:17 AM
81	at home	3/11/2022 10:14 AM
82	Reactive	3/11/2022 10:11 AM
83	I have a personal trainer through Reactive PEC	3/11/2022 10:08 AM
84	Other dance fitness classes	3/11/2022 10:07 AM
85	NSYMCA, LA Fitness	3/11/2022 10:06 AM
86	Home	3/11/2022 10:04 AM

Q19 What can we do to improve our services to better meet your needs?

Answered: 224 Skipped: 114

#	RESPONSES	DATE
1	More dance classes, not just Zumba Ballet, Werq, hip hop mixed in please Not asking for harder classes...the level is good Just want more variety	3/26/2022 8:25 AM
2	Return to prepandemic hours.	3/24/2022 5:49 PM
3	a strenght class followed by a cardio class the way it was before covid(9:15am/10:10am)	3/24/2022 4:28 PM
4	You r doing good	3/23/2022 9:38 PM
5	Add more hours to the warm water therapy pool schedule and add more classes.	3/23/2022 12:51 PM
6	Re-add evening hours during the week and later hours on the weekend. There have been many times I would like to workout and the facility is already closed.	3/23/2022 11:24 AM
7	Add more night classes that are more fitness based, not yoga or Zumba	3/22/2022 3:51 PM
8	Just please stay open longer on Saturday and Sunday as all us members would like that..overall staff is great ! Kathy M does a very good job running the center! Overall it is a great place	3/21/2022 1:05 PM
9	MORE QUALITY GROUP CLASSES IN MORNING	3/21/2022 8:28 AM
10	Have Adult time, have Family time	3/21/2022 8:07 AM
11	Longer hours on weekends especially Sundays. Weekends are usually the only time I can go and the short hours make it hard.	3/20/2022 10:31 AM
12	Clean the changing rooms next to the pool	3/19/2022 9:20 PM
13	More Aqua Fitness Classes offered during the evening hours during the fall and winter.	3/19/2022 3:59 PM
14	Increase number and improve quality of personal trainers.	3/19/2022 12:54 PM
15	More attention to the toilet facilities - kleanlines, unplug toilets promptly (not three days later, in men's handicapped stall of pool locker area)	3/19/2022 10:15 AM
16	Lose Covid restrictions	3/19/2022 7:39 AM
17	Additional cardio and strength classes	3/19/2022 7:15 AM
18	Listen to the membership!!! Replace the well attended classes, where instructors have retired. More strength classes, as well as yin yoga & bare burn. Very dissatisfied with current times & offerings. Lynn & Kathleen are all talk & no action ☹️☹️☹️	3/18/2022 10:06 PM
19	Extend weekend hours.	3/18/2022 9:36 PM
20	Longer hours on Saturday and Sunday?	3/18/2022 8:28 PM
21	Do not allow personal trainers to monopolize equipment... they tend to "hold" several stations for their clients. I do not like waiting for a machine no one is using	3/18/2022 7:15 PM
22	NOTHING... PERFECTO!	3/18/2022 5:55 PM
23	I am very grateful for the facility. Thank you for all the work you do to keep it available to the public.	3/18/2022 5:29 PM
24	Keep place open w/o restrictions. Pool lap swim should have reservations. Keep kids out of lap swim during summer not swimming laps	3/18/2022 2:56 PM
25	Offer Malry Weber's Forever fit class more frequently	3/18/2022 2:52 PM
26	Lower cost for non res seniors	3/18/2022 2:12 PM
27	My son has been using the mini gym to shoot hoops 4-5 time a week since November. In all that time, I don't believe the gym floor has been washed. Dust bunnies and garbage, dirt and stains. I presume the park center pre schoolers use this gym regularly. The poor kids! It's absolutely disgusting. I've been meaning to write a letter.... This survey was timely. Thanks!	3/18/2022 2:11 PM
28	Expand hours that center is open on weekdays—later than 8 pm.	3/18/2022 2:07 PM
29	Keep locks working Hot water in women showers Cleaner pool	3/18/2022 2:04 PM
30	Cheaper price for the use of the pool only	3/18/2022 1:53 PM

2022 Park Center Health and Fitness Satisfaction Survey

31	keep track of training sessions online	3/18/2022 1:30 PM
32	Listen to member input regarding adding more group fitness classes and the instructors that bring in high participation numbers and those that don't. When there is a sub for a class, have the instructor speak to the sub regarding the class format and structure of the class they are subbing. This way the class will be similar to the class description provided. Make sure when there is a sub for a class, that it is a sub that brings in high numbers. It seems to be the trend that the low participation subs teach every class when an instructor will be gone for an extended period of time. Please add some sort of strength or cardio class on Wednesday morning or evenings besides the strength class at 6:00 am which is poorly attended. Small towel service would be appreciated as well as reopening the downstairs door which leads to the spin studio. Thank You!	3/18/2022 1:22 PM
33	Offer more aqua classes. Deep water at Flick in summer. Also, bring back Susie for Aqua.	3/18/2022 12:53 PM
34	no a thing	3/18/2022 12:39 PM
35	Offer classes at different times of the day	3/18/2022 12:35 PM
36	please increase Sunday afternoon hours! would be nice to be back to 9pm during M-Th too	3/18/2022 12:35 PM
37	Staying open till 9p weekday & 6p on weekends	3/18/2022 12:32 PM
38	Towels	3/18/2022 12:26 PM
39	More classes midday Longer Hours Sunday	3/18/2022 12:25 PM
40	Make your stated workout rules/standards/expectations/etiquette more prominent. And, maintain them. I've been working out in the fitness center 4-6 times per week for 10+ years. I have and continue to see the same people (though a small percentage of all members), leave weights wherever they use them...take up multiple stations at one time...not clean cardio machines after using them for more than 20 minutes...use a strength building piece of equipment for more than 10 minutes and refusing other members requests to work in, etc. Whatever you tolerate you endorse! If people are breaching the 'rules' of the fitness center, they will continue to do so and influence others to do the same. This must be corrected. I've been working out at various fitness centers for over 50 years and at facilities all over the country. While the Glenview Fitness Center is my favorite of all, I experience it to be well below average in defending and maintaining the Glenview Fitness Center 'rules/expectations' of visitors using the equipment. I'm not meaning to suggest, or ask the Fitness Center's employees to "police" it's members, like making sure everyone wore their face masks over their nose and mouth during the pandemic - which they did not. That was too emotionally charged, unfortunately. I am talking about staff monitoring, trained, and expected to communicate (without shame or judgement) to members when they see behaviors inconsistent with the 'rules' of the Glenview Fitness Center.	3/18/2022 12:21 PM
41	Remove the mask requirement (maybe already done).	3/18/2022 12:17 PM
42	Hope to resume the regular operation hours.	3/18/2022 12:17 PM
43	It would be great if the fitness center opened earlier on the weekends. I really like the early hours available Monday through Friday.	3/18/2022 12:15 PM
44	Extend hours on the weekends	3/18/2022 12:14 PM
45	I look forward to the end of the pandemic / increase in patronage so the hours can go back to what they were in 2019.	3/18/2022 11:59 AM
46	!	3/18/2022 11:54 AM
47	Clean the weights and the group fitness room. Get more instructors who understand who is in their class. Truly listen to the patrons.	3/18/2022 11:48 AM
48	Satisfied with all services.	3/18/2022 11:45 AM
49	Expand hours to later	3/18/2022 11:37 AM
50	Need more yoga options. I was taking four classes a week before the pandemic. Trish is outstanding; we need more instructors of her caliber. I also miss the 30-day unlimited class plan. It was a great value.	3/18/2022 11:35 AM
51	Provide more guidelines with equipment and information related to health and fitness	3/18/2022 11:33 AM
52	I miss the boot camp and harder, stronger classes that were lost when instructor left. Please add more classes I wish there was one every day M-F	3/18/2022 11:28 AM
53	More Pilates classes	3/18/2022 11:25 AM
54	Nothing! Great job!	3/18/2022 11:25 AM
55	reinstate warm water therapy exercise classes through the park district as before covid	3/18/2022 11:23 AM

2022 Park Center Health and Fitness Satisfaction Survey

56	After 9 years of completing your surveys I see their purpose is only to find results that agree with the conclusions management is seeking.	3/18/2022 11:15 AM
57	Lure back instructors for group classes	3/18/2022 11:13 AM
58	The equipment I use (strength training) isn't that great--it seems built for large people even though it can be customized. It was better at my old health club. I also HATE that so many people there drop weights and they clang and bang! Surely signs can be put up so people get the idea.....	3/18/2022 11:12 AM
59	Bring back mouthwash, conditioner, body lotion and small towels.	3/18/2022 11:11 AM
60	Sometimes small kids are on the weight machine. Somebody has to watch them.	3/18/2022 11:10 AM
61	Spend more time on the floor monitoring misuse of weight machines and free weights, specifically phone use and inactivity that can be pursued elsewhere.	3/18/2022 11:09 AM
62	Would love extended hours on the weekends! Sometimes it's hard to get in that early and it seems like it gets so crowded like an hour or 2 before close	3/18/2022 11:04 AM
63	expand weekend hours, esp of pool, esp later sat and sunday	3/17/2022 11:20 AM
64	early morning classes	3/16/2022 3:07 PM
65	Provide towels in pool so I do not have to go upstairs. I am a platinum member. also add more water aerobics classes..only five a week is not enough.	3/16/2022 11:37 AM
66	Not sure	3/15/2022 10:40 AM
67	Cleanliness of mens bathroom in locker room	3/14/2022 9:57 PM
68	1) communicate that exercisers can't use 2 machines or work stations at one time. this leaves machines unused. I go to the PC with the goal to get my workout done and get out. un used machines slow people down. 2) people did not comply with mask restrictions. no one covered their noses. its is usually the younger members. you people are great. but I wish someone would have enforced this rule.	3/14/2022 11:51 AM
69	More morning yoga classes please! Tuesday, Wednesday or Thursday morning. (And please not Cheri..)	3/14/2022 11:03 AM
70	More group classes, more variety in classes	3/14/2022 8:30 AM
71	I'm not familiar with the machines. At a YMCA I attended, there was a small class that was for women and teaching them to use machines. I think that would be fun. Also I enjoyed a HIIT class that appealed to men and women. I did it with my husband and it was very funny. There was running on the track, boxing, weight bags etc. Lotion in locker room restroom. Consultations with dieticians, body fat evaluation, new classes to keep things fresh,	3/13/2022 11:27 PM
72	Increase the pickle ball days and hours	3/13/2022 7:56 PM
73	More aqua fitness classes, especially with Kathy D.	3/13/2022 7:24 PM
74	Nothing I can think of	3/13/2022 6:33 PM
75	expand hours for reserved courts for Pickleball	3/13/2022 4:26 PM
76	Your doing fine, change nothing.	3/13/2022 3:56 PM
77	Have more senior friendly classes.	3/13/2022 9:32 AM
78	This is a great gym visit, nothing on my 'needed update list'.	3/12/2022 10:39 PM
79	Not sure	3/12/2022 10:38 PM
80	Turn up sauna temperature	3/12/2022 8:40 PM
81	Extend the fitness hours on Sunday	3/12/2022 8:12 PM
82	Have later hours on weekends	3/12/2022 4:01 PM
83	add more classes TRX class earlier then 9:30am Earlier Strength on Saturdays	3/12/2022 3:53 PM
84	Put lotion back out. Stay open later on Sunday	3/12/2022 2:42 PM
85	Add more yoga classes	3/12/2022 2:30 PM
86	Move the yoga classes back to the pre-covid room... Studio 1 has terrible temperature fluxuations ..it's either warm or freezng cold. Also add another Gentle yoga class please. Thank you!	3/12/2022 2:15 PM
87	Offer more morning yoga classes	3/12/2022 2:14 PM
88	can't think of anything	3/12/2022 1:51 PM

2022 Park Center Health and Fitness Satisfaction Survey

89	More fitness classes: TRX, strength, yoga	3/12/2022 12:46 PM
90	discontinue circle swimming in the lap lanes	3/12/2022 12:43 PM
91	return to regular hours locker room showers are not always clean (mildew on curtains, dirty floor in locker area)	3/12/2022 12:18 PM
92	Too few yoga offerings. Bring back 25 min spin/25 min strength. Bring back kickboxing. Not enough variety in cardio classes	3/12/2022 12:05 PM
93	Offer more classes with top instructors	3/12/2022 10:42 AM
94	keep what you are doing	3/12/2022 10:34 AM
95	more pool hours in the afternoon and more hours sunday afternoon	3/12/2022 9:29 AM
96	Turn off the music. It's ceaseless and repetitious. If a member wants to listen to music, there are many, many options for listening to one's own choices. Anyone who can afford a membership can afford Ipods, earphones, etc.	3/12/2022 9:10 AM
97	Group strength class specifically geared to seniors. No mat work.	3/12/2022 9:00 AM
98	I would like to see additional machines for chest/ shoulders. I feel like the choices are limited.	3/12/2022 8:48 AM
99	In the area where most people do bench press, have an adjustable rack for the shorter clients. Right now the racks have only one position. Thanks!	3/12/2022 8:35 AM
100	Make sure the people in the lap lanes are swimming not standing there and talking!!!!!!	3/12/2022 8:02 AM
101	Extend Sunday hours.	3/12/2022 7:56 AM
102	Rehire Kathleen McCarthy	3/12/2022 7:41 AM
103	Delighted to be back swimming after a summer fractured shoulder. Thank you	3/12/2022 6:58 AM
104	Thank you!	3/12/2022 12:46 AM
105	Lose masks	3/11/2022 11:13 PM
106	Hire Katherine back She attracts a lot of participants & is worth the money!! She has a huge following !!	3/11/2022 10:54 PM
107	Extend Sunday hours in winter months	3/11/2022 10:11 PM
108	Stop these annoying, ridiculous surveys that never do anything productive.	3/11/2022 10:05 PM
109	???	3/11/2022 9:32 PM
110	I was never given a tour. I think that would be beneficial to new members. Also the types of machines.	3/11/2022 8:49 PM
111	Better notification when the lap swim pool will be used for high school practice.	3/11/2022 8:35 PM
112	Keep up the good job	3/11/2022 7:59 PM
113	I joined PCHF only to use the pool. It would be helpful if the locker room was open a half hour after the pool closes. Otherwise, I have to use the downstairs locker room.	3/11/2022 7:53 PM
114	1. Open the hot tub/whirlpool. 2. Extend hours to later on Saturday and all afternoon on Sunday.	3/11/2022 6:04 PM
115	Have the warm water pool open sooner than 12:30	3/11/2022 5:59 PM
116	Need to expand group fitness class schedule, especially yoga	3/11/2022 5:19 PM
117	Later hours on the weekends. Until at least 5:00	3/11/2022 5:02 PM
118	Kick the junior high aged kids out if they misbehave. Situation seems to be getting worse.	3/11/2022 4:37 PM
119	It's great! I've been going since it opened.	3/11/2022 4:26 PM
120	nothing	3/11/2022 4:17 PM
121	More classes geared to recreational athletes primarily and men secondly.	3/11/2022 4:08 PM
122	Just joined for medical reasons and look forward to becoming a member when physically able	3/11/2022 4:07 PM
123	Afternoons open pool until 3. Add more water aerobics and reopen food service	3/11/2022 4:07 PM
124	We've been pleased w/the facility. Have no suggestions for improvement.	3/11/2022 3:54 PM
125	Please extend the closing hours back to pre covid hours 10pm. Or even later...	3/11/2022 3:45 PM
126	More updated equipment	3/11/2022 3:42 PM
127	A return to pre-COVID hours would be great.	3/11/2022 3:35 PM

2022 Park Center Health and Fitness Satisfaction Survey

128	The weekend hours are too limited. I also miss the small towels. The large ones are too big to carry around on the machines so I'll bring one from home.	3/11/2022 3:34 PM
129	monitor members more on cleanliness of machines and area. Very frustrating weekday mornings 10-12 is a social club, members sit on machines not using them while they socialize. This has forced me to come later in the day. This situation needs to be addressed.	3/11/2022 3:26 PM
130	Very satisfied the way things are.	3/11/2022 3:25 PM
131	Additional lap swim hours (afternoons) would be so helpful for me	3/11/2022 3:17 PM
132	Nothing!	3/11/2022 2:32 PM
133	Keep it all open w/o restrictions. Lap pool should be by reservation . Pool should cleaned more often.	3/11/2022 2:24 PM
134	Add classes on M, W and F, such as a Boot Camp that combines cardio with strength, a class that focuses on core strength/intense ab/butt workout. The pilates fusion classes have some ab exercises, but they are not enough to make a big difference. The Wed., TH, Sat. and Sun. strength/cardio classes are great!	3/11/2022 2:20 PM
135	Everything is lovely. Once "life" improves would like more yoga classes	3/11/2022 2:01 PM
136	Extend the track hours on the weekend. Closes so early on a Sunday. Also, bring back more fitness classes such as the total body workout by Tev (not sure of instructor name. Class was on Tuesday or Thursday)	3/11/2022 1:43 PM
137	Open at 6:00 AM on the weekends!	3/11/2022 1:36 PM
138	I can't think of anything. I am very pleased to have the Park Center so close and it's variety of programs.	3/11/2022 1:36 PM
139	Pricing is getting a little too high	3/11/2022 1:35 PM
140	Increasing the weekday hours of the warm water therapy pool would be great.	3/11/2022 1:34 PM
141	1. Bring back lotion in the locker room. 2. Staff can do better with the tv's. Every hour they should be aware of which channels are on and which programs. Nobody wants to watch a 30 min infomercial about vacuums. Find out what are the 5-10 most popular stations to watch and keep those on unless someone requests a change. And, avoid redundancy. Three tv's in the same area don't need to be on the same channel.	3/11/2022 1:32 PM
142	Cleaning more. It is very dirty	3/11/2022 1:09 PM
143	I love everything about the Park Center. Staff is excellent!	3/11/2022 1:05 PM
144	Stop allowing the rules and regulations to be dictated by the older guests. Examples: locker room (no cell phones) and in the sauna no street clothes. Covid: scolded by elderly if masks fell a centimeter. This should be club for the whole community, so as a mom of 3 kids, I am going to have to use my phone when kids are in need even in the locker room. And if I want to wear shorts/sports bra in the sauna, I shouldn't be kicked out. It is not any less clean than someone's bare butt on the bench....which happens pretty regularly (disgusting!)	3/11/2022 1:05 PM
145	Allow us to try classes - other clubs do this to get you to sign up	3/11/2022 1:04 PM
146	Can't think of anything	3/11/2022 1:03 PM
147	Add more water classes	3/11/2022 1:01 PM
148	The price of fitness classes increased so much in the last year so I do mostly YouTube videos at home. I would buy more passes if you lowered the price	3/11/2022 12:59 PM
149	small towels	3/11/2022 12:57 PM
150	More evening and weekend classes. Extend the evening hours. Especially for the weekend. Would like the center to be open until 9 every day.	3/11/2022 12:54 PM
151	Bigger sauna and larger, more updated locker/shower facilities would be a plus	3/11/2022 12:36 PM
152	More variety in strength training - more TRX!	3/11/2022 12:35 PM
153	Offer more group training geared for men. Less expensive personal training cost.	3/11/2022 12:31 PM
154	increase hours	3/11/2022 12:30 PM
155	The place could be cleaner particularly in spots that most people don't notice and this owner could be hotter but I realize we have the problem of maintaining it. Additionally I think some people lock their Lockers in the men's locker room for only their use.... that has to stop	3/11/2022 12:30 PM
156	Please extend your closing hours. 8pm is too early on weekdays and 1pm on Sunday is as well. With the limited dumbbells please ask personal trainers to not set aside dumbbells while they take clients over to other exercises, leaving the unused dumbbells sitting in the floor	3/11/2022 12:30 PM

2022 Park Center Health and Fitness Satisfaction Survey

unused for a while until they return for the next set. There is a shortage of several popular pieces of equipment: Lat pull down machine, Fly machine, Flat bench w rack and preacher curl. At least for those where only one exists, a second is needed.

157	Keep doing what you're doing! Love the park center and grateful to have it available in Glenview	3/11/2022 12:20 PM
158	More variety and time slot offerings of cardio/strength/core group fitness classes and instructors.	3/11/2022 12:20 PM
159	Lengthen you hours of operations. It would be great if there more hours avaiable to us the warm therapy pool.	3/11/2022 12:17 PM
160	longer weekend hours	3/11/2022 12:06 PM
161	The park center meets my needs. Upper management at Dpladh Landings could be more engaged.	3/11/2022 11:59 AM
162	nothing that I can think of	3/11/2022 11:57 AM
163	Land classes that handicap can go to in a regular class example; I can not sit on the floor but I would love to do a strength class	3/11/2022 11:56 AM
164	More spin classes. More classes that start at 5:30 or 5:45 pm.	3/11/2022 11:51 AM
165	ceiling fans are turned on to high, too cold when working out	3/11/2022 11:49 AM
166	more classes	3/11/2022 11:49 AM
167	More time offerings for the aqua classes	3/11/2022 11:41 AM
168	More classes with half strength & half cardio. Instead of all strength. Plus a stretch classs.	3/11/2022 11:39 AM
169	1. Bring back just unlimited classes 2. Better instructors lije when we had Doug and Kathleen and Lina 3. Longer hours Sat and Sunday 4. Clean weights and stuff better in group fitness and fitness room 5. Actually listen to patrons 6. Realize the community wants to utilize the center so frequently ask for feedback	3/11/2022 11:37 AM
170	I don't use the fitness center despite having a membership. I do enjoy the group classes, especially Kellie K. Add more high intensity fitness classes at early times / before work.	3/11/2022 11:37 AM
171	It's great. Thxxx	3/11/2022 11:32 AM
172	More of the basic ellipticals that I enjoy the most - I think there are only 4 and hard to get one when I come.	3/11/2022 11:28 AM
173	More group classes for those in the lower-middle range of the fitness spectrum. So many classes require that you're already in great shape or you can't keep up.	3/11/2022 11:21 AM
174	Not sure	3/11/2022 11:19 AM
175	Swimming pool hours	3/11/2022 11:15 AM
176	None	3/11/2022 11:10 AM
177	?	3/11/2022 11:03 AM
178	Longer bourse	3/11/2022 11:01 AM
179	Require swimmers to wear sandals into the pool area. You could use less chemicals, since everyone wallks past the desk area where others wear street shoes causing cross-contamination.	3/11/2022 11:01 AM
180	Ability to register for classes online (senior resident rate)	3/11/2022 11:00 AM
181	Provide information about equipment and excercise for "seniors " issues Weekly hot topics of interest More guidance from staff for safe handling of equipment	3/11/2022 10:59 AM
182	Longer hours on the weekends.	3/11/2022 10:55 AM
183	A few more classes	3/11/2022 10:55 AM
184	nothing, except expand the Sunday hours	3/11/2022 10:54 AM
185	It would be nice if the workout towels were brought back -- the expense for them has already been incurred by the club so it wouldn't be more cost other than laundry.	3/11/2022 10:54 AM
186	Offer Pickleball on weekends!!!	3/11/2022 10:50 AM
187	I havent been working out since the masks went into affect. I just started back but the selection of classes arent nearly as good and I took a TRX class and it was pretty lame. It is going to be hard to keep coming because my favorite instructors are all gone.	3/11/2022 10:45 AM
188	I would like to see staff assigned to clean equipment. Too often users do not clean after their	3/11/2022 10:41 AM

2022 Park Center Health and Fitness Satisfaction Survey

	use. Mold on shower curtains is not appealing (men's)	
189	Nothing	3/11/2022 10:40 AM
190	Add more aqua classes and teachers, Thank you.	3/11/2022 10:38 AM
191	Longer hours.	3/11/2022 10:38 AM
192	None	3/11/2022 10:30 AM
193	Offer more group exercise options. Have not gone back to group classes because the offerings are limited/ inconvenient times. Very disappointed with yoga offerings. Do not like instructors or timing. You have abandoned yoga.	3/11/2022 10:30 AM
194	Extend the fitness center hours past 8 pm.	3/11/2022 10:29 AM
195	Better cleaning....the pool, therapy pool & now the hot tub are incredibly dirty!!! There is so much stuff at the bottom of the therapy pool that I have cut my foot. Earlier hours on the weekend would help too. Any chance we could get a steam room??	3/11/2022 10:29 AM
196	I only use the warm pool but intend to start up with lap swim soon. It would be really nice to have the morning hours open more rather than just the earliest hours in the am.	3/11/2022 10:29 AM
197	Rest area in locker room with TV	3/11/2022 10:28 AM
198	After Covid I plan on using the center and facilities more often	3/11/2022 10:28 AM
199	Reinstate the unlimited class passport	3/11/2022 10:27 AM
200	Extend Sunday hours	3/11/2022 10:26 AM
201	My husband and I think your services really could not be better. We rave about you. With Kathleen and Doug gone, I'm missing strength classes in my time period (Kelly's are too early for me). I'm also missing Dawn's pilates class. And I understand how hard staffing must be. We deeply appreciate all you do and are deeply grateful.	3/11/2022 10:26 AM
202	Open earlier on weekends Earlier hours around holidays, especially on days when most people work.	3/11/2022 10:26 AM
203	Offer on line classes for \$5	3/11/2022 10:24 AM
204	Variety of group fitness classes	3/11/2022 10:23 AM
205	I am satisfied with the center and all the amenities	3/11/2022 10:22 AM
206	Go back to regular Sunday hours until 4-5pm.	3/11/2022 10:22 AM
207	Bring back Limited Membership.	3/11/2022 10:21 AM
208	More spin classes; a few more engaging/motivating instructors; regular cleaning of men's locker room - toilet area; current front desk staff is friendly - less regimented than in the beginning of the year.	3/11/2022 10:21 AM
209	Hour need to be extended for members who work full time, closing at 8:00 is not acceptable for a health club who wants to meet the needs of their clients.	3/11/2022 10:20 AM
210	I understand that Covid has impacted the availability of class teachers but I would like to see us get back to pre-Covid level of class options.	3/11/2022 10:18 AM
211	Keep the pool at cooler temperature.	3/11/2022 10:15 AM
212	open children pool on Sundays as well.	3/11/2022 10:15 AM
213	reduce cost (I used to have a restricted membership for mid day use and was a lot cheaper). Also, locker rooms are small and need updating	3/11/2022 10:14 AM
214	Already a happy and perfect oasis. I would like to see Sunday hours expanded. This is only a minor suggestion as I understand the hours and my needs are really met as is.	3/11/2022 10:12 AM
215	Check the mens lockers at the end of the day and unlock any that remain locked. I suspect a number of members keep a particular locker locked overnight so they will have access to it the following day. Thanks!	3/11/2022 10:12 AM
216	More variety of early morning strength instructors. Kelly is really the only option and her classes are all the same. Also, early morning strength options on weekends. Previously there was an 8am strength option on Saturday and Sunday. For those of us with kids in sports, we need to workout early. On Saturdays, the first strength class is at 10:15 which is way too late. On Sundays, we go to church, so can't workout past 9am.. The hours for the fitness center and track should be extended on weekends...1pm is way too early to close the track and fitness center on Sundays. I've looked to change to another fitness center because of these items above, but haven't found one close enough or cost effective enough, so have just stayed	3/11/2022 10:12 AM

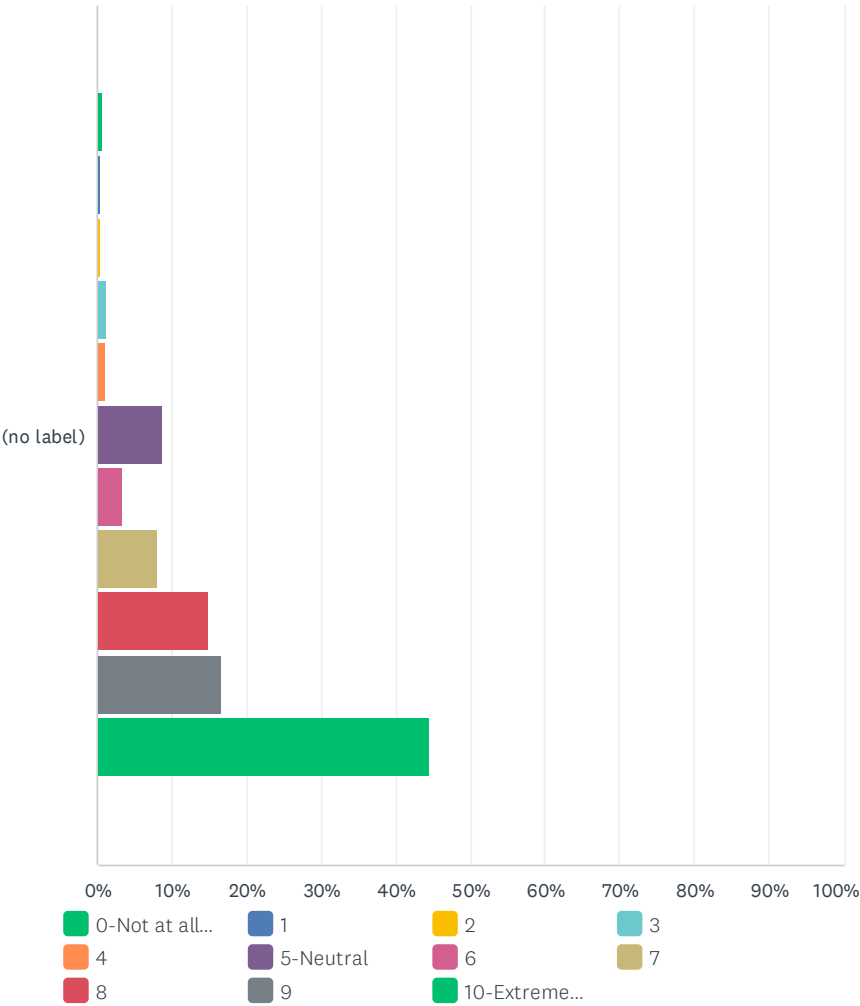
2022 Park Center Health and Fitness Satisfaction Survey

at Park Center. Doug was a huge loss as in my opinion, he was the best group fitness instructor...

217	Studio 1 starts cold and often once we are into our exercises the heat starts blowing. Don't need the heat!	3/11/2022 10:11 AM
218	Less cardio equipment, more turf area, add boxing	3/11/2022 10:09 AM
219	Keep up the good work	3/11/2022 10:09 AM
220	Longer hours on the weekend.	3/11/2022 10:08 AM
221	I think that there should be benches placed near the squat racks. I would like to do barbell hip thrusts but I never know where to go. I feel awkward going in the free weights section and bringing a barbell over there since there is a lack of space between the benches, which is why I think it would be ideal to place a bench or 2 between the squat racks so people can do hip thrusts there or other exercises if they would like to.	3/11/2022 10:08 AM
222	Turn on water fountain in downstairs Women's locker room	3/11/2022 10:08 AM
223	Communication about pool lane availability is poor. On several occasions I have checked website for details on open-swim lane availability, only to find when I arrive that the lanes are taken by classes.	3/11/2022 10:07 AM
224	The free weight section is limited. There are a lot of machines like treadmills, elliptical, bikes, etc. The free weights are almost an after thought.	3/11/2022 10:06 AM

Q20 How likely are you to recommend Park Center Health and Fitness to a friend?

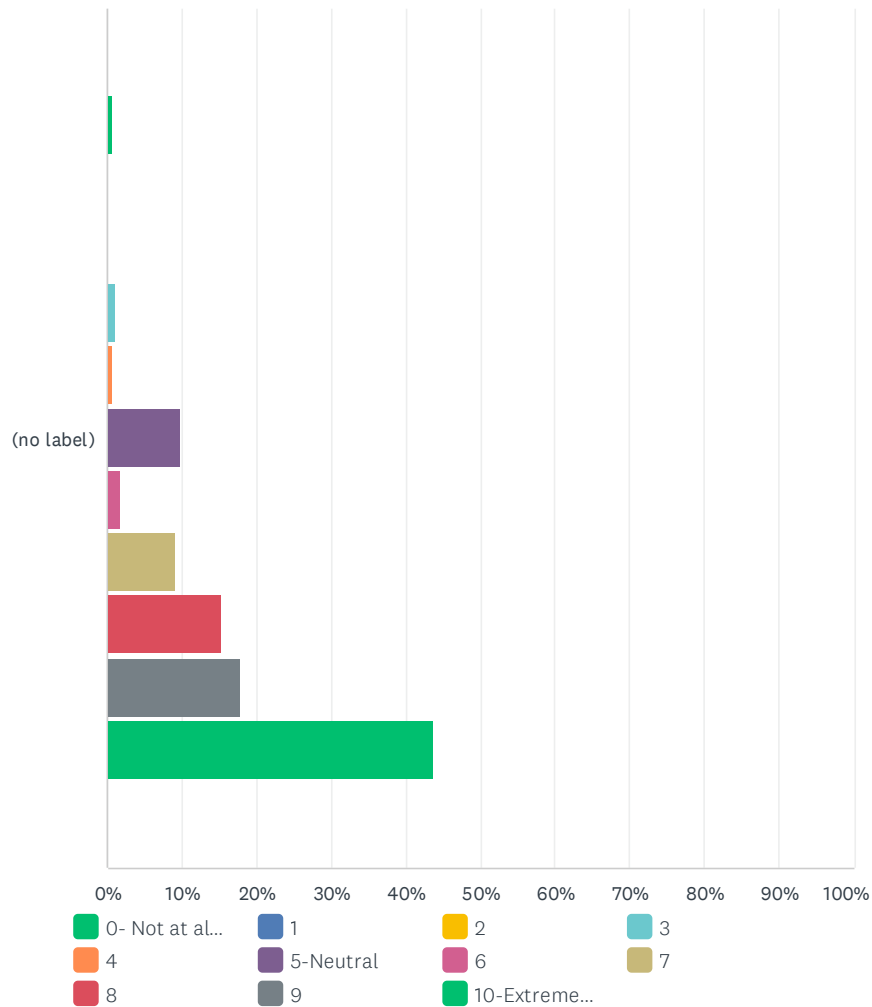
Answered: 296 Skipped: 42



	0-NOT AT ALL LIKELY	1	2	3	4	5-NEUTRAL	6	7	8	9	10-EXTREME LIKELY	TOTAL	WEIGHTED AVERAGE
(no label)	0.68% 2	0.34% 1	0.34% 1	1.35% 4	1.01% 3	8.78% 26	3.38% 10	8.11% 24	14.86% 44	16.55% 49	44.59% 132	296	

Q21 How likely are you to recommend the Glenview Park District to a friend?

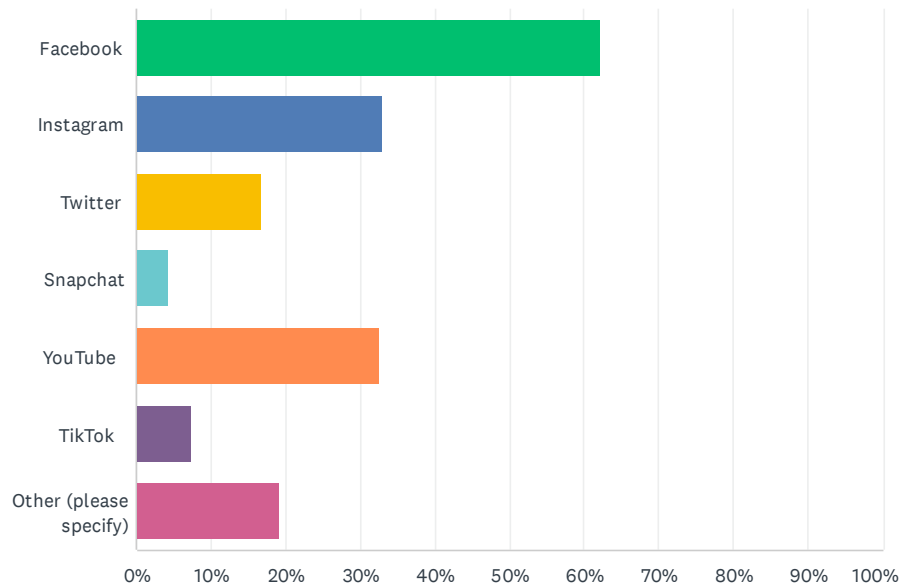
Answered: 295 Skipped: 43



	0- NOT AT ALL LIKELY	1	2	3	4	5- NEUTRAL	6	7	8	9	10- EXTREMELY LIKELY	TOTAL	WE AVE
(no label)	0.68% 2	0.00% 0	0.00% 0	1.02% 3	0.68% 2	9.83% 29	1.69% 5	9.15% 27	15.25% 45	17.97% 53	43.73% 129	295	

Q22 Which of the following social networking websites do you actively use? (Check all that apply)

Answered: 254 Skipped: 84



ANSWER CHOICES	RESPONSES	
Facebook	62.20%	158
Instagram	33.07%	84
Twitter	16.93%	43
Snapchat	4.33%	11
YouTube	32.68%	83
TikTok	7.48%	19
Other (please specify)	19.29%	49
Total Respondents: 254		

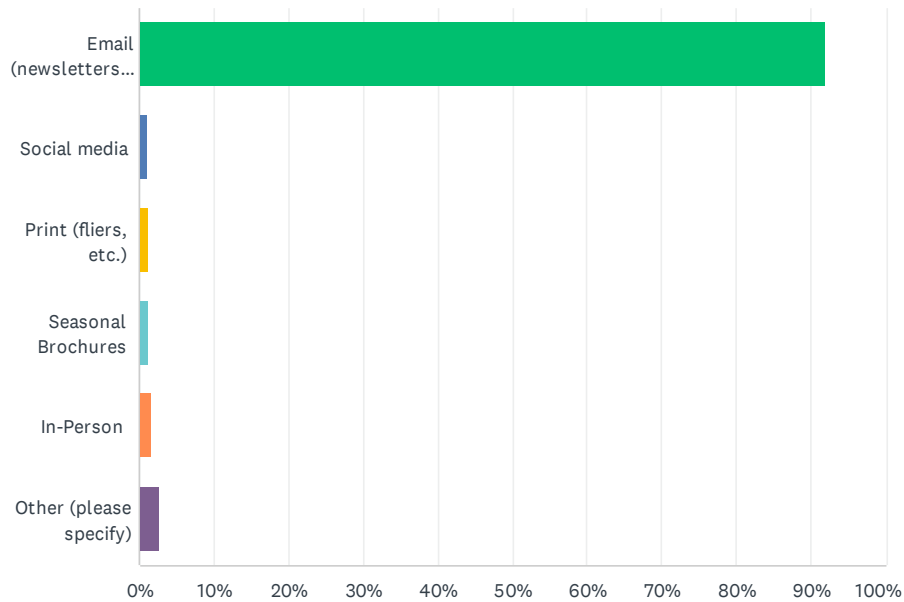
#	OTHER (PLEASE SPECIFY)	DATE
1	none	3/24/2022 5:51 PM
2	None	3/19/2022 12:55 PM
3	none	3/19/2022 10:16 AM
4	None	3/19/2022 7:16 AM
5	none	3/18/2022 5:30 PM
6	none	3/18/2022 2:57 PM
7	no social network	3/18/2022 12:40 PM
8	Linkedin	3/18/2022 12:33 PM
9	None	3/18/2022 12:28 PM
10	None	3/18/2022 12:14 PM
11	None	3/18/2022 11:55 AM

2022 Park Center Health and Fitness Satisfaction Survey

12	None	3/18/2022 11:32 AM
13	N/A	3/18/2022 11:14 AM
14	None	3/18/2022 11:10 AM
15	I don't use social networking sites.	3/13/2022 3:57 PM
16	NONE	3/12/2022 2:30 PM
17	None	3/12/2022 10:43 AM
18	None	3/12/2022 6:58 AM
19	None	3/11/2022 10:05 PM
20	Only email	3/11/2022 7:53 PM
21	None	3/11/2022 6:12 PM
22	None at all	3/11/2022 3:25 PM
23	none	3/11/2022 3:17 PM
24	None	3/11/2022 2:48 PM
25	none	3/11/2022 2:24 PM
26	none	3/11/2022 1:37 PM
27	none	3/11/2022 1:21 PM
28	none	3/11/2022 1:19 PM
29	none	3/11/2022 12:57 PM
30	None	3/11/2022 12:30 PM
31	none	3/11/2022 12:06 PM
32	e mail	3/11/2022 12:00 PM
33	None	3/11/2022 11:47 AM
34	None	3/11/2022 11:22 AM
35	None	3/11/2022 11:16 AM
36	!	3/11/2022 11:03 AM
37	I	3/11/2022 11:03 AM
38	Email blogs	3/11/2022 11:01 AM
39	none	3/11/2022 10:55 AM
40	None	3/11/2022 10:55 AM
41	None	3/11/2022 10:55 AM
42	None	3/11/2022 10:47 AM
43	Rarely use any	3/11/2022 10:41 AM
44	None	3/11/2022 10:38 AM
45	I only use email and Nextdoor Neighborhood	3/11/2022 10:30 AM
46	None	3/11/2022 10:23 AM
47	None	3/11/2022 10:16 AM
48	None.	3/11/2022 10:12 AM
49	avoid	3/11/2022 10:09 AM

Q23 What is the best way to communicate information to you?

Answered: 297 Skipped: 41

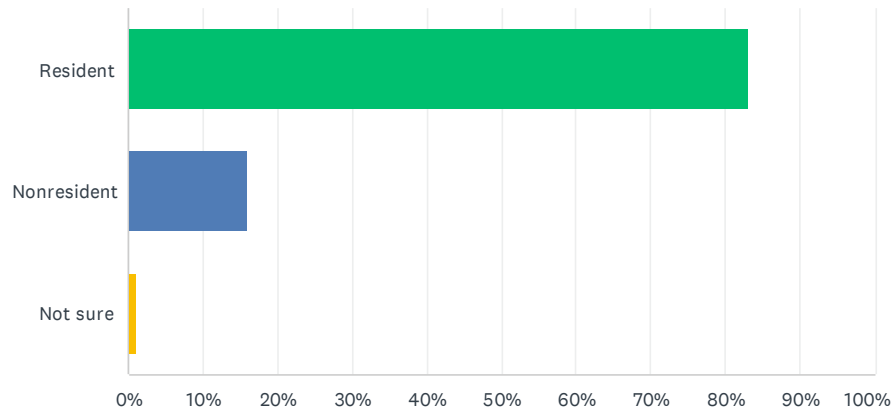


ANSWER CHOICES	RESPONSES	
Email (newsletters, etc.)	91.92%	273
Social media	1.01%	3
Print (fliers, etc.)	1.35%	4
Seasonal Brochures	1.35%	4
In-Person	1.68%	5
Other (please specify)	2.69%	8
TOTAL		297

#	OTHER (PLEASE SPECIFY)	DATE
1	Text message	3/26/2022 8:25 AM
2	Text to phone	3/21/2022 1:07 PM
3	None	3/21/2022 10:46 AM
4	Text	3/11/2022 12:16 PM
5	Text	3/11/2022 11:57 AM
6	Text	3/11/2022 10:44 AM
7	Text	3/11/2022 10:14 AM
8	A combination of social media, in person and email	3/11/2022 10:09 AM

Q24 Are you a Glenview Park District resident or nonresident? (optional)

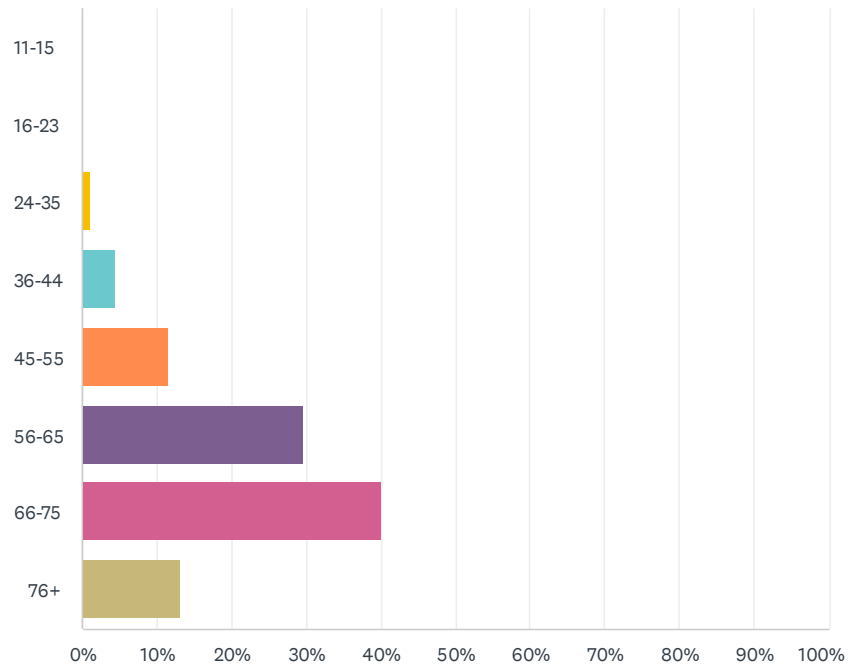
Answered: 295 Skipped: 43



ANSWER CHOICES	RESPONSES	
Resident	83.05%	245
Nonresident	15.93%	47
Not sure	1.02%	3
TOTAL		295

Q25 What is your age? (optional)

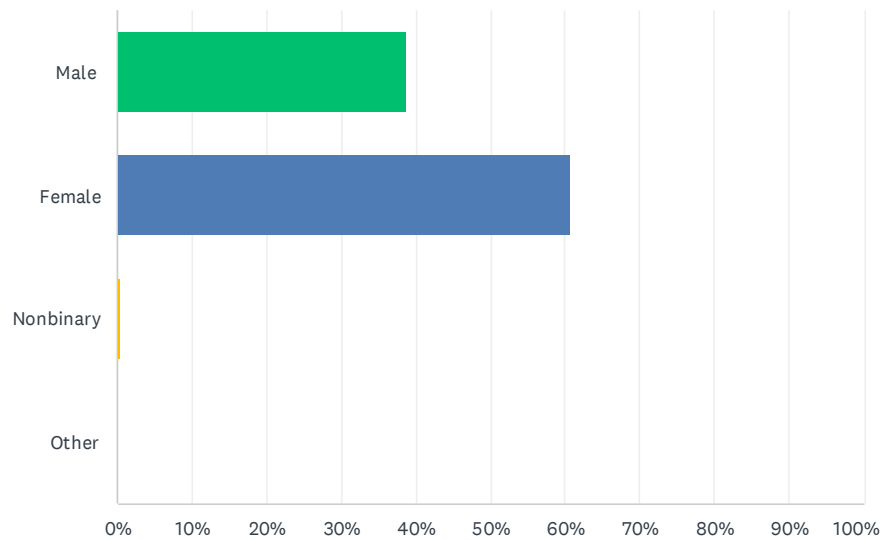
Answered: 287 Skipped: 51



ANSWER CHOICES	RESPONSES	
11-15	0.00%	0
16-23	0.00%	0
24-35	1.05%	3
36-44	4.53%	13
45-55	11.50%	33
56-65	29.62%	85
66-75	40.07%	115
76+	13.24%	38
TOTAL		287

Q26 With which gender do you identify? (optional)

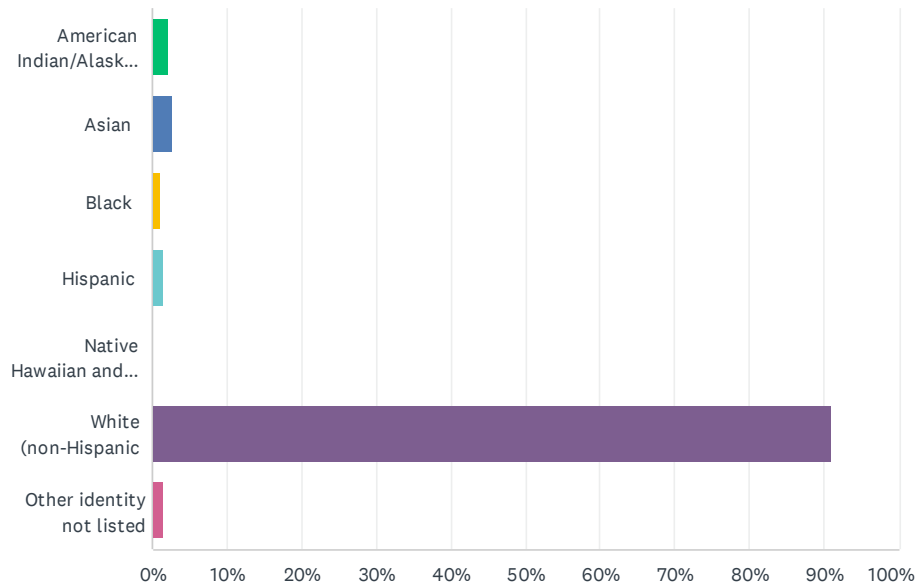
Answered: 288 Skipped: 50



ANSWER CHOICES	RESPONSES	
Male	38.89%	112
Female	60.76%	175
Nonbinary	0.35%	1
Other	0.00%	0
TOTAL		288

Q27 What is your race and/or ethnicity? (Optional)

Answered: 279 Skipped: 59



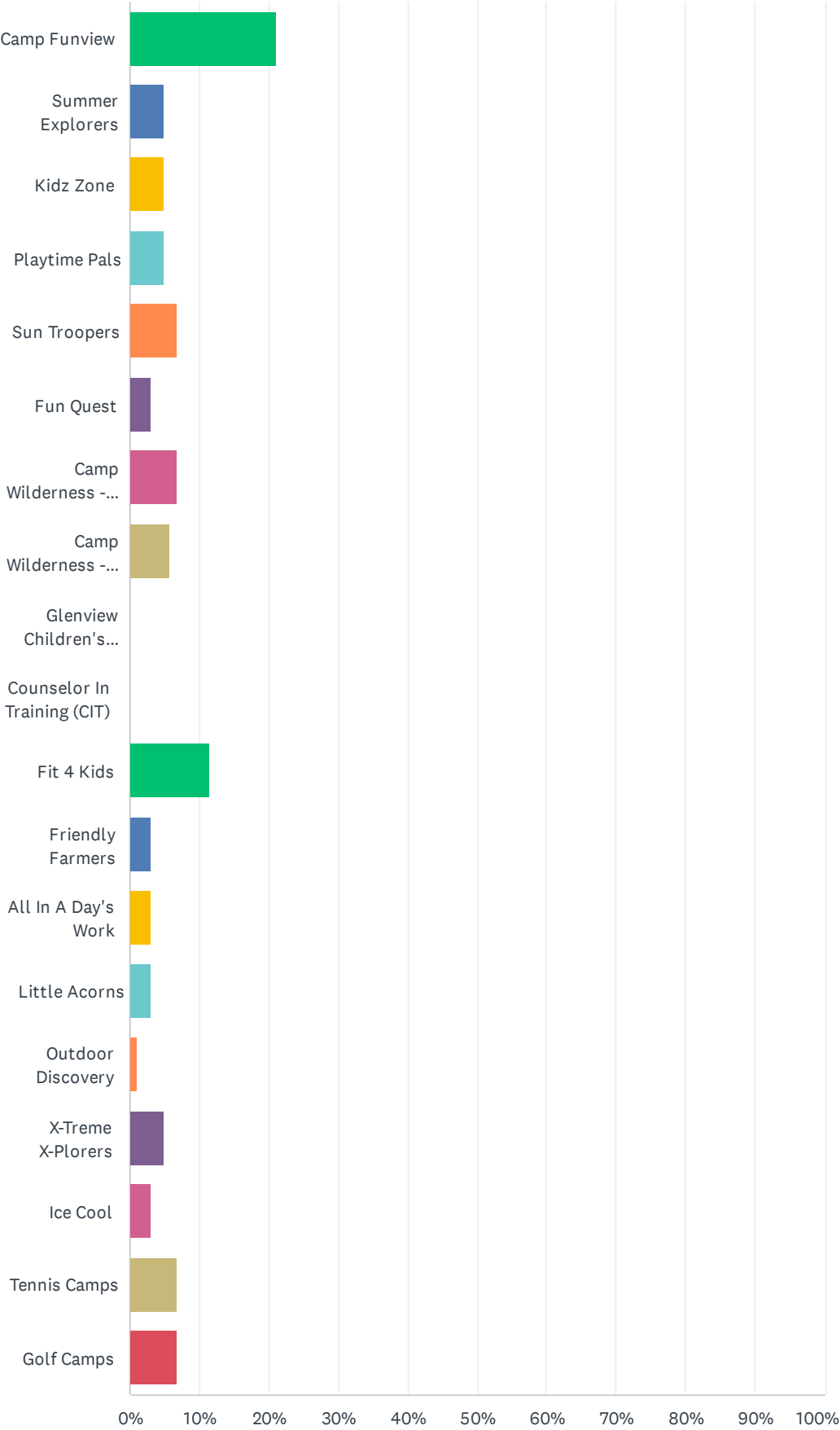
ANSWER CHOICES	RESPONSES	
American Indian/Alaska Native	2.15%	6
Asian	2.87%	8
Black	1.08%	3
Hispanic	1.43%	4
Native Hawaiian and Other Pacific Islander	0.00%	0
White (non-Hispanic)	91.04%	254
Other identity not listed	1.43%	4
Total Respondents: 279		

#	OTHER IDENTITY NOT LISTED	DATE
1	none of anyone's business, and it should stay that way	3/19/2022 10:17 AM
2	variety	3/12/2022 9:30 AM
3	Blue	3/11/2022 10:06 PM
4	Assyrian	3/11/2022 10:05 AM

Q1 What camp did your child participate in?

Answered: 104 Skipped: 0

2022 Summer Camps Survey

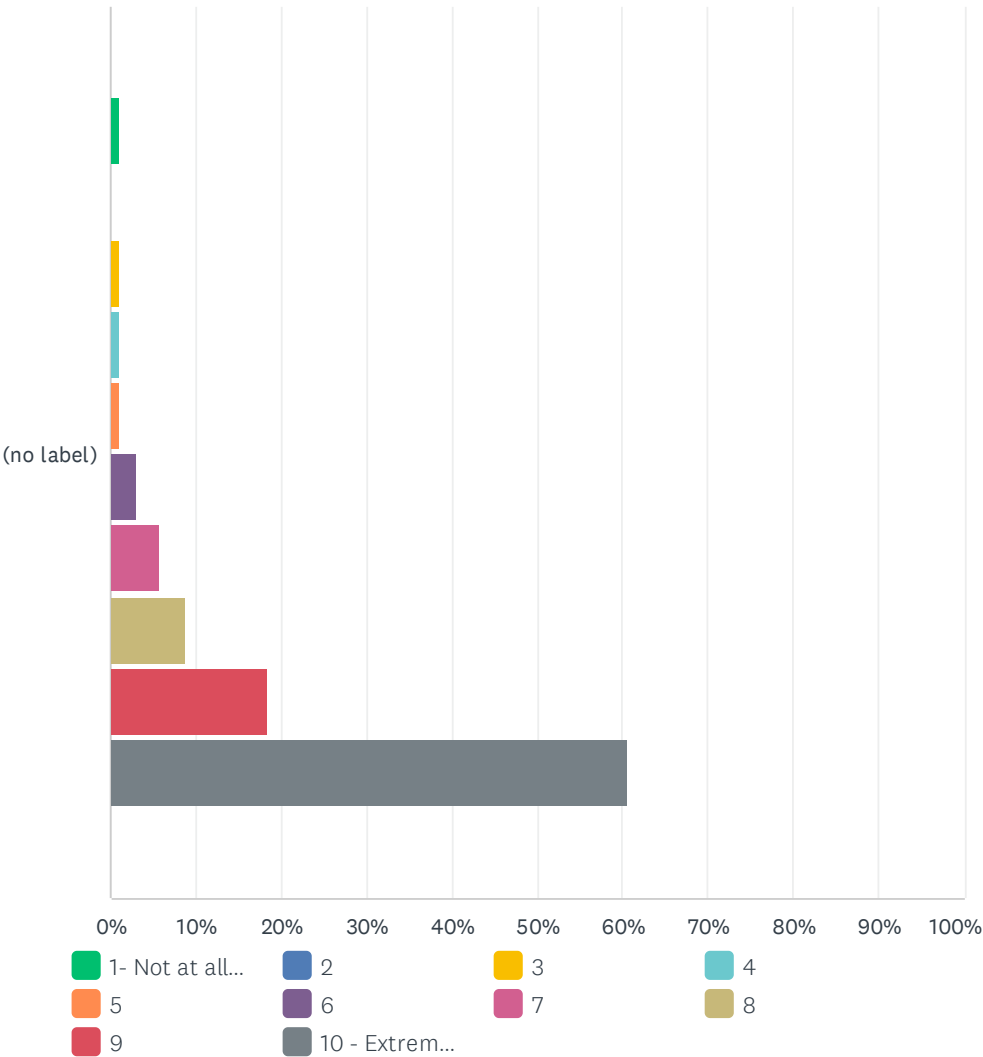


2022 Summer Camps Survey

ANSWER CHOICES	RESPONSES	
Camp Funview	21.15%	22
Summer Explorers	4.81%	5
Kidz Zone	4.81%	5
Playtime Pals	4.81%	5
Sun Troopers	6.73%	7
Fun Quest	2.88%	3
Camp Wilderness - Crowley Park	6.73%	7
Camp Wilderness - Roosevelt Park	5.77%	6
Glenview Children's Theatre Summer Workshop	0.00%	0
Counselor In Training (CIT)	0.00%	0
Fit 4 Kids	11.54%	12
Friendly Farmers	2.88%	3
All In A Day's Work	2.88%	3
Little Acorns	2.88%	3
Outdoor Discovery	0.96%	1
X-Treme X-Plorers	4.81%	5
Ice Cool	2.88%	3
Tennis Camps	6.73%	7
Golf Camps	6.73%	7
TOTAL		104

Q2 Was the camp's time and location convenient for your family?

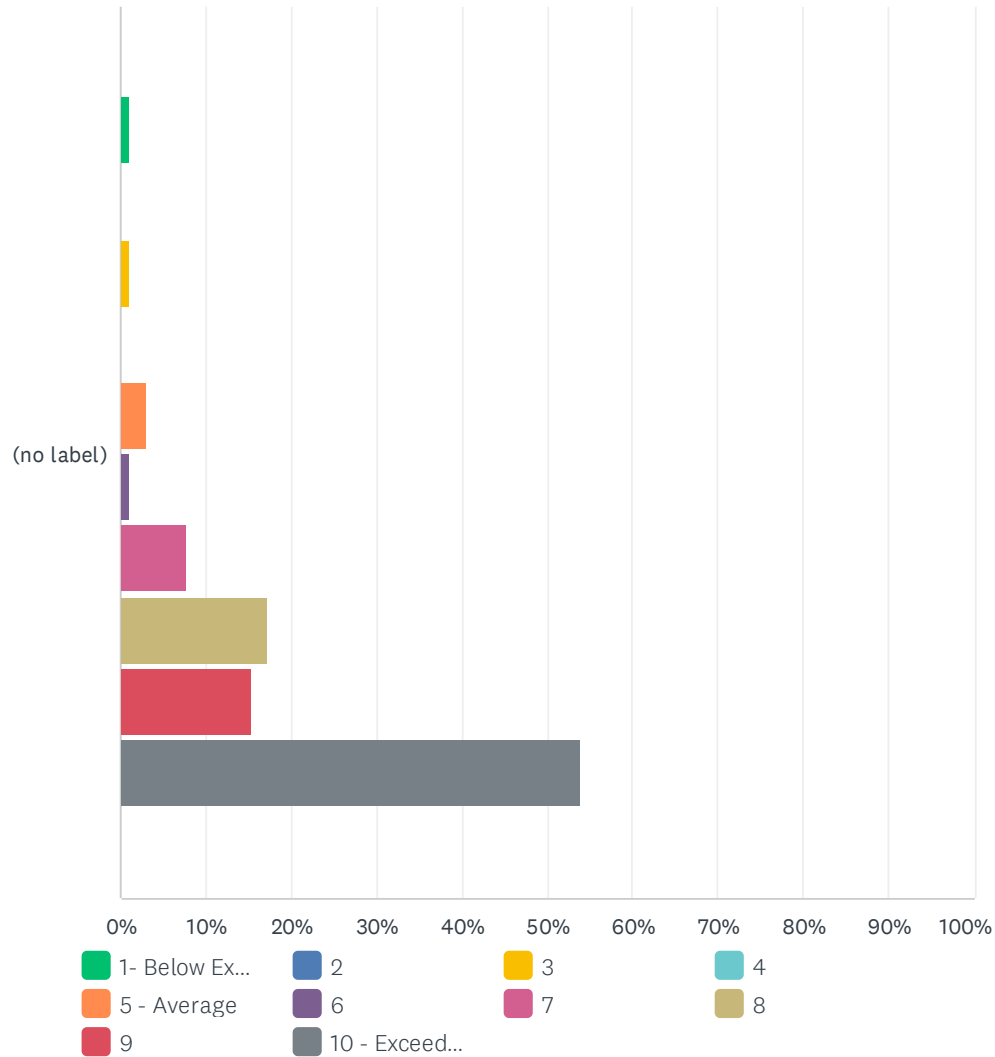
Answered: 104 Skipped: 0



	1- NOT AT ALL CONVENIENT	2	3	4	5	6	7	8	9	10 - EXTREMELY CONVENIENT	TOTAL	W A
(no label)	0.96% 1	0.00% 0	0.96% 1	0.96% 1	0.96% 1	2.88% 3	5.77% 6	8.65% 9	18.27% 19	60.58% 63	104	

Q3 Was our camp staff friendly, engaging and did they create an exceptional experience for you?

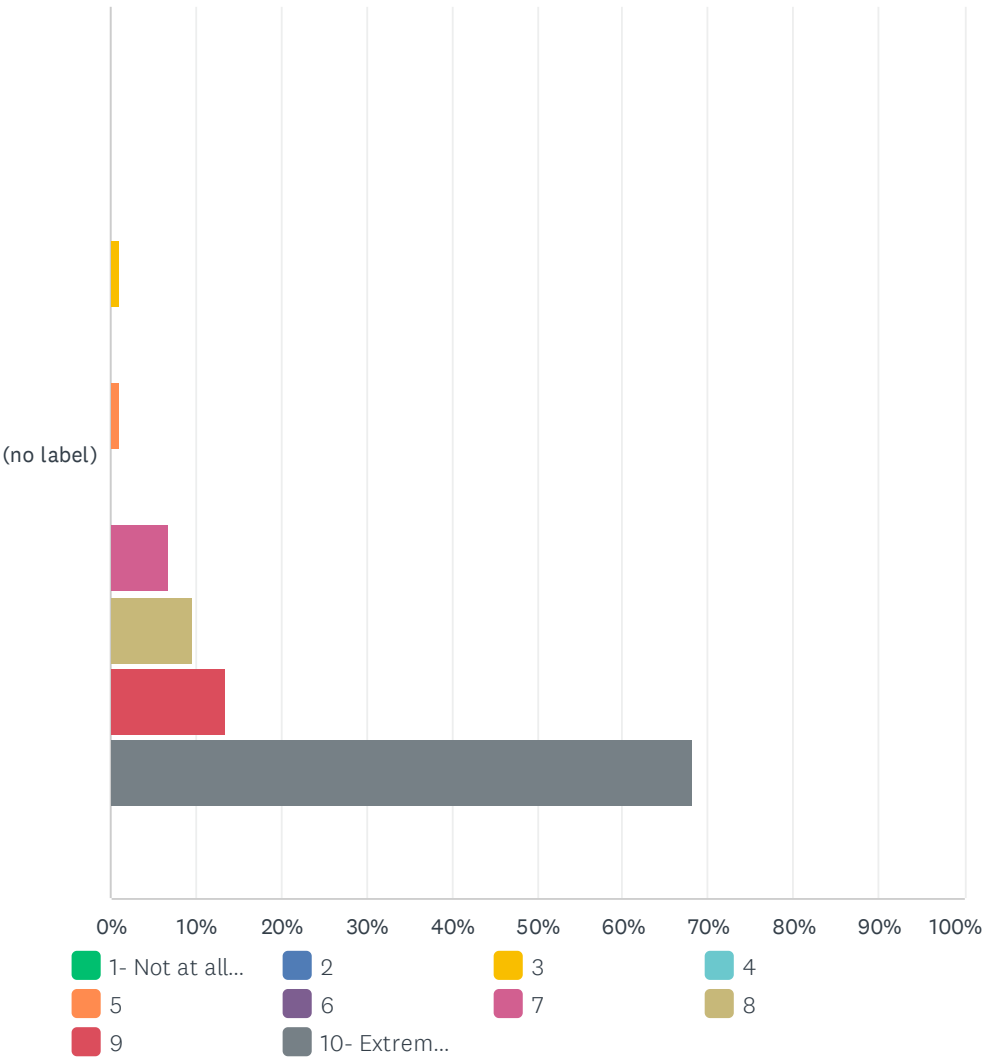
Answered: 104 Skipped: 0



	1- BELOW EXPECTATIONS	2	3	4	5 - AVERAGE	6	7	8	9	10 - EXCEEDED EXPECTATIONS	T
(no label)	0.96%	0.00%	0.96%	0.00%	2.88%	0.96%	7.69%	17.31%	15.38%	53.85%	
	1	0	1	0	3	1	8	18	16	56	

Q4 Was the facility clean and well maintained?

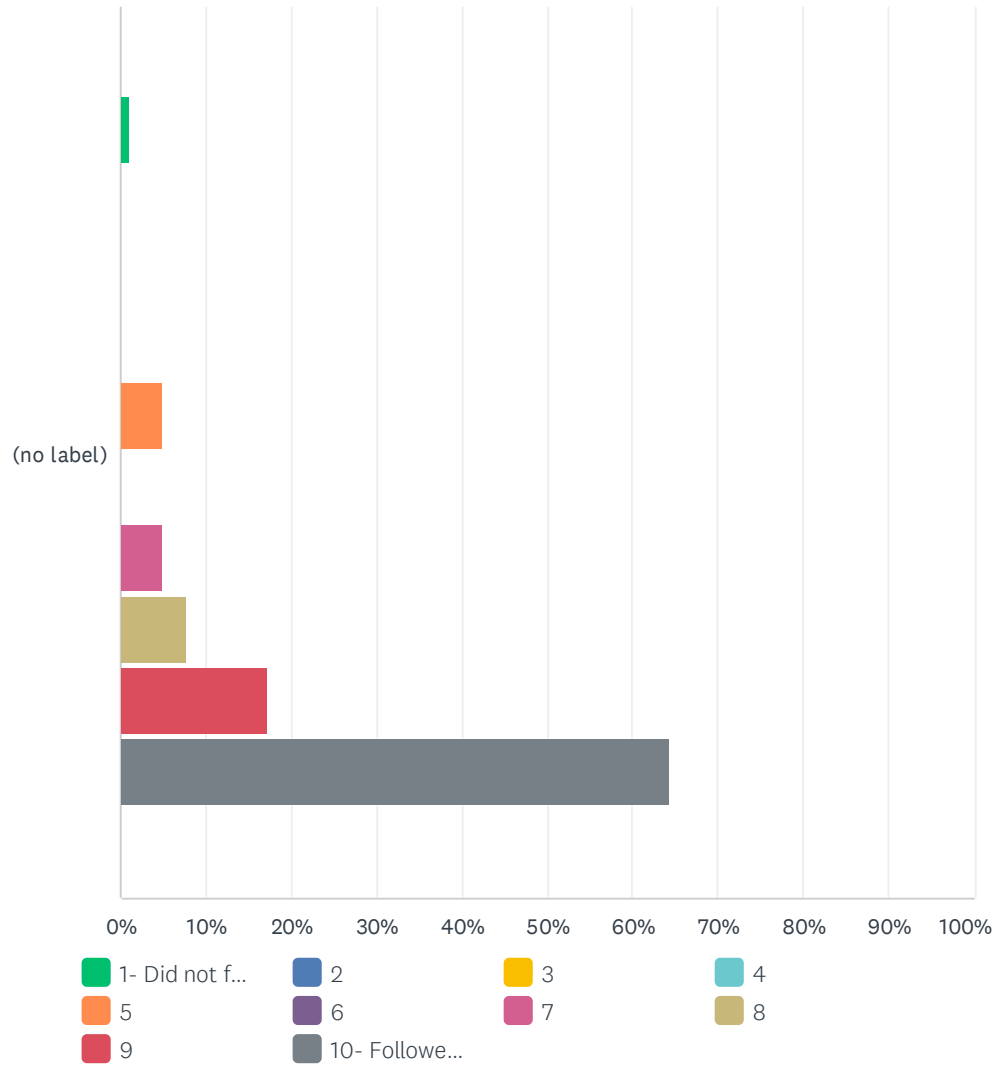
Answered: 104 Skipped: 0



	1- NOT AT ALL CLEAN AND MAINTAINED	2	3	4	5	6	7	8	9	10- EXTREMELY CLEAN AND WELL-MAINTAINED	TOTAL	WE AVE
(no label)	0.00% 0	0.00% 0	0.96% 1	0.00% 0	0.96% 1	0.00% 0	6.73% 7	9.62% 10	13.46% 14	68.27% 71	104	

Q5 How well do you feel the District followed safety and health guidelines related to COVID-19?

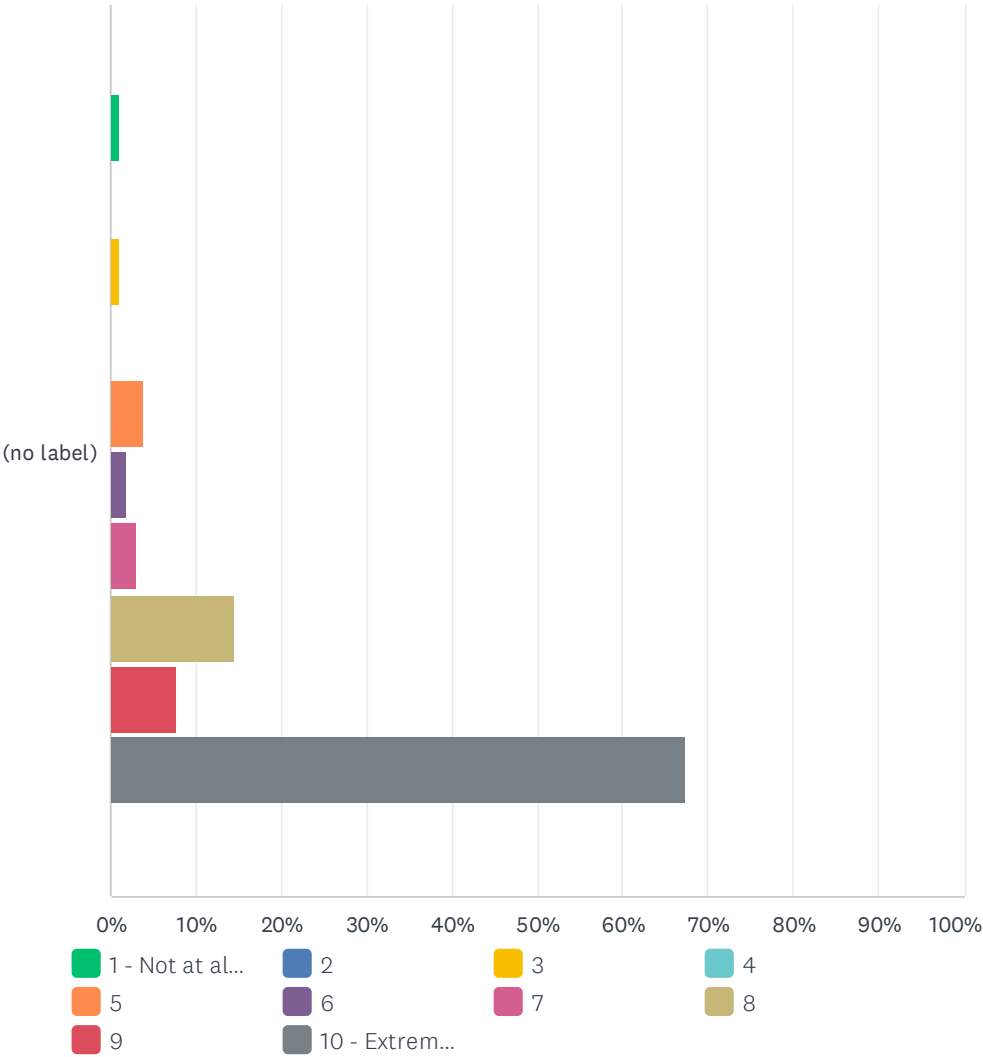
Answered: 104 Skipped: 0



	1- DID NOT FOLLOW GUIDELINES AT ALL	2	3	4	5	6	7	8	9	10- FOLLOWED ALL GUIDELINES EXTREMELY WELL	TOTAL
(no label)	0.96%	0.00%	0.00%	0.00%	4.81%	0.00%	4.81%	7.69%	17.31%	64.42%	104
	1	0	0	0	5	0	5	8	18	67	

Q6 How likely are you to recommend this camp to a friend or family member?

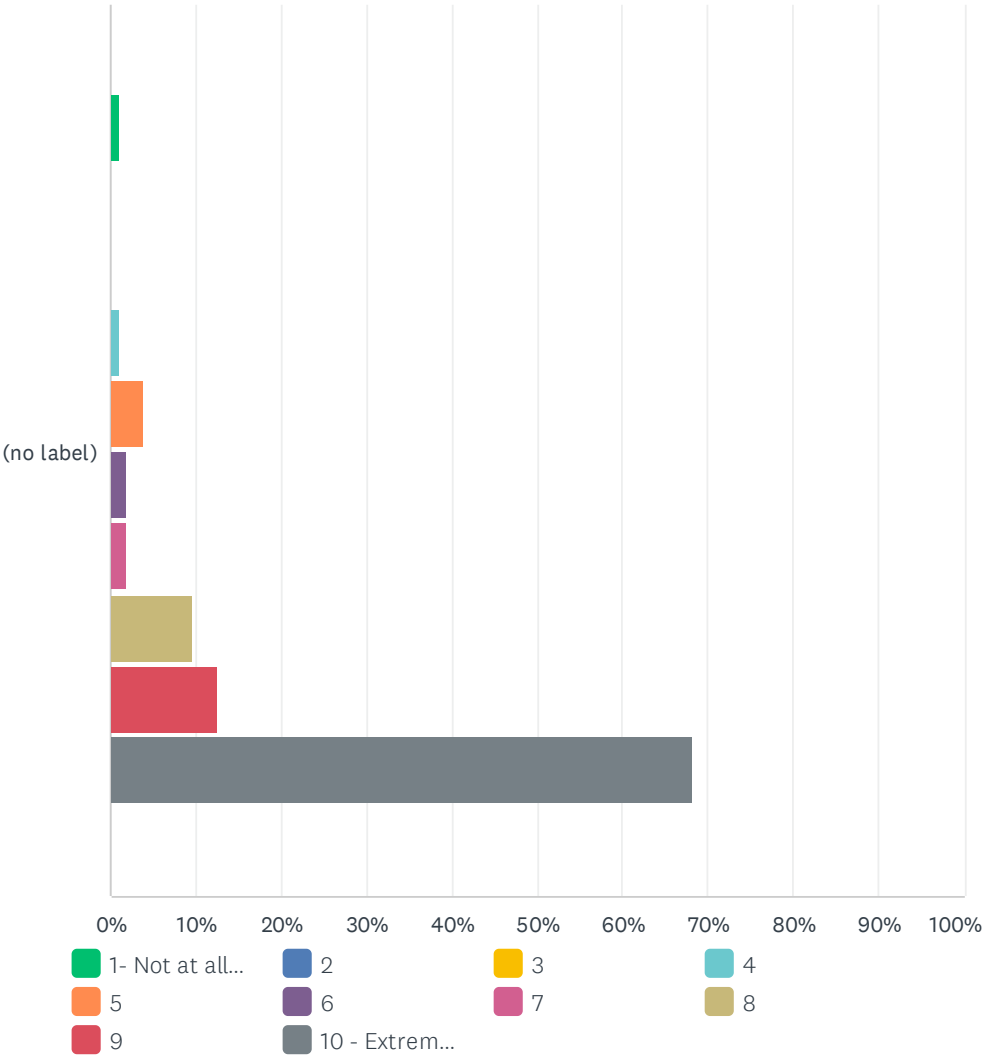
Answered: 104 Skipped: 0



	1 - NOT AT ALL LIKELY	2	3	4	5	6	7	8	9	10 - EXTREMELY LIKELY	TOTAL	WEIGHT AVERAG
(no label)	0.96% 1	0.00% 0	0.96% 1	0.00% 0	3.85% 4	1.92% 2	2.88% 3	14.42% 15	7.69% 8	67.31% 70	104	9

Q7 How likely are you to recommend the GLENVIEW PARK DISTRICT to a friend or family member?

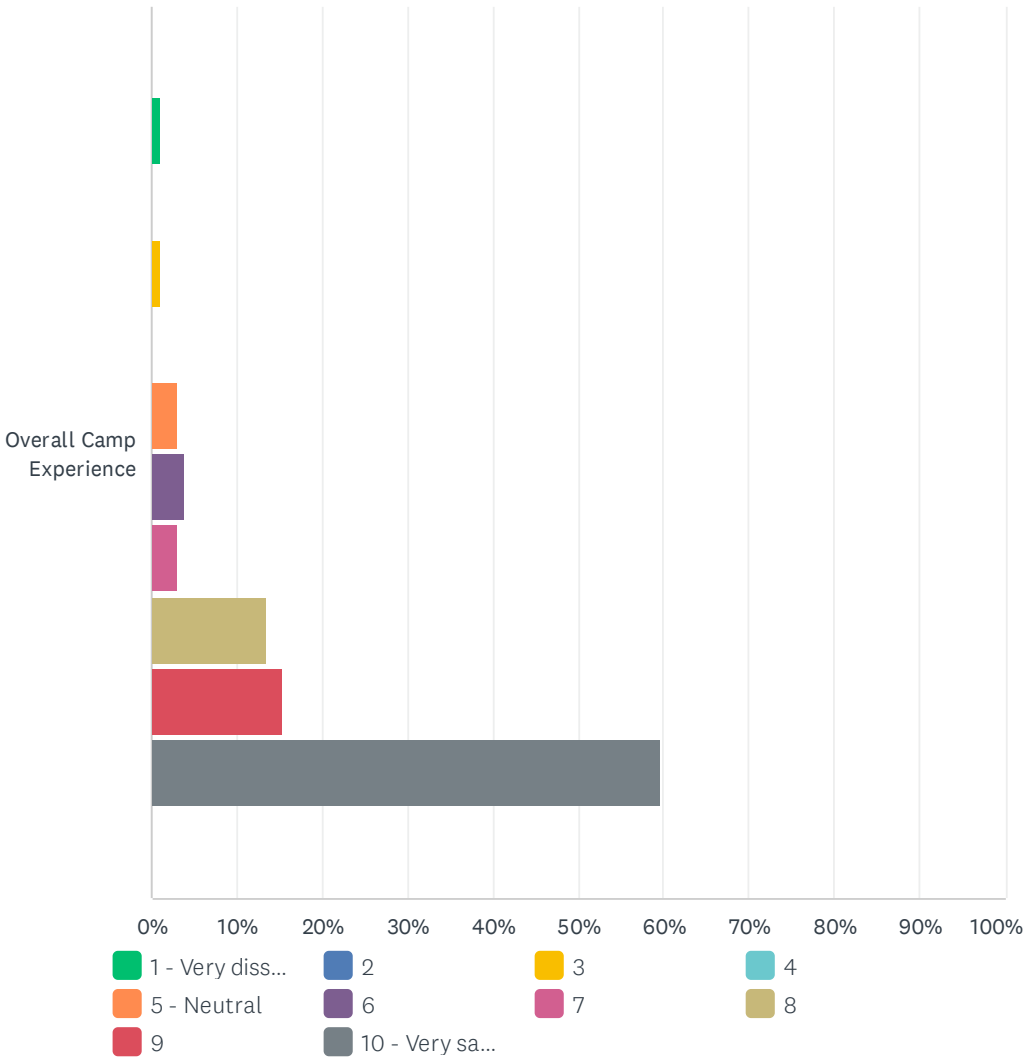
Answered: 104 Skipped: 0



	1- NOT AT ALL LIKELY	2	3	4	5	6	7	8	9	10 - EXTREMELY LIKELY	TOTAL	WEIGHT AVERAG
(no label)	0.96% 1	0.00% 0	0.00% 0	0.96% 1	3.85% 4	1.92% 2	1.92% 2	9.62% 10	12.50% 13	68.27% 71	104	9

Q8 How would you rate your overall camp experience?

Answered: 104 Skipped: 0



	1 - VERY DISSATISFIED	2	3	4	5 - NEUTRAL	6	7	8	9	10 - VERY SATISFIED	1
Overall Camp Experience	0.96% 1	0.00% 0	0.96% 1	0.00% 0	2.88% 3	3.85% 4	2.88% 3	13.46% 14	15.38% 16	59.62% 62	

Q9 Do you have any recommendations for improving the camp or comments you would like to share?

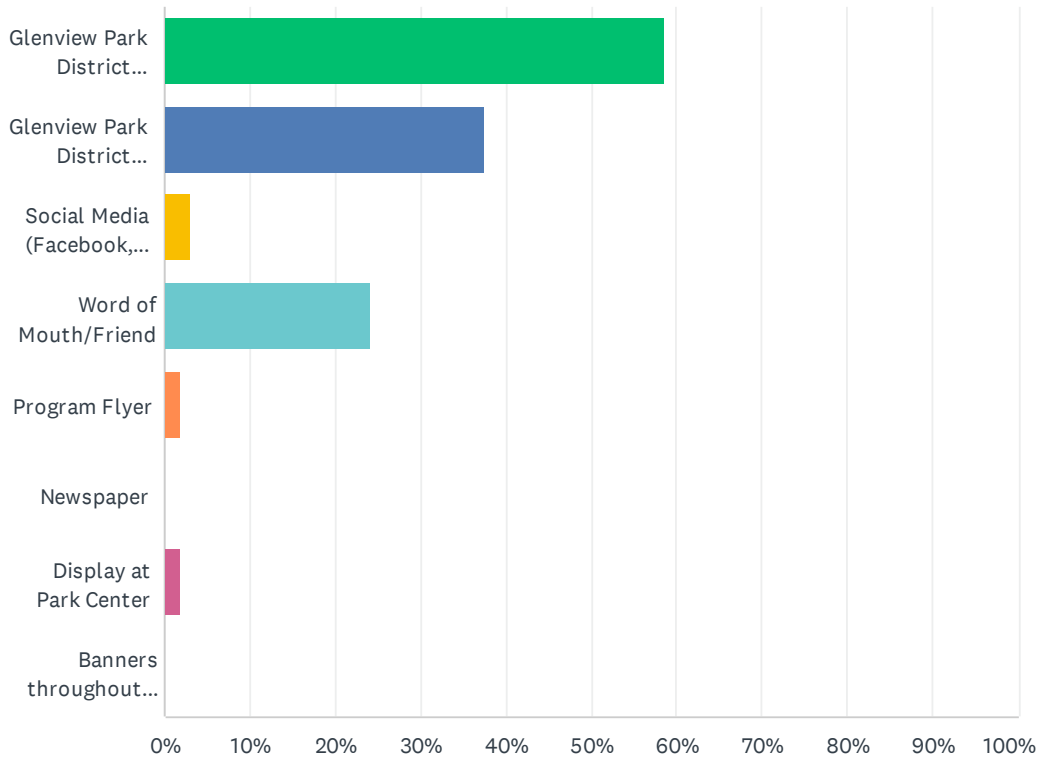
Answered: 69 Skipped: 35

Q10 Was there anything you or your child really liked about camp this year that we should continue?

Answered: 70 Skipped: 34

Q11 How did you hear about us?

Answered: 104 Skipped: 0



ANSWER CHOICES	RESPONSES	
Glenview Park District brochure	58.65%	61
Glenview Park District website	37.50%	39
Social Media (Facebook, Twitter, etc.)	2.88%	3
Word of Mouth/Friend	24.04%	25
Program Flyer	1.92%	2
Newspaper	0.00%	0
Display at Park Center	1.92%	2
Banners throughout Glenview	0.00%	0
Total Respondents: 104		

PROGRAM EVALUATION FORM

PROGRAM OVERVIEW

Program Title: Read, Feed, and Encourage **Date:** 01/16/2023 **Leader:** Susanna

Description:

In his 1964 Nobel Peace Prize acceptance speech, Martin Luther King Jr. said, "I have the audacity to believe that peoples everywhere can have three meals a day for their bodies, education and culture for their minds, and dignity, equality, and freedom for their spirits." This MLK Jr. Day, we're taking these words to heart. On January 16, come by the farm between 10 a.m. and 4 p.m. with non-perishable food items and books to donate. Once here, take part in a book exchange and write words of encouragement that will travel with donated items. Food items will be donated to the Northfield Township Food Pantry.

Goals:

Encourage community connections

Objectives:

By the end of the program:

- At least 75% of participants will have created "words of encouragement" cards to accompany donations.
- At least 25% of participants will have expressed an interest in participating in future community building programs.

EVALUATION SUMMARY (Completed by the Program Leader)

How many people attended the program? **44**

How many participants created "words of encouragement" cards? **39**

Percentage of participants who made cards: **89%**

How many participants did you ask about participating in future community building programs? **36**

Of those asked, how many expressed interest in participating in future programs? **36**

Percentage of people who expressed interest in participating in future programs: **100%**

Additional observations or comments:

In future it would be nice to have fliers promoting upcoming programs.

THE GROVE NATIONAL HISTORIC LANDMARK

~~TEACHER OBSERVATION/EVALUATION~~

Name of School Rasta Ward

Name of Program WJMC BP Date of Program 8-13-22

Grove Staff [Signature]

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	3
An adequate amount of time for each activity was allowed.	1	2	3
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	3
The information was presented in an organized and informative manner.	1	2	3
The instructor was flexible and adjusted easily to unexpected events.	1	2	3
The material presented was age-appropriate for this class.	1	2	3
The overall program was organized.	1	2	3
Your visit was used as an introduction, review or as part of a unit.	<u>B-DAY PARTY</u>		

How do you feel your class responded to the program.

THEY LOVED THE

WHOLE EXPERIENCE!

Comments and suggestions

THIS WAS A GREAT ADVENTURE.

WE WILL DO THIS AGAIN.

Thank you!

**The Grove National Historic Landmark
Recreation Program Evaluation**

Program Title: Tea for You Birthday Party Date of Program: 11/20/22

Instructor: Diane + Clara

Please rate the program and instructor on the following qualities:

	Poor	Satisfactory			Excellent	Not Applicable
Enthusiasm	1	2	3	4	(5)	N/A
Knowledge	1	2	3	4	(5)	N/A
Audience Appropriate	1	2	3	4	(5)	N/A
Informative	1	2	3	4	(5)	N/A
Interesting	1	2	3	4	(5)	N/A
Organized	1	2	3	4	(5)	N/A
Overall Quality	1	2	3	4	(5)	N/A

Did you / your child enjoy this program? yes!

Would you recommend this program to a friend? definitely

How could we make this program better? _____

Ideas for future programs? _____

Comments? The party was fabulous. Diane and Clara were so knowledgeable and engaging. The birthday girl and friends all learned new things and had a lot of fun.

Thank you for your time.

The Grove National Historic Landmark
Recreation Program Evaluation

Program Title: Native American Birthday Party Date of Program: 10/9/22
Instructor: Betty Linda

Please rate the program and instructor on the following qualities:

	Poor		Satisfactory		Excellent	Not Applicable
Enthusiasm	1	2	3	4	5	N/A
Knowledge	1	2	3	4	5	N/A
Audience Appropriate	1	2	3	4	5	N/A
Informative	1	2	3	4	5	N/A
Interesting	1	2	3	4	5	N/A
Organized	1	2	3	4	5	N/A
Overall Quality	1	2	3	4	5	N/A

Did you / your child enjoy this program? Yes

Would you recommend this program to a friend? Yes

How could we make this program better? _____

Ideas for future programs? _____

Comments? This was perfect for the Native American theme

Thank you for your time.

The Grove National Historic Landmark Recreation Program Evaluation

Program Title: Tea Date of Program: 11/3/22

Instructor: Marilyn and Diane

Please rate the program and instructor on the following qualities:

	Poor	Satisfactory			Excellent	Not Applicable
Enthusiasm	1	2	3	4	(5)	N/A
Knowledge	1	2	3	4	(5)	N/A
Audience Appropriate	1	2	3	4	(5)	N/A
Informative	1	2	3	4	(5)	N/A
Interesting	1	2	3	4	(5)	N/A
Organized	1	2	3	4	(5)	N/A
Overall Quality	1	2	3	4	(5)	N/A

Did you / your child enjoy this program? Absolutely yes!!!

Would you recommend this program to a friend? yes!

How could we make this program better? We loved it great learning, energy and pacing

Ideas for future programs? _____

Comments? I loved the energy and how the girls learned about etiquette, about how girls weren't allowed to add their thoughts and ideas and how they are. Loved learning about the clothes they had and how to use a fan! Everything just fascinating
Thank you for your time.

**The Grove National Historic Landmark
Recreation Program Evaluation**

Program Title: DINOSAUR B-PARTY Date of Program: 11-12-22

Instructor: BOB

Please rate the program and instructor on the following qualities:

	Poor	Satisfactory			Excellent	Not Applicable
Enthusiasm	1	2	3	4	5	N/A
Knowledge	1	2	3	4	5	N/A
Audience Appropriate	1	2	3	4	5	N/A
Informative	1	2	3	4	5	N/A
Interesting	1	2	3	4	5	N/A
Organized	1	2	3	4	5	N/A
Overall Quality	1	2	3	4	5	N/A

Did you / your child enjoy this program? Yes!

Would you recommend this program to a friend? Absolutely

How could we make this program better? N/A

Ideas for future programs? N/A

Comments? Mr. Bob was amazing. He kept the party going and the kids engaged. We loved this party!

Thank you for your time.

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School BANNOCK BURN

Name of Program HISTORY TOUR Date of Program 6-7-22

Grove Staff ROBERTA BOB

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	3
An adequate amount of time for each activity was allowed.	1	2	3
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	3
The information was presented in an organized and informative manner.	1	2	3
The instructor was flexible and adjusted easily to unexpected events.	1	2	3
The material presented was age-appropriate for this class.	1	2	3
The overall program was organized.	1	2	3
Your visit was used as an introduction, review or as part of a unit.			

How do you feel your class responded to the program.

We loved it!

One student said as we left the K. house:

Comments and suggestions "I can't believe I'm seeing all this history."

A+ Impactful -

Tied perfectly into our Westward Expansion Unit & our novel about the Smithsonian museum & The Megatherium Club!

**The Grove National Historic Landmark
Recreation Program Evaluation**

Program Title: Tea Party Date of Program: 1/6/2023

Instructor: Laura & Sarah

Please rate the program and instructor on the following qualities:

	Poor	Satisfactory			Excellent	Not Applicable
Enthusiasm	1	2	3	4	(5)	N/A
Knowledge	1	2	3	4	(5)	N/A
Audience Appropriate	1	2	3	4	(5)	N/A
Informative	1	2	3	4	(5)	N/A
Interesting	1	2	3	4	(5)	N/A
Organized	1	2	3	4	(5)	N/A
Overall Quality	1	2	3	4	(5)	N/A

Did you / your child enjoy this program? YES!

Would you recommend this program to a friend? YES!

How could we make this program better? really can't think of anything

Ideas for future programs? _____

Comments? Thank you so much! Our first grade Girl Scout
troop (and the moms!) had a blast 😊

Thank you for your time.

The Grove National Historic Landmark
Recreation Program Evaluation

Program Title: Dino Birthday Party Date of Program: 12/4/21

Instructor: Livela, Elizabeth

Please rate the program and instructor on the following qualities:

	Poor		Satisfactory		Excellent	Not Applicable
Enthusiasm	1	2	3	4	(5)	N/A
Knowledge	1	2	3	(4)	5	N/A
Audience Appropriate	1	2	3	4	(5)	N/A
Informative	1	2	3	4	(5)	N/A
Interesting	1	2	3	(4)	5	N/A
Organized	1	2	3	(4)	5	N/A
Overall Quality	1	2	3	(4)	5	N/A

Did you / your child enjoy this program? Yes

Would you recommend this program to a friend? Yes

How could we make this program better? Kids enjoyed walking & seeing animals - could make that longer

Ideas for future programs? The more content, the better. Plan for less free/parent hire.

Comments? Thanks!

Thank you for your time.

The Grove National Historic Landmark
Recreation Program Evaluation

Program Title: Dino Birthday party Date of Program: 11/28/21

Instructor: Linda

Please rate the program and instructor on the following qualities:

	Poor		Satisfactory		Excellent	Not Applicable
Enthusiasm	1	2	3	4	5	N/A
Knowledge	1	2	3	4	5	N/A
Audience Appropriate	1	2	3	4	5	N/A
Informative	1	2	3	4	5	N/A
Interesting	1	2	3	4	5	N/A
Organized	1	2	3	4	5	N/A
Overall Quality	1	2	3	4	5	N/A

Did you / your child enjoy this program? Yes

Would you recommend this program to a friend? Yes

How could we make this program better? Very fun - no feedback

Ideas for future programs? _____

Comments? Thank you so much!

Thank you for your time.

THE GROVE NATIONAL HISTORIC LANDMARK

TEACHER OBSERVATION/EVALUATION

Name of School ARIE CROWN

Name of Program TRAIL WALK Date of Program 5-23-22

Grove Staff BOB / KATHY

	Poor	Satisfactory	Excellent
The class was greeted in a positive and timely way.	1	2	(3)
An adequate amount of time for each activity was allowed.	1	2	(3)
The instructor had a positive, friendly and courteous attitude toward each child/adult.	1	2	(3)
The information was presented in an organized and informative manner.	1	2	(3)
The instructor was flexible and adjusted easily to unexpected events.	1	2	(3)
The material presented was age-appropriate for this class.	1	2	(3)
The overall program was organized.	1	2	(3)
Your visit was used as an introduction, review or as part of a unit.			

How do you feel your class responded to the program.

They LOVED it!

The teachers did too!

Comments and suggestions This was a wonderful,

educational, informative, fun program. All
the instructors were super friendly. We look
forward to coming again!

**The Grove National Historic Landmark
Recreation Program Evaluation**

Program Title: Tales & Trail Date of Program: 03/02/2022

Instructor: Bob & Janet

Please rate the program and instructor on the following qualities:

	Poor		Satisfactory		Excellent	Not Applicable
Enthusiasm	1	2	3	4	(5)	N/A
Knowledge	1	2	3	4	(5)	N/A
Audience Appropriate	1	2	3	4	(5)	N/A
Informative	1	2	3	4	(5)	N/A
Interesting	1	2	3	4	(5)	N/A
Organized	1	2	3	4	(5)	N/A
Overall Quality	1	2	3	4	(5)	N/A

Did you / your child enjoy this program? yes

Would you recommend this program to a friend? definitely

How could we make this program better? _____

Ideas for future programs? girl scout / boy scout badges

Comments? The program was great. Our girl scout troop had a blast. We are so thankful to Bob, Janet, and the Grove for hosting us. We will be back!

Thank you for your time.

The Grove National Historic Landmark
Recreation Program Evaluation

Program Title: WILDLIFE BAS Date of Program: 12-10-22
Instructor: BOB

Please rate the program and instructor on the following qualities:

	Poor		Satisfactory		Excellent	Not Applicable
Enthusiasm	1	2	3	4	5	N/A
Knowledge	1	2	3	4	5	N/A
Audience Appropriate	1	2	3	4	5	N/A
Informative	1	2	3	4	5	N/A
Interesting	1	2	3	4	5	N/A
Organized	1	2	3	4	5	N/A
Overall Quality	1	2	3	4	5	N/A

Did you / your child enjoy this program? yes!!

Would you recommend this program to a friend? yes!

How could we make this program better? It's great how it is.

Ideas for future programs? N/A

Comments? The birthday boy and all his guests had a fantastic time! Bob was a terrific guide.

Thank you for your time.

**The Grove National Historic Landmark
Recreation Program Evaluation**

Program Title: TRAILS / TAILS Date of Program: 11-13-22

Instructor: BZ

Please rate the program and instructor on the following qualities:

	Poor	Satisfactory			Excellent	Not Applicable
Enthusiasm	1	2	3	4	(5)	N/A
Knowledge	1	2	3	4	(5)	N/A
Audience Appropriate	1	2	3	4	(5)	N/A
Informative	1	2	3	4	(5)	N/A
Interesting	1	2	3	4	(5)	N/A
Organized	1	2	3	4	(5)	N/A
Overall Quality	1	2	3	4	(5)	N/A

Did you / your child enjoy this program? WE LOVED IT!

Would you recommend this program to a friend? yes

How could we make this program better? _____

Ideas for future programs? _____

Comments? It was wonderful! The hike, campfire, the
2 bucks and a doe, the stories - fantastic! I loved when
you spoke about how strong the pioneer women were.
What a special message for the young girls - thank you!!
Merry Christmas! Thank you for your time.

appendix 11

commonly used reports and statistics

Glenview Park District
Annual Registration and Attendance Report
May 1, 2021 - April 30, 2022

SUMMARY PAGE

9/15/2022

	Registration				Attendance			
	<u>2018-2019</u>	<u>2019-2020</u>	<u>2020-2021</u>	<u>2021-2022</u>	<u>2018-2019</u>	<u>2019-2020</u>	<u>2020-2021</u>	<u>2021-2022</u>
<u>Special Facilities</u>								
Glenview Park Golf Club	58,365	59,125	62,361	73,241	60,391	61,161	62,361	74,937
Glenview Prairie Club (Golf & Paddle)	18,788	19,741	24,967	39,510	32,271	32,035	35,299	51,790
Glenview Tennis Club	4,496	3,742	3,336	4,183	52,306	42,196	33,060	50,009
Glenview Ice Center	18,415	1,383	13,365	45,755	143,129	2,125	95,871	232,037
TOTAL SPECIAL FACILITIES	<u>100,064</u>	<u>83,991</u>	<u>104,029</u>	<u>162,689</u>	<u>288,097</u>	<u>137,517</u>	<u>226,591</u>	<u>408,773</u>
<u>Recreation Services</u>								
Outdoor Pools	4,398	3,921	1,105	5,754	75,436	65,647	26,236	77,313
Recreation								
Splash Landings Indoor Pool	17,922	14,347	9,125	9,769	95,059	95,262	33,236	43,676
Fitness Center	12,767	10,347	1,763	4,681	403,986	364,256	60,228	178,529
General Operations	26,706	26,300	6,820	10,453	374,426	292,641	70,916	165,176
Facility Rentals	2,153	1,847	930	2,552	66,436	57,819	25,274	74,770
Special Events	1,103	899	1,274	1,526	58,762	57,450	3,622	29,838
TOTAL RECREATION SERVICES	<u>65,049</u>	<u>57,661</u>	<u>21,017</u>	<u>34,735</u>	<u>1,074,105</u>	<u>933,075</u>	<u>219,512</u>	<u>569,302</u>
<u>Museum Operations</u>								
The Grove	3,590	2,449	3,096	2,613	113,305	79,007	52,647	89,672
Wagner Farm	370	962	195	1,188	97,227	94,267	41,021	85,851
Air Station Prairie	120	93	-	10	4,195	3,088	-	1,250
Schram Memorial	83	58	51	63	6,499	4,689	748	3,600
TOTAL MUSEUM OPERATIONS	<u>4,163</u>	<u>3,562</u>	<u>3,342</u>	<u>3,874</u>	<u>221,226</u>	<u>181,051</u>	<u>94,416</u>	<u>180,373</u>
 GRAND TOTAL	 <u><u>169,276</u></u>	 <u><u>145,214</u></u>	 <u><u>128,388</u></u>	 <u><u>201,298</u></u>	 <u><u>1,583,428</u></u>	 <u><u>1,251,643</u></u>	 <u><u>540,519</u></u>	 <u><u>1,158,448</u></u>

Summer Camp Enrollment 2022:
Recreation & Museums

PARK CENTER - EARLY CHILDHOOD		CLASS ID	12-Jan-22	17-Jan-22	01-Feb-22	10-Feb-22	17-Feb-22	24-Feb-22	24-Feb-22	03-Mar-22	10-Mar-22	09-Mar-21	16-Mar-22	17-Mar-21	01-Apr-22	31-Mar-21	07-Apr-22	07-Apr-21	14-Apr-22	14-Apr-21	21-Apr-22	21-Apr-21	28-Apr-22	28-Apr-21	05-May-22	05-May-21	12-May-22	12-May-21	19-May-22	19-May-21	26-May-22	26-May-21	02-Jun-22	02-Jun-21	09-Jun-22	06-Jun-21	2022 BUDGET
FIT & KIDS (2-6 yrs)		5011000-A-C	41	73	119	121	123	131		131	136		138		149		151		148		150		151		151		152		154		153		155		155		120
YOU ARE MY SUNSHINE (1.5-2yrs + Adult)																																					
Session 1		5020003-A&C	0	6	13	15	15	15		15	15		16		18		19		20		20		22		23		24		25		26		26		25		10
Session 2		5020003-B&D	0	2	4	5	7	8		8	11		12		13		13		14		14		14		14		16		18		18		18		17		0
BARREL OF MONKEYS (3-4 yrs)																																					
Session 1		5020000-A,B	16	30	40	42	49	50		53	52		55		56		56		57		58		58		58		59		58		58		58		58		48
Session 2		5020000-C,D	7	24	41	42	46	46		51	51		55		56		56		57		58		54		54		55		59		59		59		55		48
SUMMER EXPLORERS																																					
Session 1		5020045-A	2	11	19	22	27	30		30	30		30		29		29		38		38		38		37		37		36		34		34		34		24
Session 2		5020045-B	2	9	15	18	21	23		30	30		30		28		28		36		35		33		33		33		33		33		33		33		24
Dist 34 Section added April 1		5020045-C	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A		N/A		1		1		1		1		1		1		1		1		1		1		1		1
EARLY CHILDHOOD TOTAL			68	155	251	265	290	309		318	325		336		350		353		371		370		373		371		377		384		382		384		374		
DAY CAMPS																																					
CAMP FUNVIEW																																					
Session 1		5020020-A	3	15	34	48	50	54		61	62		71		70		70		70		70		71		72		72		72		71		71		73		80
Session 2		5020020-B	3	13	34	46	48	49		56	56		65		67		68		68		68		71		72		72		72		71		71		71		80
KID ZONE SCIENCE/ART																																					
Session 1		5020039-A	2	8	16	18	18	19		19	19		22		23		23		22		24		24		24		24		25		25		24		24		35
Session 2		5020039-B	3	12	12	12	12	13		15	16		16		17		18		18		20		20		20		20		20		20		20		20		35
KID ZONE TECHNOLOGY/SPORT																																					
Session 1		5020030-A	1	6	13	15	15	16		18	19		21		22		23		22		23		24		25		25		25		25		25		25		35
Session 2		5020030-B	2	2	8	8	9	10		12	12		12		13		13		14		12		13		13		16		17		18		18		18		35
FLEX CAMPS																																					
Playtime Pals*		Multiple	0	3	9	9	11	11		11	12		13		14		15		14		14		14		15		14		15		15		15		15		18
Sun Troopers*		Multiple	0	2	7	9	10	11		11	11		12		15		15		20		19		20		26		28		31		31		31		31		21
Fun Quest*		Multiple	2	3	5	7	7	8		8	10		13		19		27		31		35		38		40		40		41		41		41		41		30
CAMP WILDERNESS																																					
Roanover Session 1		5020060-A,B	18	46	55	58	59	59		61	61		62		62		62		62		62		62		62		62		62		62		62		62		60
Roanover Session 2		5020060-C,D	13	39	44	49	50	52		53	53		54		59		60		60		61		61		61		61		60		61		61		60		60
Crowley Session 1		5020061-A,B	0	5	26	26	34	34		36	39		40		41		42		42		43		45		44		44		44		48		52		50		40
Crowley Session 2		5020061-C,D	0	4	25	27	29	31		35	36		37		37		37		36		37		40		37		40		41		42		42		40		40
GLENVIEW CHILDREN'S THEATRE																																					
Session 1		5020050-A	1	3	2	2	2	2		2	2		5		7		7		7		9		9		9		9		9		9		9		12		9
Session 2		5020050-B	0	2	3	4	4	4		5	5		6		6		6		6		6		6		6		6		6		6		6		8		11
COUNCILOR IN TRAINING																																					
DAY CAMPS TOTAL			43	154	293	318	358	377		404	416		448		473		489		492		499		517		529		533		535		543		551		553		15
BEFORE & AFTER CARE (Funview & Summer Explorers)																																					
BEFORE CARE																																					
Session 1		5020021-A	0	2	7	12	12	15		17	15		17		17		17		17		17		17		16		17		17		17		17		18		20
Session 2		5020021-B	0	2	7	12	12	13		15	13		13		13		13		13		13		13		12		13		13		13		13		13		20
AFTER CARE																																					
Session 1		5020022-A	0	3	7	11	11	16		19	17		22		22		23		23		23		23		22		23		23		23		23		24		30
Session 2		5020022-B	0	5	9	13	13	17		20	18		19		19		20		20		20		20		18		18		18		18		18		18		30
B & A TOTAL			0	12	30	48	48	61		71	63		71		71		73		73		73		73		68		71		71		71		71		72		
PROGRAMS & CLINICS																																					
BASKETBALL SKILLS CAMP		4050002-A-E	0	8	14	18	24	34		36	39		44		49		51		56		57		65		66		66		68		77		79		25		
MINI SOCCER CLINIC		4050005-A	0	3	7	7	8	9		10	12		14		15		16		16		16		18		17		15		19		19		21		9		
TOT TRACK & FIELD CLINIC		4050006-A	0	1	2	2	4	4		4	5		7		10		10		11		11		11		10		10		11		11		13		9		
FLAG FOOTBALL LEAGUE TRAINING CAMP																																					
Session 1		4050014-B	0	3	5	7	7	9		13	16		18		16		18		18		21		21		24		24		25		29		28		9		
Session 2		4050014-A	0	4	9	12	13	15		17	22		23		26		26		25		25		25		25		25		25		25		25		25		0
T-BALL SKILLS CLINIC		4050021-A	0	5	5	6	8	8		8	8		9		12		12		13		13		14		14		14		14		14		14		9		
SUPERSPORTS SAMPLER CLINIC		4050031-A,B	0	6	10	12	14	15		17	20		20		20		20																				

Glenview Park Golf Course - Annual Dashboard Summary

GPGC - ANNUAL

	2011	2012	2013	2016	2017	2018	2019	2020	2021	2022
Number of Rounds Played - Total										
Rounds Played - Morning - 18	20,414	20,041	17,698	21,029	21,128	18,609	19,484	30,445	35,780	31,379
Rounds Played - Midday - 18	44	2,831	3,883	3,979	5,062	4,981	4,147	0	0	0
Rounds Played - Twilight	6,262	7,064	6,914	5,593	7,931	7,073	7,344	4,434	8,252	8,348
Rounds Played - Super Twilight	2,019	2,109	1,845	1,349	2,005	1,789	1,858	0	0	0
Rounds Played - 9	5,894	6,034	5,273	5,181	3,983	3,857	3,719	4,337	2,918	2,788
Rounds Played - Comped	174	208	224	166	163	120	175	94	73	165
Total Rounds	34,807	38,287	35,837	37,297	40,272	36,429	36,726	39,310	47,023	42,680
Permanent Tee Time Packages Sold - Total										
The Bogey	NA	NA	NA	Purchase deadline was 4-7-16	Purchase deadline was 4-3-17	Purchase deadline was 4-2-18	Purchase deadline was 4-2-18	80 perm fees. Package eliminated due to covid	Purchase deadline was 4-5-21	Purchase deadline was 4-4-22
The Duffer	NA	NA	NA							
The Par	NA	NA	NA							
The Birdie	NA	NA	NA							
The Eagle	NA	NA	NA							
The Hole in One	NA	NA	NA							
Play Passes Sold - Total										
25/30/50 Round Play Passes Sold	NA	8	15	50	65	77	82	154	142	84
10/15 Round Play Passes Sold	NA	NA	152	280	272	339	336	488	474	327
Season Passes Sold - Total										
Unlimited 7 Day Passes Sold	147	118	108	74	88	77	75	37	63	71
Unlimited 5 Day Passes Sold	120	54	72	61	81	85	65	35	94	75
Number of Riding Carts Rented										
18 Hole Riding Carts Rented	10,100	11,972	10,748	11,453	12,484	11,575	10,863	10,989	15,568	16,163
9 Hole Riding Carts Rented	3,335	4,941	3,273	3,180	3,633	3,637	3,159	3,398	3,642	3,202
Total Riding Cart Rentals	13,435	16,913	14,021	14,633	16,117	15,212	14,022	14,387	19,210	19,365
Number of Pull Carts Rented	1,969	1,723	1,842	2,116	2,260	2,171	2,494	2,384	2,373	2,211
Number of Outings Hosted	9	9	9	13	20	20	22	10	21	30
Number of Golfers	982	911	948	1,280	1,937	1,968	1,946	974	1,922	2,477
Numer of Permanent Tee Times Sold - Total										
Numer of Permanent Tee Times Sold - Saturday	25	25	24	16	19	21	17	12	17	20
Number of Permanent Tee Times Sold - Sunday	24	24	21	13	15	15	17	15	20	21
Opening Day	3/21/2011	3/10/2012	4/3/2013	03/23/16	3/24/2017	4/2/2018	4/2/2018	5/1/2020	3/29/2021	3/28/2022
Closing Day	12/23/2011	12/19/2012	12/11/2013	12/4/2016	12/4/2017	11/8/2018	11/24/2019	12/11/2020	11/20/2021	11/14/2022

Fall 2022 - Park Center Program Tracking Report

Activity #	Program Name	Age	Min	Max	Enrolled (2022)	WL	Season	MtgDays	Beg Date	End Date	Begin Time	End Time	No class dates	Res fee	NR fee	Facility	Revenue
1050010-A	Mini Soccer	3-5	4	15	15		FALL	Tu	9/6/2022	10/18/2022	4:45pm	5:30pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,740.00
1050010-C	Mini Soccer	3-5	4	15	14		FALL	Tu	10/25/2022	12/13/2022	4:45pm	5:30pm		\$132.00	\$165.00	ROOM_PARKC_140B	\$1,848.00
1050012-A	Soccer Skills Clinic 101	6-8	4	15	15		FALL	Tu	9/6/2022	10/18/2022	5:30pm	6:30pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,740.00
1050012-C	Soccer Skills Clinic 101	6-8	4	15	16		FALL	Tu	10/25/2022	12/13/2022	5:30pm	6:30pm		\$132.00	\$165.00	ROOM_PARKC_140B	\$2,112.00
1050015-A	Lil Dribblers	3-5	4	15	17		FALL	M	9/12/2022	10/17/2022	4:15pm	5:00pm	9/26/2022	\$80.00	\$100.00	ROOM_PARKC_140A	\$1,360.00
1050015-B	Lil Dribblers	3-5	4	15	15		FALL	M	10/24/2022	12/12/2022	4:15pm	5:00pm	10/31/2022	\$116.00	\$145.00	ROOM_PARKC_140A	\$1,740.00
1050015-C	Lil Dribblers	3-5	4	15	14		FALL	Th	9/8/2022	10/20/2022	4:15pm	5:00pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,624.00
1050015-D	Lil Dribblers	3-5	5	2	12		FALL	Th	10/27/2022	12/15/2022	4:15pm	5:00pm	11/24/2022	\$116.00	\$145.00	ROOM_PARKC_140A	\$1,392.00
1050017-A	IBA Fall League - Minor League T Ball	3-4	15	25	18		FALL	Su	9/11/2022	10/2/2022	12:00pm	1:00pm		\$100.00	\$125.00	PARK RoosV_RoosV	\$1,800.00
1050017-B	IBA Major League - Coach Pitch	5-6	15	25	12		FALL	Su	9/11/2022	10/16/2022	12:00pm	1:00pm		\$160.00	\$200.00	PARK RoosV_RoosV	\$1,920.00
1050019-A	Instructional Flag Football	5-6	8	20	19		FALL	Su	9/11/2022	10/23/2022	4:15pm	5:00pm	10/5/2022	\$99.00	\$124.00	PARK RoosV_RoosV	\$1,881.00
1050021-B	Mindset Girls Volleyball Grade 3-4	8-10	5	12	12		FALL	Sa	9/17/2022	10/29/2022	2:30pm	3:30pm		\$108.00	\$135.00	ROOM_PARKC_140A & 140B	\$1,296.00
1050021-C	Mindset Girls Volleyball Grades 5-6	9-12	5	12	12		FALL	Sa	9/17/2022	10/29/2022	3:30pm	4:30pm		\$108.00	\$135.00	ROOM_PARKC_140A & 140B	\$1,296.00
1050024-A	Basketball Skills Clinic 101	6-8	4	15	15		FALL	M	9/8/2022	10/20/2022	5:00pm	6:00pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,740.00
1050024-C	Girls Basketball Skills Clinic 101	6-8	4	15	11		FALL	F	9/9/2022	10/14/2022	5:00pm	6:00pm		\$100.00	\$125.00	ROOM_PARKC_140A	\$1,100.00
1050024-D	Basketball Skills Clinic 101	6-8	4	15	14		FALL	M	9/12/2022	10/17/2022	5:00pm	6:00pm		\$80.00	\$100.00	ROOM_PARKC_140A	\$1,120.00
1050024-E	Basketball Skills Clinic 101	6-8	4	15	15	1	FALL	M	10/24/2022	12/12/2022	5:00pm	6:00pm	10/31/2022	\$116.00	\$145.00	ROOM_PARKC_140A	\$1,740.00
1050024-F	Basketball Skills Clinic 101	6-8	4	15	14	1	FALL	Th	10/27/2022	12/15/2022	5:00pm	6:00pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,624.00
1050024-H	Girls Basketball Skills Clinic 101	6-8	4	15	16		FALL	F	10/28/2022	12/16/2022	5:00pm	6:00pm	11/25/2022	\$100.00	\$125.00	ROOM_PARKC_140A	\$1,600.00
1050024-I	Basketball Skills Clinic 101	6-8	4	15	14		FALL	M	10/24/2022	12/12/2022	6:00pm	7:00pm		\$116.00	\$145.00	ROOM_PARKC_140A	\$1,624.00
1050024-J	Basketball Skills Clinic 101	6-8	4	15	10		FALL	Wed	10/26/2022	12/14/2022	5:00pm	6:00pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,160.00
1050031-A	Soccer Skills Clinic 201	9-12	4	15	8		FALL	Tu	9/6/2022	10/18/2022	6:30pm	7:30pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$928.00
1050031-B	Soccer Skills Clinic 201	9-12	4	15	7		FALL	Tu	10/25/2022	12/13/2022	6:30pm	7:30pm		\$132.00	\$165.00	ROOM_PARKC_140A	\$924.00
1050036-A	Nerf Elite Battle	6-9	8	20	6		FALL	W	9/7/2022	10/19/2022	5:00pm	6:00pm	10/5/2022	\$99.00	\$124.00	ROOM_PARKC_140A	\$594.00
1050036-C	Nerf Elite Battle	8-12	8	20	6		FALL	F	9/9/2022	10/14/2022	5:30pm	6:30pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$696.00
1050036-D	Nerf Elite Battle	8-12	8	20	23		FALL	F	10/28/2022	12/16/2022	5:30pm	6:30pm	11/25/2022	\$116.00	\$145.00	ROOM_PARKC_140B	\$2,668.00
1050037-B	T-ball Skills & Games	3-5	4	15	15		FALL	M	9/12/2022	10/17/2022	4:30pm	5:15pm	10/31/2022	\$116.00	\$145.00	ROOM_PARKC_140B	\$1,740.00
1050037-C	T-ball Skills & Games	3-5	4	15	14		FALL	M	10/24/2022	12/12/2022	4:30pm	5:15pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,624.00
1050038-A	Adult & Tot T-Ball	2-3	4	15	12		FALL	M	9/12/2022	10/17/2022	5:15pm	6:00pm	9/26/2022	\$80.00	\$100.00	ROOM_PARKC_140B	\$960.00
1050038-B	Adult & Tot T-Ball	2-3	4	15	15		FALL	M	10/24/2022	12/12/2022	5:15pm	6:00pm	10/31/2022	\$116.00	\$145.00	ROOM_PARKC_140B	\$1,740.00
1050041-A	Basketball Skills Clinic 202	9-12	4	15	9		FALL	Th	9/8/2022	10/20/2022	6:00pm	7:00pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,044.00
1050041-B	Girls Basketball Skills Clinic 202	9-12	4	15	9		FALL	F	9/9/2022	10/14/2022	6:00pm	7:00pm		\$100.00	\$125.00	ROOM_PARKC_140A	\$900.00
1050041-D	Basketball Skills Clinic 202	9-12	4	15	12		FALL	M	9/12/2022	10/17/2022	6:00pm	7:00pm	10/26/2022	\$80.00	\$100.00	ROOM_PARKC_140A	\$960.00
1050041-E	Basketball Skills Clinic 202	9-12	4	15	15	2	FALL	M	10/24/2022	12/12/2022	6:00pm	7:00pm	10/31/2022	\$116.00	\$145.00	ROOM_PARKC_140A	\$1,740.00
1050041-F	Basketball Skills Clinic 202	9-12	4	15	14	1	FALL	Th	10/27/2022	12/15/2022	6:00pm	7:00pm		\$116.00	\$145.00	ROOM_PARKC_140B	\$1,624.00
1050041-G	Girls Basketball Skills Clinic 202	9-12	4	15	12		FALL	F	10/28/2022	12/16/2022	6:00pm	7:00pm	11/25/2022	\$116.00	\$145.00	ROOM_PARKC_140A	\$1,392.00
1050049-B	Little Ninja - Tae Kwon Do	4-7			4		FALL	Sa	9/10/2022	12/17/2022	10:00am	10:30pm		\$300.00		ROOM_PARKC_101	\$1,200.00
1050050-A	Mini Ninja Warriors	3-5	4	15	10		FALL	W	9/7/2022	10/19/2022	4:15pm	5:00pm	10/5/2022	\$99.00	\$124.00	ROOM_PARKC_140A	\$990.00
1050050-B	Mini Ninja Warriors	3-5	4	15	12		FALL	W	10/26/2022	12/14/2022	4:15pm	5:00pm	11/23/2022	\$116.00	\$145.00	ROOM_PARKC_140A	\$1,392.00
1050050-C	Mini Ninja Warriors	3-5	4	15	7		FALL	F	9/9/2022	10/14/2022	4:45pm	5:30pm		\$100.00	\$125.00	ROOM_PARKC_140B	\$700.00
1050050-D	Mini Ninja Warriors	3-5	4	15	11		FALL	F	10/28/2022	12/16/2022	4:45pm	5:30pm	11/25/2022	\$116.00	\$145.00	ROOM_PARKC_140B	\$1,276.00
1050060-A	Rhythmic Gymnastics	5-7	7	20	11		FALL	M	9/12/2022	10/24/2022	6:00pm	7:00pm	9/26/2022	\$71.00	\$89.00	ROOM_PARKC_140C	\$781.00
1050060-C	Rhythmic Gymnastics	5-7	7	20	5		FALL	Tu	9/13/2022	10/25/2022	5:00pm	6:00pm		\$83.00	\$104.00	ROOM_PARKC_140C	\$415.00
1050060-D	Rhythmic Gymnastics	5-7	7	20	6		FALL	W	9/14/2022	10/26/2022	4:00pm	5:00pm		\$71.00	\$89.00	ROOM_PARKC_140C	\$426.00
1050060-E	Rhythmic Gymnastics	3.5-4.5	7	20	6		FALL	Sa	9/17/2022	10/29/2022	10:00am	10:45am		\$83.00	\$104.00	ROOM_PARKC_140C	\$498.00
1050060-F	Rhythmic Gymnastics	5-7	7	20	9		FALL	Sa	9/17/2022	10/29/2022	11:00am	12:00pm		\$83.00	\$104.00	ROOM_PARKC_140C	\$747.00
1050060-G	Rhythmic Gymnastics	5-7	7	20	4		FALL	Tu	11/1/2022	12/13/2022	4:00pm	5:00pm	11/8/2022	\$71.00	\$89.00	ROOM_PARKC_140C	\$284.00
1050060-H	Rhythmic Gymnastics	5-7	7	20	5		FALL	Tu	11/1/2022	12/13/2022	5:00pm	6:00pm	11/8/2022	\$71.00	\$89.00	ROOM_PARKC_140C	\$355.00
1050060-I	Rhythmic Gymnastics	5-7	7	20	6		FALL	W	11/2/2022	12/14/2022	4:00pm	5:00pm	11/23/2022	\$71.00	\$89.00	ROOM_PARKC_140C	\$426.00
1050060-J	Rhythmic Gymnastics	3.5-4.5	7	20	1		FALL	Sa	11/5/2022	12/17/2022	10:00am	10:45am	11/26, 12/3	\$60.00	\$75.00	ROOM_PARKC_140C	\$60.00
1050060-K	Rhythmic Gymnastics	5-7	7	20	16		FALL	Sa	11/5/2022	12/17/2022	11:00am	12:00pm	11/26, 12/3	\$60.00	\$75.00	ROOM_PARKC_140C	\$960.00
1050060-L	Rhythmic Gymnastics	5-7	7	20	9		FALL	M	11/7/2022	12/12/2022	6:00pm	7:00pm		\$71.00	\$89.00	ROOM_PARKC_140C	\$639.00
1050061-A	Advanced Rhythmic Gymnastics	5-8	7	20	5		FALL	F	9/16/2022	12/16/2022	4:00pm	5:15pm	9/23, 10/14, 10/21, 11/25, 12/2	\$234.00	\$293.00	ROOM_PARKC_140C	\$1,170.00
1050080-A	Glenview Boys Fall Lacrosse	6-10	4	20	9		FALL	F	9/2/2022	10/28/2022	5:00pm	6:00pm		\$135.00	\$169.00	PARK_WLLWP_WILLOW PARK	\$1,215.00
1050080-B	Glenview Boys Fall Lacrosse	11-14	4	20	5		FALL	F	9/2/2022	10/28/2022	6:00pm	7:00pm		\$135.00	\$169.00	PARK_WLLWP_WILLOW PARK	\$675.00
	Mens 16" Softball	18+	4	20	9		FALL	Th	8/18/2022		6:00PM	10:00PM		\$520.00	\$775.00	COMM_PARK_WEST	\$4,680.00
	Co-Rec 14" Softball	18+	4	20	8		FALL	Tu	8/16/2022		6:00PM	10:00PM		\$576.00	\$720.00	COMM_PARK_WEST	\$4,608.00
	Adult Volleyball League	18+	4	16	5		FALL	W	9/7/2022	12/14/2022	7:00pm	9:00pm		\$499.00	\$624.00	ROOM_PARKC_140A & 140B	\$2,495.00
2050040-A	Youth Basketball Leagues Boys 1st grade		10	70	88	6	FALL	Su	1/8/2023	3/12/2023	11:00am	8:00pm		\$131.00	\$164.00	ROOM_PARKC_140A	\$11,528.00
2050040-B	Youth Basketball Leagues Boys 2nd grade		10	70	69	7	FALL	Su	1/8/2023	3/12/2023	11:00am	8:00pm		\$131.00	\$164.00	ROOM_PARKC_140A	\$9,039.00

2050040-C	Youth Basketball Leagues Boys 3rd grade		10	70	82		FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$142.00	\$177.00	ROOM_PARKC_140A	\$11,644.00
2050040-D	Youth Basketball Leagues Boys 4th grade		10	70	46		FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$142.00	\$177.00	ROOM_PARKC_140A	\$6,532.00
2050040-E	Youth Basketball Leagues Boys 5th grade		10	70	53	5	FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$142.00	\$177.00	ROOM_PARKC_140A	\$7,526.00
2050040-F	Youth Basketball Leagues Boys 6th grade		10	70	46	6	FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$177.00	\$221.00	ROOM_PARKC_140A	\$8,142.00
2050040-G	Youth Basketball Leagues Boys 7th grade		10	70	30	4	FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$177.00	\$221.00	ROOM_PARKC_140A	\$5,310.00
2050040-H	Youth Basketball Leagues Boys 8th grade		10	70	17	1	FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$177.00	\$221.00	ROOM_PARKC_140A	\$3,009.00
2050041-A	Youth Basketball Leagues Girls 1st grade		10	70	43		FALL	Su	1/8/2023	3/12/2023	11:00am	8:00pm		\$131.00	\$164.00	ROOM_PARKC_140A	\$5,633.00
2050041-B	Youth Basketball Leagues Girls 2nd grade		10	70	57		FALL	Su	1/8/2023	3/12/2023	11:00am	8:00pm		\$131.00	\$164.00	ROOM_PARKC_140A	\$7,467.00
2050041-C	Youth Basketball Leagues Girls 3rd grade		10	70	61		FALL	Sa	1/7/2023	3/11/2023	8:00am	7:00pm		\$142.00	\$177.00	ROOM_PARKC_140A	\$8,662.00
2050041-D	Youth Basketball Leagues Girls 4th grade		10	70	35		FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$142.00	\$177.00	ROOM_PARKC_140A	\$4,970.00
2050041-E	Youth Basketball League Girls 5th grade		10	70	26		FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$142.00	\$177.00	ROOM_PARKC_140A	\$3,692.00
2050041-F	Youth Basketball Leagues Girls 6th grade		10	70	12		FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$177.00	\$221.00	ROOM_PARKC_140A	\$2,124.00
2050041-G	Youth Basketball Leagues Girls 7th grade		10	70	6		FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$177.00	\$221.00	ROOM_PARKC_140A	\$1,062.00
2050041-H	Youth Basketball Leagues Girls 8th grade		10	70	0		FALL	Sa	1/7/2023	1/7/2023	8:00am	7:00pm		\$177.00	\$221.00	ROOM_PARKC_140A	\$0.00
1050070-A	Flag Football League 1st Grade	6-7	20	70	47		FALL	Sa	9/17/2022	11/5/2022	9:00am	7:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$5,405.00
1050070-B	Flag Football League 2nd Grade	7-8	20	70	56		fall	Sa	9/17/2022	11/5/2022	9:00am	7:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$6,440.00
1050070-C	Flag Football League 3rd Grade	8-9	20	70	71		fall	Sa	9/17/2022	11/5/2022	9:00am	7:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$8,165.00
1050070-D	Flag Football League 4th Grade	9-10	20	70	86		fall	Sa	9/17/2022	11/5/2022	9:00am	7:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$9,890.00
1050071-A	Friday Night Lights 5th Grade	10-11	20	70	77		fall	F	9/16/2022	11/4/2022	6:00pm	9:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$8,855.00
1050071-B	Friday Night Lights 6th Grade	11-12	20	70	48		fall	F	9/16/2022	11/4/2022	6:00pm	9:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$5,520.00
1050071-C	Friday Night Lights 7th Grade	12-13	20	70	39		fall	F	9/16/2022	11/4/2022	6:00pm	9:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$4,485.00
1050071-D	Friday Night Lights 8th Grade	13-14	20	70	21		fall	F	9/16/2022	11/4/2022	6:00pm	9:00pm		\$115.00	\$144.00	FLDHS Roosv Roosv	\$2,415.00
1050020-A	Youth Fall Volleyball Leagues 5th Grade	10-11	8	18	14		FALL	Sa	9/17/2022	11/12/2022	11:00am	1:30pm		\$197.00	\$247.00	ROOM_PARKC_140A & 140B	\$2,758.00
1050020-B	Youth Fall Volleyball League 6th Grade	11-12	8	14	21		FALL	Sa	9/17/2022	11/12/2022	11:00am	1:30pm		\$197.00	\$247.00	ROOM_PARKC_140A & 140B	\$4,137.00
1050020-C	Youth Fall Volleyball League 7th Grade	12-13	8	16	21		FALL	Sa	9/17/2022	11/12/2022	8:30am	11:00am		\$197.00	\$247.00	ROOM_PARKC_140A & 140B	\$4,137.00
1050020-D	Youth Fall Volleyball League 8th Grade	13-14	8	13	10		FALL	Sa	9/17/2022	11/12/2022	8:30am	11:00am		\$197.00	\$247.00	ROOM_PARKC_140A & 140B	\$1,970.00
1021100-A	Thanksgiving Turkey Shoot	4+	2	25	5		FALL	Sa	11/19/2022	11/19/2022	9:00am	11:00am		\$10.00		ROOM_PARKC_140A	\$50.00
1021100-B	Thanksgiving Turkey Shoot	6+	2	25	11		FALL	Sa	11/19/2022	11/19/2022	9:00am	11:00am		\$10.00		ROOM_PARKC_140A	\$110.00
1021100-C	Thanksgiving Turkey Shoot	8+	2	25	18		FALL	Sa	11/19/2022	11/19/2022	9:00am	11:00am		\$10.00		ROOM_PARKC_140A	\$180.00
1021100-D	Thanksgiving Turkey Shoot	10+	2	25	9		FALL	Sa	11/19/2022	11/19/2022	9:00am	11:00am		\$10.00		ROOM_PARKC_140A	\$90.00
1021100-E	Thanksgiving Turkey Shoot	12+	2	25	9		FALL	Sa	11/19/2022	11/19/2022	9:00am	11:00am		\$10.00		ROOM_PARKC_140A	\$90.00
	Drop-In Co-Rec Volleyball with Esther Rose-5 visit p	18+	12	30	12		FALL	M,Th	9/19/2022	6/12/2023	7:00pm	9:30pm		\$35.00	\$45.00	SCHL_PLSRG_PLSRG	\$420.00
	Drop-In Co-Rec Volleyball with Esther Rose-10 visit	18+	12	30	3		FALL	M,Th	9/19/2022	6/12/2023	7:00pm	9:30pm		\$65.00	\$85.00	SCHL_PLSRG_PLSRG	\$195.00
	Drop-In Co-Rec Volleyball with Esther Rose - 20 visit	18+	12	30	5		FALL	M,Th	9/19/2022	6/12/2023	7:00pm	9:30pm		\$120.00	\$160.00	SCHL_PLSRG_PLSRG	\$600.00
1060034-A	School's Out - Camp REC	6-12	10	60	67		FALL	F	9/23/2022	9/23/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$1,085.40
1060034-B	School's Out - Camp REC	6-12	10	60	64		FALL	M	9/26/2022	9/26/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$1,036.80
1060034-C	School's Out - Camp REC	6-12	10	60	68		FALL	W	10/5/2022	10/5/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$1,101.60
1060034-D	School's Out - Camp REC	6-12	10	60	68		FALL	F	10/14/2022	10/14/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$1,101.60
1060034-E	School's Out - Camp REC	6-12	10	60	78		FALL	Tu	11/8/2022	11/8/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$1,263.60
1060034-L	School's Out - Camp REC	6-12	10	60	59	8	FALL	W	11/23/2022	11/23/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$955.80
1060034-F	School's Out - Camp REC	6-12	10	60	58	9	FALL	M	12/19/2022	12/19/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$939.60
1060034-G	School's Out - Camp REC	6-12	10	60	60	2	FALL	Tu	12/20/2022	12/20/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$972.00
1060034-H	School's Out - Camp REC	6-12	10	60	45	1	FALL	W	12/21/2022	12/21/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$729.00
1060034-M	School's Out - Camp REC	6-12	10	60	47		FALL	Th	12/22/2022	12/22/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$761.40
1060034-J	School's Out - Camp REC	6-12	10	60	40		FALL	Tu	12/27/2022	12/27/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$648.00
1060034-K	School's Out - Camp REC	6-12	10	60	47		FALL	W	12/28/2022	12/28/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$761.40
1060034-N	School's Out - Camp REC	6-12	10	60	45	1	FALL	Th	12/29/2022	12/29/2022	8:00am	5:30pm		\$81.00	\$101.00	ROOM_PARKC_122	\$729.00
																	\$253,320.20

1050060-B	Rhythmic Gymnastics	5-7	7	20			FALL	Tu	9/13/2022	10/25/2022	4:00pm	5:00pm		\$83.00	\$104.00	ROOM_PARKC_140C	Cancelled; Low
1050023-A	Youth Dodgeball League	7-12	8	20			FALL	M	9/12/2022	10/17/2022	6:00pm	7:00pm	9/26/2022	\$80.00	\$100.00	ROOM_PARKC_140B	Cancelled; Low
1050037-A	T-ball Skills & Games	3-5	4	15			FALL	M	9/10/2022	10/22/2022	10:30am	11:15am		\$80.00	\$100.00	ROOM_PARKC_140B	
1050049-A	Little Ninja - Tae Kwon Do	4-7			0		FALL	F	9/9/2022	12/16/2022	5:00pm	5:30pm					
1050021-A	Mindset Girls Volleyball Grade 1-2	7-9	5	12	C		FALL	Sa	9/17/2022	10/29/2022	1:30pm	2:30pm		\$108.00	\$135.00	ROOM_PARKC_140A & 140B	
	Mens 50+ 16 " Softball	50+	4	20	0		FALL	M	8/29/2022		6:00PM	10:00PM		\$472.00	\$590.00	COMM_PARK_WEST	
1050023-B	Youth Dodgeball League	7-12	8	20	4		FALL	M	10/24/2022	12/12/2022	6:00pm	7:00pm	9/26/2022	\$80.00	\$100.00	ROOM_PARKC_140B	Cancelled; Low
1050036-B	Nerf Elite Battle	6-9	8	20	1		FALL	W	10/26/2022	12/14/2022	5:00pm	6:00pm	11/23/2022	\$116.00	\$145.00	ROOM_PARKC_140A	Cancelled; Low
1050041-H	Basketball Skills Clinic 202	9-12	4	15	1		Fall	F	10/28/2022	12/16/2022	6:00pm	7:00pm		\$116.00	\$145.00		Cancelled; Low

2022 Outdoor Pool Visitation Summary - Full Summer

Location	(All)
Week of	(All)

	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Total Visits	Total Revenue
Row Labels	Visits	Revenue	Visits	Revenue	Visits	Revenue	Visits	Revenue	Visits	Revenue	Visits	Revenue	Visits	Revenue		
Aquatics - Staff Aquatics Membership	11	\$0.00	3	\$0.00	5	\$0.00	10	\$0.00	2	\$0.00	2	\$0.00			33	\$0.00
Aquatics - Staff Outdoor Membership	30	\$0.00	13	\$0.00	32	\$0.00	26	\$0.00	25	\$0.00	28	\$0.00	18	\$0.00	172	\$0.00
Caregiver Outdoor Aquatic Membership	15	\$0.00	9	\$0.00	9	\$0.00	15	\$0.00	7	\$0.00	20	\$0.00	13	\$0.00	88	\$0.00
Flick Pool Daily Visit - Camps			2218	\$0.00	702	\$0.00	1832	\$0.00	490	\$0.00	1945	\$0.00			7187	\$0.00
Flick Pool Nonresident Daily Visit	1119	\$17,904.00	740	\$11,840.00	562	\$8,992.00	581	\$9,296.00	691	\$11,056.00	540	\$8,635.00	818	\$13,088.00	5051	\$80,811.00
Flick Pool Nonresident Senior Daily Visit	16	\$240.00	12	\$180.00	13	\$195.00	15	\$225.00	8	\$120.00	7	\$105.00	20	\$300.00	91	\$1,365.00
Flick Pool Resident Daily Visit	1928	\$25,052.00	1414	\$18,382.00	1147	\$14,911.00	1379	\$17,927.00	1378	\$17,914.00	1136	\$14,768.00	1745	\$22,685.00	10127	\$131,639.00
Flick Pool Resident Daily Visit upgrade	58	\$638.00	24	\$264.00	68	\$748.00	26	\$286.00	34	\$374.00	27	\$297.00	46	\$506.00	283	\$3,113.00
Flick Pool Resident Senior Daily Visit	52	\$624.00	22	\$264.00	52	\$624.00	44	\$528.00	39	\$468.00	39	\$468.00	49	\$588.00	297	\$3,564.00
Outdoor Aquatic Membership	5483	\$0.00	4287	\$0.00	4605	\$0.00	3966	\$0.00	4495	\$0.00	3677	\$0.00	4377	\$0.00	30890	\$0.00
Outdoor Aquatic Membership Upgrade	587	\$0.00	473	\$0.00	463	\$0.00	396	\$0.00	430	\$0.00	421	\$0.00	561	\$0.00	3331	\$0.00
Outdoor Aquatic PCHF Membership Upgrade	44	\$0.00	55	\$0.00	68	\$0.00	64	\$0.00	62	\$0.00	45	\$0.00	47	\$0.00	385	\$0.00
PCHF - Group Fitness 1			1	\$0.00	3	\$0.00	6	\$0.00	2	\$0.00	1	\$0.00	1	\$0.00	14	\$0.00
PCHF - Group Fitness 10			43	\$0.00	44	\$0.00	52	\$0.00	23	\$0.00	27	\$0.00	17	\$0.00	206	\$0.00
PCHF - Group Fitness 5			11	\$0.00	5	\$0.00	12	\$0.00	8	\$0.00	12	\$0.00	8	\$0.00	56	\$0.00
PCHF Platinum Pass			106	\$0.00	117	\$0.00	141	\$0.00	125	\$0.00	104	\$0.00	89	\$0.00	682	\$0.00
Roosevelt Pool Daily Visit - Camps			401	\$0.00	396	\$0.00	63	\$0.00	296	\$0.00					1156	\$0.00
Roosevelt Pool Nonresident Daily Visit	149	\$2,086.00	78	\$1,092.00	120	\$1,680.00	73	\$1,022.00	65	\$910.00	97	\$1,358.00	133	\$1,862.00	715	\$10,010.00
Roosevelt Pool Nonresident Senior Daily Visit	8	\$104.00	1	\$13.00			2	\$26.00	2	\$26.00	1	\$13.00	3	\$39.00	17	\$221.00
Roosevelt Pool Resident Daily Visit	544	\$5,984.00	233	\$2,563.00	363	\$3,993.00	257	\$2,827.00	298	\$3,278.00	342	\$3,762.00	394	\$4,334.00	2431	\$26,741.00
Roosevelt Pool Resident Senior Daily Visit	10	\$100.00	22	\$220.00	26	\$260.00	15	\$150.00	19	\$190.00	16	\$160.00	11	\$110.00	119	\$1,190.00
PCHF - Daily Visit Access Ticket							2	\$0.00							2	\$0.00
PCHF - Group Exercise Daily Visit Access Ticket							2	\$0.00	1	\$0.00					3	\$0.00
4 Star Aquatics Membership					3	\$0.00			3	\$0.00					6	\$0.00
PCHF - Staff	11	\$0.00	4	\$0.00	3	\$0.00	9	\$0.00	4	\$0.00	11	\$0.00	8	\$0.00	50	\$0.00
PCHF Full Membership Pass	55	\$0.00	34	\$0.00	38	\$0.00	51	\$0.00	33	\$0.00	61	\$0.00	73	\$0.00	345	\$0.00
PCHF Senior Pass	46	\$0.00	32	\$0.00	38	\$0.00	64	\$0.00	39	\$0.00	65	\$0.00	50	\$0.00	334	\$0.00
Splash Landings 15 Visit Pass	18	\$0.00	8	\$0.00	11	\$0.00	11	\$0.00	16	\$0.00	23	\$0.00	24	\$0.00	111	\$0.00
1 Pass Class resident											1	\$15.00			1	\$15.00
PCHF - 30 Day Pass	2	\$0.00	2	\$0.00	3	\$0.00	5	\$0.00	3	\$0.00	1	\$0.00	2	\$0.00	18	\$0.00
PCHF - 90 Day Pass	2	\$0.00	2	\$0.00	1	\$0.00	5	\$0.00	2	\$0.00	4	\$0.00	12	\$0.00	28	\$0.00
Roosevelt Daily Resident Upgrade	2	\$16.00			2	\$16.00			2	\$22.00	4	\$32.00			10	\$86.00
Splash Landings 25 Visit Pass	1	\$0.00			5	\$0.00	2	\$0.00	1	\$0.00	3	\$0.00	2	\$0.00	14	\$0.00
Splash Landings 6 Visit Pass			1	\$0.00											1	\$0.00
Splash Landings 50 Visit Pass	1	\$0.00											1	\$0.00	2	\$0.00
PCHF Corporate Membership Pass													1	\$0.00	1	\$0.00
Flick Pool - Middle School Night							36	\$180.00							36	\$180.00
Flick Pool - Middle School Night - Non-Members							44	\$308.00							44	\$308.00
Grand Total	10192	\$52,748.00	10249	\$34,818.00	8904	\$31,419.00	9206	\$32,775.00	8603	\$34,358.00	8660	\$29,613.00	8523	\$43,512.00	64337	\$259,243.00

Enrollment Statistics Report

Activity Code	Short Description	Category	Year	Section Enrollment	Total Enrollments	Fee Paid
4030005	Funshine Club		2023	4	67	5,575.00
4041009	Tiny Dancer		2023	2	10	3,744.00
4050002	Basketball Skills		2023	2	12	2,160.00
4050012	Mini Majors Base		2023	2	9	1,800.00
4050014	Flag Football Clini		2023	3	89	15,660.00
4050020	Mindset Girls Voll		2023	7	21	6,672.00
4050021	T-Ball Skills Clinic		2023	2	23	2,070.00
4050022	Mindset Girls Voll		2023	2	8	600.00
4050030	Complete Baseba		2023	1	2	400.00
4050032	Sports and More		2023	2	14	1,260.00
4050035	Extra Innings Su		2023	2	16	3,200.00
4050036	Extra Innings Su		2023	2	17	3,000.00
4050055	Little Dribblers Ba		2023	2	13	1,170.00
4060052	Robothink: Battle		2023	1	19	3,570.00
5011000	Fit 4 Kids-Camp		2023	3	83	9,825.00
5020015	Playtime Pals		2023	8	25	1,159.00
5020016	Sun Troopers		2023	8	215	8,932.00
5020017	Fun Quest		2023	8	78	1,698.00
5020020	Camp Funview		2023	8	305	10,381.00
5020021	Camp Funview &		2023	8	93	1,287.00
5020022	Camp Funview &		2023	8	83	885.00
5020040	Counselor In Trai		2023	2	6	150.00
5020042	Encore! August A		2023	6	30	450.00
5020045	Summer Explorer		2023	8	200	3,386.00
5020050	Glenview Childre		2023	1	4	43.15
5020060	Camp Wilderness		2023	4	118	46,562.00
5020061	Camp Wilderness		2023	4	54	12,266.00
503407	X-Treme X-Plorer		2023	4	35	2,625.00
507040	Little Acorns		2023	10	63	5,980.00
507080	Outdoor Discover		2023	2	24	2,565.00
508022	Learn to Compete		2023	8	36	4,980.00
509403	All In A Day's Wor		2023	1	20	1,500.00
509408	Camp Yesteryear		2023	1	6	450.00
509409	Lunch on the Far		2023	1	4	300.00
509411	Friendly Farmers		2023	2	40	4,280.00
518000	Camp Ice Cool		2023	4	137	13,809.00
537985	Summer Swing G		2023	10	114	10,226.00
538103	Junior Paddle Ca		2023	5	10	750.00
548761	GTC Morning Ten		2023	8	146	12,783.00
548762	GTC Morning Ten		2023	8	73	6,736.00
548764	GTC Morning Ten		2023	8	81	5,933.00
548765	GTC Morning Ten		2023	8	41	3,075.00
548766	Summer Swing, S		2023	8	121	9,290.00
561110	Summer Swing G		2023	9	91	10,560.00
561111	Summer Swing G		2023	9	68	7,869.00
561112	Summer Swing A		2023	1	8	1,134.00
Report Grand Totals				217	2732	

Report Summary Totals

Enrollment Statistics Report**Report Summary Totals Continued...**

Type Code Description	Classes	Sections	RecTrac	WebTrac	Total
CAMPS	46	217	324	2408	2732
Type Code Description	46	217	324	2408	2732

Category Description	Classes	Sections	RecTrac	WebTrac	Total
	46	217	324	2408	2732
Category Description T	46	217	324	2408	2732

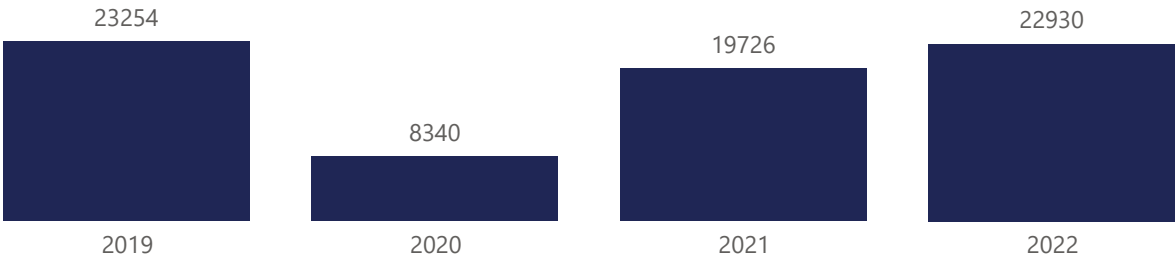
Fee Code	Count	Amount Paid	Total Fees
EMP	24	0.00	0.00
NR	96	6,224.00	6,224.00
RES	2636	246,526.15	262,034.00
Fee Code Total	2756	252,750.15	268,258.00

appendix 12

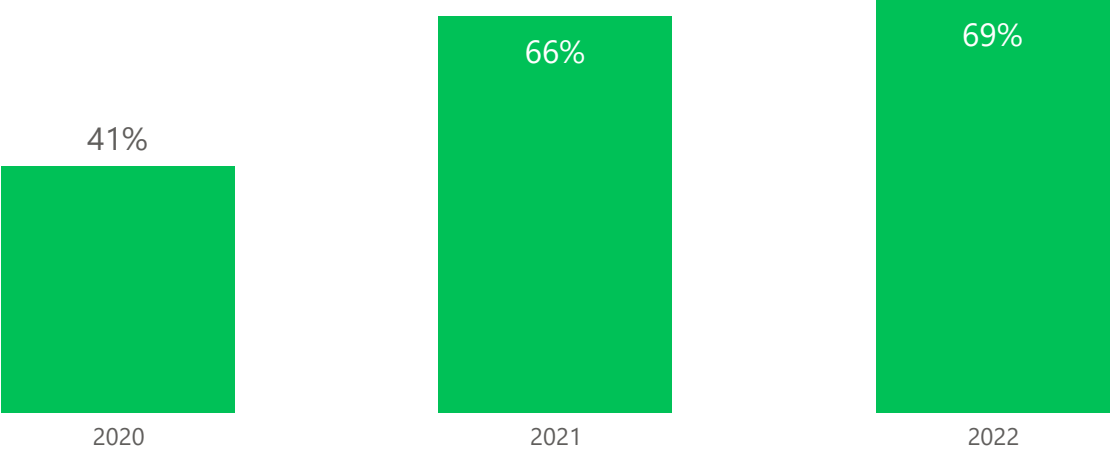
recreation program dashboard screenshots

recreation program & service key metrics

Total Activity Registrations (by Year of Purchase)



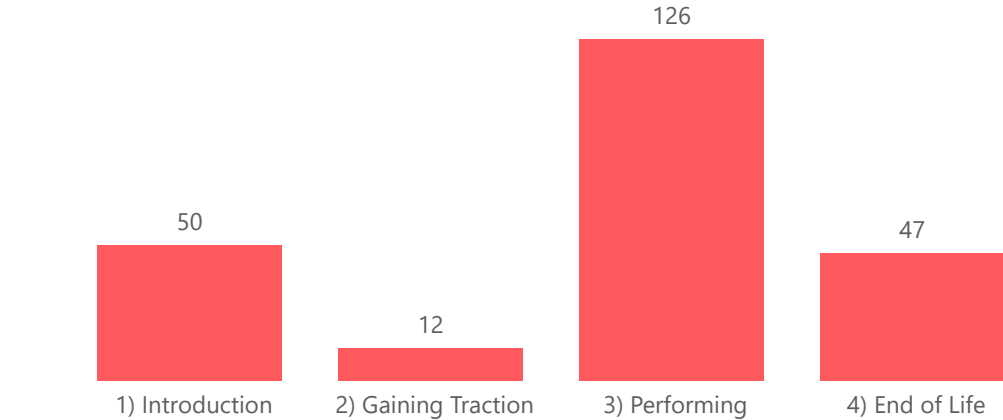
Household Retention Rates for Programs



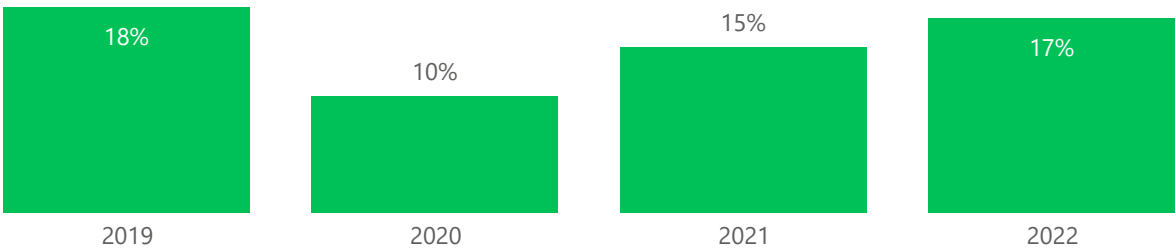
Average Registrations per Customer



Recreation Program Lifecycle Stages



Percent of Resident Households Registering for a Program



what programs are we offering?

Filter by Location Code: ▼

All ▼

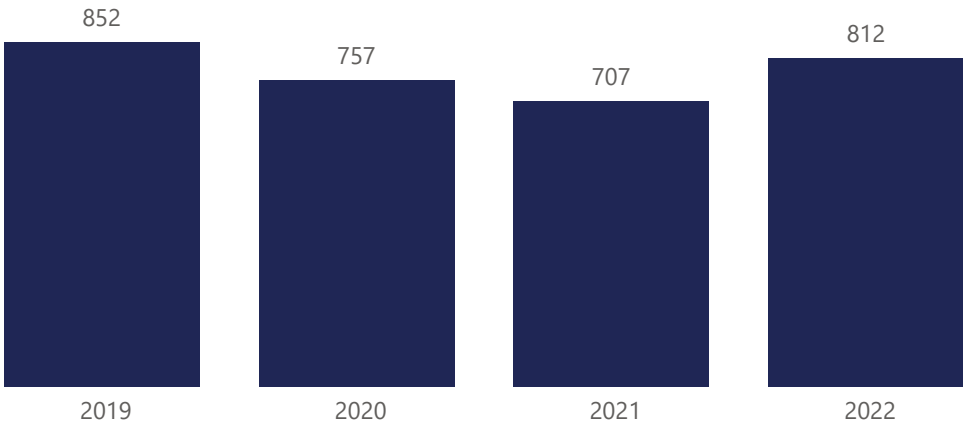
Filter by Type Code(s) ▼

All ▼

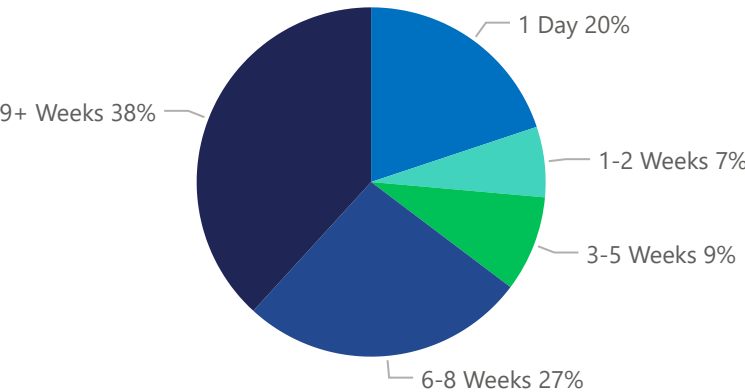
Filter by Activity Year(s) ▼

2022 ▼

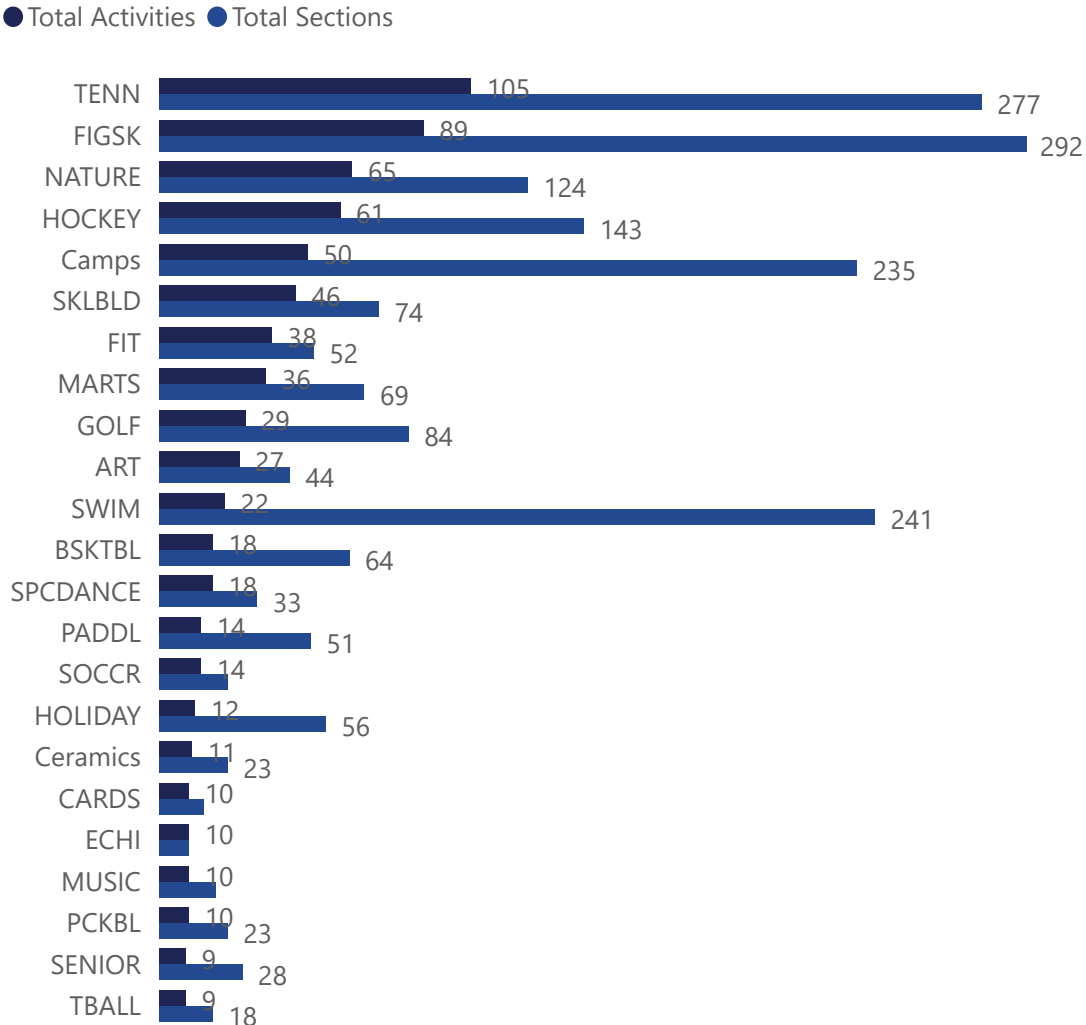
Unique Activities That At Least 1 Person Signed Up



Activities Offered by Session Length



Programs Offered by Category



where and when are we offering programs?

Filter by Location Code:

All

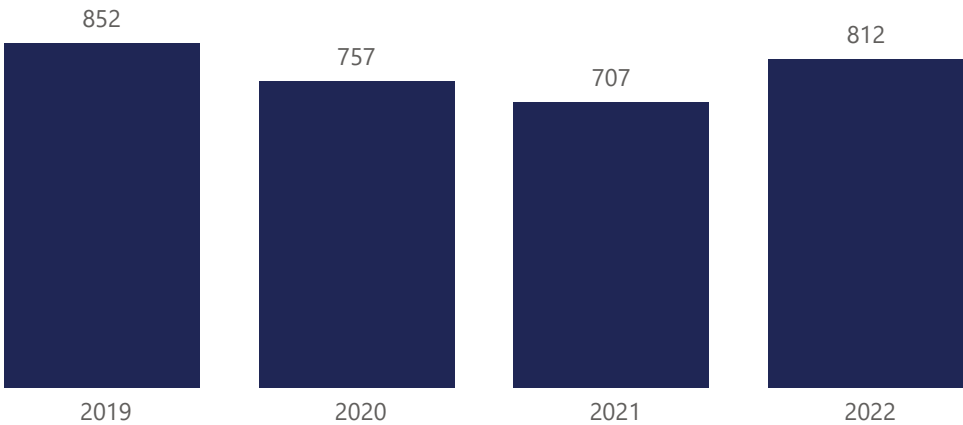
Filter by Type Code(s):

All

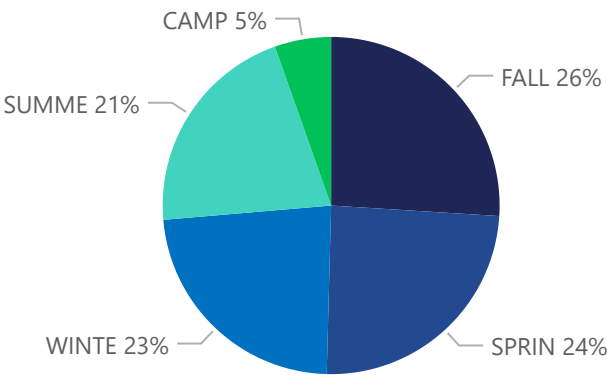
Filter by Activity Year(s):

2022

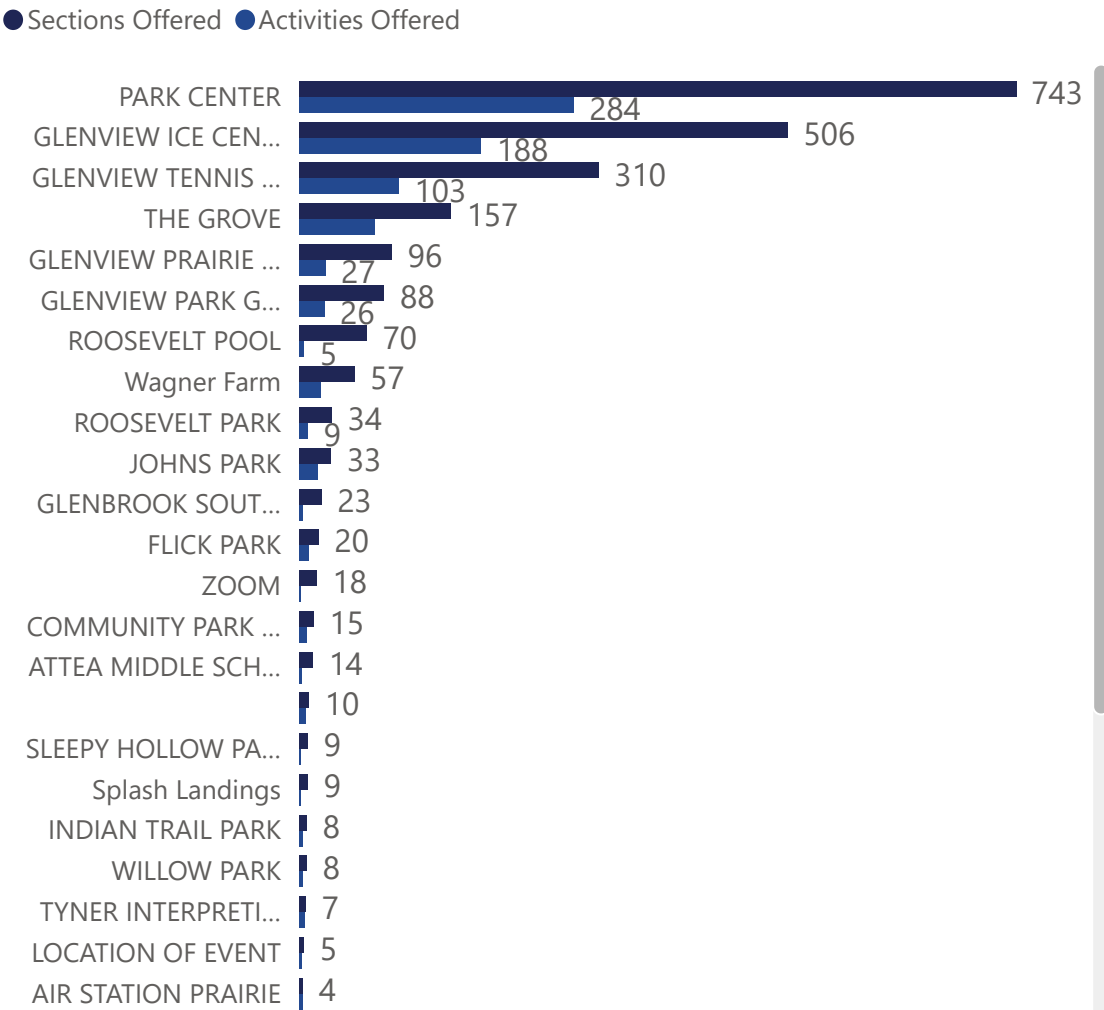
Unique Activities That At Least 1 Person Signed Up



Activities Offered by Season



Programs Offered by Location



what does our overall registration look like?

Show Participant Ages: ▾

All ▾

Filter by Purchase Year(s) ▾

2022 ▾

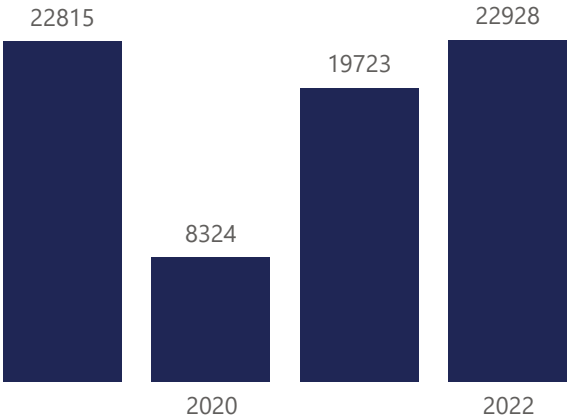
Filter by Location Code: ▾

All ▾

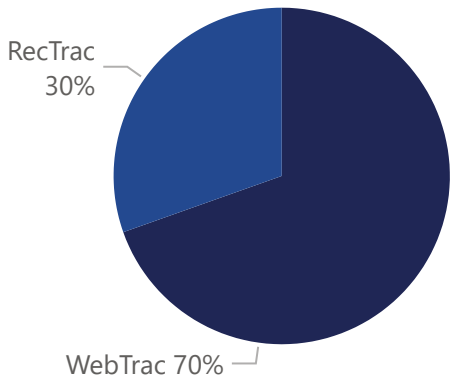
Filter by Activity Type(s) ▾

All ▾

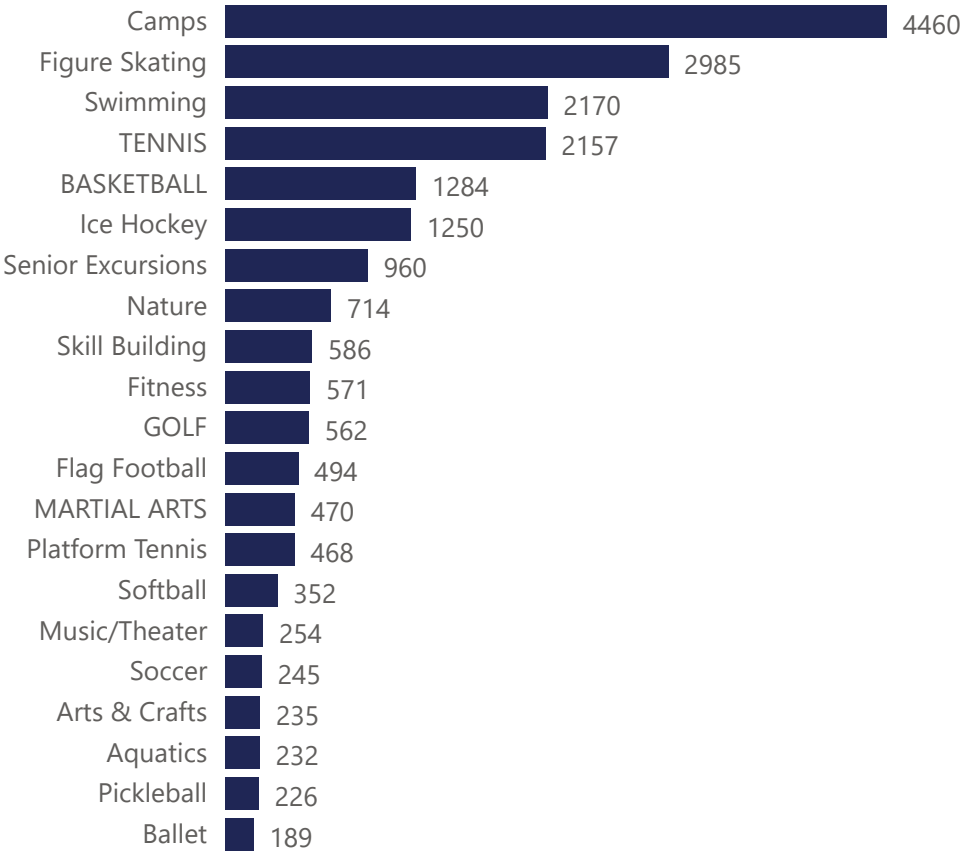
Total Activity Enrollments by Year of Purchase



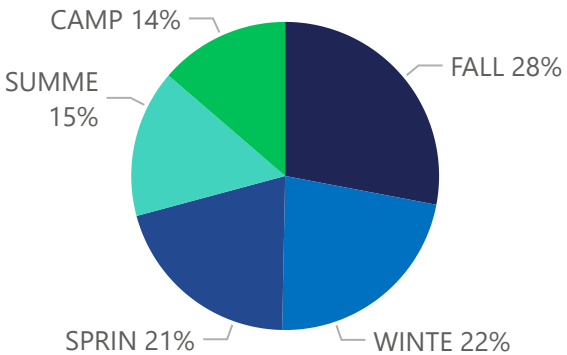
Enrollments by Registration Source



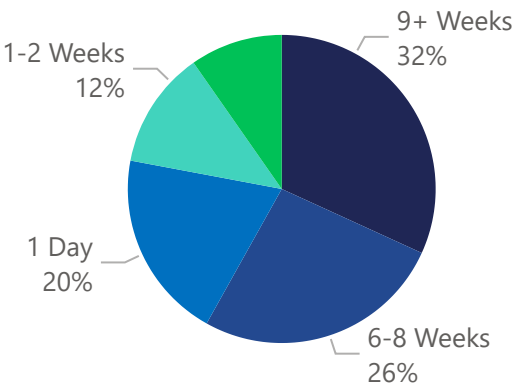
Program Enrollments by Type



Enrollments by Season



Enrollments by Activity Length



what time of year are participants registering?

Filter by Location Code: ▾

All ▾

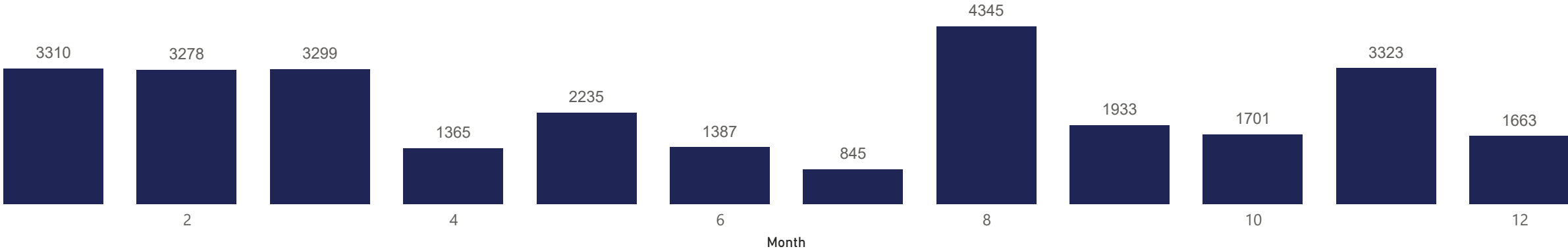
Filter by Activity Type(s) ▾

All ▾

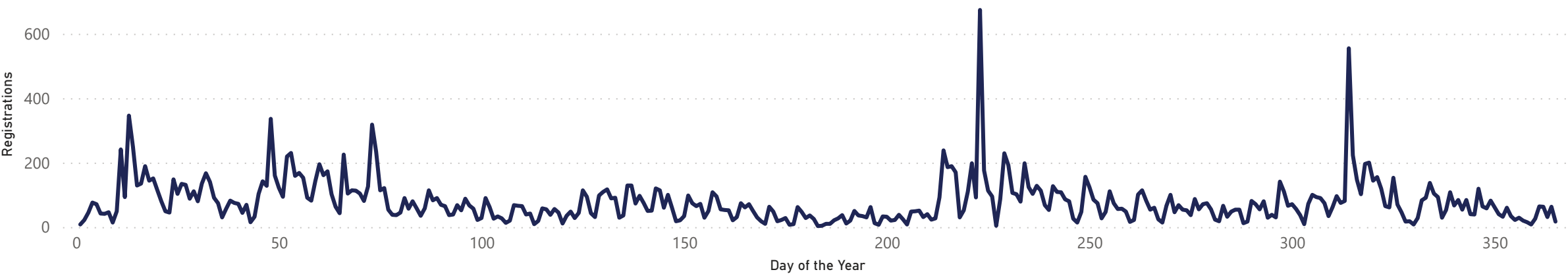
Filter by Year(s) of Purchase ▾

2022 ▾

Registrations by Month



Registrations by Day of the Year



Note: Charts on this page include program enrollments, as well as registrations that were waitlisted, cancelled, etc. in order to show the full extent of how program transactions are processed throughout the year(s).

how far in advance do participants register for programs?

Filter by Location Code: ▾

All ▾

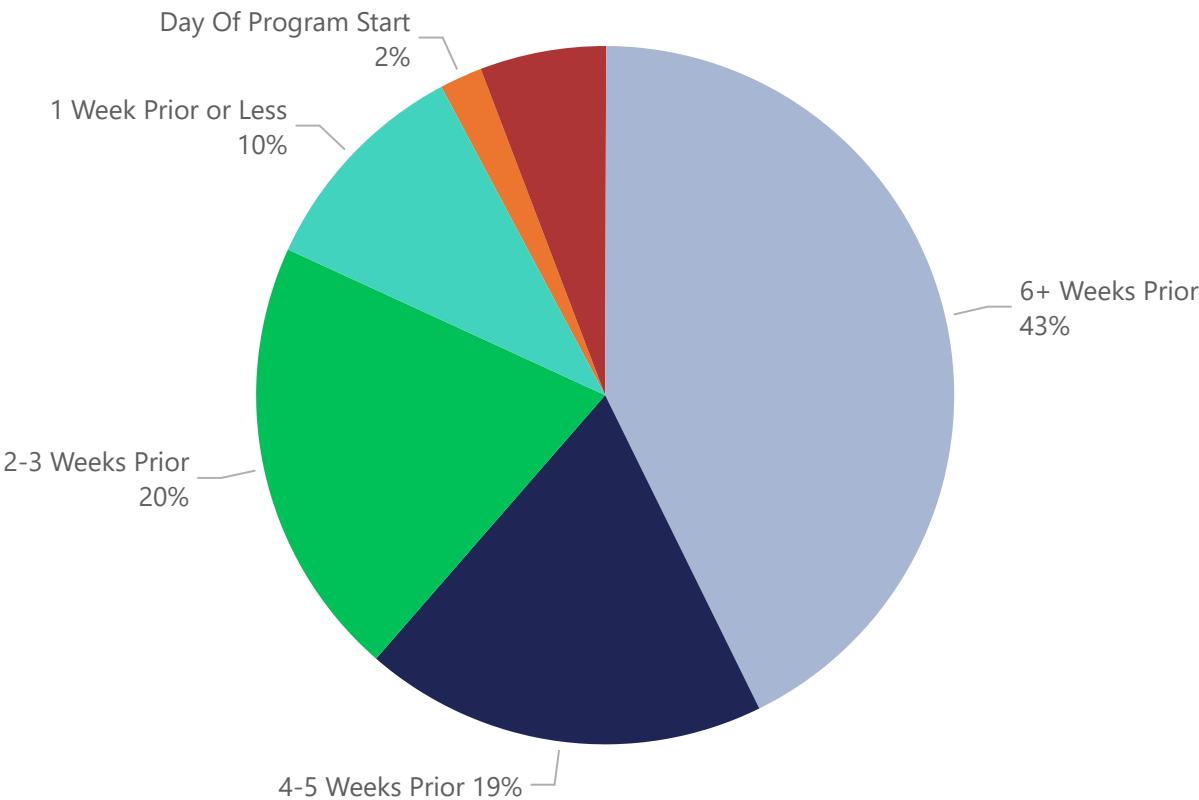
Filter by Activity Type(s) ▾

All ▾

Filter by Purchase Year(s) ▾

2022 ▾

Registrations Relative to Start Date



44

DAYS PRIOR (ON AVERAGE)

Program Registration Details

Activity Type	Activity Name	Registrations	Avg Days Prior
Early Child Enrichment	4 Year Olds - Full Day Waitlist	1	-294.00
VOLLEYBALL	Drop-In Co-Rec Volleyball with Esther Rose-5 visit pass	5	-195.40
Early Child Enrichment	Park Center Preschool - Full Day 3s	8	-160.50
Early Child Enrichment	Park Center Preschool - Full Day 4s	17	-138.88
Early Child Enrichment	Park Center Preschool - Half Day 4s	6	-104.67
Music/Theater	Glenview Concert Band Returning Member	26	-62.96
GOLF	Jr Golf Academy Hole 2 Putting	18	-62.44
Total		28684	44.27

Note: Charts on this page include program enrollments, as well as registrations that were waitlisted, cancelled, etc. in order to show the full extent of how program transactions are processed throughout the year(s).

who is participating in our programs?

Show Participant Ages:

All

Filter by Location Code:

All

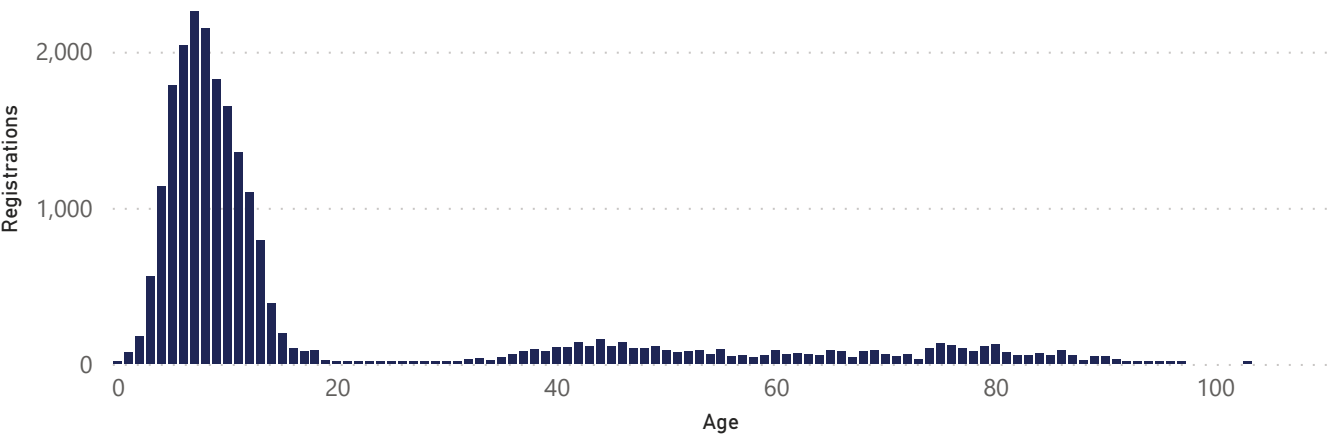
Filter by Activity Type(s)

All

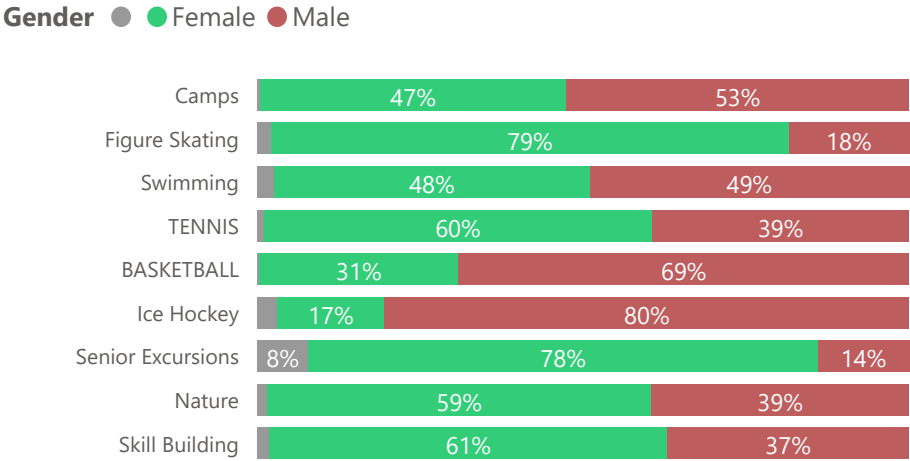
Filter by Purchase Year(s)

2022

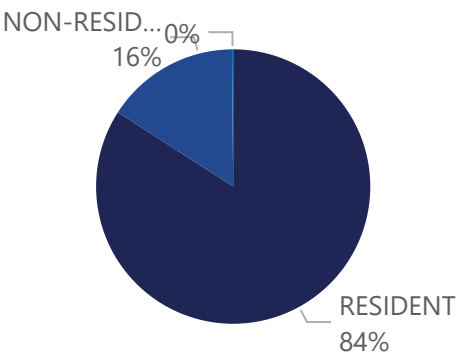
Registrations by Age



Enrollments by Gender



Registrations by Residency



Registrations by City of Residence



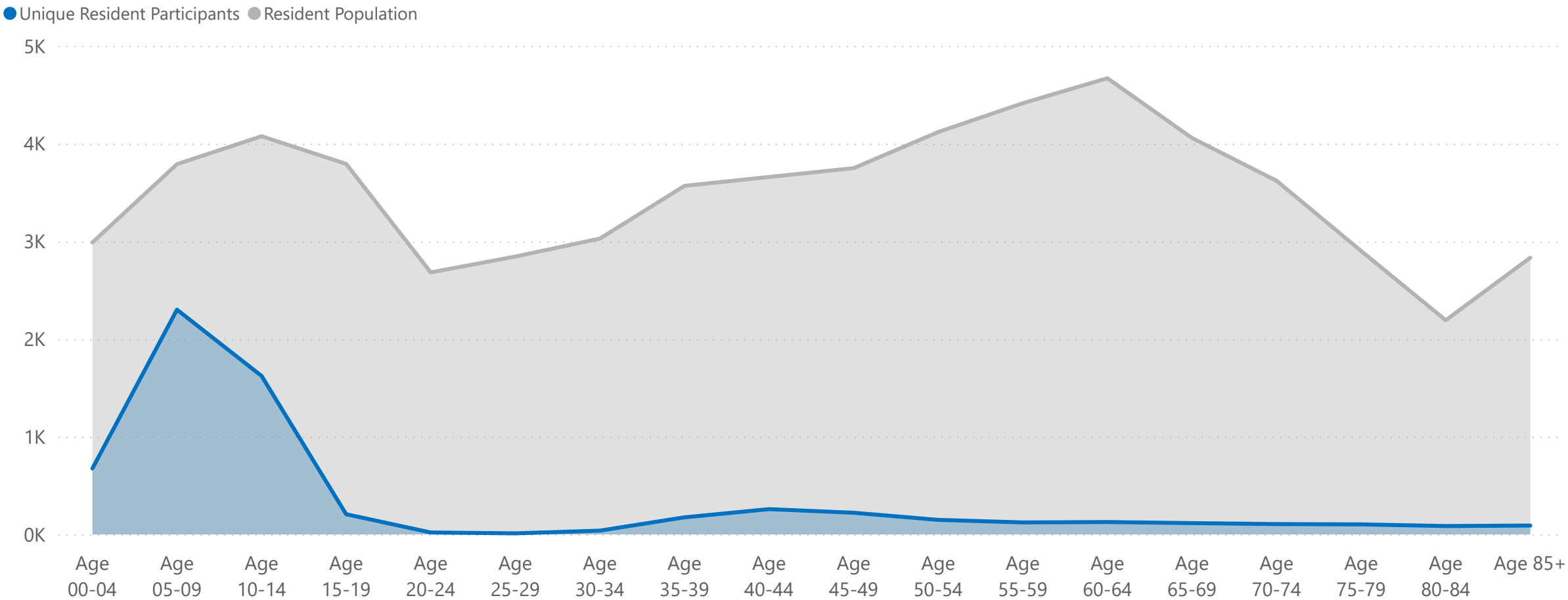
Note: Age filter is based on age of participant at start of activity, so when it is used participants without a valid age listed are excluded from filtered results.

how many of our residents are we reaching through our recreation programs?

Select a Purchase Year

2022

Resident Customers vs Total Residents by Age Group Category

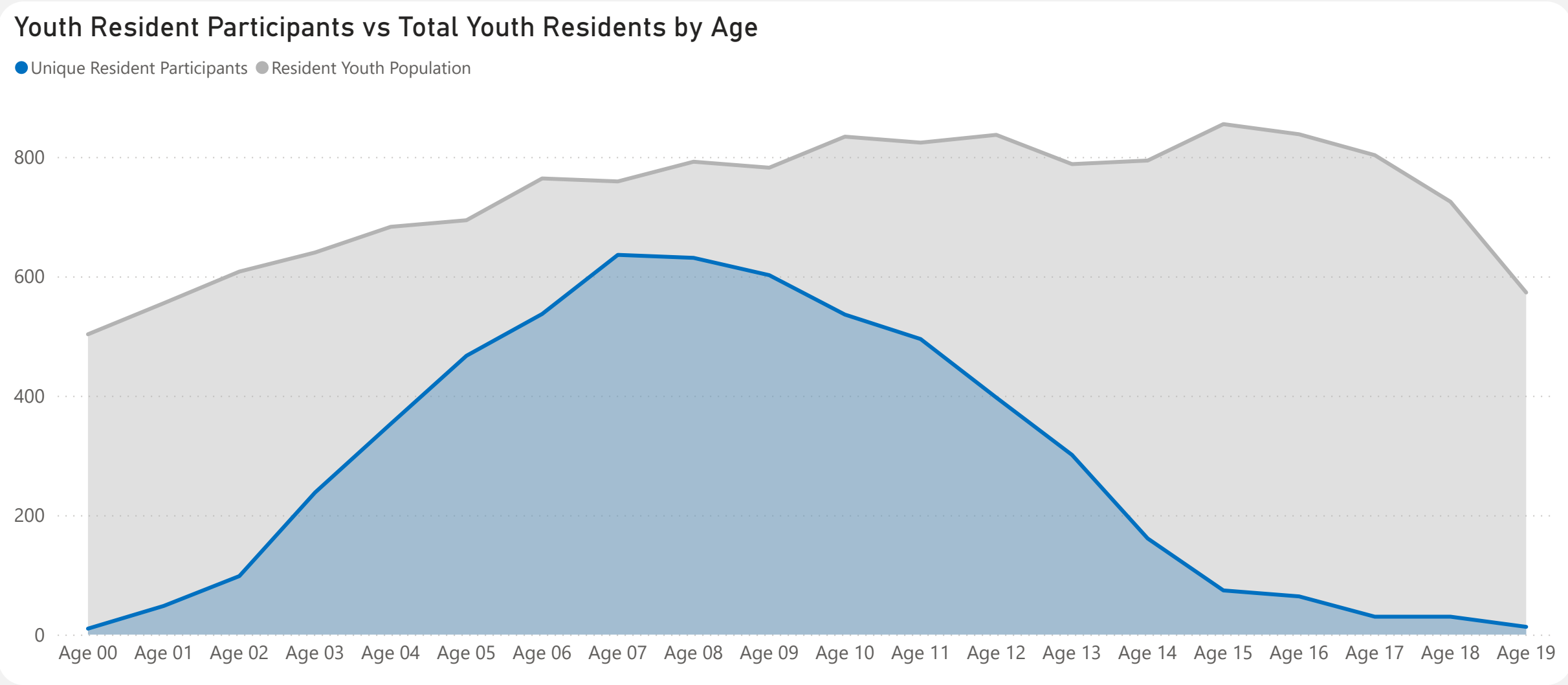


Glenview Park District total population, total households, and total population by age group are from Esri forecasts for 2022 using Glenview Park District GIS boundaries provided by Cook County. Participations by customers with no valid age in your RecTrac database are excluded from these results.

how many of our youth residents are we reaching through our recreation programs?

Select a Purchase Year

2022



Glenview Park District total population, total households, and total population by age group are from Esri forecasts for 2022. Participations by customers with no valid age are excluded from these results.

to what degree are users participating in our programs as a whole?

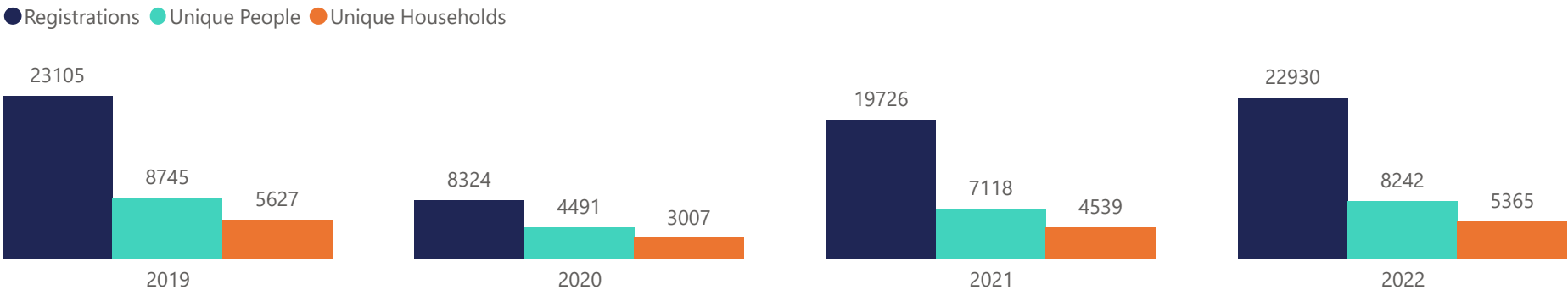
Show Participant Ages: ▼

All ▼

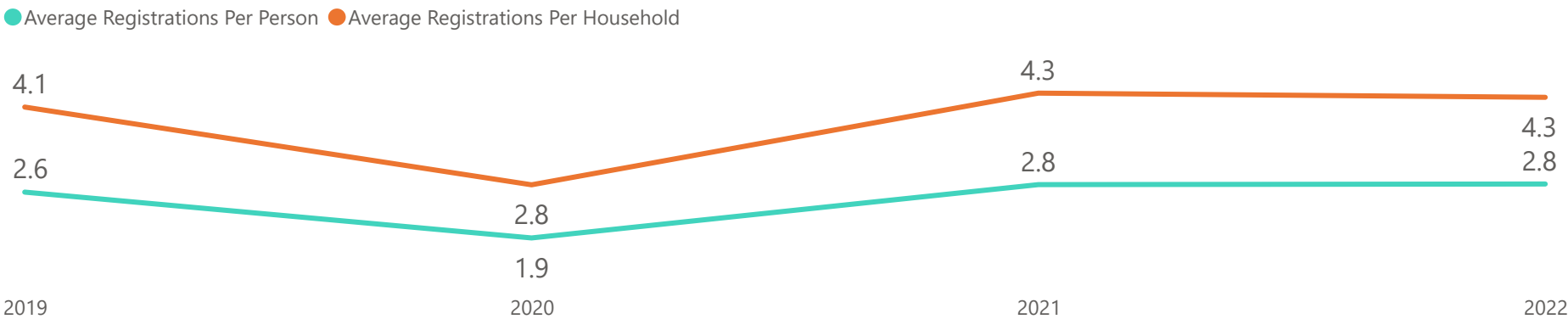
Filter by Activity Type(s) ▼

All ▼

Total Activity Enrollments by Year of Purchase



Average Total Registrations Per Year



Note: Age filter is based on age of participant at start of activity. Because of its inclusion on this page, participants without a valid age listed may be excluded from filtered results.

these are people who signed up once for one program in the past and have not registered for another since

Initial Purchase Date Between

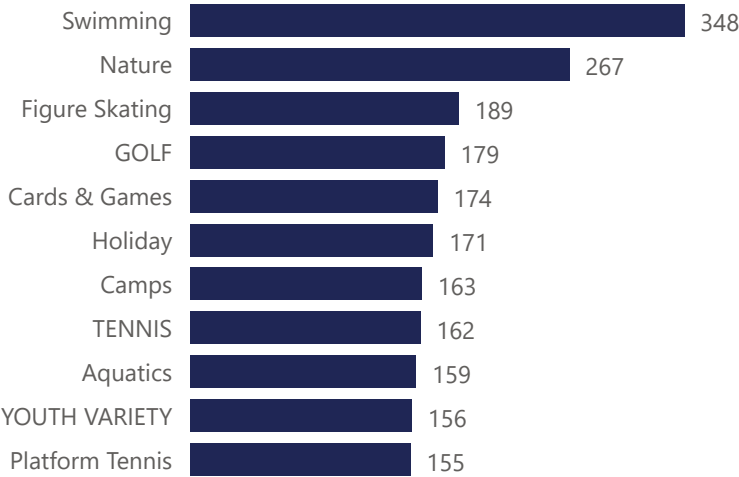
1/1/2019

12/31/2021

4058

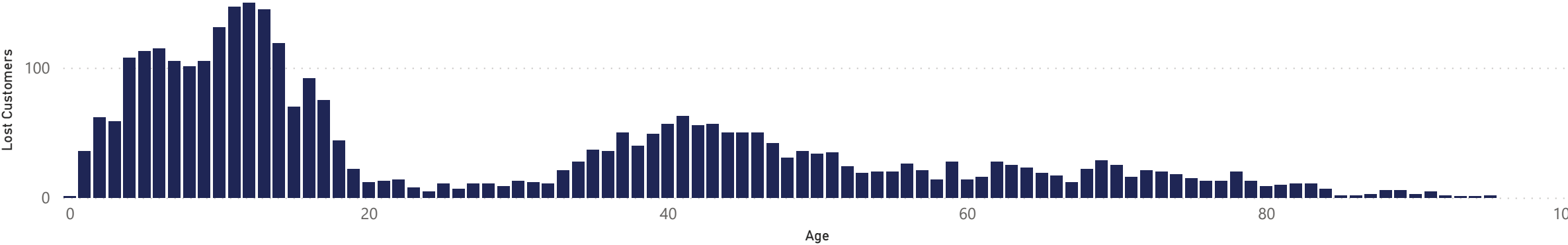
UNIQUE PEOPLE
REGISTERED ONCE
DURING THESE DATES &
NOT AGAIN SINCE

Lost Customers by Program Type



Year	Program	Program Type	Registrations
2020	Fifth Annual Mah Jongg Tournament (2000050-A)	Cards & Games	62
2019	Fourth Annual Mah Jongg Tournament (2000050-A)	Cards & Games	46
2020	Princess Ball (2021020-A)	Early Child Enrichment	46
2019	Barbara Rinella (2000040-B)	ADULT VARIETY	44
2020	LIFEGUARD TRAINING (9041651-A)	Swimming	41
2019	Princess Ball (2021020-A)	Early Child Enrichment	36
2019	Community Garden Plot (309318-A)	Nature	34
2020	Winter Wonderland Train - Adult	YOUTH	31

Lost Customers by Age



what programs are our newest customers signing up for?

Household Account Created Between

1/1/2022

12/31/2022

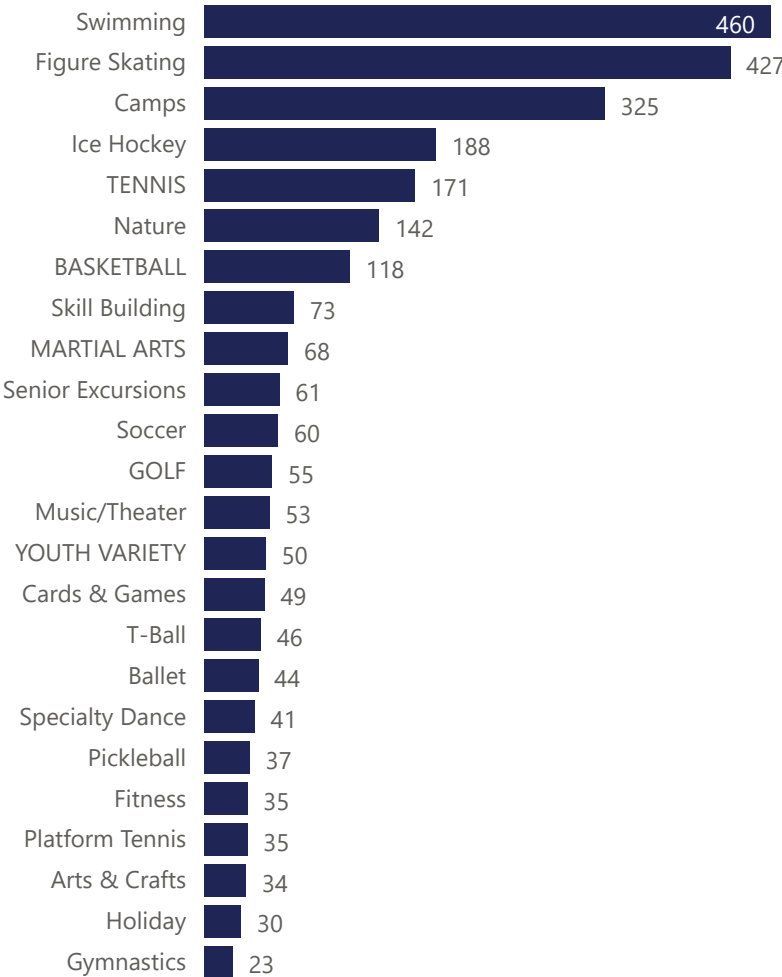
1055

NEW HOUSEHOLDS
CREATED IN SELECTED
TIMEFRAME

2779

PROGRAM REGISTRATIONS
BY NEW HOUSEHOLDS

Activity Types That New Households Registered For



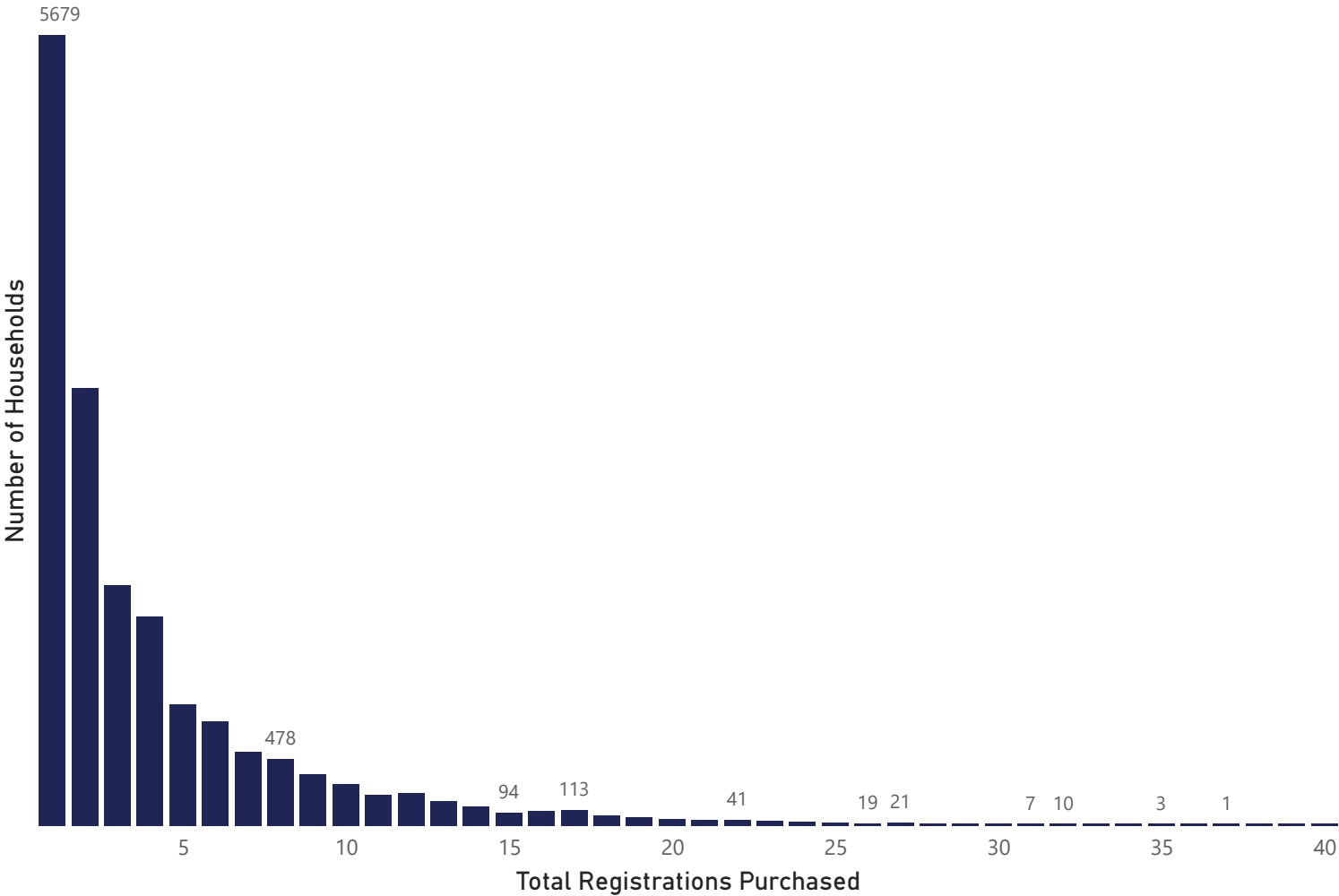
Program	Activity Type	Registrations
Happy Noon Year Party (2021010-A)	YOUTH VARIETY	50
Fun Quest (5020017-J)	Camps	19
Men's Golf League (408150-C)	GOLF	17
Skating 101 - Stay Cool Back to School (118029-D)	Figure Skating	17
Sun Troopers (5020016-J)	Camps	16
Mah Jongg Tournament (2000050-A)	Cards & Games	15
Holiday Exhibition Soloist (118301-C)	Figure Skating	14
Rescue & Remake Workshops-NOV. (109105-G)	Arts & Crafts	14
Youth Basketball Leagues Boys Grade 1 (2050040-A)	BASKETBALL	13
Pickleball Tournament Intermediate (1051074-B)	Pickleball	12
School's Out Camp Rec (2060034-B)	Camps	12
School's Out Camp Rec (1060034-D)	Camps	11
School's Out Camp Rec (1060034-E)	Camps	11
School's Out Camp Rec (2060034-A)	Camps	11
Summer BBQ with Elvis Presley (4000051-A)	Senior Excursions	11
Lifeguard Training (9041651-D)	Swimming	10
Broadway Juniors (2041500-B)	Music/Theater	9
Dance with Me (1041005-B)	Specialty Dance	9

how many programs are individual households signing up for each year?

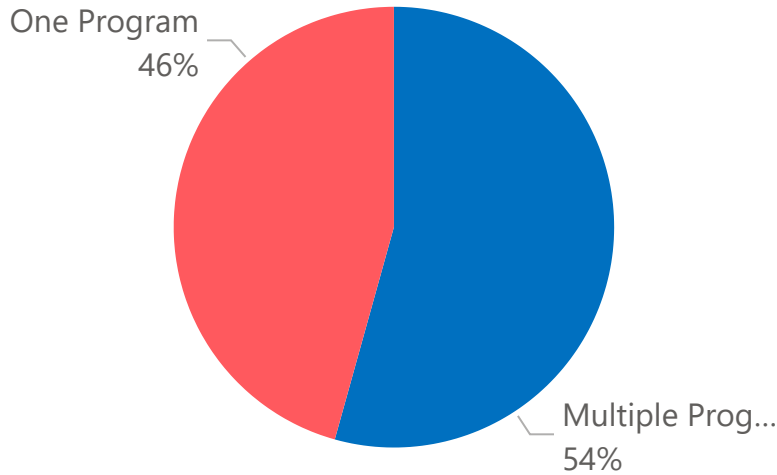
Select a Purchase Year

2022

Total Registrations Purchased by Individual Households in the Selected Year



Household Registration Purchasing Rates

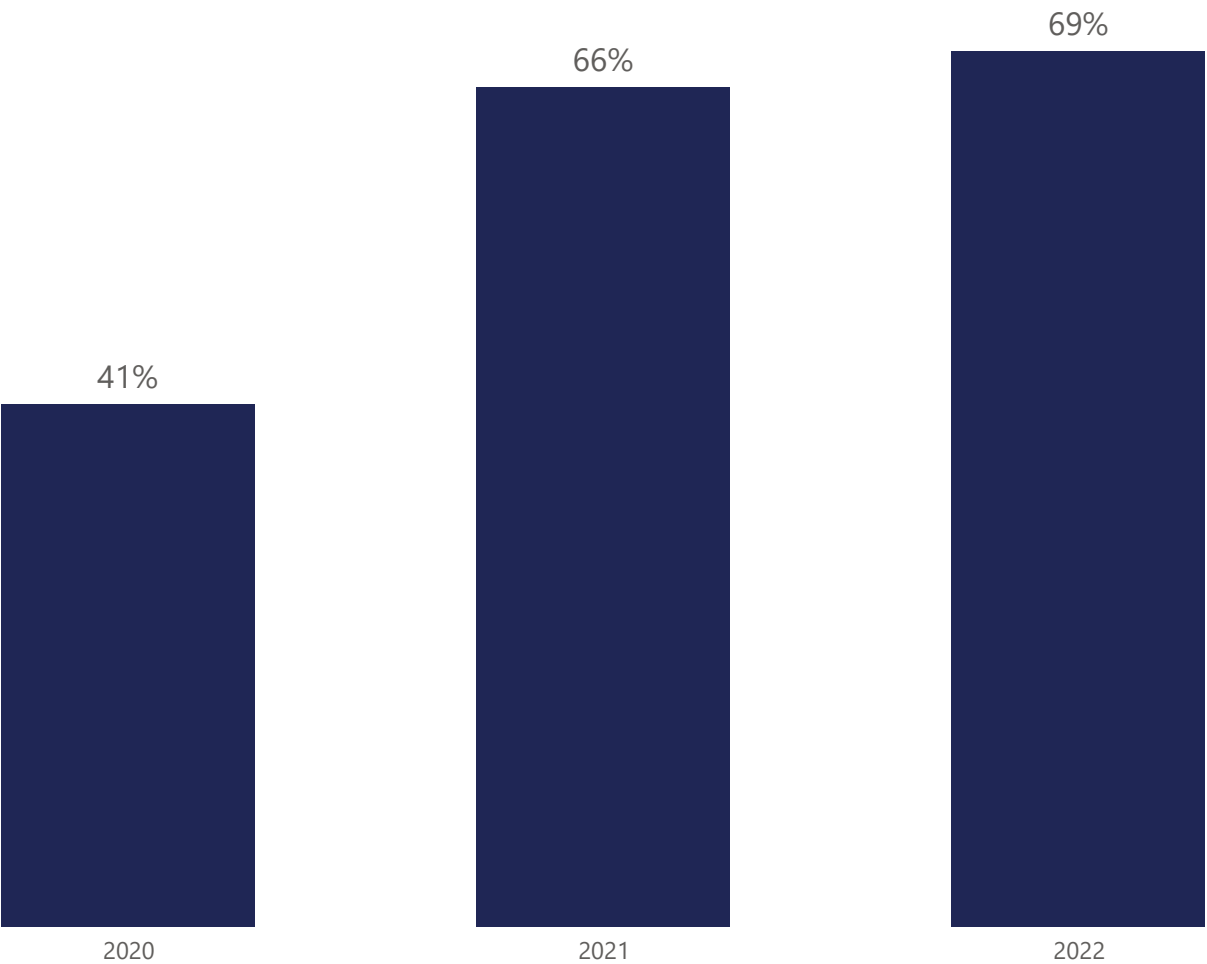


how well are we retaining our program customers?

Filter by Household Type

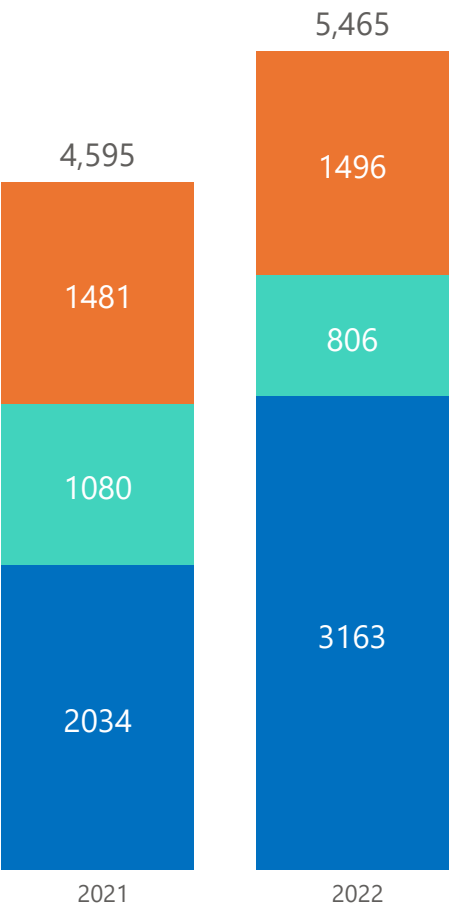
All

Percent of Households Returning from Prior Year



Current Program Customer Make-Up

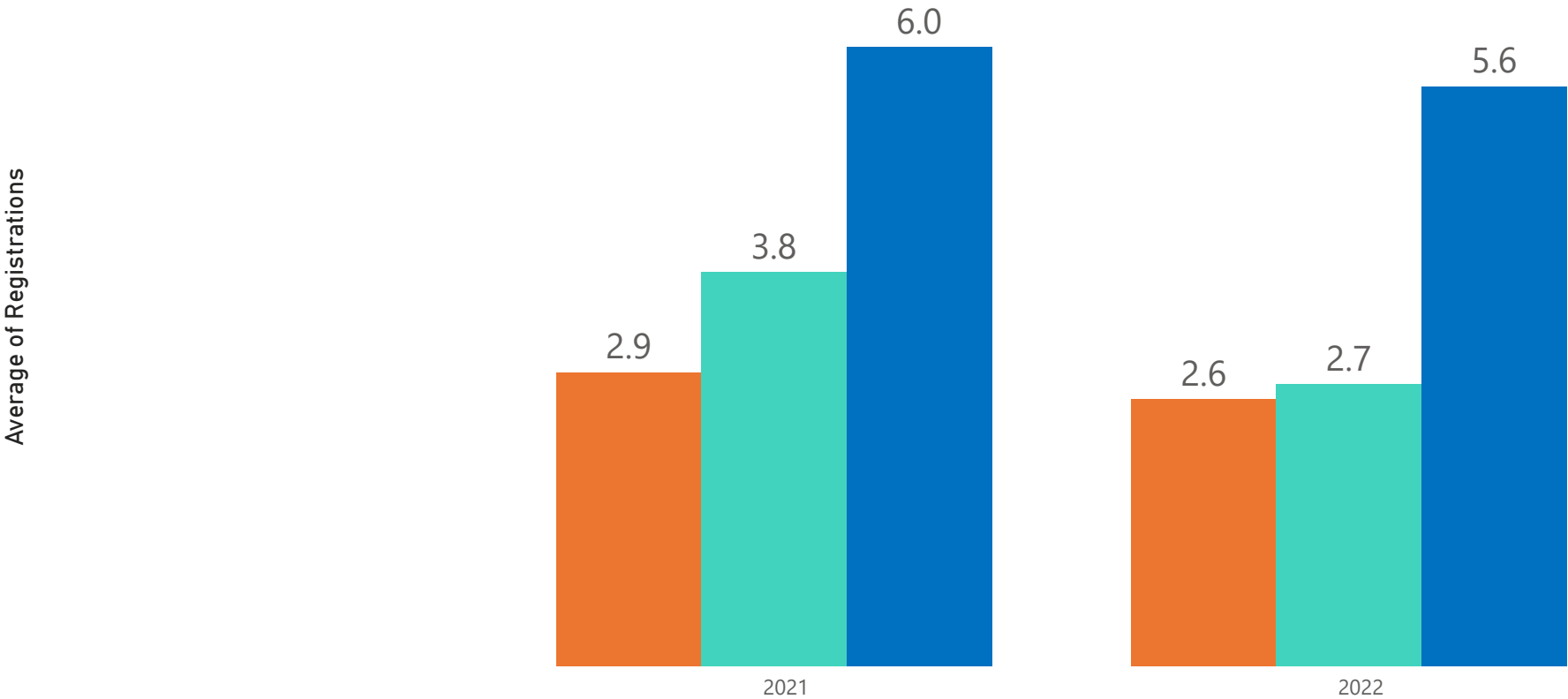
Returning Households Recovered Households New Households



on average, our **returning households register for 75-110% more programs with us** as other households

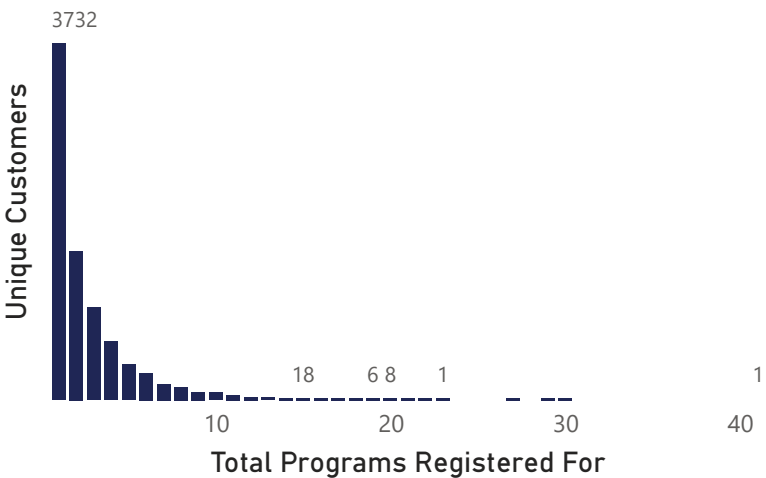
Average Household Program Registrations by Retention Status

Retention Status ● New Customer ● Recovered Customer ● Returning Customer

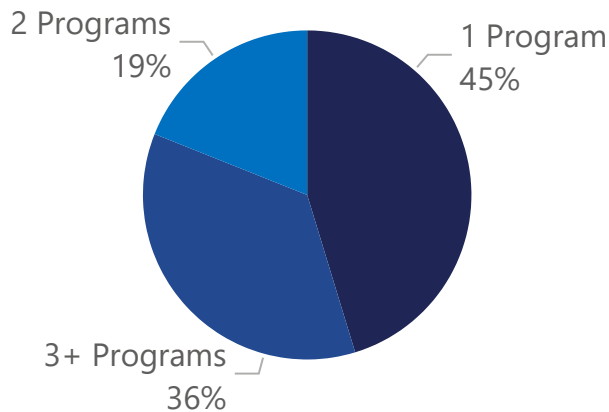


overall, what did our participants do in 2022?

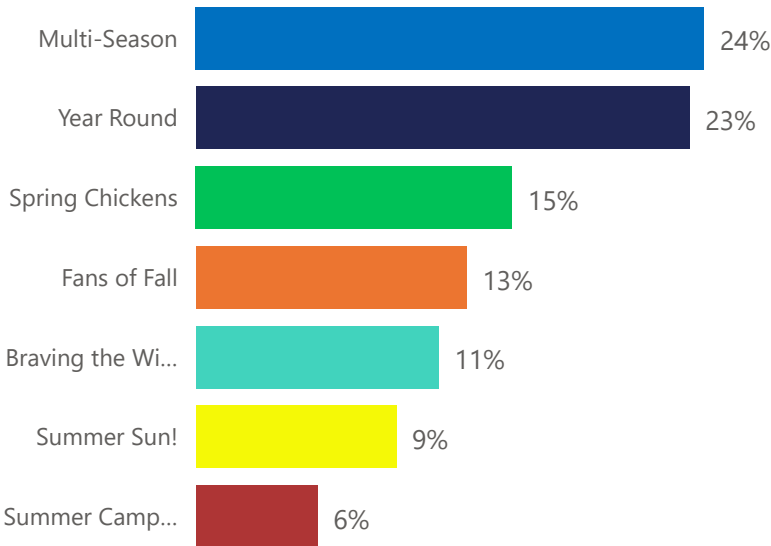
Total Registrations by Individuals in 2022



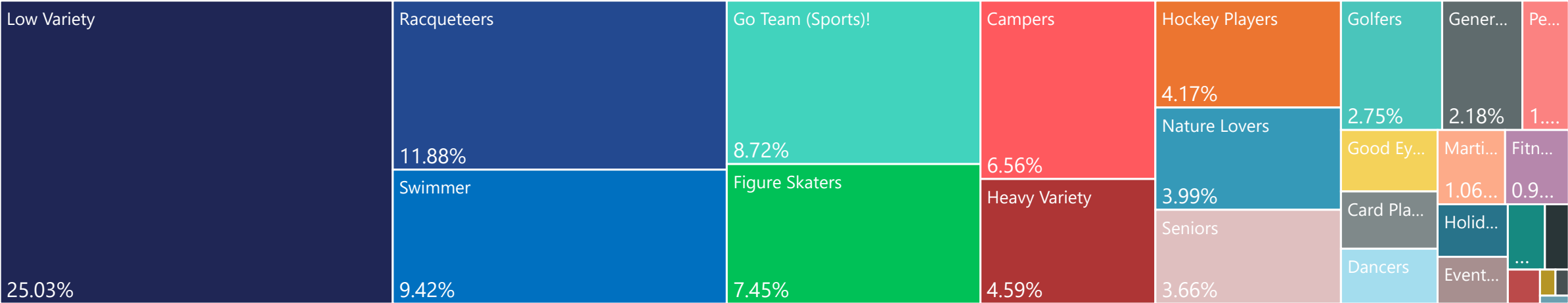
Individual Participants' Total Registrations in 2022



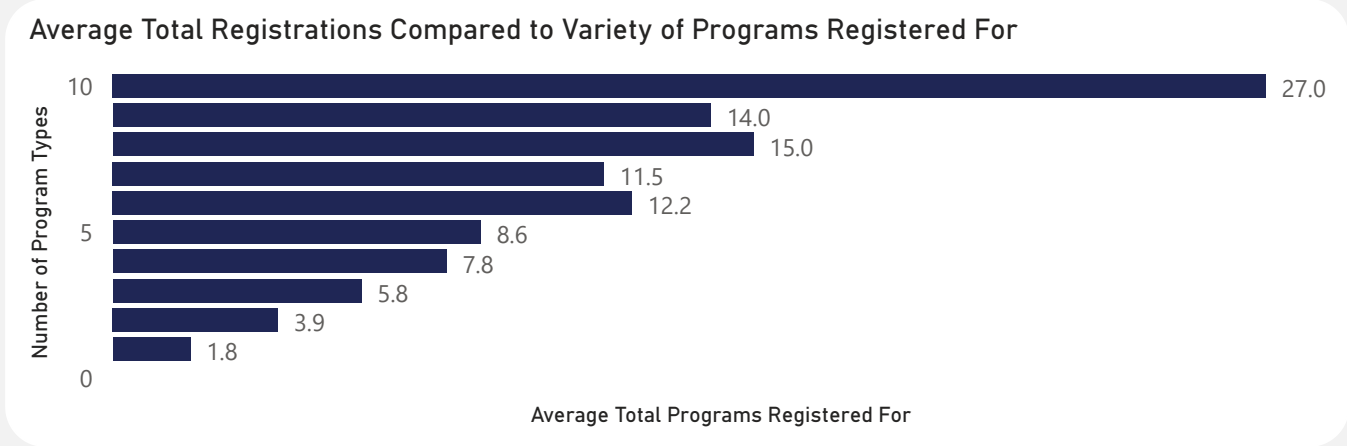
2022 Participants' Enrollment by Program Season(s)



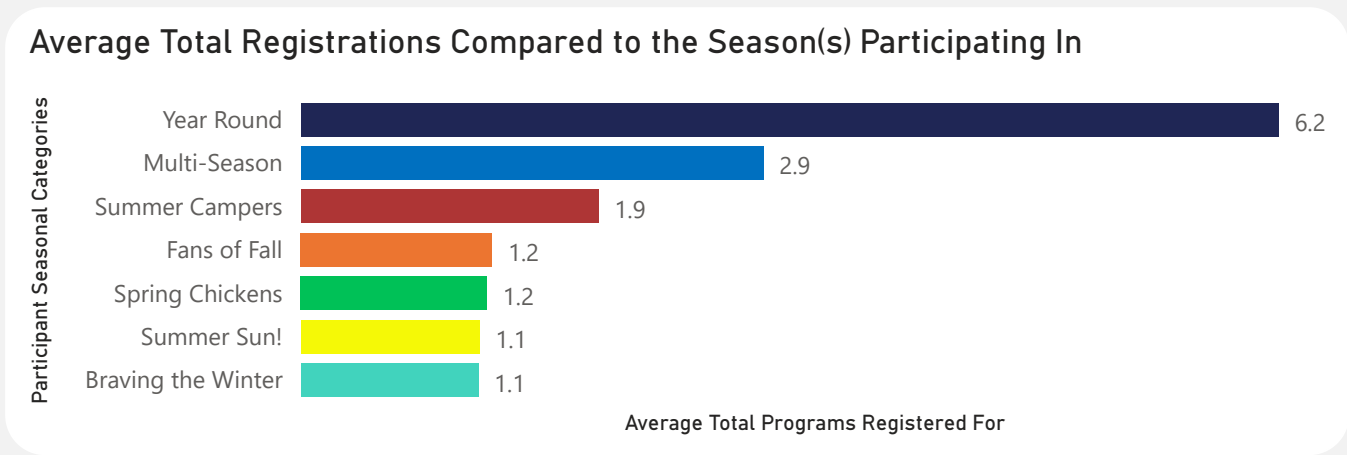
Customer Participation Categories



when our customers participate in more variety (types) of programs, it does not have a noticeable impact on their overall participation



however, with the exception of "Summer Campers," customers that enroll in programs across multiple seasons do participate at a slightly higher level than those that only participate during one season



of those participating in only one program type - fitness, seniors, figure skaters, martial arts, and camp have the highest rate of average total participation (doing multiple classes/year of the same type)



Note: The current dataset only includes registrations taken through the "Activity" module of RecTrac and do not include participation in other types of activities, including visits, ticket sales, memberships, and other non-registered activities.

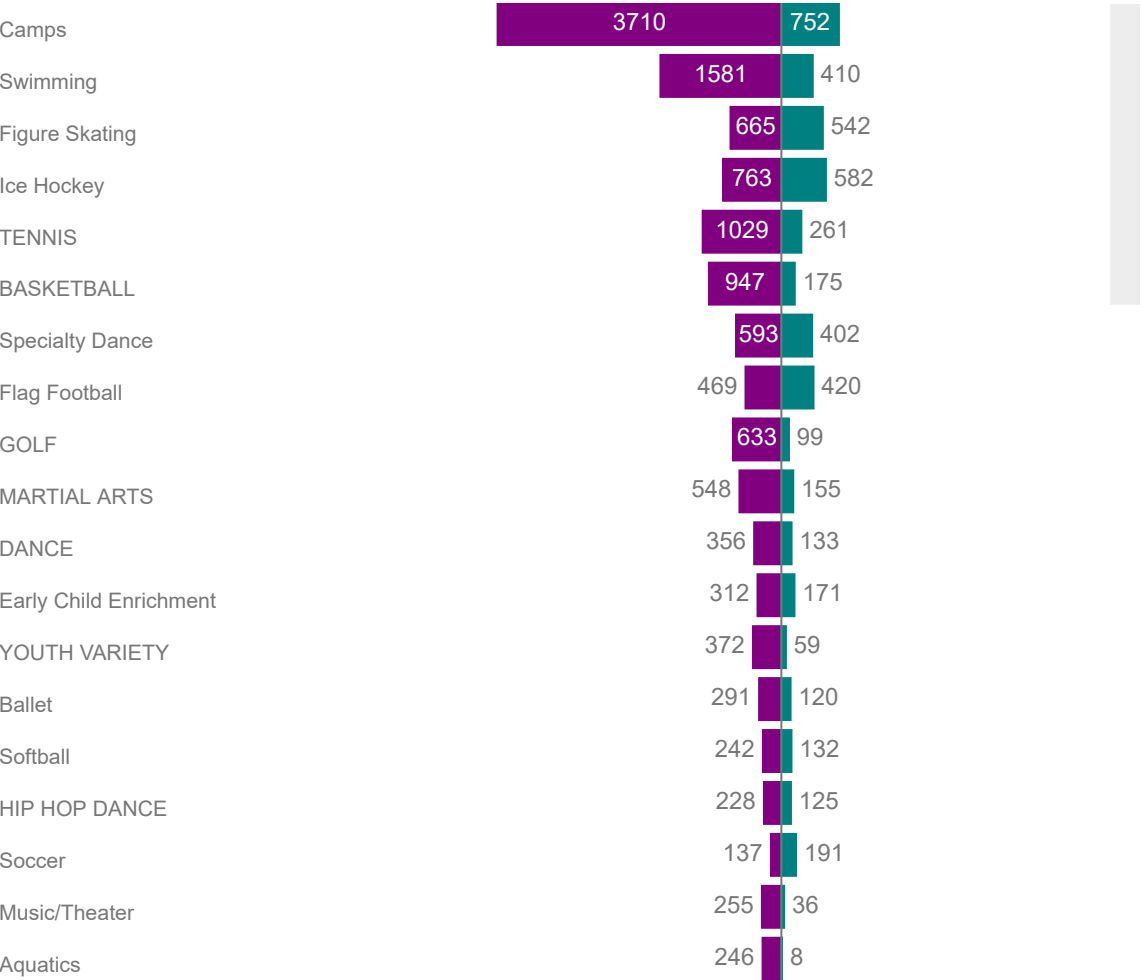
how was our participation impacted by covid-19 in 2020?

Filter by Location Code: ▼

All▼

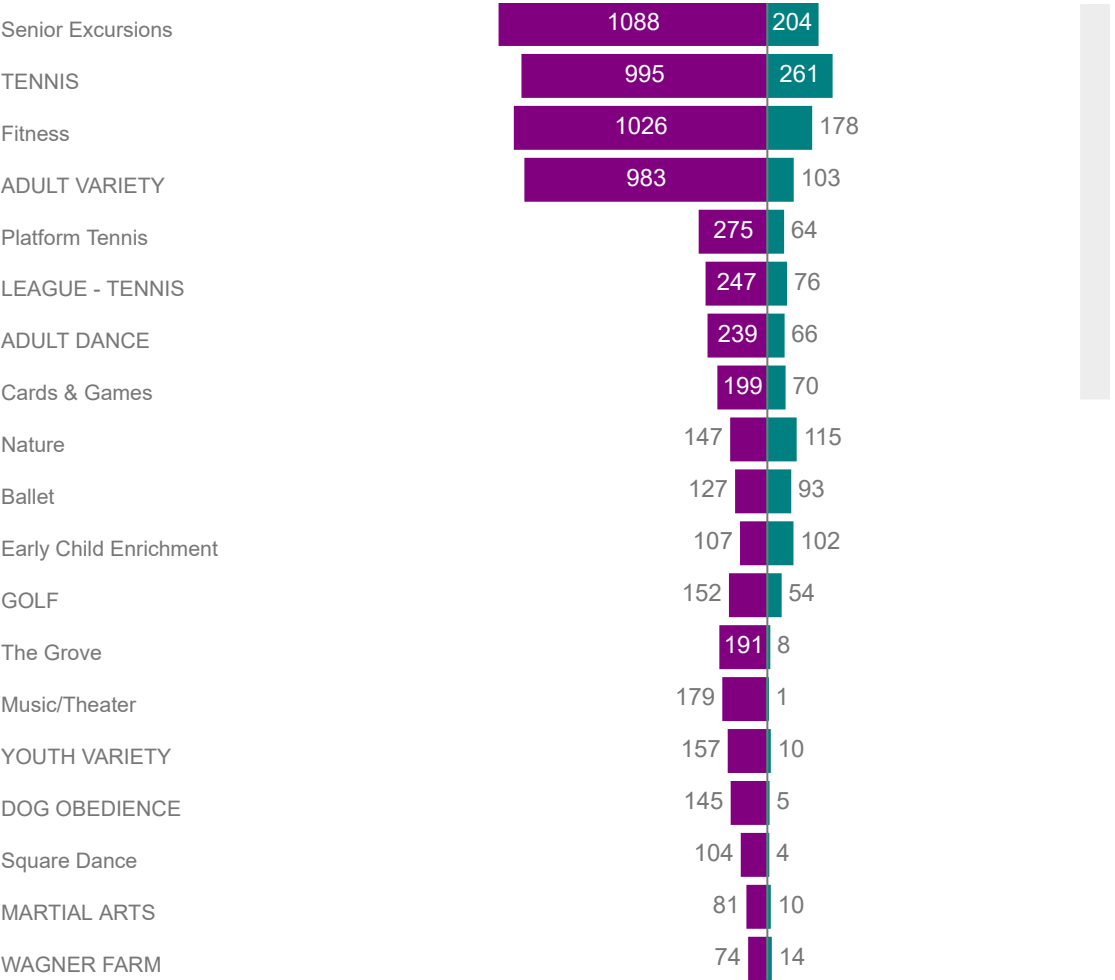
Youth Participation in 2019 vs 2020

2019 2020



Adult Participation in 2019 vs 2020

2019 2020



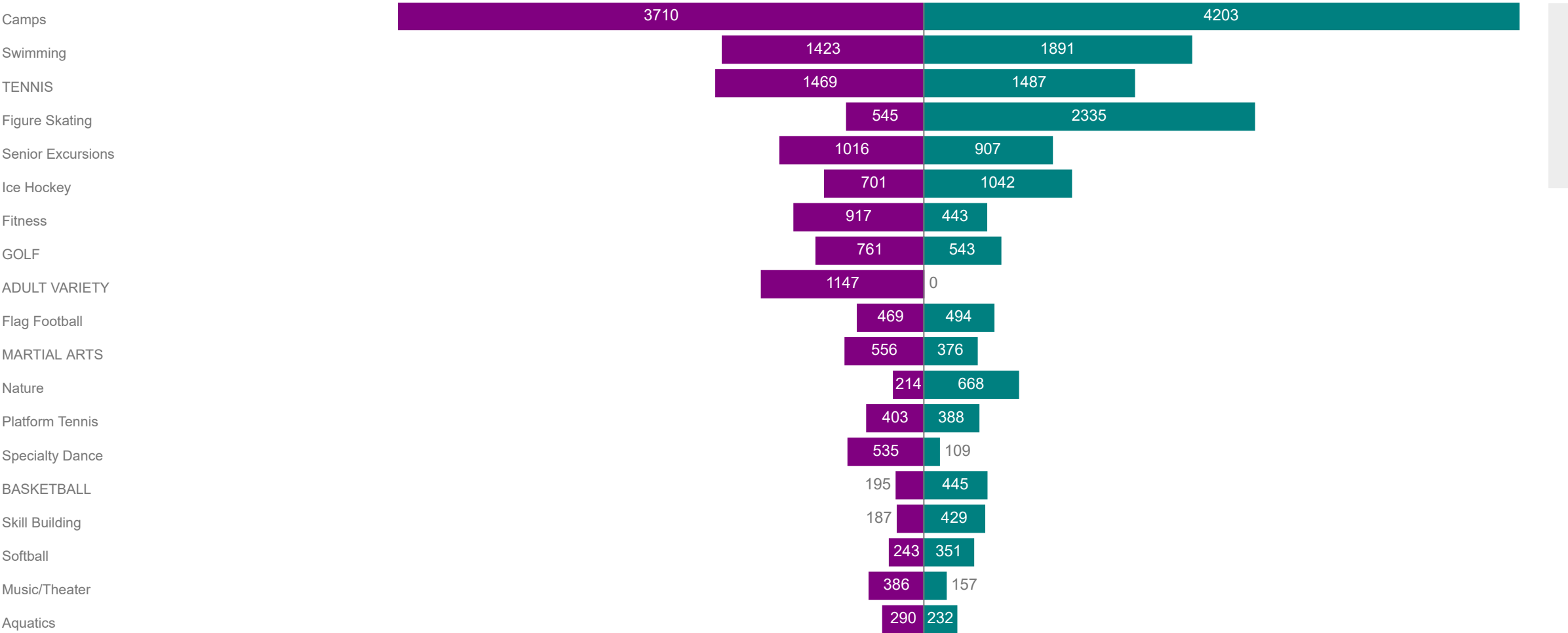
what are our participation levels compared to pre-covid-19?

Filter by Location Code: ▼

All▼

Registrations in 2019 vs 2022

2019 2022



where do our programs fall within their lifecycle?

Filter by Service Type

All

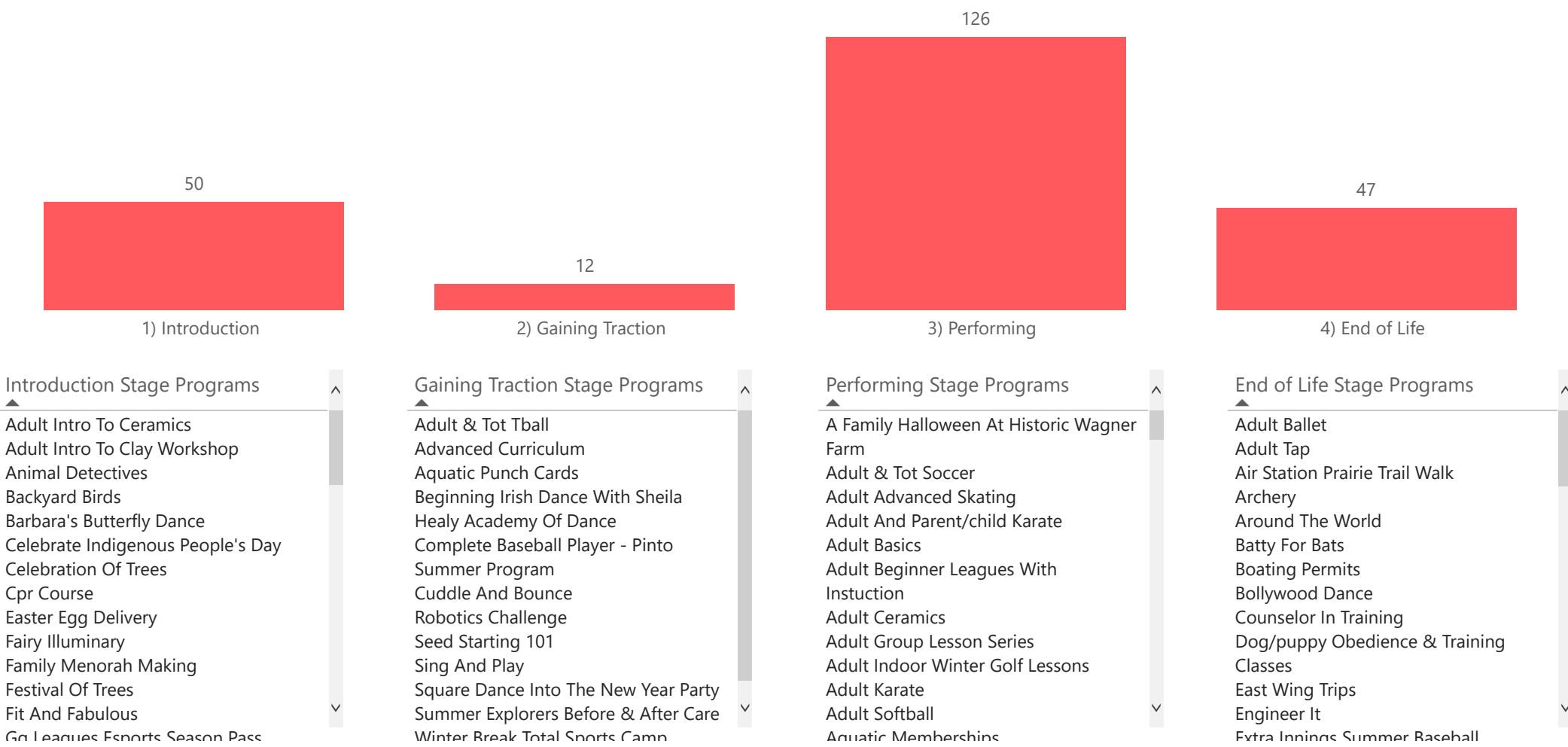
Filter by Department

All

Filter by Category

All

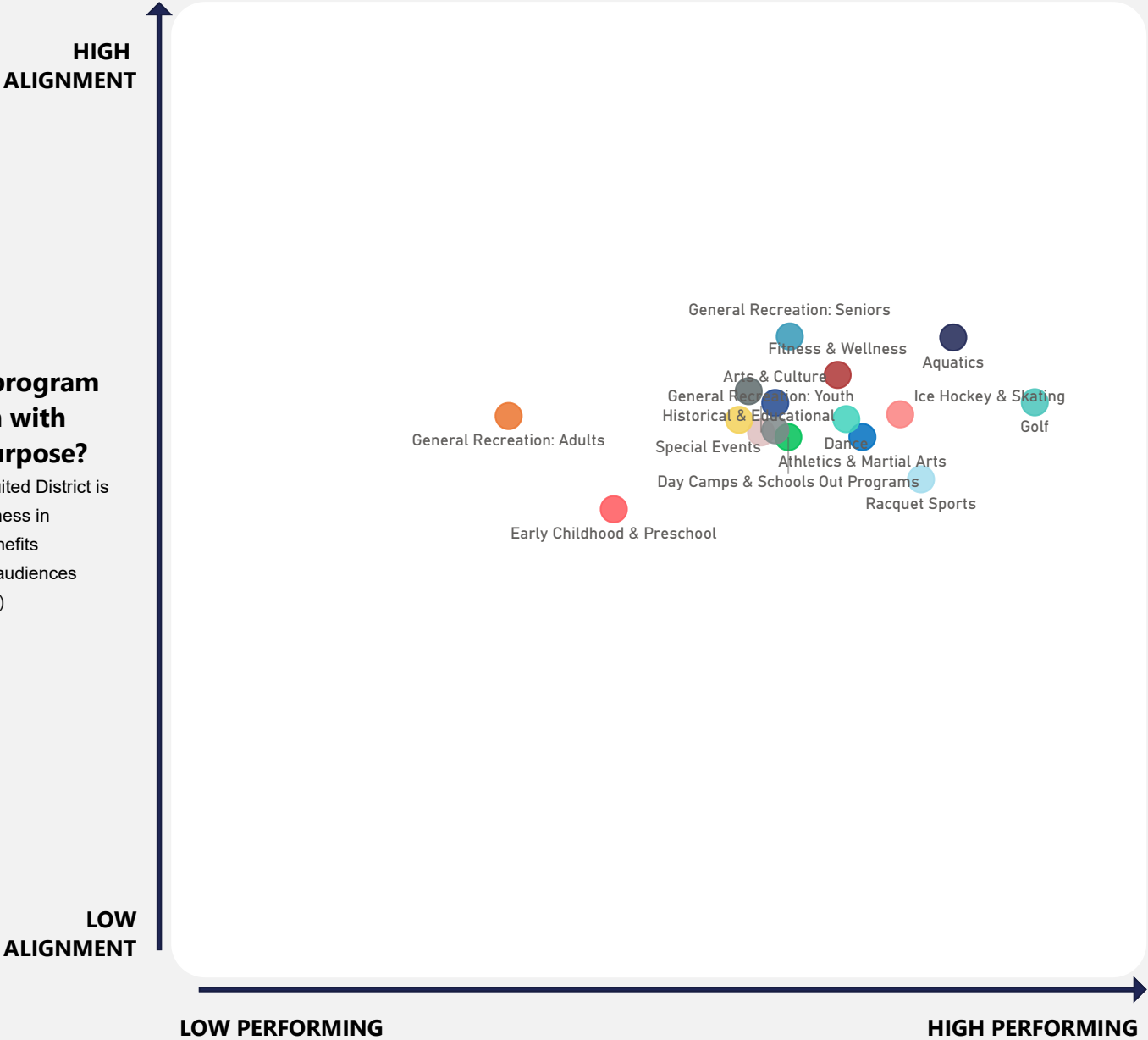
Recreation Program Lifecycle Stages



how healthy is our program portfolio?

How well does the program or service area align with your mission and purpose?

(Takes into account how well-suited District is to provide the program, uniqueness in community, market position, benefits provided to participants, target audiences served, and community support)

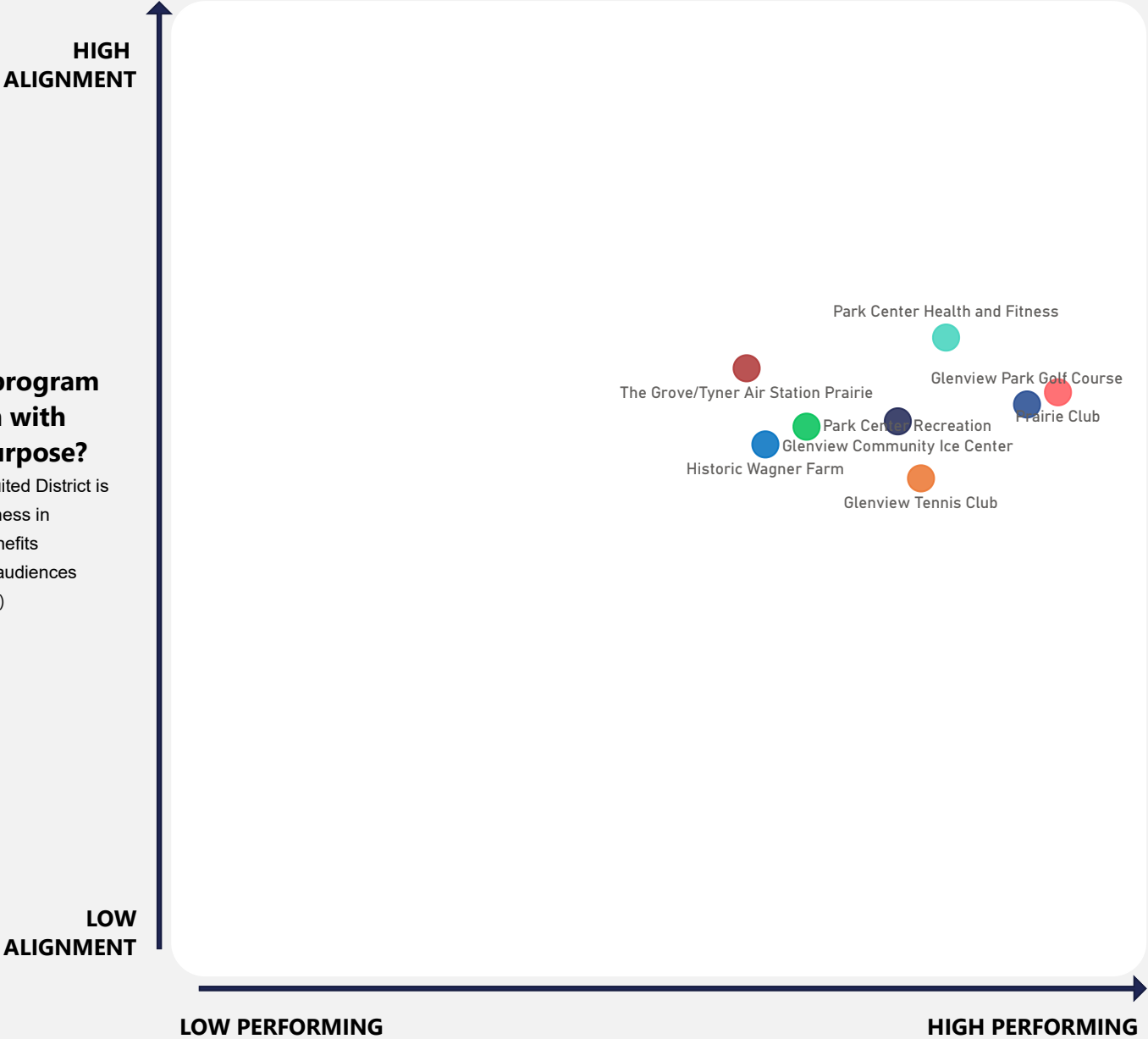


How well is the program or service area performing from a business sense?
(Takes into account participation/sales goals and trends, financial performance, resource load, and marketing needs)

how healthy is our program portfolio?

How well does the program or service area align with your mission and purpose?

(Takes into account how well-suited District is to provide the program, uniqueness in community, market position, benefits provided to participants, target audiences served, and community support)



How well is the program or service area performing from a business sense?
(Takes into account participation/sales goals and trends, financial performance, resource load, and marketing needs)

how healthy is our program portfolio?

Filter by Program Category

Multiple selections

Filter by Department

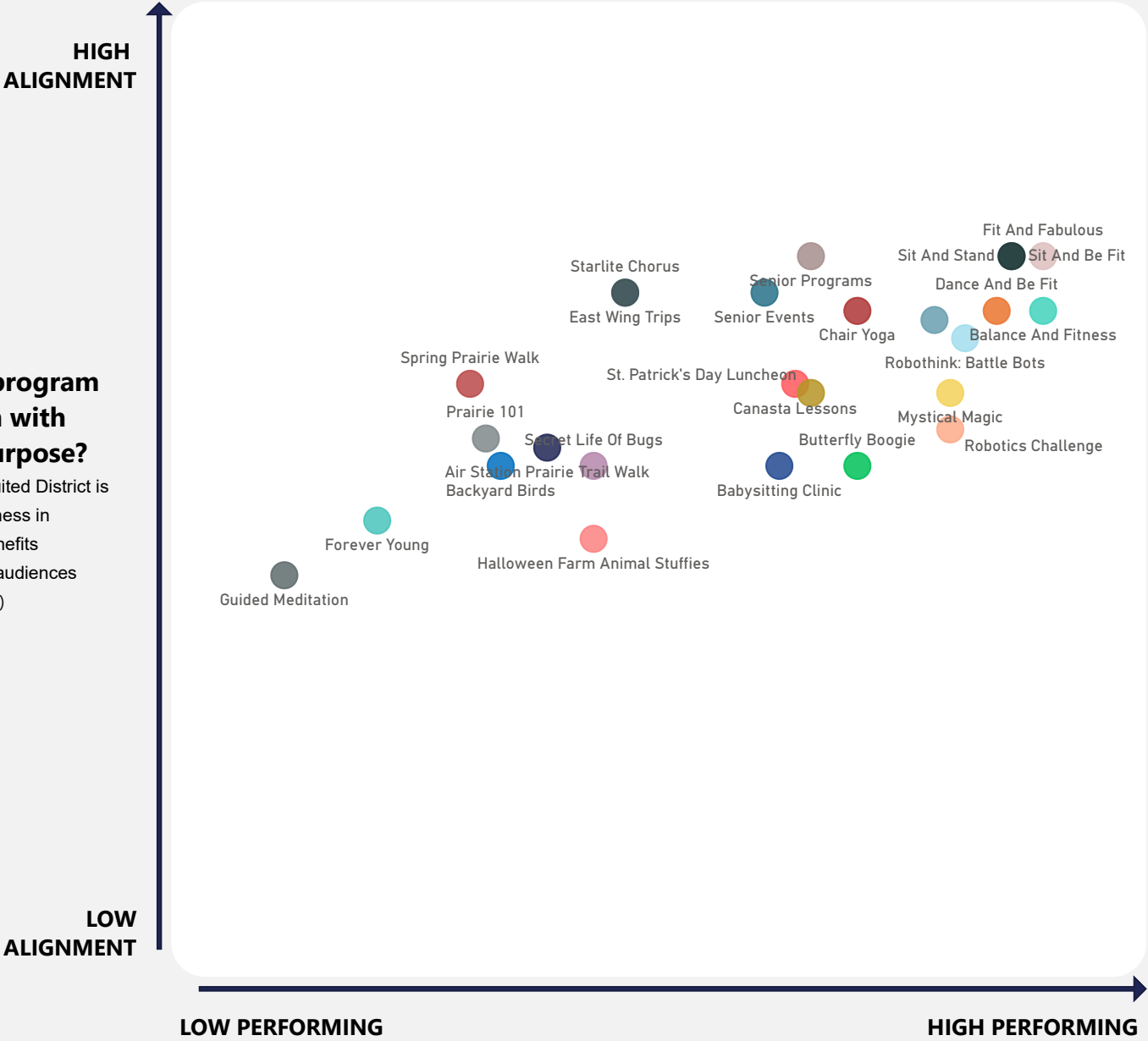
All

Filter by Service Type

All

How well does the program or service area align with your mission and purpose?

(Takes into account how well-suited District is to provide the program, uniqueness in community, market position, benefits provided to participants, target audiences served, and community support)



How well is the program or service area performing from a business sense?
(Takes into account participation/sales goals and trends, financial performance, resource load, and marketing needs)